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## Samsung SM-A217FZKOEUB

# SAMSUNG Galaxy A21S User Manual

Model: SM-A217FZKOEUB

## 1. PRODUCT OVERVIEW

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The Samsung Galaxy A21S is a feature-rich smartphone designed for everyday communication and multimedia. It boasts a large 6.5-inch Infinity-O display, a versatile 48MP Quad Camera system, and a long-lasting 5000mAh battery. This section provides a visual guide to the phone's components.





**Figure 1.1: Front View.** This image shows the front of the Samsung Galaxy A21S, highlighting its 6.5-inch Infinity-O display with a punch-hole camera cutout in the upper left corner. The screen displays a vibrant, abstract wallpaper.





**Figure 1.2: Rear View.** This image displays the back of the Samsung Galaxy A21S, featuring its glossy black finish. Prominently visible are the rectangular quad-camera module in the upper left corner and the oval-shaped fingerprint sensor centrally located on the upper back.







**Figure 1.3: Right Side View.** This image shows the right side of the Samsung Galaxy A21S, where the volume up/down rocker and the power/lock button are located.





**Figure 1.4: Left Side View.** This image shows the left side of the Samsung Galaxy A21S, where the SIM card tray is located.

## Key Components:

- **Front Camera:** Located in the punch-hole cutout on the display.
- **Display:** 6.5-inch Infinity-O HD+ TFT screen.
- **Volume Buttons:** On the right side, for adjusting audio levels.
- **Power/Lock Button:** On the right side, for turning the device on/off and locking/unlocking the screen.
- **SIM/SD Card Tray:** On the left side, for inserting Nano-SIM cards and a microSD card.
- **Quad Camera Module:** On the rear, featuring a 48MP main sensor, ultra-wide, macro, and depth sensors.
- **Fingerprint Sensor:** On the rear, for secure unlocking.
- **USB-C Port:** At the bottom, for charging and data transfer.
- **Speaker:** At the bottom.
- **3.5mm Headphone Jack:** At the bottom.

## 2. SETUP

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Follow these steps to set up your new Samsung Galaxy A21S for the first time.

### 2.1. Inserting SIM and SD Card

1. Locate the SIM card tray on the left side of the device.
2. Insert the SIM ejector tool (or a small paperclip) into the small hole on the tray to eject it.
3. Carefully pull out the tray.
4. Place your Nano-SIM card(s) and/or microSD card into the designated slots on the tray, ensuring the gold contacts face down.
5. Gently push the tray back into the slot until it clicks into place.

### 2.2. Initial Power On and Setup Wizard

1. Press and hold the **Power/Lock button** on the right side of the phone until the Samsung logo appears.
2. Follow the on-screen instructions to complete the initial setup:
  - Select your language.
  - Connect to a Wi-Fi network.
  - Review and accept the End User License Agreement and Privacy Policy.
  - Sign in with your Google account or create a new one.
  - Set up screen lock (PIN, pattern, password, fingerprint).
  - Restore data from a previous device (optional).

- Configure other settings as prompted.
3. Once setup is complete, your device is ready for use.

## 3. OPERATING YOUR DEVICE

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This section covers the basic operations of your Samsung Galaxy A21S.

### 3.1. Making Calls

1. Open the **Phone** app.
2. Enter the phone number using the keypad or select a contact from your address book.
3. Tap the **Call** icon to initiate the call.

### 3.2. Sending Messages

1. Open the **Messages** app.
2. Tap the **New Message** icon (usually a plus sign or a speech bubble).
3. Enter the recipient's phone number or select from contacts.
4. Type your message in the text field.
5. Tap the **Send** icon.

### 3.3. Using the Camera

Your Galaxy A21S features a versatile quad-camera system.

1. Open the **Camera** app.
2. Select your desired mode (e.g., Photo, Video, Portrait, Pro).
3. Frame your shot.
4. Tap the **Shutter** button to capture a photo or start/stop recording a video.

### 3.4. Internet and Connectivity

- **Wi-Fi:** Go to **Settings > Connections > Wi-Fi** to connect to available networks.
- **Mobile Data:** Ensure mobile data is enabled in **Settings > Connections > Data usage** for internet access via your cellular network.
- **Bluetooth:** Pair with other devices via **Settings > Connections > Bluetooth**.

## 4. MAINTENANCE

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Proper maintenance ensures the longevity and optimal performance of your device.

### 4.1. Battery Care

- Avoid extreme temperatures, as they can degrade battery life.
- Use only Samsung-approved chargers and cables.
- Do not let the battery drain completely regularly; charge it before it reaches very low levels.
- For optimal battery health, try to keep the charge between 20% and 80%.

### 4.2. Cleaning Your Device

- Use a soft, lint-free cloth to wipe the screen and body.
- For stubborn smudges, slightly dampen the cloth with distilled water or a screen cleaner designed for electronics.

- Avoid using harsh chemicals, abrasive materials, or excessive moisture.
- Ensure all ports are dry before charging.

### 4.3. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > Software update > Download and install**.

## 5. TROUBLESHOOTING

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This section addresses common issues you might encounter with your Samsung Galaxy A21S.

Problem	Possible Cause	Solution
Device not turning on	Low battery; software crash	Charge the device for at least 10 minutes. Perform a forced restart by holding the <b>Volume Down</b> and <b>Power</b> buttons simultaneously for 7-10 seconds.
Apps crashing or freezing	Insufficient RAM; app conflict; outdated app	Close background apps. Clear app cache (Settings > Apps > [App Name] > Storage > Clear cache). Update the app from the Google Play Store. Restart the device.
Poor Wi-Fi connection	Out of range; router issue; interference	Move closer to the Wi-Fi router. Restart your router and modem. Forget the network and reconnect (Settings > Connections > Wi-Fi).
Battery drains quickly	High screen brightness; many background apps; poor signal	Reduce screen brightness. Close unused apps. Turn off Wi-Fi/Bluetooth when not in use. Check battery usage in Settings > Battery and device care.
Fingerprint sensor not working	Dirty sensor; unregistered fingerprint; software glitch	Clean the sensor with a soft cloth. Re-register your fingerprints (Settings > Biometrics and security > Fingerprints). Restart the device.

If the issue persists, consider performing a factory data reset (backup your data first) or contacting Samsung support.

## 6. SPECIFICATIONS

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Detailed technical specifications for the Samsung Galaxy A21S (Model: SM-A217FZKOEUB).

Feature	Detail
Model Number	SM-A217FZKOEUB
Display	6.5 inches, HD+ TFT, 720 x 1600 pixels, 20:9 ratio
Processor	Octa-core (4x2.0 GHz Cortex-A55 & 4x2.0 GHz Cortex-A55)
RAM	4 GB
Internal Storage	64 GB (expandable via microSD)
Rear Camera	48MP (main) + Ultra-wide + Macro + Depth
Front Camera	(Details not explicitly provided in input, but typically 13MP for A21S)
Battery	5000 mAh, Fast Charging
Operating System	Android 10.0 (with One UI 2.0)
Connectivity	4G LTE, Wi-Fi 802.11 a/b/g/n/ac, Bluetooth, GPS, USB Type-C, 3.5mm TRRS
SIM Type	Dual Nano-SIM
Security	Fingerprint (rear-mounted)
Dimensions	0.35 x 2.96 x 6.44 inches
Weight	8.8 ounces (250 Grams)

## 7. WARRANTY AND SUPPORT

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Your Samsung Galaxy A21S comes with a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions.

### 7.1. Manufacturer's Warranty

As stated in the product features, the manufacturer's warranty may not be available for US buyers for this international version. Please verify warranty coverage with your point of purchase or local Samsung service center.

### 7.2. Customer Support

For further assistance, technical support, or service inquiries, please visit the official Samsung support website or contact their customer service hotline in your region. You can find contact information and FAQs on the [Samsung Support website](#).