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Satechi ST-UCATCM

Satechi USB-C to USB 3.0 Adapter Cable User Manual

Model: ST-UCATCM

Introduction

Thank you for choosing the Satechi USB-C to USB 3.0 Adapter Cable. This manual provides essential information for the proper use and care of your adapter, ensuring optimal performance and longevity. This adapter is designed to expand the connectivity of your USB Type-C enabled devices by allowing you to connect standard USB-A peripherals.



Image: The Satechi USB-C to USB 3.0 Adapter Cable, featuring a gray USB-C connector, a braided black and white cable, and a gray USB-A female port with the Satechi logo.

Key Features:

- **Versatile Connectivity:** Connect a wide range of USB-A devices (hard drives, printers, mice, etc.) to your USB Type-C laptop, tablet, or smartphone.
- **High-Speed Data Transfer:** Supports SuperSpeed USB data transfer up to 5Gbps, with backward compatibility.
- **Durable Design:** Crafted with a braided cord and sleek aluminum finishes for enhanced durability and

protection.

- **Plug-and-Play:** No installation or drivers required for immediate use.
- **Broad Compatibility:** Works with laptops, tablets, and phones supporting USB-C, Thunderbolt 3-4, and USB4 devices.

Setup

The Satechi USB-C to USB 3.0 Adapter Cable is designed for simple plug-and-play operation. Follow these steps to set up your adapter:

1. Locate an available USB Type-C port on your host device (e.g., laptop, tablet, smartphone).
2. Insert the USB Type-C connector of the Satechi adapter into the USB Type-C port on your host device.
3. Connect your desired USB-A peripheral (e.g., USB flash drive, external hard drive, mouse, keyboard) into the USB-A female port on the Satechi adapter.
4. Your device should automatically recognize the connected peripheral without the need for additional drivers or software.



Image: The Satechi USB-C to USB 3.0 Adapter Cable connected to the side of an iPad Pro, with a silver USB flash drive inserted into the adapter's USB-A port, demonstrating easy connectivity.

Operating

Once connected, the Satechi USB-C to USB 3.0 Adapter Cable functions as a direct bridge between your USB Type-C device and your USB-A peripherals. Data transfer and device functionality will operate at the maximum speed supported by both the peripheral and the host device, up to 5Gbps for USB 3.0 compatible devices.

- **Data Transfer:** When connecting storage devices like USB flash drives or external hard drives, you can transfer files to and from your host device at high speeds.
- **Peripheral Use:** For devices such as keyboards, mice, or printers, simply connect them to the adapter, and they will be ready for use with your USB Type-C device.



Image: The Satechi USB-C to USB 3.0 Adapter Cable integrated into a desktop setup, connecting a peripheral to an iMac. This illustrates its seamless integration into a workspace.

Maintenance

To ensure the longevity and optimal performance of your Satechi USB-C to USB 3.0 Adapter Cable, please follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the adapter. Avoid using harsh chemicals, cleaning solvents, or strong detergents.
- **Storage:** Store the adapter in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid bending or twisting the cable excessively, especially near the connectors, as this can damage the internal wires. Always grasp the connector ends when plugging or unplugging the adapter.
- **Protection:** Keep the adapter away from liquids, dust, and debris to prevent damage to the ports and internal components.

Troubleshooting

If you encounter issues with your Satechi USB-C to USB 3.0 Adapter Cable, please refer to the following common troubleshooting tips:

Problem	Possible Solution
Device not recognized.	◦ Ensure both the USB-C connector and the USB-A peripheral are fully and securely plugged in. ◦ Try connecting the peripheral directly to another port on your host device (if available) to confirm the peripheral is working. ◦ Test the adapter with a different USB-A peripheral. ◦ Restart your host device.
Slow data transfer speeds.	◦ Ensure both your host device's USB-C port and the connected USB-A peripheral support USB 3.0 (or higher) for optimal speeds. If either is USB 2.0, speeds will be limited to USB 2.0. ◦ Avoid transferring many small files simultaneously, as this can inherently be slower than transferring a few large files.
Intermittent connection.	◦ Check for any physical damage to the cable or connectors. ◦ Ensure the connection is stable and not being jostled. ◦ Try a different USB-C port on your host device.

If these steps do not resolve your issue, please contact Satechi customer support for further assistance.

Specifications

Attribute	Detail
Product Dimensions	1.21 x 0.79 x 0.39 inches
Item Weight	0.617 ounces
Model Number	ST-UCATCM
Color	Gray
Connector Type	USB Type C (Male) to USB Type A (Female)
Data Transfer Speed	Up to 5Gbps (USB 3.0 SuperSpeed)

Attribute	Detail
Compatible Devices	2021 MacBook Pro 14-inch, 16-inch (M1 Pro & Max), 2020 MacBook Pro/Air M1, 2019/2018/2017/2016 MacBook Pro, 2018 MacBook Air, 2021 iPad Pro M1, 2020/2018 iPad Pro, 2020 iMac M1, 2019/2017 iMac, iMac Pro, 2017/2016/2015 MacBook, Microsoft Surface Laptop 3/Surface Pro 8/Go, Google PixelBook Go, ChromeBook, Samsung Galaxy Tab Pro S, HP Spectre Convertible, Razer Blade, Huawei Matebook, USB-C Thunderbolt 3-4, USB4 devices.
Manufacturer	Satechi

Warranty and Support

Satechi products are covered by a 2-year limited warranty against defects in materials and workmanship under normal use. For warranty claims or technical support, please visit the official Satechi website or contact their customer service team.
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