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Model: 10 Amp Smart Plug

1. PRODUCT OVERVIEW

The Wipro 10 Amp Smart Plug allows you to control electrical appliances remotely via your smartphone or voice commands. It integrates seamlessly into your smart home ecosystem, offering features like scheduling and energy consumption monitoring for connected devices. This smart plug operates on a secured 2.4GHz Wi-Fi network and does not require a separate hub.

SMART FEATURES



Control electrical appliances
via Phone / Voice



Setup ON/OFF schedule



Monitor energy consumption
of your devices



Image: Wipro 10 Amp Smart Plug highlighting its smart features including control via phone/voice, ON/OFF scheduling, and energy consumption monitoring.

Key Features:

- **Remote Control:** Control connected appliances from anywhere using the Wipro Smart app.
- **Scheduling:** Set up ON/OFF schedules, timers, and countdowns to automate device operation and optimize energy usage.
- **Voice Control:** Compatible with Amazon Alexa and Google Assistant for hands-free control.
- **Energy Monitoring:** Monitor the energy consumption of devices plugged into the smart plug via the app.
- **No Hub Required:** Connects directly to your existing 2.4GHz Wi-Fi network.

2. SETUP GUIDE

Follow these steps to set up your Wipro 10 Amp Smart Plug:

1. **Download the App:** Install and open the Wipro Next Smart Home app on your mobile device.
2. **Register/Login:** Register with your email ID and follow the on-screen instructions to log in to the app.

3. **Add Device:** Tap on "Add Device" or the "+" icon in the top right corner, then select "Add Device."
4. **Plug In:** Plug your Wipro Smart Plug into a power outlet. Ensure the device is in pairing mode (refer to the device's LED indicator for status).
5. **Device Detection:** The app will automatically detect the device. If not, select the appropriate device from the available options.
6. **Connect to Wi-Fi:** Confirm your 2.4GHz Wi-Fi network and enter the password. The smart plug only supports 2.4GHz Wi-Fi.
7. **Finalize Setup:** Tap on "Add" and then the "+" icon next to the device name. Once connected, tap "Done" to complete the setup and begin using your smart plug.

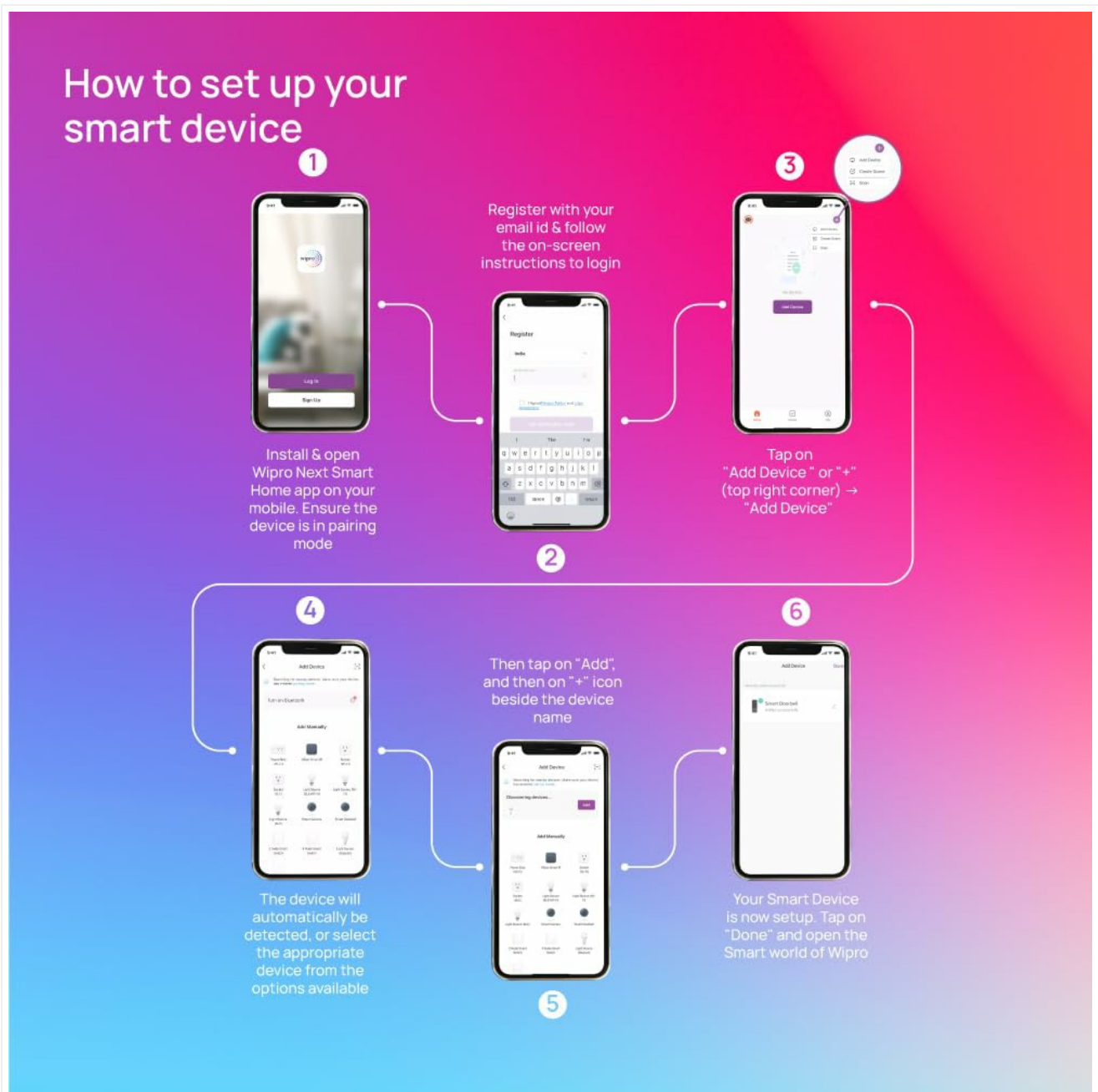


Image: Step-by-step visual guide for setting up the Wipro Smart Plug using the Wipro Next Smart Home app.

3. OPERATING INSTRUCTIONS

3.1. Using the Wipro Next Smart Home App

- **Manual ON/OFF:** Open the app, select your smart plug, and tap the power icon to turn the connected appliance on or


off instantly.

- **Scheduling:** Navigate to the scheduling section within the device settings to create custom schedules, timers, or countdowns for automated operation.
- **Energy Monitoring:** Access the energy monitoring feature in the app to view real-time and historical power consumption data for the connected device.

3.2. Voice Control

The Wipro Smart Plug is compatible with Amazon Alexa and Google Assistant. To enable voice control:

1. **Link Accounts:** In your Alexa or Google Home app, search for the "Wipro Next Smart Home" skill/service and link your Wipro account.
2. **Discover Devices:** Once linked, ask Alexa or Google Assistant to discover new devices.
3. **Voice Commands:** Use commands such as:
 - "Alexa, turn on [Device Name]"
 - "Hey Google, turn off [Device Name]"
 - "Alexa, set [Device Name] to 50%" (if applicable for dimmable devices, though not for this plug)



"Hi Google, turn ON the Music"

"Alexa, turn OFF the AC"

Voice Control

Works with Amazon Alexa & Google Assistant

Image: Illustration of using voice commands with Amazon Alexa and Google Assistant to control devices connected to the Wipro Smart Plug.

4. MAINTENANCE

To ensure optimal performance and longevity of your Wipro 10 Amp Smart Plug:

- **Cleaning:** Disconnect the smart plug from the power outlet before cleaning. Use a soft, dry cloth to wipe the surface. Do not use liquid cleaners or aerosols.
- **Environment:** Keep the smart plug in a dry environment, away from water, moisture, and extreme temperatures.
- **Overload Protection:** Do not exceed the maximum load capacity of 10 Amps. Overloading can damage the device and pose a safety risk.
- **Inspection:** Periodically inspect the plug for any signs of damage or wear. If damaged, discontinue use and contact customer support.

5. TROUBLESHOOTING

If you encounter issues with your Wipro 10 Amp Smart Plug, refer to the following troubleshooting tips:

- **Device Not Connecting to Wi-Fi:**
 - Ensure your Wi-Fi network is 2.4GHz. The smart plug does not support 5GHz networks.
 - Check if your Wi-Fi password is entered correctly in the app.
 - Move the smart plug closer to your Wi-Fi router to improve signal strength.
 - Restart your Wi-Fi router and try connecting again.
- **Device Unresponsive:**
 - Verify that the smart plug is securely plugged into a working power outlet.
 - Check if the connected appliance is powered on and functioning correctly.
 - Unplug the smart plug for 10 seconds and then plug it back in to perform a soft reset.
 - Ensure your Wipro Next Smart Home app is updated to the latest version.
- **Voice Control Not Working:**
 - Confirm that your Wipro Next Smart Home account is correctly linked to your Alexa or Google Home app.
 - Ensure the device name used in voice commands matches the name set in the Wipro app and the voice assistant app.
 - Try rediscovering devices in your Alexa or Google Home app.
- **Energy Monitoring Inaccurate/Not Displaying:**
 - Ensure the smart plug is continuously connected to Wi-Fi for data logging.
 - Verify that the connected appliance is drawing power.

6. SPECIFICATIONS



Image: Front view of the Wipro 10 Amp Smart Plug, showing the power button and plug configuration.

| Specification | Value |
|---------------------|-------------------|
| Brand | Wipro |
| Model | 10 Amp Smart Plug |
| Colour | Black |
| Voltage | 220 Volts |
| Amperage | 10 Amps |
| Material | Aluminum |
| Connector Type | Plug In |
| Number of Poles | 2 |
| Number Of Wires | 3 |
| Item Weight | 72.6 Grams |
| Included Components | 1 Smart Plug |

7. WARRANTY AND SUPPORT

7.1. Warranty Information

The Wipro 10 Amp Smart Plug comes with a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. Please retain your purchase receipt as proof of purchase for warranty claims.

7.2. Customer Support

For technical assistance, warranty claims, or any other inquiries, please contact Wipro customer support:

- **Manufacturer:** Wipro Enterprises (P) Ltd
- **Address:** Doddakanelli, Sarjapur Road, Bangalore-560035, India
- **Toll-Free Number:** 1-800-425-1969