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XP-Pen XPArtist24Pro

XPPen Artist24 Pro 23.8 Inch Drawing Tablet User Manual

Model: XPArtist24Pro | Brand: XP-Pen

1. INTRODUCTION

The XPPen Artist24 Pro is a 23.8-inch 2K QHD graphics display tablet designed for professional and enthusiast digital artists. It offers a high-resolution screen with unparalleled vibrance, providing a vast and immersive canvas for creative work. The display's advanced technology ensures precise detail capture and vibrant color reproduction, covering 90% of the Adobe RGB range. This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your Artist24 Pro.



Figure 1.1: XPPen Artist24 Pro 23.8 Inch Drawing Tablet with included accessories.

2. WHAT'S IN THE BOX

Verify that all components listed below are included in your package:

- 1 x XP-Pen 23.8" Graphics Display
- 2 x Battery-Free Stylus
- 1 x USB-A to USB-C adapter
- 1 x USB-C to USB-C Cable
- 1 x HDMI Cable
- 1 x Power Adapter
- 1 x Power Cord
- 1 x Pen Holder
- 8 x Replacement Pen Nibs
- 1 x Quick Guide
- 1 x Cleaning Cloth
- 1 x Black Drawing Glove
- 1 x Pen Slot



Figure 2.1: All items included in the XPPen Artist24 Pro package.

3. SETUP

Follow these steps to set up your XPPen Artist24 Pro drawing tablet:

1. **Connect Power:** Connect the power adapter to the tablet's DC port and plug it into a power outlet.
2. **Connect to Computer:**
 - **USB-C to USB-C Connection:** If your computer supports full-featured USB-C, connect the tablet directly using the provided USB-C to USB-C cable. This single cable handles both video and data.
 - **HDMI and USB-A Connection:** If your computer does not support full-featured USB-C, connect the tablet using the HDMI cable for video and the USB-A to USB-C adapter with the USB-C cable for data.
3. **Install Drivers:** Download and install the latest drivers for your operating system (Windows, Mac, Chrome, Linux) from the official XP-Pen website. Ensure previous tablet drivers are uninstalled before installing new ones.
4. **Configure Display Settings:** After driver installation, configure your display settings to extend or duplicate your desktop onto the Artist24 Pro. Adjust resolution to 2560x1440 (2K QHD) for optimal clarity.
5. **Calibrate Stylus:** Open the XP-Pen driver software and calibrate the stylus for accurate pen pressure and cursor alignment.



Figure 3.1: Connectivity options for the Artist24 Pro, supporting both single USB-C and traditional HDMI/USB-A connections.

4. OPERATING THE DEVICE

The XPPen Artist24 Pro is designed for intuitive use with its high-resolution display and responsive stylus.

4.1 Display Features

The 23.8-inch 2K QHD (2560 x 1440 px) display offers exceptional clarity and color accuracy. It boasts a 16:9 aspect ratio, 178° viewing angle, and a 1000:1 contrast ratio, ensuring consistent image quality from various perspectives. The display covers 90% of the Adobe RGB color gamut, providing bright and true-to-life colors for professional creative work.



The Artist Display 24 Pro is the very first 23.8-inch, 2K QHD graphics display. With double the resolution of FHD displays and unprecedented vibrancy, the product offers a creative experience that exceeds all limits.

Figure 4.1.1: Visual comparison demonstrating the superior clarity of 2K QHD resolution.

2.5K QHD (2560 x 1440 px)



23.8 inch



16:9 Aspect Ratio



178° Viewing Angle



1000:1 Contrast Ratio

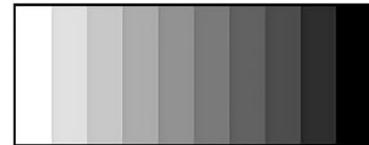


Figure 4.1.2: Key display specifications of the Artist24 Pro.

Fuel your creativity with brilliant color and blazing graphics as you draw, design and create on this strikingly large, immersive display.

90% Adobe® RGB



Figure 4.1.3: The display's wide color gamut for accurate color reproduction.

4.2 Stylus and Shortcut Keys

The included PA2 Battery-Free Stylus supports up to 60 degrees of tilt function and delivers superior line performance with 8192 levels of pen pressure sensitivity, allowing for precise and natural drawing. The tablet features 20 customizable shortcut keys and two easy-to-control red dial wheels, positioned on both sides for convenient access by both left and right-handed users.

The PA2 Battery-Free Stylus supports up to 60 degrees of tilt function and delivers superior line performance, creating the finest of sketches and lines.



Figure 4.2.1: The PA2 Stylus's tilt and pressure sensitivity features.



Figure 4.2.2: The customizable shortcut keys and dial wheels for enhanced workflow.

4.3 Usage Demonstration

The following video demonstrates the unboxing, setup, and practical application of the XPPen Artist24 Pro in a creative workflow, showcasing its features and performance.

Your browser does not support the video tag.

Video 4.3.1: XP-PEN Artist 24 Pro - Immense canvas, immersive clarity. This video illustrates the product's capabilities and user experience.

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your Artist24 Pro.

- **Screen Cleaning:** Use the provided cleaning cloth or a soft, lint-free cloth to gently wipe the screen. Do not use harsh chemicals or abrasive materials.
- **Stylus Nibs:** Replace stylus nibs when they show significant wear to maintain drawing precision. Use the included nib remover tool for easy replacement.
- **Storage:** When not in use, store the tablet in a clean, dry environment away from direct sunlight and extreme temperatures.
- **Cable Management:** Ensure cables are not bent sharply or tangled to prevent damage.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your Artist24 Pro.

Problem	Possible Cause	Solution
No display/signal	Loose cable connection, incorrect input source, driver issue.	Check all cable connections (HDMI/USB-C, power). Ensure your computer's display settings are configured correctly. Reinstall or update drivers.
Stylus not responding/no pressure sensitivity	Driver not installed/corrupted, stylus nib worn, conflicting drivers.	Verify driver installation and calibration. Replace the stylus nib. Uninstall any other tablet drivers. Restart your computer.
Incorrect screen mapping/parallax	Improper calibration, multiple monitors.	Recalibrate the stylus in the XP-Pen driver software. Ensure correct monitor identification in your OS display settings.
Shortcut keys not working	Driver not running, incorrect key assignments.	Ensure the XP-Pen driver software is running in the background. Reconfigure shortcut key assignments in the driver settings.

If you continue to experience issues, please refer to the official XP-Pen support resources or contact customer service.

7. SPECIFICATIONS

Detailed technical specifications for the XPPen Artist24 Pro:

Feature	Detail
Product Dimensions	24.88 x 14.57 x 0.04 inches
Item Weight	22 pounds
Item Model Number	XPArtist24Pro
Brand	XP-Pen
Connectivity Technology	USB (USB-C, USB-A)
Pressure Sensitivity	8192 Levels
Operating System Compatibility	Windows, Mac, Chrome, Linux
Special Feature	Touch Screen (Note: Touch capabilities may vary by OS and application)
Display Size	23.8 inches
Resolution	2560 x 1440 (2K QHD)

Feature	Detail
Color Gamut	90% Adobe RGB
Viewing Angle	178°
Contrast Ratio	1000:1



Figure 7.1: Physical dimensions of the Artist24 Pro.

8. WARRANTY AND SUPPORT

XP-Pen offers a 1-Year Protection Plan for all products. For detailed terms and conditions regarding support, returns, and refunds, please refer to the official XP-Pen website or contact their customer service directly. You can also reach out via Amazon Message for any product-related questions.



Figure 8.1: XP-Pen brand logo.

For additional resources, you may find the official User Manual (PDF) and Installation Manual (PDF) helpful:

- [User Manual \(PDF\)](#)
- [Installation Manual \(PDF\)](#)

