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› Bose Noise Cancelling Headphones 700 UC User Manual

Bose 852267-0100

Bose Noise Cancelling Headphones 700 UC

Model: 852267-0100

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1. INTRODUCTION

The Bose Noise Cancelling Headphones 700 UC are engineered to transform any space into a productive work environment. These headphones feature advanced noise cancellation technology and a sophisticated microphone system, ensuring crystal-clear communication and focused listening.

Designed for professionals, they integrate seamlessly with various communication platforms and offer intuitive controls for managing calls and audio.



Image: Bose Noise Cancelling Headphones 700 UC in black, showcasing the sleek design and earcups.

2. SETUP

2.1 What's in the Box

- Bose Noise Cancelling Headphones 700 UC
- Bose USB Link Bluetooth module
- 20-inch USB-C to USB-A charging cable
- 42-inch audio-only cable
- Quick Start Guide





Image: Another view of the Bose Noise Cancelling Headphones 700 UC, highlighting the adjustable headband and comfortable earcups.

2.2 Initial Charging

Before first use, fully charge your headphones. Connect the smaller end of the USB cable to the USB-C port on the right earcup and the larger end to a USB wall charger or computer. A full charge takes approximately 2.5 hours and provides up to 20 hours of wireless battery life.

2.3 Connecting the Bose USB Link

The included Bose USB Link is pre-paired with your headphones for a reliable wireless connection to your computer. Simply plug the USB Link into an available USB port on your PC. The LED indicator on the USB Link will glow solid white when connected to the headphones.

2.4 Pairing with Mobile Devices

To pair with a mobile device via Bluetooth:

1. On the right earcup, press and hold the Bluetooth button until the voice prompt says "Ready to connect" and the Bluetooth indicator blinks blue.
2. On your mobile device, enable Bluetooth and select "Bose NCH 700 UC" from the list of available devices.
3. Once connected, the voice prompt will say "Connected to [device name]".

2.5 Bose Music App

Download the Bose Music app for full control over your headphones, including adjusting noise cancellation levels, managing Bluetooth connections, and accessing product updates. The app is available on the Apple App Store and Google Play Store.

3. OPERATING INSTRUCTIONS

3.1 Noise Cancellation

The headphones offer 11 levels of active noise cancellation, ranging from virtual silence to full transparency. Use the Bose Music app or the dedicated button on the left earcup to cycle through your favorite noise cancellation levels. This allows you to personalize your listening environment for focus or awareness.

3.2 Adaptive Microphone System

The adaptive four-microphone system isolates your voice from surrounding noise, ensuring clear communication during calls. This feature automatically adjusts to your environment, making your voice sound natural and distinct to others.



Image: User demonstrating the Bose Noise Cancelling Headphones 700 UC in an office, highlighting their use for collaboration and focus.

3.3 Conversation Mode

Quickly pause audio and allow ambient sound to pass through by pressing the Conversation Mode button. This enables you to hear people and your surroundings clearly without removing your headphones, ideal for quick interactions.

3.4 Voice Control (Alexa)

Your headphones are equipped with Alexa voice control. Press and hold the Voice Assistant button on the right earcup to activate Alexa and issue commands for music playback, information, and more.

3.5 Switching Audio Sources

The Bose USB Link allows seamless switching between your computer and mobile phone. When connected to both, the headphones intelligently prioritize audio from active sources, such as an incoming call on your phone or a meeting on your computer.

4. MAINTENANCE

4.1 Cleaning

Regularly clean your headphones with a soft, dry cloth. Avoid using abrasive cleaners, solvents, or sprays. Do not allow moisture to enter any openings.

4.2 Storage

When not in use, store the headphones in their protective carrying case to prevent damage. Avoid storing them in extreme temperatures or high humidity.

4.3 Battery Care

To prolong battery life, avoid fully discharging the headphones frequently. Charge them regularly, even if not in constant use. Store in a cool, dry place if storing for extended periods.

5. TROUBLESHOOTING

5.1 No Power

- Ensure the headphones are fully charged. Connect them to a power source using the provided USB cable.
- Check the charging cable and power adapter for damage.

5.2 No Audio / Poor Audio Quality

- Verify that the headphones are properly connected to your device (PC via USB Link or mobile via Bluetooth).
- Adjust the volume on both the headphones and your connected device.
- If using the audio cable, ensure it is securely plugged into both the headphones and the audio source.
- Try restarting your connected device and the headphones.

5.3 Bluetooth Connectivity Issues

- Ensure Bluetooth is enabled on your device and the headphones are in pairing mode.
- Move the headphones closer to your device and away from potential interference sources (e.g., Wi-Fi routers, other Bluetooth devices).
- Clear the Bluetooth pairing list on your device and re-pair the headphones.

5.4 Microphone Not Working

- Ensure the microphone is not muted on your communication application or device.
- Check microphone settings on your computer or mobile device to ensure the Bose NCH 700 UC is selected as the input device.

If issues persist after attempting these steps, please refer to the official Bose support resources or contact customer service for further assistance.

6. SPECIFICATIONS

Model Name	Bose Noise Cancelling Headphones 700 UC
Model Number	852267-0100

Connectivity Technology	Bluetooth 5.0, USB
Battery Life	Up to 20 hours
Charging Time	Approximately 2.5 hours
Dimensions (H x W x D)	8 x 6.5 x 2 inches
Weight	1.5 pounds
Material	Stainless Steel
Noise Control	Active Noise Cancellation (11 levels)
Included Components	Headphones 700 UC, USB Link, 20" USB cable, 42" Audio-only Cable, Quick Start Guide
UPC	017817820615

7. SUPPORT & WARRANTY

7.1 Customer Support

For technical assistance, product inquiries, or troubleshooting not covered in this manual, please visit the official Bose support website or contact their customer service department. You can find contact information and FAQs at www.bose.com/support.

7.2 Product Warranty

Bose Noise Cancelling Headphones 700 UC come with a limited warranty. Please refer to the warranty card included with your product or visit the Bose website for detailed terms and conditions, including warranty period and coverage.