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swissvoice G50

Swissvoice G50 Smartphone User Manual

1. Introduction

Welcome to the user manual for your Swissvoice G50 Smartphone. This device is designed with ease of use in mind, featuring a large display, simplified interface options, and essential functions for clear communication. This manual provides detailed instructions on setting up, operating, maintaining, and troubleshooting your G50 smartphone to ensure a smooth user experience.

2. Package Contents

Please check the box for the following items:

- Swissvoice G50 Smartphone
- Charging Cradle
- USB Charging Cable
- Power Adapter
- User Manual (this document)

If any items are missing or damaged, please contact your retailer or Swissvoice customer support.

3. Device Overview

The Swissvoice G50 features a clear, large display and intuitive physical buttons for easy navigation.



Image 3.1: Swissvoice G50 Smartphone in its charging cradle, showing the simplified home screen. The screen displays large icons for 'Call', 'Messages', and 'Pictures', along with three photo contacts for quick dialing. The top bar shows time, notification, and battery status. The phone is placed in a black charging dock with the 'swissvoice' logo.

3.1 Front View

- **5.0-inch High-Resolution Color Screen:** For clear visibility of text and images.
- **Simplified User Interface:** Large icons and text for easy navigation.
- **Hard Keys:** Dedicated buttons for 'Home', 'Back', and 'Current Applications' located below the screen for quick access.
- **Quick-Dial Photo Contacts:** Three customizable photo shortcuts on the home screen for your favorite contacts.

3.2 Rear View (Not Pictured)

- **SOS Button:** A dedicated button for emergency calls, typically located on the back of the device.
- **Main Camera:** 5 Megapixel camera for taking photos.

3.3 Side Views (Not Pictured)

- **Volume Buttons:** To adjust call, media, and ringtone volume.
- **Power Button:** To turn the device on/off or wake/sleep the screen.

- **Charging Port:** For direct cable charging.

4. Initial Setup

4.1 Inserting the SIM Card and Battery

1. Carefully remove the back cover of the smartphone.
2. Insert your Nano-SIM card into the designated slot. Ensure the gold contacts face downwards and the notched corner aligns correctly.
3. Insert the Lithium-ion battery into its compartment, ensuring the contacts align.
4. Replace the back cover until it clicks securely into place.

4.2 Charging the Device

Before first use, fully charge your Swissvoice G50.

1. Connect the USB cable to the power adapter and plug the adapter into a wall outlet.
2. Place the Swissvoice G50 into the charging cradle. Ensure the phone is seated correctly and the charging indicator appears on the screen.
3. Alternatively, you can connect the USB cable directly to the phone's charging port.
4. Allow the phone to charge until the battery icon indicates a full charge.

4.3 Powering On/Off

- **To Power On:** Press and hold the Power button (usually on the right side) until the screen lights up.
- **To Power Off:** Press and hold the Power button, then select 'Power Off' from the options on the screen.

4.4 Initial Setup Wizard

Upon first power-on, the device will guide you through an initial setup process:

- **Language Selection:** Choose your preferred language.
- **Wi-Fi Connection:** Connect to a Wi-Fi network for internet access and updates.
- **Google Account:** Sign in with or create a Google account (optional, but recommended for app downloads).
- **Interface Mode:** Select between 'Simple' or 'Very Simple' user interface modes based on your preference. The 'Very Simple' mode offers larger icons and a more streamlined experience.

5. Operating Your Swissvoice G50

5.1 User Interface Navigation

The G50 offers two main interface options:

- **Simple Mode:** Provides a clear layout with essential apps easily accessible.
- **Very Simple Mode:** Features extra-large icons and simplified menus, ideal for beginners or those with visual impairments.

You can switch between these modes in the phone's settings.

5.2 Making and Receiving Calls

- **Using Quick-Dial Contacts:** Tap on a photo contact on the home screen to initiate a call to that person.

- **Using the Dial Pad:** Tap the 'Call' icon, then select the dial pad to enter a number manually. Tap the green call button to initiate the call.
- **Answering Calls:** When a call comes in, swipe the green phone icon to answer.
- **Ending Calls:** Tap the red phone icon to end a call.

5.3 Sending and Receiving Messages

- Tap the 'Messages' icon on the home screen.
- To compose a new message, tap the '+' or 'New Message' icon.
- Enter the recipient's number or select from your contacts, then type your message.
- Tap 'Send' to transmit the message.

5.4 Camera Function

The Swissvoice G50 is equipped with a 5 Megapixel camera.

- Tap the 'Pictures' or 'Camera' icon to open the camera application.
- Frame your subject on the screen.
- Tap the shutter button to take a photo.
- Photos are saved to the 'Gallery' or 'Pictures' folder.

5.5 SOS Emergency Function

The SOS button is a critical safety feature. It allows you to quickly contact pre-selected emergency contacts.

- **Configuration:** Access the SOS settings in the phone's menu to add up to five emergency contacts. You can also customize the emergency message that is sent.
- **Activation:** In an emergency, press and hold the SOS button (typically on the back of the phone) for a few seconds. The phone will automatically call and send an SMS to your designated emergency contacts.

5.6 Audio Settings and Hearing Aid Compatibility

The G50 offers adjustable audio settings and is compatible with M4/T4 hearing aids for enhanced call clarity.

- Adjust call volume using the side volume buttons during a call.
- Customize ringtones and notification sounds in the 'Sound' settings menu.
- For hearing aid users, ensure your hearing aid is set to the appropriate T-coil or M-mode for optimal performance with the G50.

6. Maintenance

6.1 Cleaning Your Device

- Use a soft, lint-free cloth to clean the screen and body of the phone.
- Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays.
- Do not expose the phone to excessive moisture.

6.2 Battery Care

- To prolong battery life, avoid fully discharging the battery frequently.
- Charge the phone regularly using the provided charging cradle or cable.
- Avoid exposing the phone to extreme temperatures, as this can degrade battery performance.

7. Troubleshooting

If you encounter issues with your Swissvoice G50, refer to the following common solutions:

Problem	Solution
Phone does not turn on	Ensure the battery is charged. Connect to the charger and try again. If the battery is removable, ensure it is correctly inserted.
Phone not charging	Check if the charging cable and adapter are securely connected. Ensure the phone is correctly placed in the charging cradle. Try a different power outlet.
Poor call quality	Check your network signal strength. Move to an area with better reception. Ensure the earpiece/speaker is not obstructed. Adjust call volume.
Screen unresponsive	Restart the phone by pressing and holding the Power button. If unresponsive, force restart (refer to device-specific instructions or remove/reinsert battery if possible).
SOS button not working	Ensure emergency contacts are correctly configured in the SOS settings. Check that the phone has network signal to send calls/SMS.

8. Technical Specifications

Feature	Specification
Model Name	G50 (ATL1422146)
Model Number	3700601422146
Brand	swissvoice
Operating System	Android 10.0
Screen Size	5.0 inches
RAM	1 GB
Internal Storage	16 GB Flash
Main Camera Resolution	5 Megapixels
Connectivity	4G Cellular, NFC
Battery Type	Lithium-ion
Special Features	Always On Display, Flash, Charging Cradle, SOS Button, Hearing Aid Compatible (M4/T4)

9. Warranty and Support

Your Swissvoice G50 Smartphone is covered by a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including warranty period and coverage details.
For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact Swissvoice customer

support or your point of purchase. Contact information can typically be found on the Swissvoice official website or on your product packaging.

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