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AKG AKGN400BLK

AKG N400 True Wireless Earphones User Manual

Model: AKGN400BLK

Introduction

The AKG N400 True Wireless Earphones deliver premium audio quality with active noise cancellation, designed for an immersive listening experience. These canal-type earphones combine advanced technology with a comfortable, water-resistant design, making them ideal for everyday use.



Figure 1: AKG N400 True Wireless Earphones in their charging case.

Package Contents

Before you begin, please ensure all items are present in your AKG N400 package:

- AKG N400 True Wireless Earphones (Left and Right)
- Charging Case
- USB-C Charging Cable
- Multiple Sizes of Ear Tips (including Comply™ Premium Earphone Tips)
- Multiple Sizes of Wing Tips
- Quick Start Guide and Safety Information

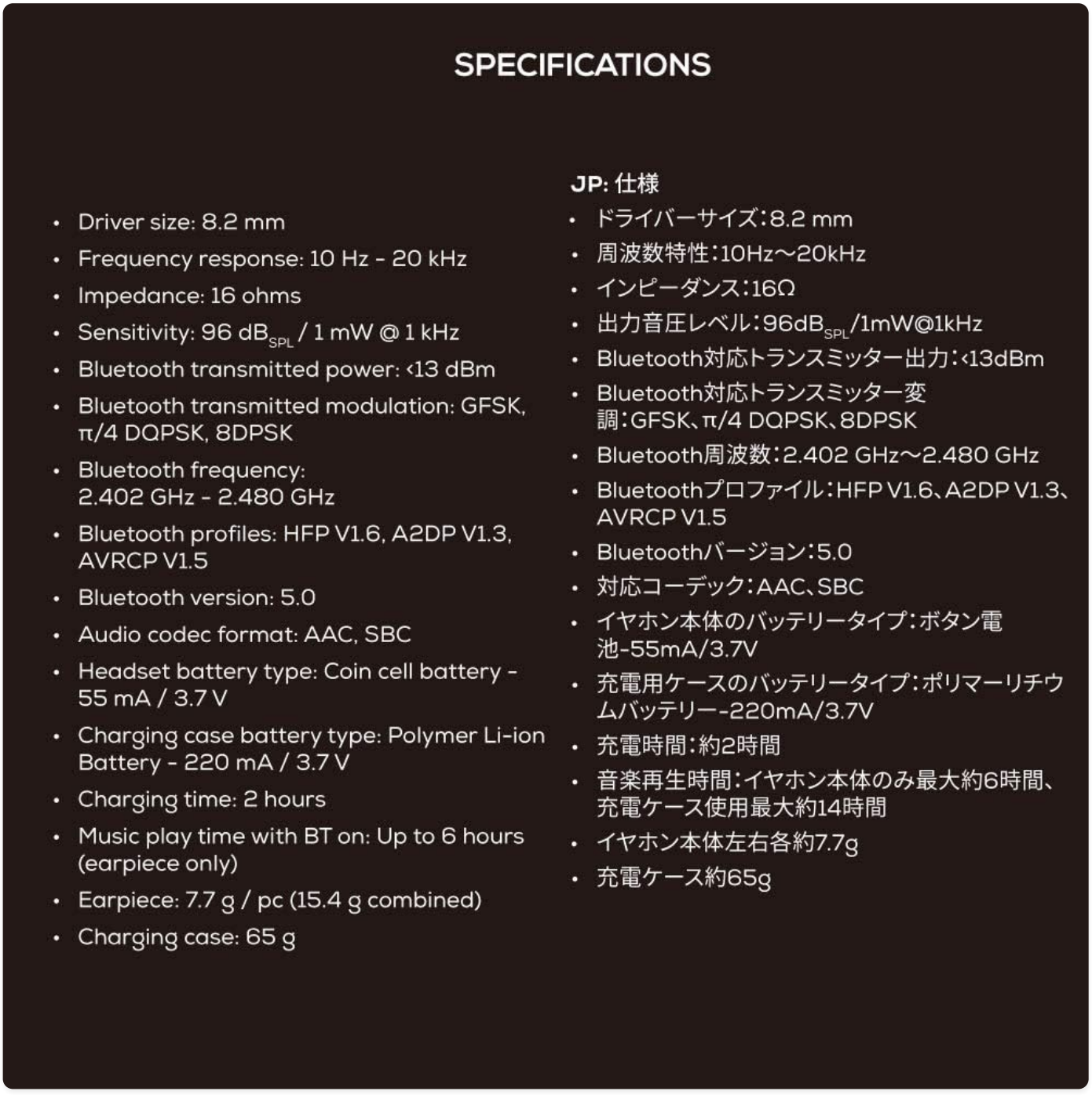


Figure 2: Overview of package contents, including earphones, case, cable, and various ear tips.

Setup

1. Charging the Earphones and Case

Before first use, fully charge your AKG N400 earphones and their charging case. Place the earphones into the charging case, ensuring they are properly seated. Connect the USB-C cable to the charging port on the case and plug the other end into a power source. A full charge takes approximately 2 hours.

2. Downloading the AKG App

For full functionality and customization, download the official AKG Headphone App from the Google Play Store or Apple App Store. The app allows you to manage settings, customize controls, and update firmware.



Figure 3: Download the AKG app for enhanced control and features.

3. Achieving Optimal Fit

A proper fit is crucial for sound quality and active noise cancellation performance. Experiment with the included ear tips and wing tips to find the combination that provides a secure and comfortable seal in your ear canal. The earphones are designed to fit snugly, ensuring stability during various activities.

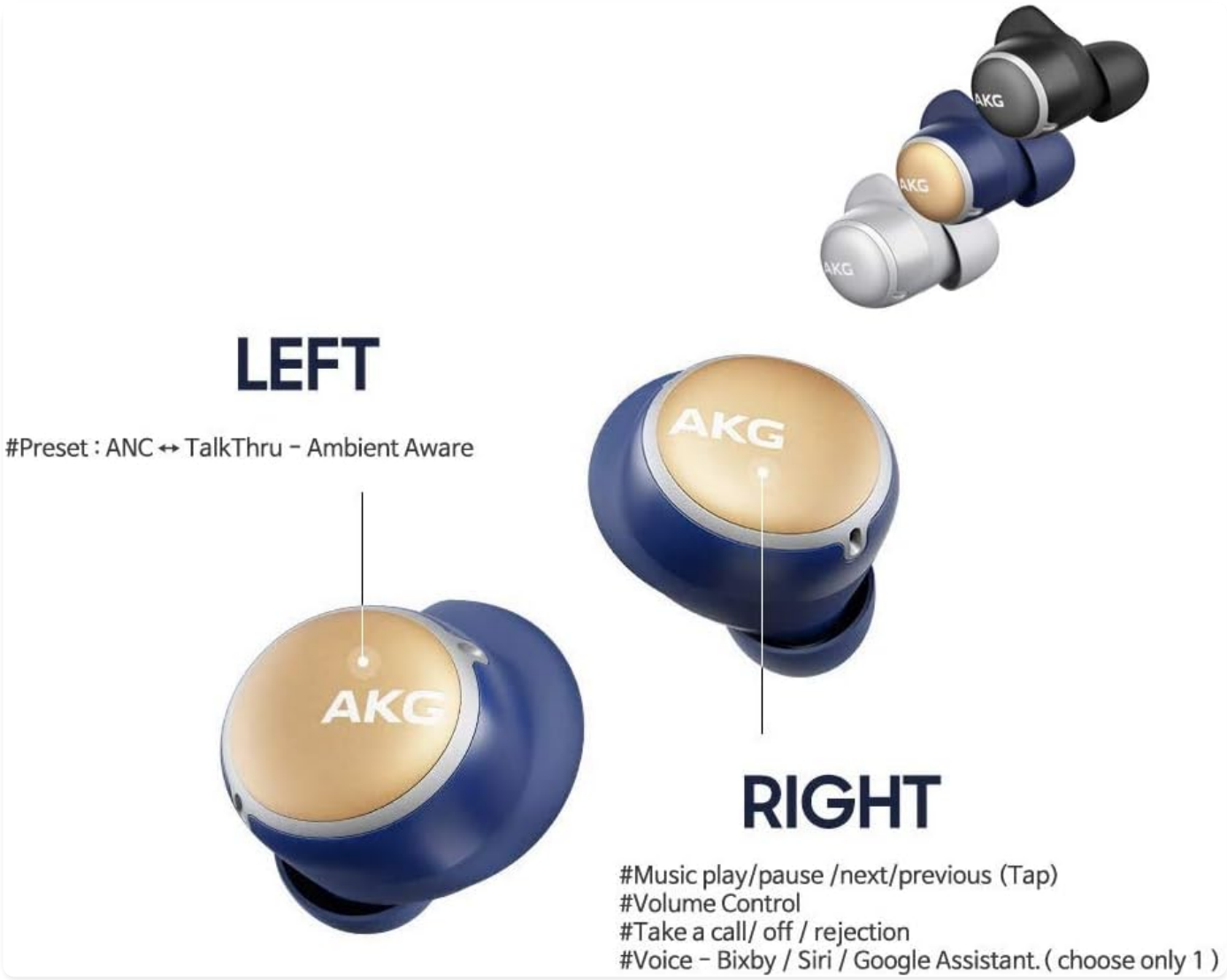


Figure 4: Selecting the correct ear tips and wing tips for a secure and comfortable fit.

Operating the Earphones

1. Bluetooth Pairing

To pair your earphones with a device:

1. Open the charging case. The earphones will automatically enter pairing mode.
2. On your device, enable Bluetooth and search for "AKG N400" in the list of available devices.
3. Select "AKG N400" to complete the pairing process.

2. Touch Controls

The AKG N400 earphones feature intuitive touch controls on each earbud. These controls can be customized via the AKG Headphone App.

- **Left Earbud:** Controls Active Noise Cancellation (ANC), TalkThru, and Ambient Aware modes. Tap to cycle through these presets.
- **Right Earbud:** Manages music playback (play/pause, next/previous track via taps), volume control (via swipes), call management (answer/end/reject calls), and voice assistant activation (Bixby, Siri, Google Assistant).

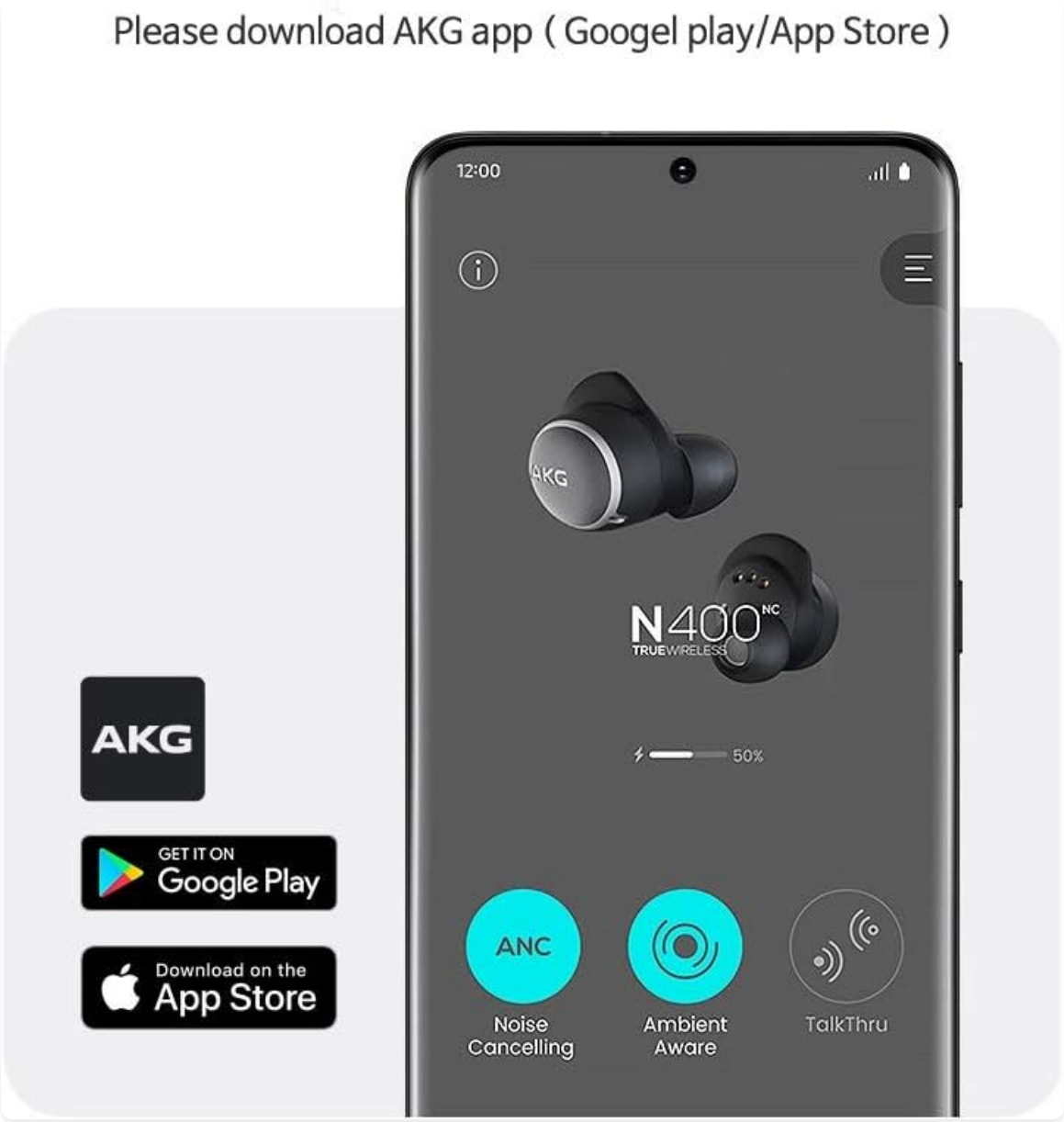


Figure 5: Touch control functions for each earbud.

3. Active Noise Cancellation (ANC) and Ambient Modes

The AKG N400 offers versatile listening modes:

- **Active Noise Cancellation (ANC):** Reduces ambient noise for an undisturbed listening experience.
- **Ambient Aware:** Allows you to hear your surroundings while still enjoying your audio, ideal for awareness in busy environments.
- **TalkThru:** Lowers music volume and amplifies speech, enabling quick conversations without removing your earphones.

4. Water Resistance (IPX7)

The earphones are rated IPX7, meaning they can withstand immersion in water up to 1 meter for 30 minutes. This makes them suitable for workouts and light rain, but they are not recommended for swimming or prolonged water exposure.

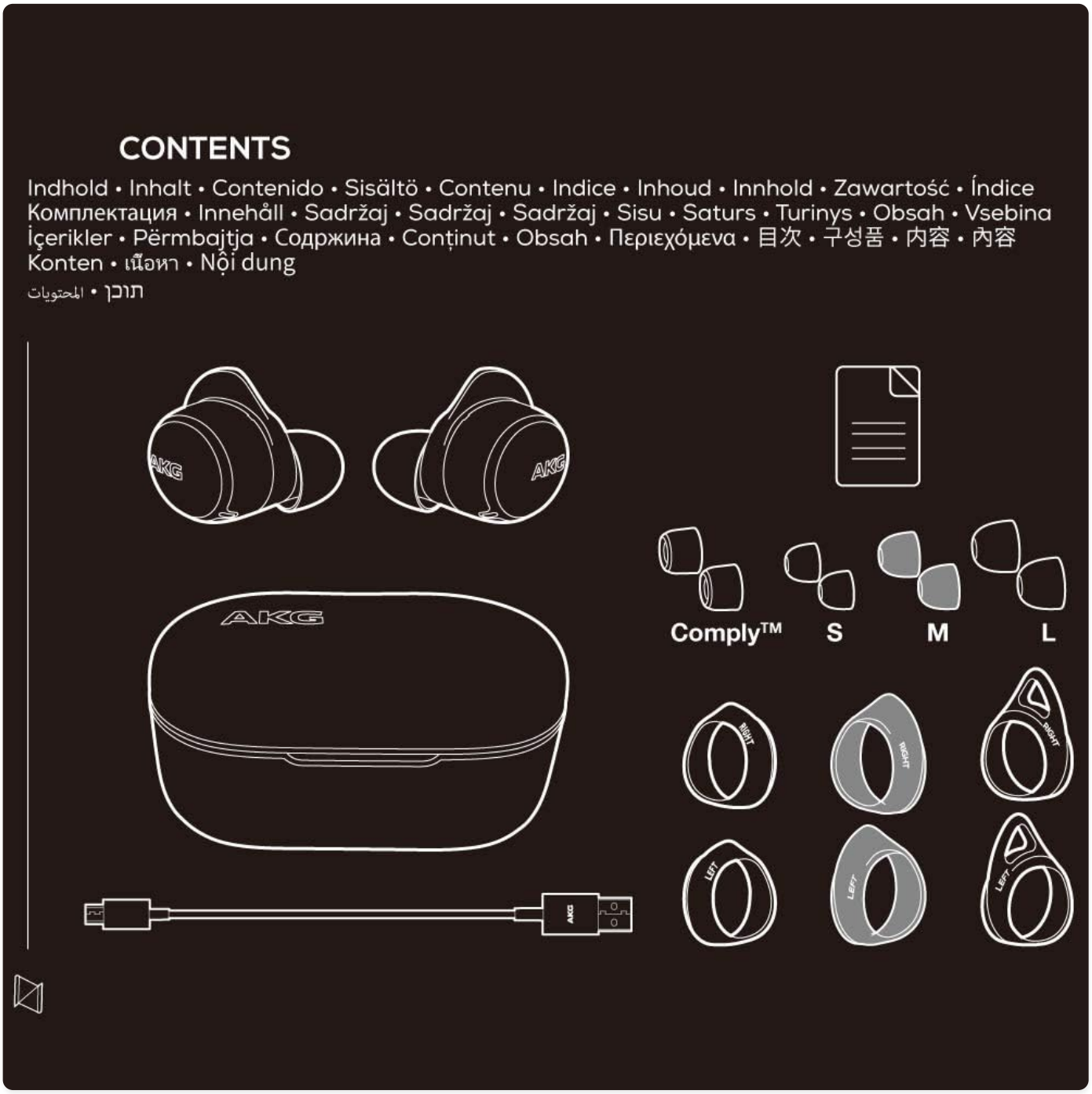


Figure 6: The IPX7 rating ensures durability against water splashes and sweat.

5. Official Product Video

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Video 1: An official overview of the AKG N400 True Wireless Earphones, highlighting key features and design.

Maintenance

To ensure the longevity and optimal performance of your AKG N400 earphones:

- Regularly clean the ear tips and the mesh covers of the earphones to prevent wax buildup.
- Wipe the charging contacts on both the earphones and the case with a dry, soft cloth to ensure proper charging.
- Store the earphones in their charging case when not in use to protect them and keep them charged.
- Avoid exposing the earphones to extreme temperatures or direct sunlight for prolonged periods.

Troubleshooting

If you encounter issues with your AKG N400 earphones, try the following solutions:

Problem	Possible Solution
Earphones not pairing	Ensure Bluetooth is enabled on your device. Place earphones back in case, close, then reopen to re-enter pairing mode. Forget the device on your phone and try pairing again.
No sound or low volume	Check volume levels on both earphones and connected device. Ensure earphones are fully charged. Verify proper fit in ears.
Charging issues	Clean charging contacts on earphones and case. Try a different USB-C cable and power adapter. Ensure earphones are correctly seated in the case.
Active Noise Cancellation not effective	Ensure a tight seal with the correct size ear tips. Check ANC mode selection via touch controls or the AKG app.
Touch controls unresponsive	Ensure your fingers are clean and dry. Restart the earphones by placing them in the case and taking them out. Check for firmware updates via the AKG app.

Specifications

Feature	Detail
Model Name	N400NC
Connectivity Technology	Wireless (Bluetooth 5.0)
Driver Size	8.2 mm
Frequency Response	10 Hz - 20 kHz
Impedance	16 ohms
Sensitivity	96 dB SPL / 1 mW @ 1 kHz
Battery Life (Earphones)	Up to 6 hours (with BT on, earpiece only)
Charging Time	2 Hours
Water Resistance Level	IPX7 (Water Resistant)
Item Weight (Earphones)	18 Grams
Charging Case Weight	65 Grams
Control Type	Media Control (Touch)
Noise Control	Active Noise Cancellation
Audio Codec Format	AAC, SBC
Earpiece Shape	Rounded tips for ear canal
Manufacturer	AKG
Color	Black

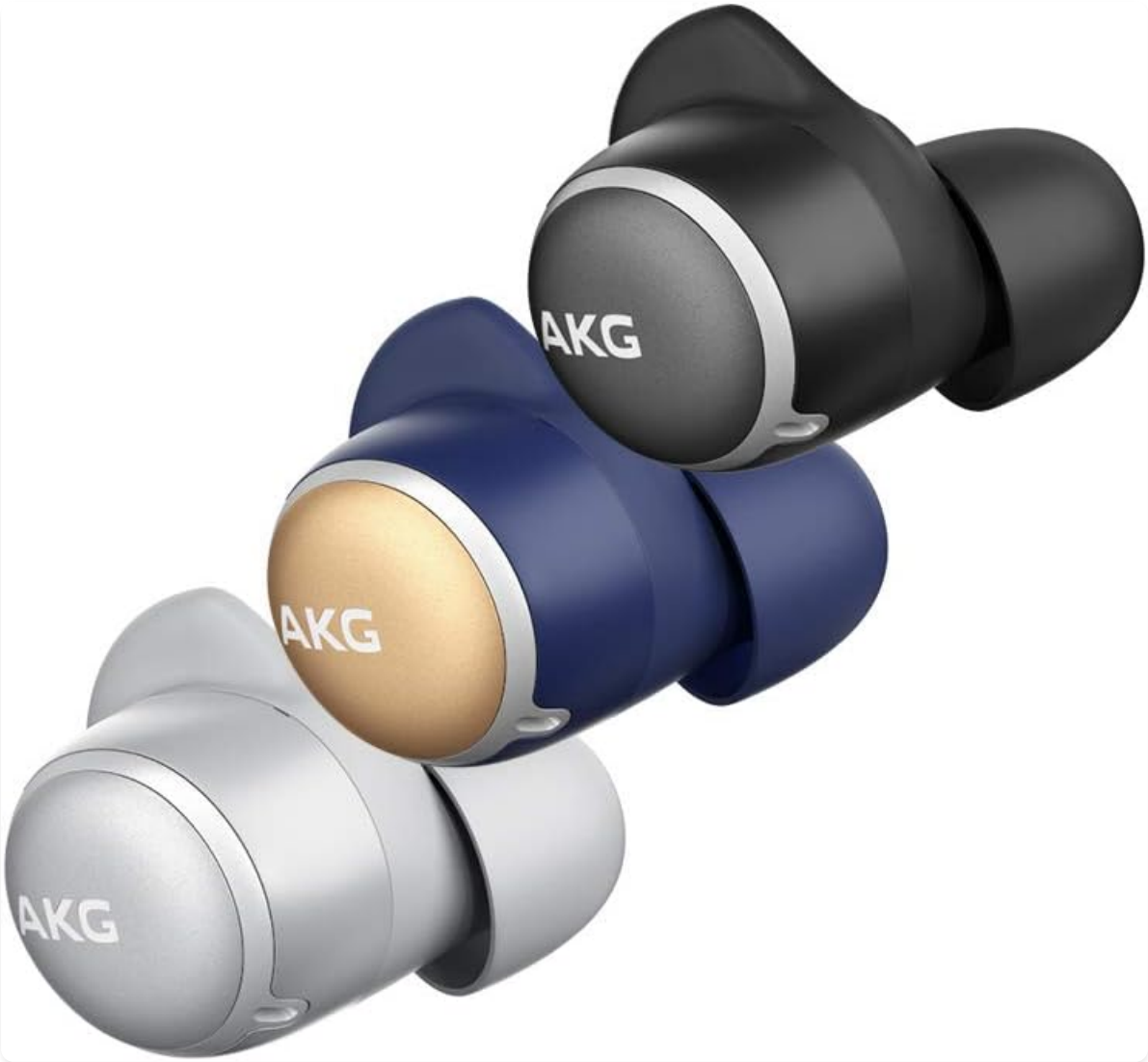


Figure 7: Comprehensive technical specifications of the AKG N400.

Warranty and Support

For detailed warranty information and customer support, please refer to the official AKG website or contact their customer service directly. Keep your proof of purchase for any warranty claims.
You can visit the official AKG store on Amazon for more information:AKG Store

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