

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

› [Seagate](#) /

› [Seagate Expansion Desktop 16TB External Hard Drive \(Model STEB16000400\) User Manual](#)

Seagate STEB16000400

Seagate Expansion Desktop 16TB External Hard Drive (Model STEB16000400) User Manual

Model: STEB16000400

INTRODUCTION

The Seagate Expansion Desktop 16TB External Hard Drive provides substantial storage capacity for your digital content. Designed for ease of use, it offers a simple solution for backing up and transferring large files such as photos, videos, and music. This manual will guide you through the setup, operation, and maintenance of your device.

WHAT'S IN THE Box

- Seagate Expansion Desktop External Drive (16TB)
- USB 3.0 Cable (18-inch)
- 18W Power Adapter
- Quick Start Guide (not included in this digital manual)

SETUP

Connecting to a Windows PC

1. Connect the 18W power adapter to the drive's power port and then to a power outlet.
2. Connect the USB 3.0 cable to the drive's USB port.
3. Connect the other end of the USB 3.0 cable to an available USB port on your Windows computer.
4. The drive will be automatically recognized by your Windows operating system, and no additional software installation is required for basic functionality.

Connecting to a Mac Computer

1. Follow steps 1-3 for connecting to a Windows PC.
2. For use with Mac computers, the drive will need to be reformatted. Refer to your Mac's Disk Utility for reformatting instructions.



Image: The Seagate Expansion Desktop drive connected to a desktop computer setup, illustrating typical installation.

OPERATING INSTRUCTIONS

Data Transfer

Once connected and recognized by your computer, the Seagate Expansion Desktop drive will appear as an available storage device. You can transfer files by simply dragging and dropping them to and from the drive, similar to using any other folder on your computer.

Power Management

The drive requires external power via the included 18W power adapter. Ensure the adapter is securely connected to both the drive and a functional power outlet for proper operation.



Image: Side view of the Seagate Expansion Desktop drive, highlighting the USB 3.0 port and the power input port for connectivity.

MAINTENANCE

- **Safe Ejection:** Always safely eject the drive from your computer's operating system before disconnecting the USB cable or power adapter to prevent data corruption.
- **Cleaning:** Use a soft, dry cloth to clean the exterior of the drive. Avoid using harsh chemicals or abrasive materials.
- **Ventilation:** Ensure the drive is placed in a well-ventilated area to prevent overheating. Do not block the ventilation holes.
- **Firmware Updates:** Periodically check the Seagate support website for any available firmware updates for your drive model to ensure optimal performance and compatibility.

TROUBLESHOOTING

- **Drive Not Detected:**
 - Ensure all cables (USB and power) are securely connected.
 - Try connecting the drive to a different USB port on your computer.
 - Restart your computer.
 - For Mac users, ensure the drive has been reformatted for macOS.
- **Slow Transfer Speeds:**
 - Ensure you are using a USB 3.0 port on your computer for optimal speeds.
 - Avoid running multiple demanding applications during large file transfers.
- **Drive Making Unusual Noises:**
 - A slight hum is normal for hard drives. However, loud clicking or grinding noises may indicate a problem. Back up your data immediately and contact Seagate support.

SPECIFICATIONS

Brand	Seagate
Model Number	STEB16000400
Digital Storage Capacity	16 TB
Hard Disk Interface	USB 3.0
Connectivity Technology	USB
Hardware Platform	PC
Item Dimensions (LxWxH)	6.93 x 4.75 x 1.44 inches
Item Weight	2.09 pounds
Color	Black

WARRANTY AND SUPPORT

The Seagate Expansion Desktop drive comes with a one-year limited warranty. For detailed warranty terms, technical support, and additional resources, please visit the official Seagate support website: www.seagate.com/support.