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ErGear EGCM1-E

ErGear Dual Monitor Stand Instruction Manual

Model: EGCM1-E

Welcome

Thank you for choosing the ErGear Dual Monitor Stand. This product is designed to enhance your workspace by providing an ergonomic and space-saving solution for mounting two monitors. Please read this manual carefully before installation and use to ensure proper setup and safe operation.

Important Safety Instructions

- **Read all instructions:** Ensure you understand all assembly and installation instructions before use.
- **Weight Capacity:** Do not exceed the maximum weight capacity of 8 kg (17.6 lbs) per arm. Exceeding this limit may result in serious injury or product damage.
- **Monitor Size:** This stand is designed for monitors between 13 and 32 inches.
- **VESA Compatibility:** Ensure your monitors are VESA compatible (75x75mm or 100x100mm).
- **Desk Thickness:** Verify your desk thickness is within the specified range for your chosen mounting method.
- **Secure Installation:** Always ensure the stand is securely fastened to the desk and monitors are properly attached before use.
- **Children:** Keep children away from the product during assembly. Small parts may be a choking hazard.

Package Contents

Please check that all components are present and undamaged. If any parts are missing or damaged, please contact customer support.

- Main Pole
- Monitor Arms (2)
- VESA Plates (2)
- C-Clamp Assembly
- Grommet Base Assembly
- Hardware Kit (screws, washers, spacers)
- Allen Keys (for assembly and adjustments)

Setup and Installation Guide

Step 1: Choose Your Mounting Option

The ErGear Dual Monitor Stand offers two installation methods: C-clamp mounting and grommet mounting. Select the option that best suits your desk.



This image presents the two available installation methods: C-clamp mounting for desk thicknesses between 1.5-8cm and grommet mounting for desk thicknesses between 1.5-6cm.

- **C-Clamp Mounting:** Ideal for desks with an edge. Ensure your desk thickness is between 1.5 cm and 8 cm. Attach the C-clamp to the main pole and tighten it securely to the desk edge.
- **Grommet Mounting:** Suitable for desks with an existing grommet hole. Ensure your desk thickness is between 1.5 cm and 6 cm. Insert the grommet base through the hole and secure it from underneath the desk.

Step 2: Assemble the Pole and Arms

Attach the monitor arms to the main pole at your desired height. Use the provided Allen key to tighten the arm collar securely. Ensure the arms are level.

Step 3: Attach Monitors to VESA Plates

Carefully attach the VESA plates to the back of your monitors using the appropriate screws from the hardware kit. Ensure you use screws that are not too long to avoid damaging your monitor. The stand supports VESA patterns of 75x75mm and 100x100mm.

Step 4: Mount Monitors to the Stand

Slide the monitors (with VESA plates attached) onto the ends of the monitor arms. The innovative VESA slide design allows for easy horizontal adjustment to perfectly align your monitors side-by-side.



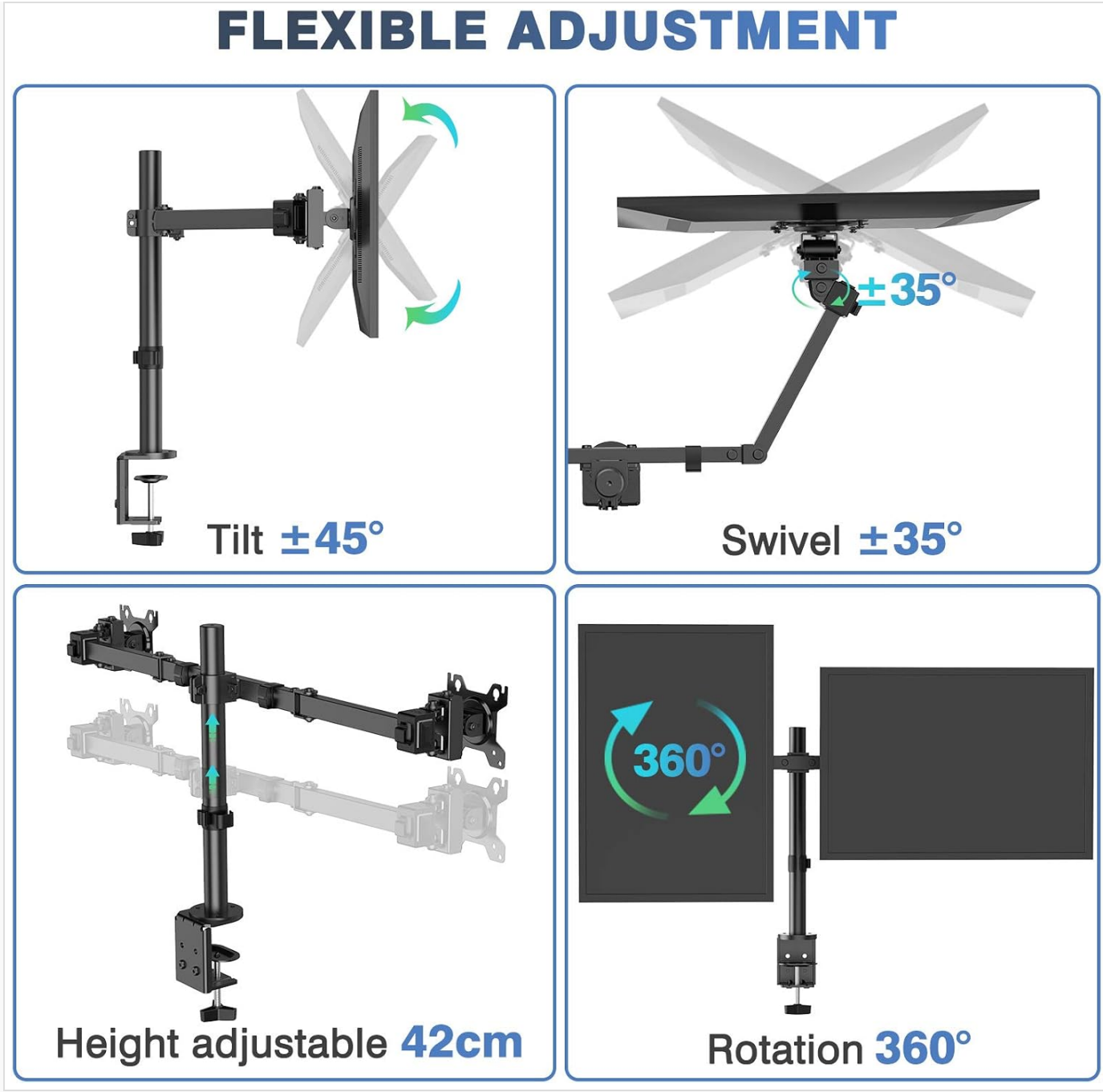
This image illustrates the innovative VESA slide design, allowing monitors to be precisely aligned side-by-side on the stand.



This image shows the ErGear Dual Monitor Stand fully installed on a wooden desk, supporting two monitors and contributing to an organized workspace.

Operating Instructions: Adjusting Your Monitor Stand

The ErGear Dual Monitor Stand offers a range of adjustments to achieve optimal viewing angles and ergonomic positioning.

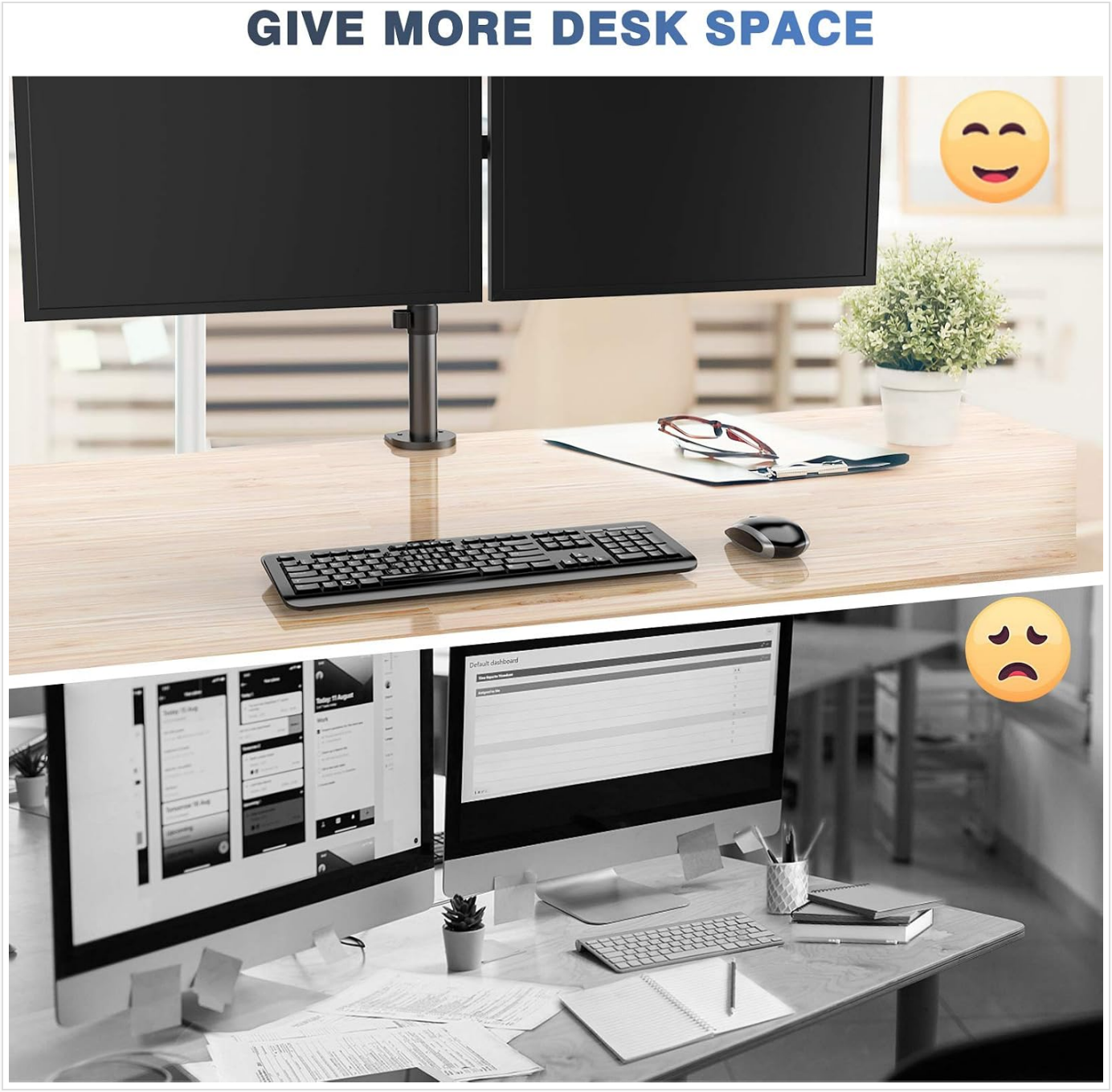


This diagram demonstrates the stand's flexible adjustment capabilities, including tilt (±45°), swivel (±35°), 360° rotation, and 42cm height adjustment.

- **Tilt Adjustment:** The monitors can be tilted up to ±85° (or ±45° as shown in some diagrams) to reduce glare and find your preferred viewing angle. Use the provided Allen key to adjust the tension if the monitor sags or is too stiff.
- **Swivel Adjustment:** Pivot your monitors up to 180° horizontally to share your screen or change your viewing perspective.
- **Rotation Adjustment:** Rotate your monitors 360° to switch between landscape and portrait orientations.
- **Height Adjustment:** The monitor arms can be moved up and down the main pole to adjust the vertical height of both monitors simultaneously. The pole allows for a maximum height adjustment of 42cm.

Cable Management

Utilize the integrated cable clips along the arms and pole to route and organize your monitor cables. This helps maintain a tidy workspace and prevents cable clutter.



This image illustrates the benefit of using the monitor stand, showing a cluttered desk with monitor bases versus a clean, organized desk with monitors elevated by the stand, also demonstrating cable management.

Care and Maintenance

- **Cleaning:** Wipe the stand with a soft, damp cloth. Avoid harsh chemicals or abrasive cleaners.
- **Periodic Checks:** Periodically check all screws and connections to ensure they remain tight and secure. Retighten as necessary to maintain stability.
- **Lubrication:** No lubrication is required for the moving parts.

Troubleshooting

- **Monitors are sagging or not holding position:** This usually indicates that the tilt or swivel tension screws are not tight enough. Use the provided Allen key to tighten the relevant screws until the monitor holds its position firmly.
- **Stand feels unstable:** Ensure the C-clamp or grommet base is securely tightened to the desk. Check that all connections on the main pole and arms are firm.

- **Monitors are not level:** Use the VESA slide design to adjust the horizontal position of each monitor on the arm. For vertical leveling, ensure the arms are attached at the same height on the main pole.

Product Specifications



This image provides a visual overview of the product's key dimensions and adjustment ranges, including minimum and maximum monitor width (46cm-87cm) and pole height (42cm).



This image details the stand's compatibility, supporting VESA patterns of 75x75mm and 100x100mm, a weight capacity of up to 12kg per arm, and suitability for screens from 13 to 32 inches.

Feature	Specification
Model Number	EGCM1-E
Screen Size Compatibility	13 - 32 inches
Weight Capacity per Arm	Up to 8 kg (17.6 lbs)
VESA Compatibility	75x75mm, 100x100mm
Tilt Range	±85° (or ±45° as per some diagrams)
Swivel Range	180°
Rotation Range	360°

Height Adjustment	Up to 42 cm (along the pole)
Mounting Options	C-Clamp, Grommet
Desk Thickness (C-Clamp)	1.5 - 8 cm
Desk Thickness (Grommet)	1.5 - 6 cm

Warranty and Customer Support

ErGear products come with a standard warranty. For specific warranty details, please refer to the warranty card included with your purchase or visit the official ErGear website. If you encounter any issues or have questions regarding your product, please do not hesitate to contact ErGear customer support. Our team is ready to assist you.

Contact Information: Please refer to the contact details provided on the ErGear packaging or website for the most up-to-date support information.

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