

Petcube CC10US

Petcube Cam User Manual

Model: CC10US | Brand: Petcube

INTRODUCTION

The Petcube Cam is an indoor Wi-Fi pet and security camera designed to help you monitor your pets and home 24/7. It features vivid 1080p HD video, 30-ft night vision, crystal-clear 2-way audio, and AI-powered live motion and sound alerts. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your Petcube Cam.

WHAT'S IN THE BOX

- Petcube Cam
- 2m USB cable
- Petcube power adapter
- 3M tape
- Quick start guide

SETUP

Setting up your Petcube Cam is a quick and straightforward process, typically taking less than 60 seconds. Follow these steps to get your camera up and running:

1. **Download the Petcube App:** Search for "Petcube" in your smartphone's app store (iOS or Android) and download the official application.
2. **Plug in the Camera:** Connect the 2m USB cable to your Petcube Cam and the Petcube power adapter. Plug the adapter into a standard power outlet. The camera will power on and indicate its status.
3. **Connect to Wi-Fi:** Open the Petcube app and follow the on-screen instructions to connect your camera to your home Wi-Fi network. Ensure you are connecting to a 2.4GHz Wi-Fi network, as the camera does not support 5GHz Wi-Fi.
4. **Placement:** Position your Petcube Cam in a location that provides the best view of your pet's activity or the area you wish to monitor. The camera offers flexible mounting options, including standing on a flat surface or being mounted to a wall using the included 3M tape.

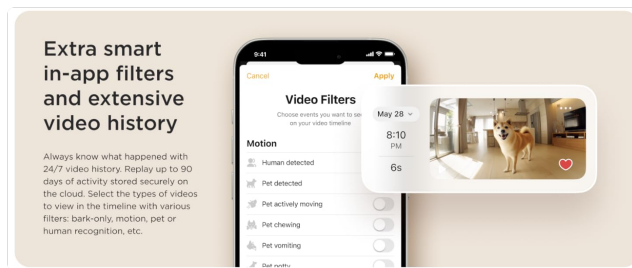


Image: The Petcube Cam setup process is guided by the intuitive mobile application.

OPERATING INSTRUCTIONS

Once your Petcube Cam is set up, you can begin monitoring and interacting with your pets and home through the Petcube app.

Live Video Streaming

Access a live 1080p HD video feed of your home anytime, anywhere. The camera provides a 110° wide-angle view and an 8x digital zoom, allowing you to see a large portion of the room and zoom in on specific details.



Image: Monitor your pets with live 1080p HD video directly from your smartphone.

2-Way Audio

Engage with your pets using the built-in microphone and speaker. You can talk to them to soothe separation anxiety or reinforce positive behavior, and also hear their barks or meows in return.



Image: Utilize crystal-clear 2-way audio to communicate with your pets.

Night Vision

The Petcube Cam is equipped with 30-ft night vision, providing clear visibility even in low-light or no-light conditions. This ensures you can monitor your pets and home effectively around the clock.

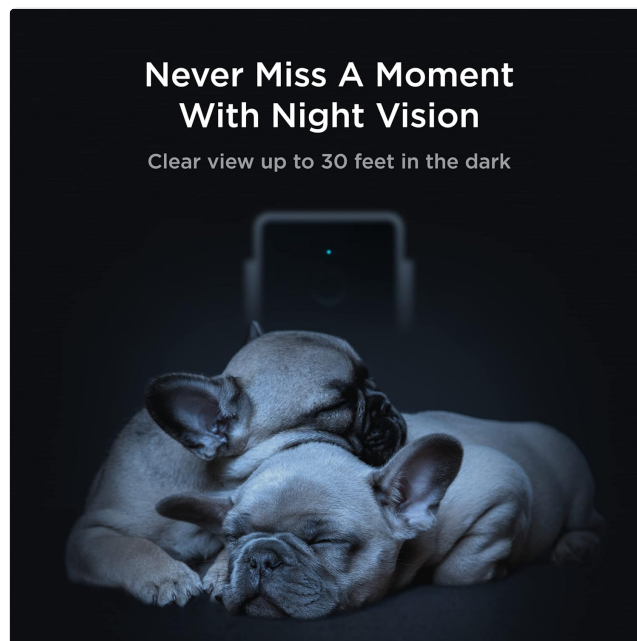


Image: Never miss a moment with clear night vision up to 30 feet in the dark.

Smart Alerts and Video History

Receive AI-powered instant sound and motion alerts directly to your phone. These alerts feature real-time identification for humans and pets. With an optional Petcube Care subscription, you can access up to 90 days of video history, save your favorite moments, and utilize smart filters for specific events like barking, motion, or pet recognition.

Keep Tabs With Smart Alerts

AI-powered human & pet recognition

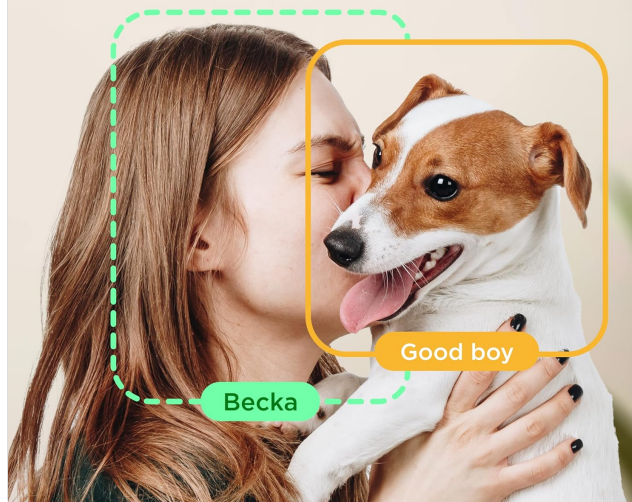


Image: Keep tabs on activity with AI-powered smart alerts for human and pet recognition.

MAINTENANCE

To ensure optimal performance and longevity of your Petcube Cam, regular maintenance is recommended:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials that could damage the device.
- **Software Updates:** Keep your Petcube app and camera firmware updated to the latest versions. Updates often include performance improvements, new features, and security enhancements. The app will typically notify you when an update is available.
- **Power Cycle:** If you experience minor issues, try unplugging the camera from the power outlet for 10-15 seconds and then plugging it back in. This can often resolve temporary glitches.

TROUBLESHOOTING

If you encounter issues with your Petcube Cam, refer to the following common troubleshooting tips:

- **Camera Offline:**
 - Ensure the camera is properly plugged into a working power outlet.
 - Check your Wi-Fi connection. The camera requires a stable 2.4GHz Wi-Fi network.
 - Restart your Wi-Fi router.
 - Move the camera closer to your Wi-Fi router to improve signal strength.
- **Poor Video Quality:**
 - Verify your internet speed. A stable and fast internet connection is crucial for HD streaming.
 - Ensure the camera lens is clean and free from dust or smudges.
 - Check for any obstructions in the camera's field of view.
- **2-Way Audio Issues:**
 - Check the microphone and speaker settings within the Petcube app.
 - Ensure your phone's volume is turned up.
 - Minimize background noise near the camera for clearer audio.
- **Alerts Not Received:**

- Check your app's notification settings and your phone's system notification settings for the Petcube app.
- Ensure the camera is in an active monitoring mode (e.g., Petcube Care Awake mode if subscribed).
- Adjust the sensitivity settings for motion and sound detection in the app.







For further assistance, please refer to the Petcube app's help section or contact Petcube customer support.

SPECIFICATIONS

Feature	Detail
Model Name	Petcube Cam
Model Number	CC10US
Video Capture Resolution	1080p HD
Viewing Angle	110 Degrees
Digital Zoom	8x
Night Vision Range	30 Feet
Audio	2-Way Audio
Connectivity Technology	Wireless (Wi-Fi)
Wi-Fi Compatibility	2.4GHz (does not support 5GHz)
Indoor/Outdoor Usage	Indoor
Power Source	Corded Electric
Mounting Type	Wall Mount (with 3M tape)
Dimensions (L x W x H)	2.13 x 2.39 x 3.22 inches
Item Weight	8.4 Ounces
UPC	854592007318

WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the documentation included with your Petcube Cam or visit the official Petcube website. For technical support, troubleshooting assistance beyond this manual, or any other inquiries, please contact Petcube customer support directly through their website or the Petcube app.

 <p>MEET YOUR Petcube Cam</p>	<p>Petcube Cam User Manual: Setup, Features, and Troubleshooting</p> <p>Comprehensive user manual for the Petcube Cam, covering setup for iOS and Android, features like 2-way audio and night vision, troubleshooting common issues, and information on Petcube Care and Smart Alerts.</p>
 <p>MEET YOUR Petcube Cam CC10US</p>	<p>Petcube Cam CC10US Quick Start Guide - Setup, Features, and Support</p> <p>Concise and SEO-optimized HTML guide for the Petcube Cam CC10US. Learn how to set up, place, and troubleshoot your pet camera. Includes product information and FCC compliance details.</p>
 <p>MEET YOUR Petcube CC10US</p>	<p>Petcube CC10US Cam Pet Monitoring Camera User Guide</p> <p>Comprehensive user guide for the Petcube CC10US Cam, a Wi-Fi pet monitoring and security camera. Learn about product features, setup, light status indicators, placement, mounting, and support.</p>
 <p>MEET YOUR Petcube Bites 2</p>	<p>Petcube Bites 2 User Manual and Setup Guide</p> <p>This guide provides comprehensive instructions for setting up, using, and troubleshooting the Petcube Bites 2, a smart pet camera with a treat dispenser and Alexa integration.</p>
 <p>MEET YOUR Petcube Camera</p>	<p>Petcube Camera User Guide: Setup, Features, and Troubleshooting</p> <p>A comprehensive user guide for the Petcube Camera, covering initial setup for iOS and Android, key features like laser play and motion detection, the Petcube Care service, and troubleshooting common issues.</p>
 <p>MEET YOUR Petcube Fountain</p>	<p>Petcube Fountain: Smart Pet Water Dispenser - Specs, Setup & Care Guide</p> <p>Discover the Petcube Fountain, an intelligent automatic water dispenser designed for cats and small dogs. This guide covers product specifications, safety precautions, step-by-step setup, operating instructions, maintenance procedures, and frequently asked questions.</p>