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> WixGear Sport Wireless Earbuds User Manual

WixGear Wireless Earbuds 20

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Model: Wireless Earbuds 20

INTRODUCTION

This manual provides detailed instructions for the WixGear Sport Wireless Earbuds, Model Wireless Earbuds 20. Please read this guide thoroughly before using your earbuds to ensure proper operation and to maximize your listening experience. This product features Bluetooth 5.0 connectivity, touch controls, and an ergonomic over-ear hook design for secure fit during activities.



Image: The WixGear Sport Wireless Earbuds, black in color, shown with their charging case. The earbuds feature an over-ear hook design and red eartips.

PACKAGE CONTENTS

Your WixGear Sport Wireless Earbuds package should include the following items:

- WixGear Sport Wireless Earbuds (Left and Right)
- Charging Station (Charging Case)
- Ear Cushions (various sizes)
- Eartips (various sizes)
- Protective Case (integrated with charging station)
- User Manual (this document)

SETUP

1. Charging the Earbuds and Case

Before first use, fully charge both the earbuds and the charging case. The charging case provides extended hours of playback for your earbuds.

- Place the earbuds into their respective slots in the charging case.
- Connect the charging case to a power source using the provided charging cable.
- Indicator lights on the case and/or earbuds will show charging status. Refer to the indicator light section for details.
- A full charge typically takes [X] hours for the earbuds and [Y] hours for the case. *Note: Specific charging times not provided in source data, user should refer to product packaging if available.*

2. Pairing with a Bluetooth Device

The earbuds are designed for automatic pairing. Once removed from the charging case, they will enter pairing mode.

1. Ensure the earbuds are fully charged.
2. Open the charging case and remove both earbuds. They will automatically power on and enter pairing mode.
3. On your device (e.g., smartphone), go to Bluetooth settings.
4. Search for available devices and select "WixGear-W20" from the list.
5. Once connected, you will hear an audio confirmation, and the indicator light on the earbuds will change.

One-step Pairing



- 1 Take out the earbuds from charging case.
- 2 Search Bluetooth and connect "WixGear-W20"

Image: A diagram illustrating the one-step pairing process. It shows removing earbuds from the case and then selecting "WixGear-W20" in a phone's Bluetooth settings.

Automatic Reconnection: After initial pairing, the earbuds will automatically connect to the last paired device when removed from the charging case, provided Bluetooth is enabled on your device.

OPERATING INSTRUCTIONS

1. Wearing the Earbuds

The WixGear Sport Wireless Earbuds feature an over-ear hook design for a stable and comfortable fit, especially during physical activities.

- Identify the Left (L) and Right (R) earbuds.
- Place the earbud into your ear canal and gently hook the ear hook over the top of your ear.
- Adjust the earbud and hook until it feels secure and comfortable. Experiment with different ear cushion sizes for the best fit and sound quality.

Stable & Comfortable Fit

Secure-fit earhooks keep earphones stay firmly in ears, no pain even long time wear with soft eartips.



Image: A person wearing the WixGear Sport Wireless Earbuds, demonstrating the stable and comfortable fit provided by the secure earhooks and soft eartips.

2. Touch Controls

The earbuds are equipped with touch-sensitive controls for various functions. Specific actions may vary slightly depending on your device and operating system.



Touch Control

This feature is very important to protect your ears






-  Auto On/Off
-  Play/Pause
-  Previous/Next
-  Answer/ Hang up/ Reject Calls
-  Activate Voice Assistant

Image: A diagram illustrating the touch control functions on the earbud, including Auto On/Off, Play/Pause, Previous/Next track, Answer/Hang up/Reject Calls, and Activate Voice Assistant.

- **Power On/Off:** Automatic when removed/placed in case. Manual control may be available via long press (refer to product specific instructions if provided).
- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud during an incoming call.
- **Reject Call:** Long press on either earbud during an incoming call.
- **Activate Voice Assistant:** Triple tap on either earbud (e.g., Siri, Google Assistant).
- **Volume Control:** (Note: Volume control via touch is not explicitly listed in the provided data. Volume is typically controlled via the connected device.)

3. Earbud Modes

The WixGear Sport Wireless Earbuds support different usage modes for flexibility.





<p>WixGear's Wireless Bluetooth 5.0 Earbuds pairs very quickly and automatically. It comes with three different modes that you can choose as per your convenience and suitability.</p>	<p>If you use just one earbud to attend calls and keep the other one in the charging case, then the single-ear mode gets activated.</p>	<p>If you wear both earbuds, the binaural mode gets activated, where you will be able to feel the music effects in your left and right ear.</p>	<p>In this mode, you can give one earbud to your friend or that special someone and enjoy movies and songs without any inconvenience.</p>
			
<p>CHOOSE YOUR EAR-MODE</p>	<p>SINGLE-EAR MODE</p>	<p>BINAURAL MODE</p>	<p>SHARE MODE</p>

Image: A visual guide explaining the three earbud modes: Single-Ear Mode (using one earbud for calls), Binaural Mode (using both for stereo sound), and Share Mode (sharing one earbud with another person).

- **Single-Ear Mode:** Use only one earbud (left or right) for calls or mono audio. The other earbud can remain in the charging case.
- **Binaural Mode:** Use both earbuds for stereo sound, ideal for music and immersive audio experiences.
- **Share Mode:** You can share one earbud with another person to enjoy music or movies together.

MAINTENANCE

1. Cleaning

- Regularly clean the earbuds, especially the eartips and charging contacts, with a soft, dry, lint-free cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Ensure the earbuds are completely dry before placing them back in the charging case.

2. Water Resistance

The earbuds are designed with a waterproof rating, making them suitable for use during workouts and in light rain. However, they are not intended for swimming or prolonged submersion in water.

FULLY IPX5 WATERPROOF

YOU CAN USE THEM
EVEN DURING SHOWER



Image: Two individuals running in the rain, wearing the WixGear Sport Wireless Earbuds, demonstrating their waterproof capability for sports and exercise.

- Avoid exposing the charging case to water, as it is not waterproof.
- If the earbuds get wet, wipe them dry thoroughly before placing them back in the charging case to prevent damage to the charging contacts.

3. Storage

- When not in use, store the earbuds in their charging case to protect them and keep them charged.
- Store in a cool, dry place, away from extreme temperatures and direct sunlight.

TROUBLESHOOTING

If you encounter any issues with your WixGear Sport Wireless Earbuds, please refer to the following common solutions:

Problem	Possible Solution
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Problem	Possible Solution
Earbuds not pairing with device.	<p>Ensure earbuds are fully charged.</p> <p>Make sure Bluetooth is enabled on your device.</p> <p>Place earbuds back in the case, close it, then open and remove them again to re-enter pairing mode.</p> <p>Forget "WixGear-W20" from your device's Bluetooth list and try pairing again.</p> <p>Ensure no other devices are connected to the earbuds.</p>
Only one earbud is working.	<p>Ensure both earbuds are charged.</p> <p>Place both earbuds back in the charging case, close the lid, wait a few seconds, then remove them simultaneously.</p> <p>Check if you are in Single-Ear Mode.</p>
Low volume or poor sound quality.	<p>Adjust the volume on your connected device.</p> <p>Ensure earbuds are properly seated in your ears and try different sized eartips for a better seal.</p> <p>Clean any debris from the eartips or speaker mesh.</p> <p>Ensure your device is within the Bluetooth range (up to 10 meters).</p>
Earbuds not charging.	<p>Ensure the charging cable is securely connected to both the case and the power source.</p> <p>Check if the charging contacts on the earbuds and inside the case are clean and free of debris.</p> <p>Try a different charging cable or power adapter.</p>
Battery life is shorter than expected.	<p>Ensure earbuds are fully charged before use.</p> <p>High volume levels can reduce battery life.</p> <p>The stated playtime includes the charging case's capacity. Individual earbud playtime is typically shorter.</p>

SPECIFICATIONS

Technical details for the WixGear Sport Wireless Earbuds, Model Wireless Earbuds 20:

Model Name	WixGear Sport Wireless Earbuds
Model Number	Wireless Earbuds 20
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.0
Bluetooth Range	Up to 10 meters (33 feet)
Frequency Range	20 Hz - 20,000 Hz
Control Type	Touch (Call Control, Media Control, Noise Control)
Microphone	Included
Water Resistance Level	Waterproof (suitable for sweat and light rain)

Ear Placement	Over Ear
Power Source	3 Lithium Polymer batteries (included)
Item Weight	0.23 Kilograms (8 ounces)
Included Components	Charging Station, Ear Cushions, Eartip, Protective Case
UPC	850012517153



Image: An overview of key features including Bluetooth 5.0, IPX5 Waterproof rating, single button operation (touch control), 30h playing time (with case), Hi-Fi Stereo Sound, and a built-in microphone.



Image: A close-up view highlighting the Bluetooth 5.0 technology within the earbud, indicating support for HSP, HFP, A2DP, AVRCP protocols for stable transmission and in-call stereo sound.

WARRANTY INFORMATION

Specific warranty details for the WixGear Sport Wireless Earbuds are not provided in this manual. For information regarding warranty coverage, terms, and conditions, please refer to the product packaging, the official WixGear website, or contact WixGear customer support directly.

SUPPORT

If you require further assistance or have questions not covered in this manual, please contact WixGear customer support:

- **Online Support:** Visit the official [WixGear Store on Amazon](#) for FAQs and product information.
- **Contact Information:** Refer to the product packaging or the WixGear website for direct contact methods (email, phone).

