

OPPO CPH2067

OPPO A72 Smartphone User Manual

Model: CPH2067

1. INTRODUCTION

This manual provides detailed instructions for the safe and efficient use of your OPPO A72 Single-SIM 128GB 4G/LTE Smartphone. Please read this manual thoroughly before using the device to ensure proper operation and to prevent damage.

The OPPO A72 is designed for reliable mobile communication and multimedia experiences, featuring a powerful processor, ample storage, and a high-capacity battery.

2. PRODUCT OVERVIEW

2.1 Device Layout



Figure 2.1: Front and back view of the OPPO A72 Smartphone.

The OPPO A72 features a sleek design with a large display and a multi-camera system on the rear. Key components include:

- **Front Camera:** Located in the punch-hole cutout on the top-left of the display.
- **Display:** A 6.5-inch IPS LCD Neo-Display.
- **Rear Camera Module:** Houses the quad-camera setup and LED flash.

- **Fingerprint Sensor:** Integrated into the power button on the right side.
- **Volume Buttons:** Located on the left side.
- **SIM/SD Card Tray:** Located on the left side.
- **USB Type-C Port:** For charging and data transfer, located at the bottom.
- **3.5mm Headphone Jack:** Located at the bottom.
- **Speaker:** Located at the bottom.

2.2 Key Features



Figure 2.2: Front view highlighting key features such as the 48-MP AI Quad Camera, 1080P Neo-Display, side fingerprint sensor, and 5000mAh battery with 18W fast charging.

- **Processor:** Qualcomm SM6125 Snapdragon 665 Octa-core.

- **Memory & Storage:** 4GB RAM and 128GB internal storage, expandable via microSDXC.
- **Operating System:** Android 10 with ColorOS 7.1.
- **Battery:** 5000mAh non-removable battery with 18W fast charging support.
- **Display:** 6.5-inch IPS LCD with 1080P resolution.
- **Cameras:**
 - Rear Quad Camera: 48MP Main, 8MP Ultra-wide, 2MP Mono, 2MP Portrait.
 - Front Camera: For selfies and video calls.
- **Connectivity:** GSM, WCDMA, FDD-LTE, TD-LTE, Wi-Fi, Bluetooth 5.0.

3. SETUP

3.1 Inserting SIM and SD Card

The OPPO A72 supports a single Nano-SIM card and a microSDXC card for expandable storage.

1. Locate the SIM tray on the left side of the device.
2. Insert the SIM ejector tool (included in the box) into the small hole on the SIM tray. Press firmly until the tray pops out.
3. Carefully pull out the SIM tray.
4. Place the Nano-SIM card into the designated slot with the gold contacts facing down. Ensure the cut corner aligns with the tray's orientation.
5. If using a microSDXC card, place it into its dedicated slot on the tray.
6. Gently push the tray back into the slot until it is flush with the device's side.

Note: Ensure the device is powered off before inserting or removing SIM/SD cards to prevent data corruption.

3.2 Initial Power On and Setup Wizard

1. Press and hold the Power button (located on the right side) until the OPPO logo appears.
2. Follow the on-screen instructions to complete the initial setup wizard. This includes selecting your language, connecting to a Wi-Fi network, setting up your Google account, and configuring security options (fingerprint, PIN, pattern).

4. OPERATING INSTRUCTIONS

4.1 Basic Navigation

- **Power On/Off:** Press and hold the Power button. Select "Power off" or "Restart".
- **Screen Lock/Unlock:** Press the Power button briefly. Use fingerprint, PIN, pattern, or face unlock to unlock.
- **Volume Control:** Use the Volume Up/Down buttons on the left side.
- **Home Screen:** Swipe up from the bottom of the screen (if using gestures) or tap the Home button (if using navigation bar).
- **Recent Apps:** Swipe up and hold from the bottom (gestures) or tap the Recent Apps button (navigation bar).
- **Back:** Swipe from the left or right edge (gestures) or tap the Back button (navigation bar).

4.2 Making Calls and Sending Messages

- **Calls:** Open the "Phone" app, enter the number, and tap the call icon.
- **Messages:** Open the "Messages" app, tap the new message icon, enter recipient and message, then send.

4.3 Internet Connectivity

- **Wi-Fi:** Go to Settings > Wi-Fi, turn on Wi-Fi, select a network, and enter the password if required.
- **Mobile Data:** Go to Settings > SIM card & Mobile data, and enable "Mobile data". Ensure your SIM card is active and has a data plan.
- **Network Compatibility:** This device supports GSM, WCDMA, FDD-LTE, and TD-LTE frequencies. Verify compatibility with your network provider before use.

5. CAMERA FEATURES

The OPPO A72 is equipped with a versatile quad-camera system on the rear and a single front camera.



Figure 5.1: Detailed view of the rear camera module, showing the 48-MP Main Camera, 8-MP Wide-Angle Camera, 2-MP Mono Camera, and 2-MP Portrait Camera.

- **48MP Main Camera:** For high-resolution photos in various lighting conditions.
- **8MP Ultra-Wide Angle Camera:** Captures a wider field of view, ideal for landscapes and group shots.
- **2MP Mono Camera:** Enhances black and white photography.
- **2MP Portrait Camera:** Assists in creating depth effects for portrait mode.
- **Ultra Steady Video:** Provides enhanced video stabilization.

To access the camera, tap the "Camera" app icon. Swipe left or right on the screen to switch between modes like Photo, Video, Portrait, Night, and more.

6. MAINTENANCE

6.1 Cleaning the Device

- Use a soft, lint-free cloth to clean the screen and body of the phone.
- Avoid using abrasive cleaners, solvents, or aerosol sprays.
- Do not expose the device to excessive moisture.

6.2 Battery Care

- Charge the battery using only the original charger and cable provided.
- Avoid extreme temperatures, as they can degrade battery performance.
- Do not fully discharge the battery regularly; partial discharges are better for battery longevity.

6.3 Software Updates

Regularly check for software updates to ensure optimal performance and security. Go to Settings > Software Update to check for and install available updates.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not power on.	Low battery; software crash.	Charge the device for at least 30 minutes. Perform a force restart by holding the Power button and Volume Up button simultaneously for 10 seconds.
Cannot connect to Wi-Fi.	Incorrect password; router issue; Wi-Fi disabled.	Ensure correct password. Restart router. Toggle Wi-Fi off and on in settings.
No mobile network signal.	SIM card not inserted correctly; out of network coverage; network settings issue.	Reinsert SIM card. Move to an area with better coverage. Check APN settings in Settings > SIM card & Mobile data.
Apps are crashing or freezing.	Insufficient RAM; app bug; outdated software.	Close background apps. Clear app cache (Settings > App management > App list > [App Name] > Storage usage > Clear cache). Update apps and system software.

If problems persist, contact OPPO customer support or visit an authorized service center.

8. SPECIFICATIONS

The following table outlines the key technical specifications for the OPPO A72 Smartphone (Model: CPH2067).

Feature	Detail
Model Number	CPH2067
Dimensions (H x W x D)	6.38 x 2.97 x 0.35 inches (162 x 75.5 x 8.9 mm)
Weight	6.8 ounces (192 grams)

Feature	Detail
Display	6.5 inches IPS LCD, 1080P resolution, 480 nits (typ)
Processor	Qualcomm SM6125 Snapdragon 665 (11 nm) Octa-core (4x2.0 GHz Kryo 260 Gold & 4x1.8 GHz Kryo 260 Silver)
RAM	4 GB
Internal Storage	128 GB (expandable via microSDXC)
Operating System	Android 10, ColorOS 7.1
Rear Camera	48 MP (wide) + 8 MP (ultrawide) + 2 MP (mono) + 2 MP (depth)
Front Camera	Front-facing camera
Battery	5000 mAh (non-removable Lithium Ion)
Charging	18W Fast Charging
Connectivity	Wi-Fi, Bluetooth 5.0, GPS, USB Type-C, 3.5mm audio jack
Network Bands	2G GSM, 3G WCDMA, 4G FDD-LTE, 4G TD-LTE





Figure 8.1: Diagram illustrating the dimensions of the OPPO A72 Smartphone (Height: 162 mm, Width: 75.5 mm, Thickness: 8.9 mm).

9. WARRANTY AND SUPPORT

OPPO provides a standard warranty for its products. Please refer to the warranty card included with your purchase for specific terms and conditions, including warranty period and coverage details.

For technical support, service, or warranty claims, please visit the official OPPO support website or contact their customer service hotline. Contact information can typically be found on the OPPO website or in the product packaging.

Important: Keep your proof of purchase (receipt or invoice) as it may be required for warranty service.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question

and use this page's manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question