

Bosch SHD-1000

Bosch Smart Home Device User Manual

Model: SHD-1000

1. INTRODUCTION

Thank you for choosing the Bosch Smart Home Device, Model SHD-1000. This device is designed to enhance your home's comfort and security through intelligent automation. This manual provides essential information for the safe and efficient use of your new device. Please read it thoroughly before installation and operation, and retain it for future reference.

2. SAFETY INFORMATION

Observe the following safety instructions to prevent personal injury and property damage:

- Do not open the device housing. There are no user-serviceable parts inside.
- Keep the device away from water, moisture, and extreme temperatures.
- Use only the power adapter supplied with the device.
- Ensure proper ventilation around the device to prevent overheating.
- This device is intended for indoor use only.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- Bosch Smart Home Device (SHD-1000)
- Power Adapter
- Ethernet Cable (1.5m)
- Quick Start Guide
- Mounting Screws and Wall Plugs (2 sets)



Figure 3.1: Contents of the Bosch SHD-1000 package, including the device, power adapter, ethernet cable, and mounting hardware.

4. SETUP

4.1 Physical Installation

1. **Choose a Location:** Select a central location in your home, away from direct sunlight and heat sources, for optimal signal coverage.
2. **Power Connection:** Connect the supplied power adapter to the device's power port and then plug it into a standard wall outlet. The power indicator light will illuminate.
3. **Network Connection:** Connect one end of the Ethernet cable to the device's LAN port and the other end to an available port on your home router.



Figure 4.1: Diagram illustrating the physical connections for the Bosch SHD-1000, showing power and Ethernet cable connections.

4.2 App Installation and Pairing

1. **Download the App:** Search for "Bosch Smart Home" in your mobile device's app store (iOS or Android) and install the application.
2. **Create Account:** Open the app and follow the on-screen instructions to create a new Bosch Smart Home account or log in with an existing one.
3. **Add Device:** In the app, select "Add Device" and choose "Smart Home Device SHD-1000". Follow the prompts to pair your device. This typically involves scanning a QR code on the device or entering a serial number.
4. **Firmware Update:** The app may prompt you to update the device firmware. It is recommended to perform this update to ensure optimal performance and access to the latest features.

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Video 4.1: A step-by-step guide demonstrating the initial setup and pairing process for the Bosch Smart Home Device SHD-1000 using the mobile application.

5. OPERATING INSTRUCTIONS

5.1 Basic Functions

Once paired, you can control your Bosch Smart Home Device through the app:

- **Device Status:** The main dashboard displays the current status of your device and connected accessories.
- **Remote Control:** Use the app to remotely activate or deactivate connected smart home components.
- **Notifications:** Receive alerts and notifications directly on your mobile device regarding device activity or system events.

5.2 Advanced Features

Explore advanced functionalities within the Bosch Smart Home app:

- **Automation Rules:** Create custom rules to automate actions based on time, sensor input, or device status. For example, turn on lights when motion is detected.
- **Scenes:** Configure scenes to activate multiple devices simultaneously with a single command. Example: A "Goodnight" scene that locks doors and turns off lights.
- **User Management:** Grant access to other family members or trusted individuals with customizable permissions.

Figure 5.1: Screenshot of the Bosch Smart Home application interface, displaying various controls and settings for connected devices.

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Video 5.1: A brief preview showcasing some of the key features and functionalities of the Bosch Smart Home Device SHD-1000 within the mobile application.

6. MAINTENANCE

6.1 Cleaning

To clean the device, disconnect it from the power supply. Use a soft, dry, lint-free cloth. Do not use abrasive cleaners, solvents, or aerosol sprays, as these can damage the device's surface or internal components.

6.2 Software Updates

The Bosch Smart Home app will notify you when new firmware updates are available for your SHD-1000 device. It is recommended to install these updates to ensure optimal performance, security, and access to new features. Follow the in-app instructions for updating.

7. TROUBLESHOOTING

If you encounter issues with your Bosch Smart Home Device, refer to the table below for common problems and solutions:

Problem	Possible Cause	Solution
Device not powering on	Power adapter not connected; power outlet faulty	Ensure power adapter is securely connected. Test the outlet with another device.
Device not connecting to network	Ethernet cable loose; router issue; incorrect app settings	Check Ethernet cable connection. Restart your router. Verify network settings in the app.
App cannot find device	Device not powered; device not in pairing mode; Wi-Fi interference	Ensure device is powered. Follow app instructions to put device in pairing mode. Move device closer to router.

8. SPECIFICATIONS

Model Number	SHD-1000
Power Supply	12V DC, 1.5A (via included power adapter)
Network Connectivity	Ethernet (RJ45), Wi-Fi 802.11 b/g/n (2.4 GHz)
Operating Temperature	0°C to 40°C (32°F to 104°F)
Dimensions (L x W x H)	120mm x 120mm x 30mm
Weight	250g

9. WARRANTY INFORMATION

Bosch provides a limited warranty for the SHD-1000 Smart Home Device against defects in materials and workmanship for a period of **one (1) year** from the date of original purchase. This warranty does not cover damage caused by misuse, accident, unauthorized modification, or external causes such as power surges. For full warranty terms and conditions, please visit the official Bosch Smart Home website or contact customer support.

10. SUPPORT AND CONTACT INFORMATION

For technical support, troubleshooting assistance, or to inquire about additional Bosch Smart Home products, please contact us:

- **Online Support:** Visit www.bosch-smarthome.com/support
- **Email:** support@bosch-smarthome.com
- **Phone:** 1-800-BOSCH-SMART (1-800-267-2476)

Our support team is available Monday to Friday, 9:00 AM to 5:00 PM (local time).