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- › [HP](#) /
- › [HP Envy x360 2-in-1 15.6" Touch-Screen Laptop \(Model 15M-ED0013DX\) User Manual](#)

HP 15M-ED0013DX

HP Envy x360 2-in-1 15.6" Touch-Screen Laptop (Model 15M-ED0013DX) User Manual

Comprehensive Guide for Setup, Operation, Maintenance, and Troubleshooting

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP Envy x360 2-in-1 15.6" Touch-Screen Laptop. Designed for versatility, this device combines the functionality of a traditional laptop with the flexibility of a tablet, featuring a responsive touchscreen and robust performance for various tasks.



An overhead view of the HP Envy x360 2-in-1 laptop, open and displaying the Windows operating system on its 15.6-inch touchscreen. The laptop features a natural silver finish and a full-size keyboard.

2. SETUP

2.1 Initial Power-On

1. Connect the power adapter to the laptop's charging port and a power outlet.
2. Press the power button located on the side of the device.
3. Follow the on-screen prompts to complete the initial Windows 11 Home setup, including language, region, network connection, and user account creation.

2.2 Fingerprint Reader Setup

For enhanced security and quick login, set up the integrated fingerprint reader:

1. Navigate to Windows Settings > Accounts > Sign-in options.
2. Select 'Windows Hello Fingerprint' and follow the instructions to register your fingerprint.

3. OPERATING THE DEVICE

3.1 2-in-1 Modes

The HP Envy x360 offers multiple modes for versatile use:

- **Laptop Mode:** Traditional laptop configuration for typing and productivity.
- **Tent Mode:** Fold the screen back to form an A-frame, ideal for watching videos or presentations.
- **Stand Mode:** Fold the screen back further, resting the keyboard face down, for a hands-free viewing experience.
- **Tablet Mode:** Fold the screen completely back against the base, converting the device into a tablet for touch-based interaction.

3.2 Touchscreen Functionality

The 15.6-inch Full HD touchscreen supports intuitive gestures:

- **Tap:** Select items or open applications.
- **Swipe:** Scroll through content or navigate between screens.
- **Pinch-to-Zoom:** Enlarge or reduce images and text.
- **Multi-finger Gestures:** Utilize Windows' advanced touch gestures for multitasking and navigation.

3.3 Keyboard and Trackpad

The full-size keyboard includes a numeric keypad for data entry. The responsive trackpad supports multi-finger gestures for efficient navigation and control.

3.4 Audio and Video

Experience clear audio with Bang & Olufsen speakers. The integrated webcam is suitable for video calls and online meetings.

4. MAINTENANCE

4.1 Cleaning

- Use a soft, lint-free cloth slightly dampened with water or a screen cleaner to clean the display.
- For the keyboard and chassis, use a soft, dry cloth. Avoid harsh chemicals.

4.2 Battery Care

To prolong battery life, avoid extreme temperatures and fully discharging the battery frequently. For optimal performance, keep the laptop plugged in when possible during extended use.

4.3 Software Updates

Regularly check for and install Windows updates and HP driver updates to ensure optimal performance and security.

5. TROUBLESHOOTING

If you encounter issues, try the following basic troubleshooting steps:

- **Restart:** A simple restart can resolve many minor software glitches.
- **Power Issues:** Ensure the power adapter is securely connected and the outlet is functional.
- **Screen Issues:** If the screen is unresponsive, try toggling between laptop and tablet modes.
- **Performance:** Close unnecessary applications and check for background processes consuming resources.

For persistent hardware issues, contact HP Support for assistance.

6. SPECIFICATIONS

Feature	Detail
Model Number	15M-ED0013DX
Screen Size	15.6 Inches
Screen Resolution	1920 x 1080 pixels (Full HD)
Processor	Intel Core i5 (3.6 GHz)
RAM	8 GB DDR4
Storage	256 GB SSD
Graphics	Intel UHD Graphics (Integrated)
Operating System	Windows 11 Home
Weight	3.7 pounds
Dimensions (LxWxH)	14.1 x 9.1 x 0.7 inches
Wireless Connectivity	801.11ac
USB 3.0 Ports	3
Special Feature	Numeric Keypad

7. WARRANTY AND SUPPORT

Your HP Envy x360 laptop is covered by HP's standard warranty. For detailed warranty information, product support, and service options, please visit the official HP support website or contact HP customer service. Keep your purchase receipt and serial number (located on the bottom of the laptop) handy for any warranty claims.

