

## Hikvision DS-KIS604-P

# Hikvision DS-KIS604-P IP Video Intercom Kit User Manual

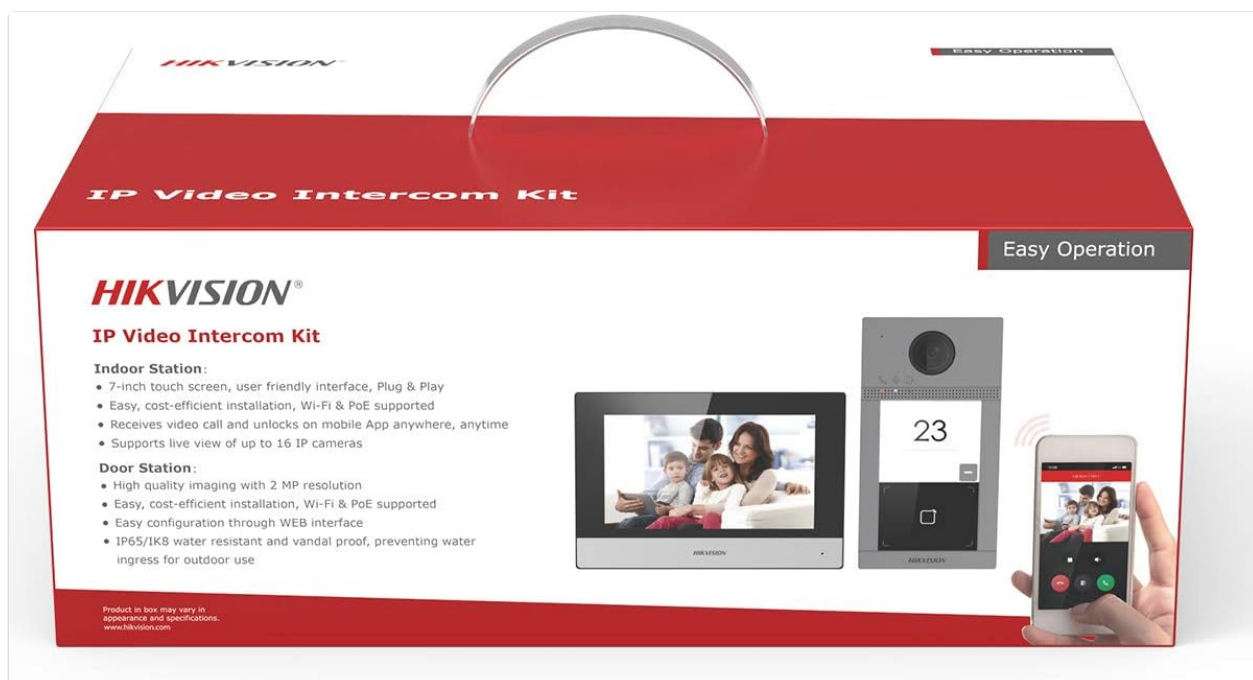
Model: DS-KIS604-P

## 1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of the Hikvision DS-KIS604-P IP Video Intercom Kit. This kit is designed for villa or house applications, offering secure and convenient communication and access control.

The kit includes a Door Station and an Indoor Station, both designed for ease of use and reliable performance.

## 2. PRODUCT OVERVIEW



This image displays the retail packaging for the Hikvision DS-KIS604-P IP Video Intercom Kit. The package front highlights key features and shows the two main components: the indoor station with a 7-inch screen displaying a family, and the outdoor door station. A smartphone screen is also visible, demonstrating remote access via a mobile application. The packaging emphasizes 'Easy Operation' and lists features such as a 7-inch touch screen, Wi-Fi & PoE support, 2 MP HD camera, and IP65/IK8 weather resistance.

## 2.1. Indoor Station Features

- 7-inch colorful touch screen with 1024 × 600 resolution.
- Standard Power over Ethernet (PoE) support.
- Stores messages and captured pictures on a TF card.
- Remote unlocking via client software or mobile application.
- Views live videos from door stations and linked cameras.
- User-friendly interface for simple operation.
- Easy, cost-efficient installation with Wi-Fi and PoE support.
- Receives video calls and enables unlocking via mobile app from any location.
- Supports live view of up to 16 IP cameras.

## 2.2. Door Station Features

- Standard Power over Ethernet (PoE) support.
- 2 MP HD camera for high-quality imaging.
- Noise suppression and echo cancellation for clear audio.
- Low illumination performance.
- Tamper-proof design.
- Remote configuration via web interface.
- 2.4 GHz Wi-Fi connectivity.
- Protection level: IK08 (vandal-proof).
- IP65 water resistant, preventing water ingress for outdoor use.

## 3. SETUP AND INSTALLATION

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Proper installation is crucial for optimal performance. It is recommended to consult a qualified technician for complex installations.

### 3.1. Pre-installation Checklist

- Ensure all components are present: Door Station, Indoor Station, mounting accessories, power adapters (if not using PoE).
- Verify network connectivity (Ethernet cable for PoE or Wi-Fi signal strength).
- Prepare necessary tools (drill, screwdriver, network cable tester).

### 3.2. Door Station Installation

1. Choose a suitable outdoor location, typically near the entrance, ensuring clear camera view and microphone/speaker access.
2. Mount the door station securely using the provided brackets and screws. Ensure it is protected from direct heavy rain if not fully sheltered.
3. Connect the network cable for PoE or a separate power supply and network cable for non-PoE setups.

### 3.3. Indoor Station Installation

1. Select an indoor location for the indoor station, such as a living room or kitchen, where it is easily accessible.
2. Mount the indoor station to the wall using the provided mounting plate.
3. Connect the network cable for PoE or a separate power supply and network cable for non-PoE setups.

4. Power on both devices.

### 3.4. Initial Configuration

- Follow the on-screen prompts on the Indoor Station to complete initial setup, including network settings (Wi-Fi or wired).
- Download the Hik-Connect mobile application from your device's app store.
- Register an account and add your intercom kit by scanning the QR code on the device or entering its serial number.
- Configure advanced settings, such as motion detection, recording, and linked cameras, via the Indoor Station interface or the web interface (for the Door Station).

## 4. OPERATING INSTRUCTIONS

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### 4.1. Answering Calls

- When a visitor presses the call button on the Door Station, the Indoor Station will ring, and a live video feed will appear.
- On the Indoor Station touch screen, tap the 'Answer' button to communicate with the visitor.
- If using the mobile app, you will receive a notification. Tap the notification to answer the call and view the live feed.

### 4.2. Unlocking the Door

- During a call, or when viewing the live feed, tap the 'Unlock' icon on the Indoor Station screen or the mobile app to grant access.
- Ensure your door lock is properly integrated with the intercom system for this feature to function.

### 4.3. Viewing Live Video

- From the Indoor Station's main menu, select the 'Live View' option to see the camera feed from the Door Station or any linked IP cameras.
- On the mobile app, select the Door Station from your device list to access its live video feed at any time.

### 4.4. Message and Picture Storage

- The Indoor Station can store messages and captured pictures on a TF card (not included, sold separately).
- Access these stored media through the 'Playback' or 'Messages' menu on the Indoor Station.

## 5. MAINTENANCE

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- **Cleaning:** Use a soft, dry cloth to clean the surfaces of both the Indoor and Door Stations. Avoid abrasive cleaners or solvents.
- **Software Updates:** Regularly check for firmware updates through the Indoor Station's settings or the Hik-Connect app to ensure optimal performance and security.
- **TF Card Management:** Periodically review and manage stored messages and pictures on the TF card to prevent it from becoming full.
- **Environmental Protection:** Ensure the Door Station's IP65/IK08 ratings are maintained by not exposing it to extreme conditions beyond its design limits.

## 6. TROUBLESHOOTING

- **No Power:** Check power connections for both stations. If using PoE, ensure the PoE switch or injector is functioning correctly.
- **No Video/Audio:** Verify network connectivity. Ensure cables are securely connected. Restart both devices.
- **Cannot Unlock Door:** Check the wiring to the electric lock. Ensure the lock is compatible and properly configured in the system settings.
- **Mobile App Connectivity Issues:** Ensure your smartphone has a stable internet connection. Verify the intercom kit is online in the app. Restart the app and the intercom devices.
- **Poor Video Quality:** Check for obstructions on the Door Station camera lens. Ensure sufficient lighting. Verify network bandwidth.

## 7. SPECIFICATIONS

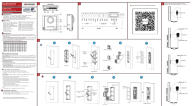
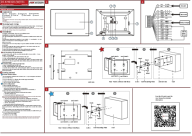
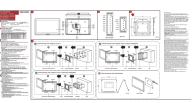
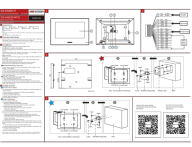
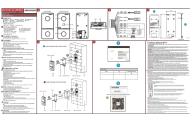
Feature	Detail
Model Number	DS-KIS604-P
Brand	Hikvision
Product Dimensions	9.1 x 17.4 x 2.9 cm
Item Weight	1.87 Kilograms
Power Source	Corded Electric (PoE compatible)
Connectivity Technology	Wireless (Wi-Fi) / Wired (Ethernet)
Video Capture Resolution	1080p (2 MP HD camera)
Indoor Station Screen	7-inch colorful touch screen, 1024 × 600 resolution
Door Station Protection Level	IP65 (water resistant), IK08 (vandal-proof)
Compatible Devices	Cameras
Installation Type	Wireless DIY
Alert Type	Motion Only

## 8. WARRANTY AND SUPPORT

For warranty information, technical support, and additional resources, please visit the official Hikvision website or contact your local Hikvision dealer.

**Manufacturer:** Hikvision

**Official Website:** [www.hikvision.com](http://www.hikvision.com)

	<p><a href="#"><u>Hikvision DS-KIS702Y(-P) Two-Wire Video Intercom Kit Installation Guide</u></a></p> <p>This document provides installation instructions for the Hikvision DS-KIS702Y(-P) Video Intercom Two-Wire Kit, including the Door Station (KD8003Y-IME2), Indoor Station (DS-KH6320Y-WTE2), and Video/Audio Distributor (DS-KAD704Y). It covers appearance, terminal descriptions, wiring, installation procedures for both flush and surface mounting, and recommended installation positions.</p>
	<p><a href="#"><u>Hikvision DS-KIS603-P Video Intercom Network Bundle Installation and Operation Manual</u></a></p> <p>Comprehensive installation and operation guide for Hikvision DS-KIS603-P and DS-KH6320-WTE1 video intercom indoor stations, and DS-KV6113-WPE1 villa door stations, covering appearance, wiring, setup, and web configuration for optimal performance.</p>
	<p><a href="#"><u>Hikvision DS-KH6320-WTE1 Network Indoor Station: Features, Installation, and Specifications</u></a></p> <p>Explore the Hikvision DS-KH6320-WTE1 Network Indoor Station. This guide covers its 7-inch touchscreen interface, installation procedures, detailed specifications, and optional accessories for video intercom systems.</p>
	<p><a href="#"><u>Hikvision DS-KIS608-P Video Intercom Kit: Installation and Quick Start Guide</u></a></p> <p>This guide provides instructions for installing and configuring the Hikvision DS-KIS608-P Video Intercom Kit, covering indoor station (DS-KH6350-WTE1) and door station (DS-KV6133-(W)ME1) setup, wiring, activation, and basic operation.</p>
	<p><a href="#"><u>Hikvision Video Intercom System User Manual - DS-KIS603-P, DS-KH6320-WTE1, DS-KV6113-WPE1</u></a></p> <p>Comprehensive user manual for Hikvision Video Intercom System models DS-KIS603-P, DS-KH6320-WTE1, and DS-KV6113-WPE1, covering installation, configuration, and operation for enhanced security and communication.</p>
	<p><a href="#"><u>Hikvision DS-KV61X3-(W)PE1 Video Intercom Villa Door Station - Quick Start Guide</u></a></p> <p>Installation and configuration guide for the Hikvision DS-KV61X3-(W)PE1 Video Intercom Villa Door Station. Covers appearance, wiring, installation, web activation, card management, and compliance information.</p>