

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

- > [Acer](#) /
- > [Acer Aspire C24-963-UA91 All-in-One Desktop User Manual](#)

### Acer C24-963-UA91

# Acer Aspire C24-963-UA91 All-in-One Desktop User Manual

## 1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Acer Aspire C24-963-UA91 All-in-One Desktop. Please read this manual thoroughly to ensure proper use and to maximize the lifespan of your device.



Figure 1: Acer Aspire C24-963-UA91 All-in-One Desktop

The Acer Aspire C24-963-UA91 is a compact and efficient all-in-one desktop solution, integrating the computer components directly into the monitor. It features a 23.8-inch Full HD display, an Intel Core i3-1005G1 processor, 8GB DDR4 memory, and a 512GB NVMe M.2 SSD, running on Windows 10 Home.

## 2. WHAT'S IN THE BOX

---

Verify that all items are present in the packaging:

- Acer Aspire C24-963-UA91 All-in-One Desktop
- Wireless Keyboard
- Wireless Mouse
- Power Cord
- Quick Start Guide (not included in this digital manual)

## 3. SETUP

---

### 3.1. Initial Placement

Place the desktop on a stable, flat surface. Ensure adequate ventilation around the unit.

### 3.2. Connecting Power

Connect the power cord to the desktop's power input port and then to a wall outlet.

### 3.3. Connecting Wireless Keyboard and Mouse

The wireless keyboard requires two AAA batteries, and the wireless mouse requires one AA battery. The USB receiver for both devices is typically located inside the mouse's battery compartment. Insert the batteries and plug the USB receiver into an available USB port on the desktop.



Figure 2: Desktop with Wireless Keyboard and Mouse

The image displays the Acer Aspire C24-963-UA91 All-in-One Desktop, showcasing its sleek design along with the included wireless keyboard and mouse, ready for setup.

## 4. OPERATING YOUR DESKTOP

### 4.1. Power On/Off

Press the power button, usually located on the bottom bezel of the display, to turn the desktop on or off.

### 4.2. Webcam Privacy Shutter

For enhanced privacy, the integrated 1.0 MP HD webcam features a physical privacy shutter. Slide the shutter to cover or uncover the camera lens as needed.



Figure 3: Webcam with Privacy Shutter

This image shows a close-up of the integrated webcam located at the top of the display, highlighting its convenient privacy shutter mechanism.

### 4.3. Display Features

The 23.8" Full HD Widescreen Edge-to-Edge LED Back-lit Display offers clear visuals. It also includes BlueLightShield™ technology to reduce blue light exposure for eye comfort.



Figure 4: BlueLightShield™ Technology

The image illustrates the BlueLightShield™ feature on the Acer Aspire C24 display, indicating its capability to filter blue light for user comfort.

## 5. CONNECTIVITY

### 5.1. Ports

The desktop offers a variety of ports for connecting peripherals:

- 4 x USB 3.2 Gen 1 ports
- 1 x HDMI Port
- 1 x Ethernet (RJ-45) Port
- SD Card Reader
- Audio Port

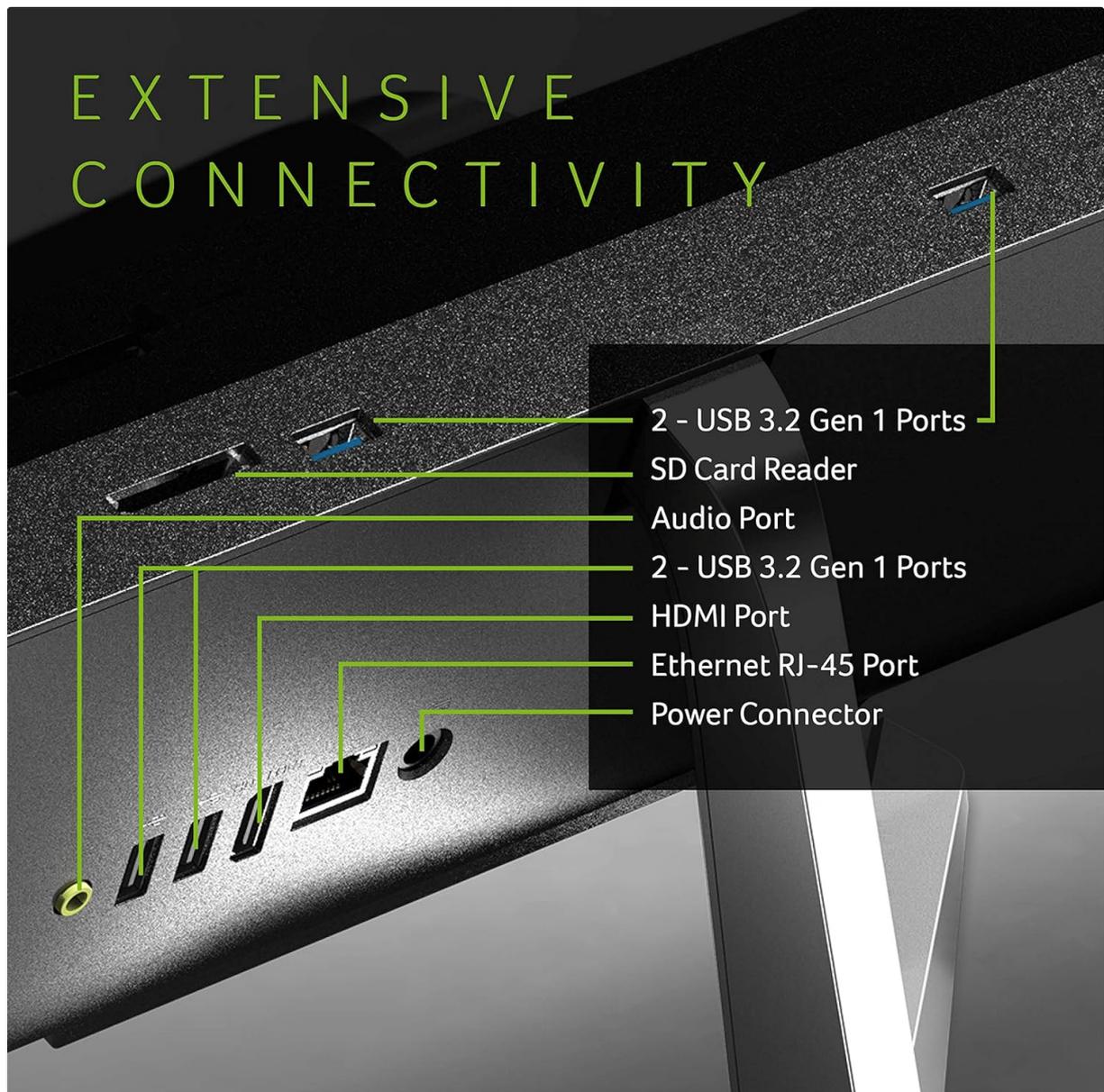


Figure 5: Extensive Connectivity

This diagram highlights the various connectivity options available on the Acer Aspire C24-963-UA91, including USB ports, an SD card reader, audio port, HDMI port, Ethernet RJ-45 port, and power connector.

## 5.2. Wireless Connectivity

- 802.11ac Wi-Fi 5 for fast wireless internet access.
- Bluetooth 4.2 for connecting wireless accessories.

## 6. STORAGE AND PERFORMANCE

The Acer Aspire C24-963-UA91 is equipped with components designed for efficient daily computing:

- **Processor:** 10th Generation Intel Core i3-1005G1 (1.2GHz with Turbo Boost Technology up to 3.4GHz) for responsive performance.
- **Memory:** 8GB DDR4 Memory for smooth multitasking.
- **Storage:** 512GB NVMe M.2 SSD provides fast boot times and quick application loading.



Figure 6: Intel Core i3 10th Generation Processor

This image shows the Acer Aspire C24-963-UA91 in a work setting, with a visible sticker indicating the presence of a 10th Generation Intel Core i3 processor, highlighting its processing capabilities.

## 7. MAINTENANCE

---

### 7.1. Cleaning

Regularly clean the screen with a soft, lint-free cloth. Use a can of compressed air to clear dust from vents and ports. Avoid liquid cleaners directly on the screen or ports.

### 7.2. Software Updates

Ensure your Windows 10 Home operating system and drivers are kept up-to-date for optimal performance and security.

## 8. TROUBLESHOOTING

---

### 8.1. Wireless Keyboard/Mouse Not Responding

- **Check Batteries:** Ensure fresh batteries are correctly installed in both the keyboard and mouse.

- **Verify USB Receiver:** Confirm the USB receiver is securely plugged into an active USB port on the desktop.
- **Re-pair Devices:** If issues persist, consult the quick start guide for instructions on re-pairing the wireless devices.

## 8.2. No Display

- **Power Connection:** Ensure the power cord is firmly connected to both the desktop and the power outlet.
- **Power Button:** Confirm the power button has been pressed and the power indicator light is on.

## 9. SPECIFICATIONS

Feature	Detail
Model Number	C24-963-UA91
Display Size	23.8 Inches
Screen Resolution	1920 x 1080 (Full HD)
Processor	10th Gen Intel Core i3-1005G1 (up to 3.4GHz)
RAM	8GB DDR4
Storage	512GB NVMe M.2 SSD
Graphics Coprocessor	Intel UHD Graphics (Integrated)
Operating System	Windows 10 Home
Wireless Type	802.11ac Wi-Fi 5, Bluetooth 4.2
USB Ports	4 x USB 3.0 Ports (Gen 1)
HDMI Port	1
Ethernet Port	1 (RJ-45)
Webcam	Integrated 1.0 MP HD High-Sense Webcam
Speakers	Two Built-in Stereo Speakers
Item Weight	7.04 pounds (3.19 kg)
Product Dimensions	21.2 x 1.46 x 15.7 inches

## 10. WARRANTY AND SUPPORT

Your Acer Aspire C24-963-UA91 All-in-One Desktop comes with a **1 Year Parts and Labor Limited Warranty**. For technical assistance, please contact Acer's Toll-Free Tech Support. For further support and resources, visit the official Acer website: [www.acer.com](http://www.acer.com)

## Related Documents - C24-963-UA91

 <p>Aspire 5742/5742G/5742Z/5742ZG Series Service Guide</p>	<p><a href="#">Acer Aspire 5742/5742G/5742Z/5742ZG Series Service Guide</a></p> <p>This service guide provides detailed technical information, system specifications, disassembly procedures, and troubleshooting steps for the Acer Aspire 5742, 5742G, 5742Z, and 5742ZG series laptops. It is intended for service professionals and covers hardware components, utilities, and repair guidance.</p>
 <p>Aspire 5942/5942G Series Service Guide</p>	<p><a href="#">Acer Aspire 5942/5942G Series Service Guide</a></p> <p>Comprehensive service manual for Acer Aspire 5942 and 5942G series laptops, detailing hardware specifications, disassembly, component replacement, and troubleshooting procedures.</p>
 <p>Acer Aspire X3812/X5812 Service Guide</p>	<p><a href="#">Acer Aspire X3812/X5812 Service Guide</a></p> <p>This service guide for Acer Aspire X3812 and X5812 desktop computers offers in-depth technical details on system components, utilities, disassembly, troubleshooting, FRU lists, and specifications, aiding in maintenance and repair.</p>
 <p>Aspire 5920G Series Service Guide</p>	<p><a href="#">Acer Aspire 5920G Series Service Guide - Technical Manual</a></p> <p>Comprehensive service guide for the Acer Aspire 5920G Series laptop, detailing system specifications, disassembly, troubleshooting, BIOS, and FRU parts. Essential for repair and maintenance.</p>
 <p>Predator Orion 3000</p>	<p><a href="#">Acer Predator Orion 3000 PO3-600 Gaming Desktop Specifications</a></p> <p>Detailed specifications for the Acer Predator Orion 3000 PO3-600 gaming desktop, featuring Intel Core i7 9th Gen processor, NVIDIA GeForce RTX 1660 Ti graphics, 16GB DDR4 RAM, 512GB SSD, and 1TB HDD.</p>
 <p>Acer Predator G3620 Service Guide</p>	<p><a href="#">Acer Predator G3620 Service Guide</a></p> <p>This service guide provides comprehensive technical information for the Acer Predator G3620 desktop computer, covering system tour, utilities, disassembly and assembly procedures, troubleshooting, and a detailed list of field-replaceable units (FRUs).</p>