Shark AZ2002

Shark Vertex Powered Lift-Away Upright Vacuum User Manual

Model: AZ2002

Brand: Shark

Introduction

The Shark Vertex Powered Lift-Away is Shark's most powerful vacuum, featuring DuoClean PowerFins. This advanced cleaning system ensures nonstop contact with surfaces, effectively picking up fine particles, large debris, and embedded dirt in every pass. The Powered Lift-Away feature allows for versatile cleaning, enabling users to detach the pod for motorized cleaning under furniture or for convenient above-floor cleaning with specialized attachments.





Figure 1: Shark Vertex Powered Lift-Away Upright Vacuum (Rose Gold accent)

What's Included

Your Shark Vertex Powered Lift-Away Upright Vacuum comes with the following components:

- Shark Vertex Upright Vacuum Unit
- Pet Crevice Tool: A versatile, slender 8" tool designed to remove pet hair from hard-to-reach spaces like corners, ceilings, and between couch cushions.
- Dusting Brush: This brush effectively dusts and cleans delicate surfaces, ideal for use on fans, blinds, lampshades, and keyboards.
- Self-Cleaning Pet Power Brush: Engineered for deep cleaning of pet hair and ground-in dirt from above-floor areas like

carpeted stairs and upholstery, without hair wrap.



Figure 2: Main vacuum unit and included accessories.



Figure 3: Detailed view of the Pet Crevice Tool, Dusting Brush, and Self-Cleaning Pet Power Brush.

Setup

Assembly

Follow these steps to assemble your Shark Vertex vacuum:

1. Insert the wand into the nozzle until it clicks securely into place.
2. Slide the pod onto the wand until it clicks securely into place.
3. Attach the hose to the back of the pod by aligning the tabs and pushing until it clicks.
4. Store the included accessories on the accessory posts on the vacuum.




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VERTEX
POWERED
LIFT-AWAY

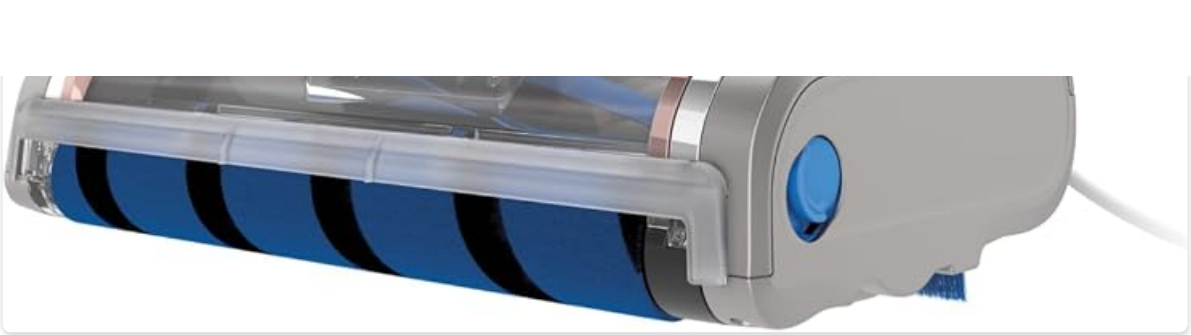


Figure 4: Fully assembled Shark Vertex vacuum.

Operating Instructions

Powering On and Floor Settings

Plug the power cord into an electrical outlet. The power button and floor settings are located on the handle. Press the power button to turn the vacuum on. Use the slider switch to select the appropriate floor setting:

- **Hard Floor:** For bare floors and area rugs.
- **Carpet/Low Pile:** For low-pile carpets.
- **Thick Carpet/Area Rug:** For thick carpets and delicate area rugs.



Figure 5: Overview of vacuum features and controls.

Using Powered Lift-Away Mode

The Powered Lift-Away feature allows you to detach the pod from the nozzle for extended reach and versatile cleaning. Press the "Powered Lift-Away" button on the pod to release it from the floor nozzle. This enables motorized cleaning under furniture or powerful above-floor cleaning with the wand and accessories.



Figure 6: Powered Lift-Away mode in action for versatile cleaning.



Figure 7: Extended Reach for cleaning high and hard-to-reach areas.

DuoClean PowerFins and Self-Cleaning Brushroll

The DuoClean PowerFins brushroll and soft roller work together to provide continuous cleaning contact on all floor types. The PowerFins dig deep into carpets and directly engage hard floors, while the soft roller pulls in fine particles. The self-cleaning brushroll is designed to prevent hair wrap, making maintenance easier, especially for pet owners.



Figure 8: How DuoClean PowerFins and Soft Roller work together.



Figure 9: Self-Cleaning Brushroll prevents hair wrap.

Maintenance

Emptying the Dust Cup

Empty the dust cup after each use or when debris reaches the MAX FILL line. To empty, press the Dust Cup Release button and lift the dust cup away from the pod. Hold the dust cup over a trash bin and press the bottom release latch to open the bottom of the dust cup. Press the top release latch to access the filter screen and remove any accumulated debris.

Cleaning Filters

Regularly clean the pre-motor and post-motor filters to maintain optimal suction. Rinse filters with cold water only. Allow all filters to air-dry completely for at least 24 hours before reinstalling them.

- **Pre-Motor Filters (Foam and Felt):** Wash every 3 months.
- **Post-Motor HEPA Filter:** Wash once a year.

Brushroll Care

The self-cleaning brushroll minimizes hair wrap, but occasional inspection is recommended. If any debris is wrapped around the brushroll, carefully cut it away with scissors. Ensure the brushroll is free of obstructions for effective cleaning.

Troubleshooting

Problem	Possible Cause	Solution
Vacuum not picking up debris or no suction.	Dust cup is full; filters need cleaning; hose or nozzle is clogged.	Empty dust cup. Wash and air-dry filters. Check hose and nozzle for blockages.
Brushroll not spinning.	Floor setting is incorrect; brushroll is jammed.	Ensure correct floor setting is selected. Clear any obstructions from the brushroll.
Vacuum turns off on its own.	Overheating due to clogged filters or hose.	Turn off vacuum, unplug, and allow to cool for 45 minutes. Clear any clogs and clean filters.

Specifications

Feature	Detail
Brand	Shark
Model Name	Vertex Powered Lift-Away Upright Vacuum
Model Number	AZ2002
Special Feature	HEPA, Self-Cleaning Brushroll, Powered Lift-Away
Filter Type	Washable HEPA + Foam and Felt Filters
Capacity	1 Quart
Wattage	1344 watts
Hose Length	5.5 Inches
Cord Length	30 feet
Item Weight	16.38 pounds
Product Dimensions	12"L x 15.09"W x 46.25"H

Feature	Detail
Recommended Uses	Carpet, Hard Floor, Furniture

Warranty & Support

The Shark Vertex Powered Lift-Away Upright Vacuum comes with a 5-year limited warranty. For warranty claims, product support, or to purchase replacement parts, please visit the official Shark website or contact their customer service. Refer to the original product packaging or the official Shark website for the most up-to-date contact information.
You can also find additional support and FAQs on the Shark Store on Amazon.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question