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VinDox 2.1L Ceramic Pet Fountain

VinDox 2.1L Ceramic Pet Water Fountain Instruction Manual

Model: 2.1L Ceramic Pet Fountain (ASIN: B08998RLWM)

1. INTRODUCTION

This manual provides detailed instructions for the assembly, operation, and maintenance of your VinDox 2.1L Ceramic Pet Water Fountain. Designed to encourage increased water intake for cats and dogs, this fountain features a large capacity, quiet operation, and a dual filtration system to provide fresh, clean water. Key features include:

- 2.1L (70 oz) water capacity, suitable for multiple pets.
- Durable ceramic construction, resistant to scratches.
- Whisper-quiet submersible pump for minimal noise.
- Dual filtration system with activated charcoal and foam filters.
- 360° multi-directional water streams to enhance oxygenation.

2. PACKAGE CONTENTS

Please verify that all components are present before assembly:

- Ceramic Fountain Base
- Ceramic Fountain Tower (water flow structure)
- Submersible Water Pump
- Activated Charcoal Filter
- Foam Filter
- USB Power Adapter (or USB cable for power adapter)
- Cleaning Brush (if included)

3. SETUP INSTRUCTIONS

1. **Unpack Components:** Carefully remove all parts from the packaging. Inspect for any damage.

2. **Rinse Components:** Thoroughly rinse the ceramic fountain base, tower, and pump with clean water. It is recommended to rinse the activated charcoal filter under running water for a few minutes to remove any loose carbon dust before first use.
3. **Assemble Pump:** Attach the foam filter to the pump intake. Insert the activated charcoal filter into its designated slot, usually above the foam filter or within the fountain tower structure.
4. **Place Pump:** Position the assembled pump securely at the bottom of the ceramic fountain base, ensuring the suction cups adhere to the surface.
5. **Add Water:** Fill the ceramic base with clean water up to the maximum fill line. Do not overfill. The total capacity is approximately 2.1 liters (70 ounces).
6. **Place Fountain Tower:** Carefully place the ceramic fountain tower onto the base, ensuring the pump's nozzle aligns with the water outlet of the tower.
7. **Connect Power:** Connect the USB cable from the pump to the power adapter, then plug the adapter into a standard electrical outlet. Ensure the power cord is routed safely to prevent tripping hazards or pet chewing.

Pet Fountain Ceramic



Easy to Clean



High temperature firing porcelain



Safe & hygienic

Figure 3.1: Fountain components and water flow diagram.

4. OPERATING INSTRUCTIONS

Once assembled and filled, the VinDox Ceramic Pet Water Fountain operates continuously to provide fresh, circulating water for your pets.

- **Continuous Operation:** The fountain is designed for continuous operation. Ensure it is always plugged in when in use.
- **Water Level:** Regularly check the water level. Refill the fountain when the water level drops to prevent the pump from running dry, which can shorten its lifespan and increase noise.
- **Encouraging Use:** Some pets may need time to adjust to a new fountain. You can encourage them by placing their favorite treats near the fountain or by temporarily removing other water sources.



Figure 4.1: Pet drinking from the VinDox ceramic fountain.

Live water circulation



Free-falling streams add oxygen for freshness and encourage pets to drink more water.



Figure 4.2: Live water circulation feature.

5. MAINTENANCE

Regular cleaning and filter replacement are crucial for maintaining water quality and extending the life of your fountain.

5.1. Weekly Cleaning

1. **Unplug:** Disconnect the fountain from the power outlet.
2. **Disassemble:** Remove the ceramic fountain tower and empty any remaining water from the base.
3. **Clean Ceramic Parts:** Wash the ceramic base and tower with warm, soapy water. Rinse thoroughly to remove all soap residue. These parts are top-rack dishwasher safe (excluding the pump).
4. **Clean Pump:** Disassemble the pump by removing the front cover and impeller. Clean all pump parts, including the impeller, with a small brush (often included) to remove any hair or debris. Rinse thoroughly.
5. **Reassemble:** Reassemble the pump and fountain components, ensuring all parts are securely in place before refilling with fresh water.

71oz. Advanced Porcelain Pet Fountain



High temperature firing porcelain



Easy to clean



Hygienic



Figure 5.1: Cleaning the fountain components.

5.2. Filter Replacement

- **Activated Charcoal Filter:** Replace every 2-4 weeks, or more frequently if you have multiple pets or notice reduced water flow/odor.
- **Foam Filter:** Replace every 1-2 months, or when it appears visibly dirty or clogged.



Figure 5.2: Replaceable activated carbon filter.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Fountain not flowing water / Pump not working	<ul style="list-style-type: none"> No power to the pump. Water level is too low. Pump is clogged with debris (hair, food particles). Impeller is stuck or damaged. 	<ul style="list-style-type: none"> Check power connection and outlet. Refill water to the appropriate level. Disassemble and thoroughly clean the pump and impeller (refer to Section 5.1). Inspect impeller for damage; replace pump if necessary.
Fountain is noisy	<ul style="list-style-type: none"> Water level is too low. Pump is dirty or vibrating against the base. Air trapped in the pump. 	<ul style="list-style-type: none"> Add water to the recommended level. Clean the pump and ensure suction cups are firmly attached. Unplug and replug the pump to release trapped air.
Water has an unusual odor or taste	<ul style="list-style-type: none"> Filter needs replacement. Fountain components are dirty. 	<ul style="list-style-type: none"> Replace the activated charcoal filter. Perform a thorough cleaning of all fountain parts (refer to Section 5.1).

7. SPECIFICATIONS

Brand	VinDox
Model	2.1L Ceramic Pet Fountain (ASIN: B08998RLWM)
Material	Porcelain
Capacity	2.1 Liters (70 Ounces)

Product Dimensions	9.5"L x 9.5"W x 4.7"H
Item Weight	5.78 Pounds
Target Audience	Dogs, Cats



Figure 7.1: Fountain dimensions.

8. WARRANTY AND SUPPORT

For warranty information and customer support regarding your VinDox 2.1L Ceramic Pet Water Fountain, please contact the manufacturer directly. Details are typically provided with your purchase documentation or can be found on the official VinDox website.

Manufacturer: VinDox

For additional resources, you may visit the [VinDox Store on Amazon](#).