

FeiTian K32

FeiTian MultiPass K32 USB Security Key User Manual

MODEL: K32

1. Introduction

The FeiTian MultiPass K32 Security Key is an advanced device designed to enhance your online security through multi-factor authentication. It supports FIDO U2F and FIDO2 standards, offering flexible communication options including USB-C, NFC, and Bluetooth. This key allows you to secure your accounts across various devices such as desktops, laptops, tablets, and smartphones, providing a convenient and robust layer of protection against unauthorized access.

Key Features:

- Multiple-Interface FIDO U2F and FIDO2 certified security key.
- USB interface works without any drivers in Windows, Linux, Mac OS with Chrome, Firefox, etc.
- NFC and Bluetooth interface works for NFC compatible devices, mobile phones, and NFC also works with contactless readers.
- Small, portable, and fits on a keychain.
- Helps protect your accounts from phishing and other cyber-attacks. Prevents your devices from unauthorized use.
- Works with a wide range of services including Twitter, Google Accounts, Microsoft Accounts, Facebook, Salesforce, Zoho, Dropbox, DUO Security, Microsoft Azure Entra ID, Microsoft Active Directory, Coinbase, Bank of America, Okta, Ping Identity, and many more.



Image 1.1: The FeiTian MultiPass K32 USB Security Key, a compact device with a USB-C connector, designed for multi-factor authentication.

2. Setup

Before using your MultiPass K32 security key, you will need to register it with the online services you wish to protect. The setup process typically involves adding the security key to your account's security settings.

2.1. Adding the Security Key to Your Account

1. Navigate to the security settings of the online service (e.g., Google, Microsoft, Facebook) you wish to protect.
2. Look for options related to "Two-Factor Authentication," "Security Key," or "FIDO/U2F."
3. Follow the on-screen instructions provided by the service to add a new security key.
4. When prompted, connect the MultiPass K32 to your device via USB-C, or activate NFC/Bluetooth as required by the service.
5. Press the button on the MultiPass K32 when indicated to confirm the registration.

Note for Google Accounts: The security key can only be added to Google accounts on non-mobile platforms using the latest version of the Chrome browser.

Note for iOS Users (BLE Pairing): After the key is added to your Google account, iOS users may use the [Google Smart Lock application](#) to pair their Bluetooth Low Energy (BLE) keys.

3. Operating Instructions

Once your MultiPass K32 is registered with your online accounts, using it for authentication is straightforward.

3.1. Authentication Process

1. When logging into a protected account, enter your username and password as usual.
2. When prompted for your security key, connect the MultiPass K32 to your device via USB-C, or ensure NFC/Bluetooth is active and the key is near your device.
3. Press the button on the MultiPass K32 when indicated by the service to complete the authentication.

The MultiPass K32 provides FIDO U2F and FIDO2 authentication, offering a strong defense against phishing and other online threats by verifying your physical presence.

4. Maintenance

The MultiPass K32 is designed for durability and requires minimal maintenance.

- Keep the device clean and free from dust and debris. Use a soft, dry cloth for cleaning.
- Avoid exposing the key to extreme temperatures, direct sunlight, or moisture.
- Do not attempt to disassemble the device, as this will void the warranty.
- Store the key in a safe place when not in use to prevent loss or damage.

5. Troubleshooting

If you encounter issues with your MultiPass K32, consider the following common solutions:

- **Key Not Recognized:**
 - Ensure the key is fully inserted into the USB-C port.
 - Try a different USB-C port or a different device.
 - For NFC/Bluetooth, ensure the feature is enabled on your device and the key is within range.
 - Verify that your browser and operating system are up to date.
- **Authentication Failure:**
 - Ensure you are pressing the button on the key when prompted.
 - Confirm that the key has been successfully registered with the specific online account you are trying to access.
 - Check the service's support pages for specific security key requirements or known issues.
- **Bluetooth Pairing Issues (iOS):**
 - Ensure you are using the [Google Smart Lock application](#) for pairing BLE keys on iOS.
 - Verify Bluetooth is enabled on your iOS device.

For more detailed guidance, users may check [Google support](#) or the official [User Manual](#) (PDF).

6. Specifications

Brand	FeiTian
Model Name	MultiPass K32
Model Number	K32
Hardware Interface	Bluetooth, USB
Connectivity Technology	NFC, USB
Hardware Connectivity Technology	USB Type C
Color	White
Item Dimensions (D x W x H)	1.25"D x 1.25"W x 0.3"H
Item Weight	7 Grams
Special Feature	LED Indicator
Compatible Devices	Mobile, Desktops, Laptops, Tablets

7. Warranty Information

The FeiTian MultiPass K32 USB Security Key comes with a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. Please retain your proof of purchase for warranty claims. For specific terms and conditions, please refer to the official FeiTian warranty policy.

8. Customer Support

For technical assistance, product inquiries, or warranty claims, please contact FeiTian Technologies Co., Ltd. customer support.

Manufacturer: Feitian Technologies Co., Ltd.

Additional resources:

- Google Support for Security Keys: <https://support.google.com/accounts/answer/6103523>
- Official User Manual (PDF): <https://manuals.plus/m/4e32683daa8e4bf8ac09f5eb70eb5cd80f6449c637300efd9905087f49b30a4f>