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# HyperX HKBE2X-1X-US/G

# HyperX Alloy Elite 2 Mechanical Gaming Keyboard User Manual

Model: HKBE2X-1X-US/G | Brand: HyperX

### INTRODUCTION

The HyperX Alloy Elite 2 is a full-featured mechanical gaming keyboard designed for enhanced control and customization. It features durable HyperX mechanical switches, vibrant RGB lighting with translucent HyperX Pudding Keycaps, dedicated media keys, and a large volume wheel. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your keyboard.



Image: The HyperX Alloy Elite 2 Mechanical Gaming Keyboard, showcasing its full layout and vibrant RGB backlighting.

# WHAT'S IN THE BOX

- Alloy Elite 2 Mechanical Gaming Keyboard HX Red (US Layout)
- Quick Start Guide

### **S**ETUP

## **Connecting the Keyboard**

- 1. Locate an available USB 2.0 or 3.0 port on your computer.
- 2. Plug the USB connector from the HyperX Alloy Elite 2 keyboard into the USB port.

3. The keyboard will automatically install necessary drivers. Allow a few moments for the process to complete.

### **Software Installation (HyperX NGENUITY)**

For full customization of RGB lighting, macros, and Game Mode, download and install the HyperX NGENUITY software from the official HyperX website.

- · Visit the official HyperX website.
- Navigate to the support or downloads section for the Alloy Elite 2 keyboard.
- Download and run the HyperX NGENUITY software installer.
- Follow the on-screen instructions to complete the installation.



Image: The HyperX NGENUITY software interface displayed on a monitor, showing options for customizing keyboard lighting and settings.

### **OPERATING THE KEYBOARD**

### **Key Features**

- HyperX Pudding Keycaps: Pre-installed translucent ABS pudding keycaps enhance RGB lighting brilliance.
- **HyperX Mechanical Switches:** Balanced for responsiveness and accuracy with a short travel time and actuation distance. Exposed LEDs provide brighter RGB lighting.
- Signature Light Bar & Dynamic RGB Lighting Effects: A dedicated light bar and customizable lighting effects create a vibrant display.
- **Dedicated Media Keys and Large Volume Wheel:**Convenient controls for media playback, profiles, and Game Mode.
- Solid Steel Frame: Provides durability and stability, preventing slippage during intense use.

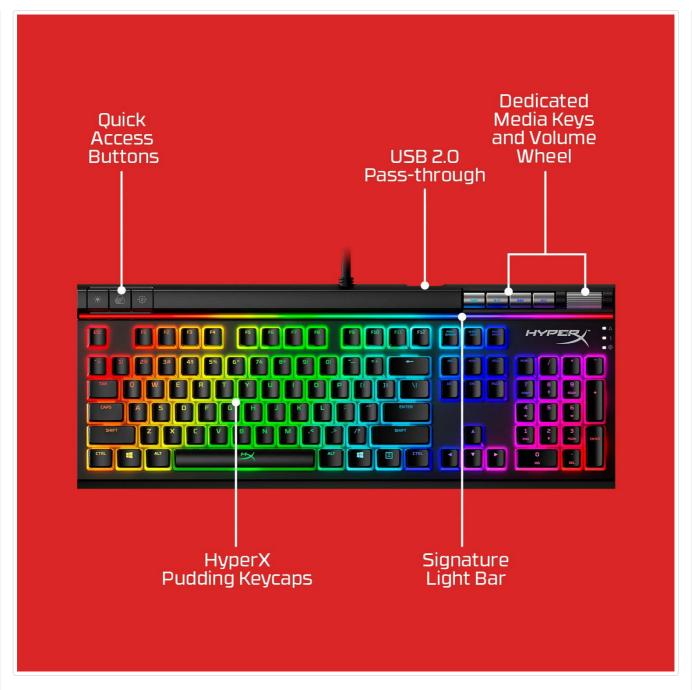


Image: An overhead view of the HyperX Alloy Elite 2 keyboard, with labels pointing out key features such as Quick Access Buttons, USB 2.0 Pass-through, Dedicated Media Keys and Volume Wheel, HyperX Pudding Keycaps, and the Signature Light Bar.

### **Media Controls and Volume Wheel**

The keyboard features dedicated media keys located above the function row, allowing for quick access to playback controls (play/pause, skip forward/backward) and mute. The large volume wheel provides precise and convenient audio level adjustment.



### **RGB Lighting Customization**

The HyperX Alloy Elite 2 offers extensive RGB lighting customization through the HyperX NGENUITY software. Users can create custom lighting profiles, choose from various effects, and adjust brightness levels.

- Open the HyperX NGENUITY software.
- Select the Alloy Elite 2 keyboard from the device list.
- Navigate to the 'Lighting' tab to customize effects, colors, and brightness.
- · Save your custom profiles for quick switching.



Image: A close-up of the HyperX Pudding Keycaps, highlighting their translucent design and how they enhance the keyboard's RGB lighting.

### **Game Mode and Macros**

Utilize the HyperX NGENUITY software to set up Game Mode, which can disable certain keys (like the Windows key) to prevent accidental interruptions during gameplay. You can also create and assign complex macros to specific keys for streamlined commands.

### **USB 2.0 Pass-through**

The keyboard includes a convenient USB 2.0 pass-through port, allowing you to connect another USB device directly to your keyboard, such as a mouse, headset, or USB drive.



Image: A detailed view of the USB pass-through port located on the HyperX Alloy Elite 2 keyboard, designed for convenient connection of additional peripherals.

### MAINTENANCE

### **Cleaning the Keyboard**

- Disconnect the keyboard from your computer before cleaning.
- Use a can of compressed air to remove dust and debris from between the keycaps.
- Wipe the keycaps and keyboard surface with a soft, slightly damp, lint-free cloth. Avoid excessive moisture.
- Do not use harsh chemicals, abrasive cleaners, or solvents, as these can damage the keyboard's finish or keycap legends.

### **T**ROUBLESHOOTING

### **Keyboard Not Responding**

- Ensure the USB cable is securely connected to both the keyboard and the computer.
- Try connecting the keyboard to a different USB port on your computer.
- Restart your computer.
- Test the keyboard on another computer if possible to rule out a system-specific issue.

### **RGB Lighting Not Working or Incorrect**

- Check the brightness settings on the keyboard (usually via function keys) or within the HyperX NGENUITY software.
- Ensure the HyperX NGENUITY software is up to date.
- Try resetting the keyboard to its factory default settings (refer to the Quick Start Guide for specific key combinations).
- Reinstall the HyperX NGENUITY software.

### **Keys Not Registering or Double-Typing**

- Clean the affected key(s) using compressed air to remove any debris.
- Ensure the keyboard's firmware is up to date via the HyperX NGENUITY software.
- If the issue persists, contact HyperX customer support.

### **S**PECIFICATIONS

Feature	Detail
Model Number	HKBE2X-1X-US/G
Product Dimensions	17.5 x 6.9 x 1.5 inches
Item Weight	2.85 Pounds
Connectivity Technology	USB
Switch Type	HyperX Mechanical (Linear)
Keycaps	ABS Pudding Keycaps
Special Features	Anti-ghosting, Braided Cable, Full-size Keyboard, Key Rollover, Volume Scroll Wheel
Compatible Devices	PlayStation 4, PlayStation 5, Xbox One, Xbox Series S, Xbox Series X
Manufacturer	HP Inc.
Date First Available	June 30, 2020

### WARRANTY AND SUPPORT

HyperX products are covered by a limited warranty. For detailed warranty information, including terms, conditions, and duration, please refer to the warranty card included with your product or visit the official HyperX website.

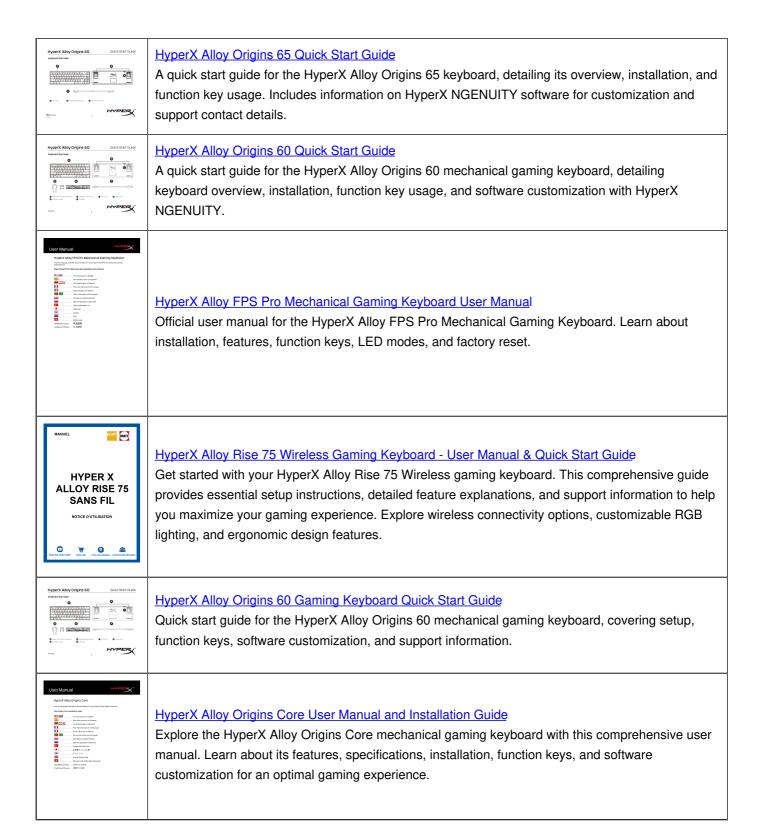
For technical support, driver downloads, firmware updates, and frequently asked questions, please visit the HyperX support page:

### **HyperX Official Support**

You can also find more information and products at the HyperX Store:

Visit the HyperX Store on Amazon

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Requestor: Jennifer Hall Extension: 3802 Date: 5/18/20 Product Name List name exactly as end user ... he reader/user can choose the appropriate version of the product to order. HyperX Red Part Number **HKBE2X-1X-US/G** HKBE2X-1X-LA/G HKBE2X-1X-UK/G HKBE2X-1X-FR/G HKBE2X-1X-DE/G HKBE2X-1X-NO/G HKBE2X-1X-...

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