

Anker A1617011

Anker PowerCore III 10,000 mAh Wireless Portable Charger User Manual

Model: A1617011

Brand: Anker

1. PRODUCT OVERVIEW

The Anker PowerCore III 10,000 mAh Wireless Portable Charger is a versatile power bank designed to keep your devices charged on the go. It combines the convenience of Qi-certified wireless charging with high-speed wired charging via USB-C and USB-A ports. With its 10,000mAh capacity, it can provide multiple charges for your smartphone or other compatible devices.



Figure 1: Anker PowerCore III 10,000 mAh Wireless Portable Charger

What's in the Box:

- Power Bank
- User Manual
- USB-C to USB-C cable
- Travel Pouch

2. SAFETY INFORMATION

To ensure safe and optimal use of your Anker PowerCore III, please observe the following safety guidelines:

- Avoid extreme temperatures, direct sunlight, and humid environments.
- Do not puncture, disassemble, or modify the device.
- Keep away from water and other liquids.
- Do not use a 5W charger to charge your phone wirelessly and recharge PowerCore simultaneously. For simultaneous full-speed charging, an 18W or higher output charger is recommended.
- Phone cases thicker than 5 mm, magnetic attachments, metal attachments, stands, or credit cards will interfere with wireless charging.
- This wireless charger does not feature MagSafe-style magnetic alignment and is not able to charge iPhone 12/13/15 series magnetically.
- The wireless charging feature does not work with Apple Watch series or Samsung Watch series.

3. SETUP

Before first use, fully charge your PowerCore III. Connect the included USB-C to USB-C cable to the PowerCore's USB-C port and an 18W (or higher) wall charger (not included). The LED indicators will illuminate to show charging progress.

Unrivaled Charging Convenience



Wireless Charging
On-The-Go



High-Speed
USB Charging



Certified Safe



Figure 2: PowerCore III Ports (USB-A, USB-C, Power Button)

Initial Charge & Unboxing:

Your browser does not support the video tag.

Video 1: Official Anker overview of the PowerCore III 10K Wireless, including unboxing and key features.

4. OPERATING INSTRUCTIONS

Wireless Charging:

To activate wireless charging, press the power button on the side of the PowerCore. The first blue LED indicator will light up to confirm wireless charging is active. Place your Qi-compatible device (e.g., smartphone, earbuds) on the center of the wireless charging pad. Ensure proper alignment for stable charging. The PowerCore provides up to 10W max wireless charging.



Figure 3: Charging a smartphone wirelessly on the PowerCore III.

Charge Wirelessly While Recharging



Use an 18W or higher charger for best results.



Not compatible with
5W chargers

Figure 4: Universal Wireless Compatibility for various devices.

Wired Charging:

Connect your device to either the USB-C or USB-A port using a compatible charging cable. The 18W USB-C port offers high-speed charging, capable of charging an iPhone 11 to 50% in 30 minutes. You can charge up to three devices simultaneously (one wirelessly, two wired).

Charge Wirelessly Anywhere

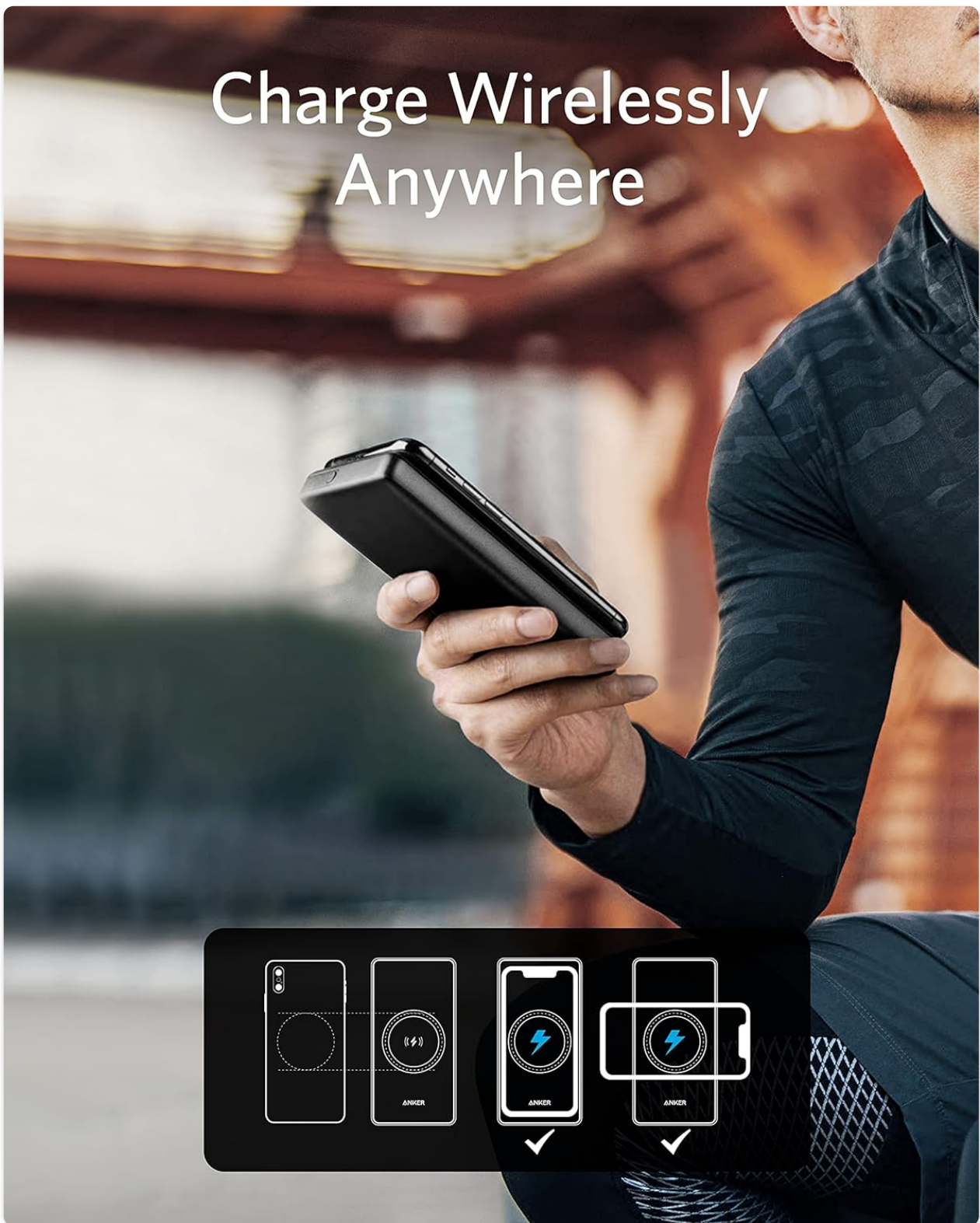


Figure 5: High-Speed USB-C Input and Output capabilities.

Built-in Phone Stand:

Slide out the built-in phone stand to prop up your device for viewing while charging. Note that only wired charging can be accessed while using the phone stand.

Universal Wireless Compatibility

10W For Samsung



S20
S20+
S20 Ultra

S10+
S10
S10e

S9+
S9

S8+
S8

Note10
Note 9
Note 8

7.5W For iPhone



iPhone 12
iPhone 12 Pro

iPhone 11
iPhone 11 Pro

iPhone XS
iPhone XS Max

iPhone 8
iPhone 8 Plus

5W Standard Charge Mode



LG V40 / V30 / G7
and All Other Qi-Enabled Phones

Wireless Earbuds



AirPods 2 AirPods Pro



Figure 6: PowerCore III with phone stand extended, supporting a smartphone.

Recharging the PowerCore:

To fully recharge the PowerCore III, connect an 18W charger (not included) to its USB-C port. The internal battery can be fully recharged in approximately 4.5 hours.

High-Speed USB-C Input and Output



Charge the Latest
iPhones at High Speed



Supports Power Delivery,
Quick Charge and More



Rapid Recharge

High-speed recharging requires an 18W or higher PD adapter (sold separately).

"Latest iPhones" refers to iPhone 12 and iPhone 11.

Figure 7: PowerCore III can be recharged while simultaneously charging a device wirelessly.

5. MAINTENANCE

Proper maintenance ensures the longevity and performance of your PowerCore III:

- Keep the device clean and dry. Use a soft, dry cloth for cleaning.
- Avoid dropping or subjecting the device to strong impacts.
- Store in a cool, dry place when not in use.
- For optimal battery health, avoid completely draining the battery frequently. Recharge it before it reaches 0% capacity.

6. TROUBLESHOOTING

If you encounter issues with your PowerCore III, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Device not charging wirelessly	Incorrect placement, thick phone case, metal/magnetic attachments, incompatible device.	Ensure phone is centered on the pad. Remove thick cases or metal attachments. Verify device is Qi-compatible. Press the power button to activate wireless charging.
Slow charging (wired)	Using a non-fast charging cable, device not supporting fast charge, multiple devices charging simultaneously.	Use a high-quality USB-C to USB-C cable. Ensure your device supports 18W fast charging. Disconnect other devices if faster charging is needed for one.
PowerCore not recharging	Low power wall adapter, faulty cable, PowerCore internal issue.	Use an 18W or higher USB-C wall charger. Try a different USB-C cable. If issue persists, contact customer support.
iPhone 15 series not charging	Software incompatibility.	Due to software issues, charging the iPhone 15 series is not supported at the moment. Check Anker's website for updates.

7. SPECIFICATIONS

Feature	Detail
Model Number	A1617011
Battery Capacity	10,000 mAh
Wireless Charging Output	Up to 10W (Qi-Certified)
USB-C Output	18W (PowerIQ 3.0)
USB-A Output	18W (PowerIQ 3.0)
USB-C Input	18W (for rapid recharge)
Product Dimensions	5.89 x 2.7 x 0.77 inches
Item Weight	8.6 ounces
Color	Black

8. WARRANTY AND SUPPORT

Anker provides an 18-month warranty for the PowerCore III 10K Wireless. For technical support, warranty claims, or general inquiries, please visit the official Anker support website or contact their customer service directly. Refer to the welcome guide included in your package for specific contact details.

