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› Uleway W340D Senior Flip Phone User Manual

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Model: W340D

INTRODUCTION

The Uleway W340D is a 3G flip phone designed for ease of use, featuring a dual-screen display, large buttons, and high volume, making it suitable for seniors and children. Its robust design includes a fine-quality metal paint finish. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.



Image: The Uleway W340D flip phone shown in its closed state, displaying both the front screen with time and date, and the back with the SOS button and speaker grille.

SETUP

1. What's in the Box

Verify that all components are present in the package:

- 1x W340D Flip phone
- 1x Earphone
- 2x Battery (900 mAh)
- 1x Travel Charger (Micro USB Charger)
- 1x User Manual
- 1x SIM card adapter



Image: An overhead view of the Uleway W340D phone and its included accessories: the phone, micro USB charger, two 900 mAh batteries, a user manual, 3.5mm headset, and SIM card adapters.

2. Battery Installation

1. Open the back cover of the phone.
2. Insert the battery into the battery compartment, ensuring the gold contacts align with the phone's terminals.
3. Replace the back cover, pressing firmly until it clicks into place.

3. SIM Card and Micro SD Card Installation

The phone supports standard SIM cards and a Micro SD card (up to 32GB, not included).

1. With the battery removed, locate the SIM card slot(s) and Micro SD card slot.
2. Carefully insert your standard SIM card(s) into the designated slots.
3. Insert the Micro SD card into its slot, if desired.
4. Reinstall the battery and back cover.

Both SIM Card & SD Card
Not Included

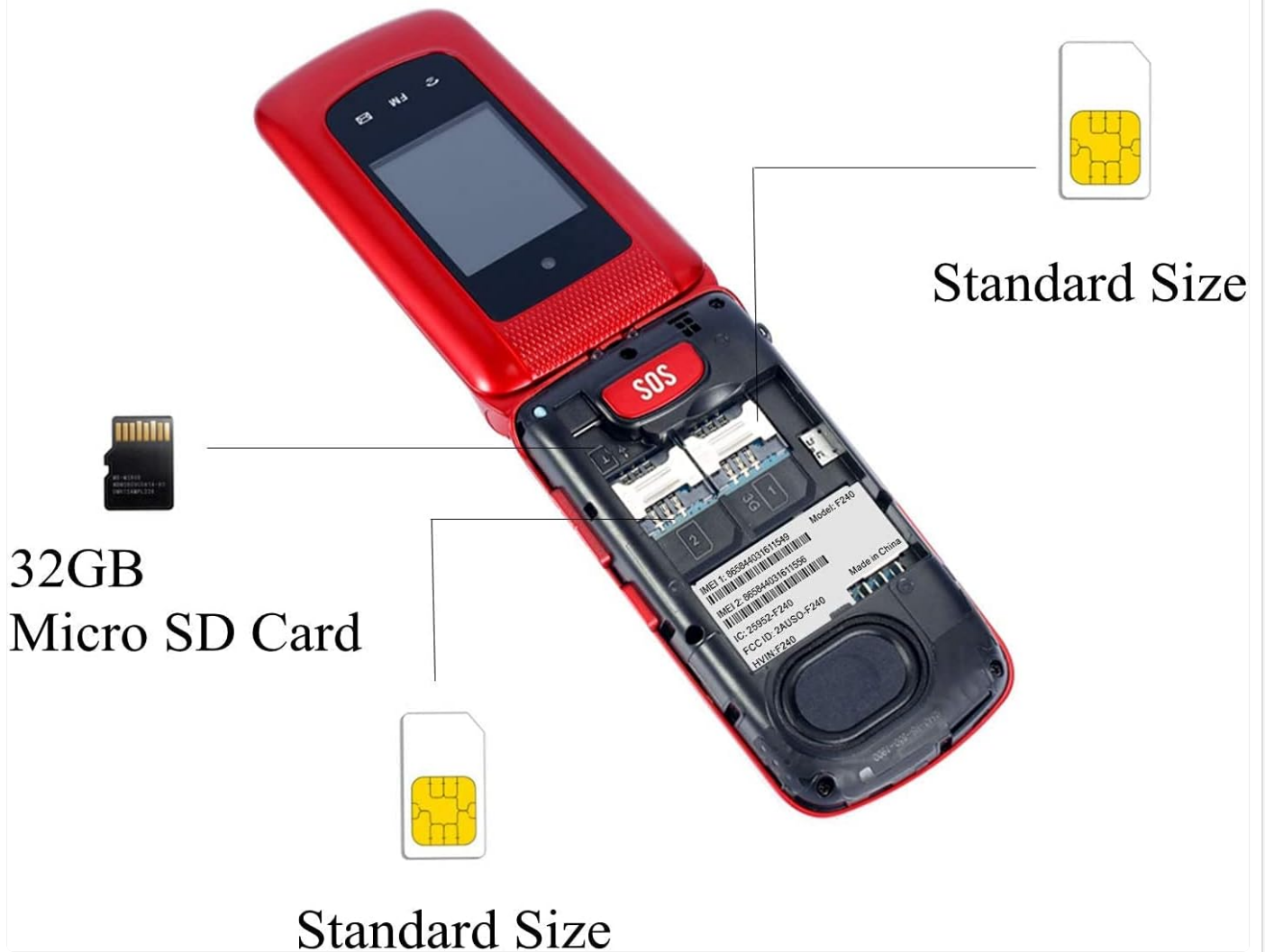


Image: An open Uleway W340D phone revealing the internal compartments for two standard SIM cards and one Micro SD card, with labels indicating their positions.

Important Note Regarding SIM Card Activation:

Since this is a 3G phone and many carriers have stopped activating new SIM cards for 3G devices, please **do not activate a new SIM card directly on this phone**. When purchasing a new SIM card, provide the IMEI number of an older, compatible phone or any other phone to get the SIM card activated. Once activated, you can then insert the SIM card into your Uleway W340D phone. It will automatically connect to the carrier's network after powering on. For new SIM card purchases, AT&T prepaid service is recommended.

IMPORTANT

Since this is a 3G phone and most Carriers have stopped activating new sim card for 3G device, please do not activate new sim card directly on this phone, or provide the phone's IMEI number when purchasing a new sim card.

If you are activating new sim card, please provide the IMEI number of your old phone or any other phone to get the sim card activated

Then put the sim card back to our phone. It will automatically pick up the carrier's network after turning on.

Image: A graphic displaying an important message about activating new SIM cards for 3G devices, advising users to activate the SIM with another phone's IMEI before inserting it into the Uleway W340D.

4. Charging the Phone

Before first use, fully charge the phone battery.

1. Connect the micro USB end of the travel charger to the charging port on the phone.
2. Plug the other end of the charger into a standard wall outlet.
3. The battery indicator on the screen will show charging status. Disconnect the charger once the battery is full.

OPERATING INSTRUCTIONS

1. Power On/Off

- **To Power On:** Press and hold the Power/End Call button (red button) until the screen lights up.
- **To Power Off:** Press and hold the Power/End Call button until the power off options appear, then select "Power off".

2. Making and Receiving Calls

- **Making a Call:**

- a. Open the flip.
- b. Enter the phone number using the large keypad.
- c. Press the Call button (green button) to dial.

- **Receiving a Call:**

- a. Open the flip to answer an incoming call.
- b. Alternatively, press the Call button (green button) to answer.

- **Ending a Call:** Press the Power/End Call button (red button) or close the flip.

Large Button & Big Icon

Easy Typing & Easy Viewing



Image: The Uleway W340D flip phone in an open position, highlighting its large, easy-to-press buttons and the clear internal display, designed for easy typing and viewing.

3. Messaging (SMS)

- Navigate to the "Messaging" menu from the main screen.

- Select "Write message" to compose a new SMS.
- Enter the recipient's number and your message.
- Send the message.

4. SOS Emergency Function

The phone features a dedicated SOS button for emergencies. You can pre-set up to 5 emergency contacts.

1. Setting up SOS Contacts:

- Go to "Settings" > "SOS Settings".
- Add up to 5 emergency contact numbers.

2. Using the SOS Function:

- In an emergency, press and hold the red SOS button on the back of the phone for 3-5 seconds.
- The phone will automatically dial the pre-set emergency contacts one by one until one answers.
- It will also send an emergency SMS message to these contacts.

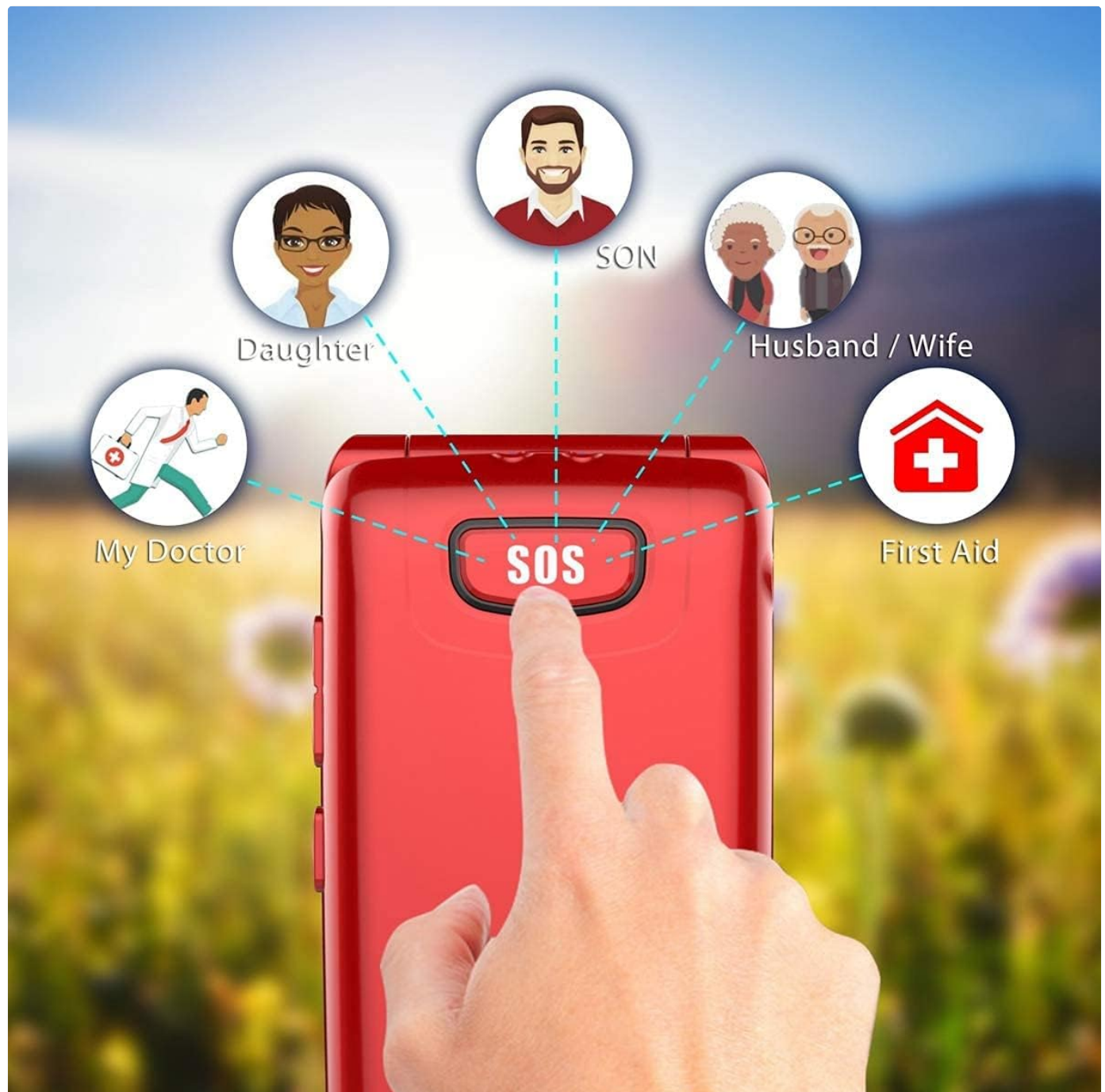


Image: A visual representation of the SOS button on the back of the Uleway W340D phone, illustrating how pressing it can connect to pre-designated emergency contacts such as family members or medical assistance.

5. Camera

The phone is equipped with a 0.3MP camera.

- Navigate to the "Camera" application from the main menu.
- Use the navigation keys to frame your shot.
- Press the center key to capture the image.

6. FM Radio and Flashlight

- **FM Radio:** Access the FM Radio application from the menu. You may need to connect the included earphone to act as an antenna.
- **Flashlight:** The phone features a dual LED torch. Typically, this can be activated by a dedicated side button or through a menu option.



20 M
Dual LED Torch

Image: A close-up view of the Uleway W340D flip phone, showing the powerful illumination from its dual LED torch, capable of reaching up to 20 meters.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the phone's exterior. Avoid using liquid cleaners or abrasive materials.
- **Battery Care:**
 - Avoid extreme temperatures, which can reduce battery life.
 - Do not leave the battery fully discharged for extended periods.
 - Use only the original charger provided with the phone.
- **Storage:** Store the phone in a cool, dry place away from direct sunlight and moisture when not in use for extended periods.

TROUBLESHOOTING

Problem	Possible Cause / Solution
Phone does not power on.	Battery is low or depleted. Charge the phone. Battery not installed correctly. Reinstall the battery.
Cannot make or receive calls.	No network signal. Move to an area with better reception. SIM card not installed correctly or not activated. Refer to "SIM Card Installation" section. Account issues with your carrier. Contact your service provider.
Poor call quality / Low volume.	Network signal is weak. Speaker/microphone is obstructed. Clean gently. Volume settings are too low. Adjust volume using side buttons.
Battery drains quickly.	Excessive usage. Background applications running. Battery is old and needs replacement.
Phone freezes or becomes unresponsive.	Remove and reinsert the battery to perform a soft reset.

SPECIFICATIONS

Feature	Detail
Model Name	W340D
Color	Red
Cellular Technology	3G WCDMA, 2G GSM

Feature	Detail
Compatible Carriers	AT&T, T-Mobile and their MVNOs (e.g., H2O Wireless, Net10 Wireless, Cricket Wireless, Straight Talk, TracFone, Simple Mobile, Lycamobile, Mint Mobile). Not compatible with CDMA networks like Verizon, Sprint, Boost, PagePlus.
Display Size (Inner)	2.4 inches QVGA
Display Size (External)	1.77 inches QVGA
Resolution	240 x 320
Memory (RAM)	64MB
Storage (ROM)	128MB
Expandable Storage	Micro SD Slot, up to 32GB
Camera	0.3MP (Rear)
Battery Capacity	900 mAh
Phone Talk Time	5 Hours
Audio Jack	3.5 mm
Features	SOS Button, FM Radio, Flashlight, Large Buttons, High Volume
Dimensions	104*53.5*18.8mm
Weight	83g (with battery 103g)

WARRANTY AND SUPPORT

Uleway products are designed for reliability and performance. For specific warranty details, please refer to the warranty card included in your product packaging or contact Uleway customer support directly. Keep your purchase receipt as proof of purchase.

For technical assistance or further inquiries, please visit the official Uleway website or contact their customer service department. Contact information is typically found on the product packaging or the manufacturer's website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question