

JBL Tune 225TWS

JBL Tune 225TWS True Wireless Earbud Headphones User Manual

Model: Tune 225TWS

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your JBL Tune 225TWS True Wireless Earbud Headphones. Please read this manual thoroughly to ensure proper use and to maximize your listening experience.

The JBL Tune 225TWS earbuds offer JBL Pure Bass Sound, seamless Bluetooth connectivity, and up to 25 hours of combined battery life with the charging case. The Dual Connect feature allows for independent use of either earbud.

2. PACKAGE CONTENTS

Verify that all items are present in your product package:

- JBL Tune 225TWS Earbuds (Left and Right)
- Charging Case
- Type-C USB Charging Cable
- Quick Start Guide (separate document)
- Safety Sheet (separate document)



Image: JBL Tune 225TWS earbuds shown with their charging case. The earbuds are black, and the case is also black with the JBL logo.

3. SETUP

3.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Connect the supplied Type-C USB charging cable to the charging port on the back of the case and to a power source. The LED indicators on the case will show the charging status.

- A full charge provides up to 25 hours of combined playback (5 hours from earbuds + 20 hours from charging case).
- The charging time for the earbuds is approximately 2 hours from empty.



Image: The bottom of the JBL Tune 225TWS charging case, highlighting the USB-C charging port.

3.2 Bluetooth Pairing

1. **First-time Pairing:** Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth and search for available devices.
3. Select "JBL Tune 225TWS" from the list of devices to connect. A guitar tune sound indicates successful connection.
4. **Reconnecting:** Once paired, the earbuds will automatically connect to the last paired device when removed from the case and Bluetooth is enabled on the device.

Dual Connect: The JBL Tune 225TWS features Dual Connect, allowing you to use either earbud independently or both simultaneously. If one earbud is placed back in the case, the other will continue playing.

4. OPERATING INSTRUCTIONS

4.1 Wearing the Earbuds

Gently insert the earbuds into your ears. Ensure a comfortable and secure fit for optimal sound quality and to prevent them from falling out during activity.



Image: A person wearing a JBL Tune 225TWS earbud, demonstrating proper fit.

4.2 Controls

The JBL Tune 225TWS earbuds feature physical buttons for control. These controls are consistent whether using one or both earbuds, with some functions adapting for mono mode.

- **Right Earbud:**
 - 1 press: Play/Pause music, Answer/End call
 - 2 presses: Activate Voice Assistant (Siri, Google Assistant, Bixby)
- **Left Earbud:**
 - 1 press: Next Song
 - 2 presses: Previous Song
- **Note:** Volume control is typically managed via your connected device.

4.3 Power On/Off

- **Power On:** Remove earbuds from the charging case. They will automatically power on.
- **Power Off:** Place earbuds back into the charging case and close the lid. They will automatically power off and begin charging.

5. MAINTENANCE

5.1 Cleaning

Regular cleaning helps maintain optimal performance and hygiene:

- Use a soft, dry, lint-free cloth to wipe the earbuds and charging case.
- Avoid using harsh chemicals, cleaning solvents, or strong detergents.
- Gently clean the earbud tips and speaker grilles with a dry cotton swab to remove any debris or earwax.

5.2 Storage

When not in use, always store the earbuds in their charging case. This protects them from damage and ensures they remain charged for your next use.

6. TROUBLESHOOTING

If you encounter issues with your JBL Tune 225TWS earbuds, refer to the following common solutions:

- **No Sound/Poor Sound Quality:**

- Ensure earbuds are properly seated in your ears.
- Check the volume level on your connected device.
- Ensure earbuds are charged.
- Clean any debris from the earbud speaker grilles.

- **Connectivity Issues:**

- Ensure Bluetooth is enabled on your device.
- Turn off your device's Bluetooth for a few minutes, then turn it back on and attempt to reconnect.
- If issues persist, try unpairing "JBL Tune 225TWS" from your device's Bluetooth settings and then re-pairing.
- Ensure earbuds are within the Bluetooth range of your device.

- **Earbuds Not Charging:**

- Ensure the charging cable is securely connected to both the case and the power source.
- Verify the power source is active.
- Ensure the earbuds are correctly placed in the charging case.
- Clean the charging contacts on both the earbuds and the case.

For more detailed troubleshooting, please refer to the official [Troubleshooting Guide \(PDF\)](#).

7. SPECIFICATIONS

Feature	Detail
Brand	JBL
Model Name	JBL Tune 225TWS
Connectivity Technology	Bluetooth 5.0, USB
Wireless Communication Technology	Bluetooth, True Wireless
Ear Placement	In Ear
Form Factor	In Ear
Audio Driver Type	Dynamic Driver
Frequency Range	20 Hz – 20 kHz

Impedance	32 Ohm
Sensitivity	105 dB
Battery Life	Up to 25 Hours (5 hours earbuds + 20 hours case)
Charging Time	2 Hours (earbuds)
Item Weight	2 Ounces
Water Resistance Level	Not Water Resistant
Control Type	Voice Control, Physical Buttons
Included Components	JBL TUNE 225TWS Headphone, Type-C USB charging cable, Charging case

8. WARRANTY AND SUPPORT

JBL products are designed for reliability and performance. For warranty information and customer support, please refer to the documentation included with your product or visit the official JBL website.

- **Official User Manual:** For comprehensive details, download the official [User Guide \(PDF\)](#) or [User Manual \(PDF\)](#).
- **Protection Plans:** Extended protection plans may be available for purchase. Refer to your retailer for details.
- **Manufacturer:** JBL (Harman International Industries, Incorporated)