

NEATSVOR X500

NEATSVOR X500 Robot Vacuum Cleaner User Manual

Model: **X500** | Brand: **NEATSVOR**

INTRODUCTION

Thank you for choosing the NEATSVOR X500 Robot Vacuum Cleaner. This advanced 3-in-1 device is designed to simplify your home cleaning routine by vacuuming, mopping, and sanitizing your floors automatically. With powerful suction, intelligent navigation, and smart connectivity, the X500 provides an efficient and convenient cleaning experience.

Key Features:

- **3-in-1 Cleaning:** Vacuums, mops, and sanitizes for comprehensive floor care.
- **Powerful Suction:** 3000 Pa suction power effectively picks up dust, dirt, and pet hair.
- **Intelligent Navigation:** Advanced mapping and room memory ensure efficient cleaning paths and obstacle avoidance.
- **Slim Design:** At just 7.5 cm tall, it easily cleans under low furniture.
- **Quiet Operation:** Operates at a low noise level of 55 dB.
- **Smart Connectivity:** Control via remote, mobile app, and compatible with Alexa and Google Assistant.
- **Automatic Recharging:** Returns to its charging base automatically when battery is low.



The NEATSVOR X500 robot vacuum cleaner, shown with its remote control and a smartphone displaying the companion app, highlighting its smart features and comprehensive cleaning capabilities.

SAFETY INSTRUCTIONS

Please read all safety instructions carefully before using the NEATSVOR X500. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Do not use the robot in wet environments or near water.
- Keep the robot away from open flames or heat sources.
- Ensure the charging dock is placed on a flat, stable surface against a wall.
- Do not allow children or pets to play with the robot.
- Before cleaning, remove any loose cables, small objects, or fragile items from the floor.
- Only use the original power adapter and charging dock provided with the robot.
- Do not block the robot's air vents or brushes during operation.

- Turn off the robot and unplug it before performing any maintenance or cleaning.

PACKAGE CONTENTS

Verify that all items are present in your package:

- NEATSVOR X500 Robot Vacuum Cleaner
- Charging Dock
- Power Adapter
- Remote Control
- Side Brushes (2 pairs)
- HEPA Filter (pre-installed + 1 spare)
- Cleaning Tool
- Dustbin
- Water Tank with Mop Pad
- User Manual

PRODUCT OVERVIEW

Robot Components:

- **Top Panel:** Power/Clean button, Wi-Fi indicator, Dustbin release button.
- **Front Bumper:** Anti-collision sensors.
- **Side Brushes:** For edge cleaning.
- **Main Brush:** For deep cleaning carpets and hard floors.
- **Driving Wheels:** Navigate various floor types.
- **Drop Sensors:** Prevent falling down stairs.
- **Charging Contacts:** Connects with the charging dock.

ASPIRATEUR 3 en 1 DURABLE

Aspire, Lave et Assainit tous vos sols



This image displays the underside of the NEATSVOR X500, revealing its main brush, side brushes, and the detachable mop pad, illustrating its 3-in-1 vacuuming, mopping, and sanitizing functionality.

Charging Dock:

The charging dock provides power to recharge the robot's battery. Ensure it is placed in an open area with at least 1 meter of clear space on both sides and 2 meters in front.

Dustbin and Water Tank:

The robot comes with a 600 ml dustbin for dry vacuuming and a 350 ml water tank for mopping. These are interchangeable depending on the desired cleaning mode.



ADORÉ PAR LES ANIMAUX

Puissance de 3000 Pa

Bac à poussière de 600 mL + Bac à eau de 350 mL



A NEATSVOR X500 robot vacuum cleaner is shown in a home setting with a pet dog, emphasizing its pet-friendly design and powerful 3000 Pa suction, along with its 600 ml dustbin and 350 ml water tank capacities.

SETUP

1. Unpacking:

1. Remove the robot and all accessories from the packaging.
2. Remove any protective films or packing materials from the robot and charging dock.
3. Attach the side brushes by pressing them onto the corresponding posts until they click into place.

2. Placing the Charging Dock:

Place the charging dock against a wall on a hard, level surface. Ensure there are no obstacles within 1 meter to the left and right, and 2 meters in front of the dock. Plug the power adapter into the dock and then into a wall outlet.

3. Initial Charging:

Place the robot onto the charging dock, ensuring the charging contacts align. The robot will begin charging automatically. For first-time use, fully charge the robot for at least 6 hours.

4. App Connection (Optional but Recommended):

1. Download the 'NEATSVOR' app from your smartphone's app store (iOS/Android).
2. Register an account and log in.
3. Follow the in-app instructions to add your NEATSVOR X500. This typically involves pressing and holding the Wi-Fi button on the robot until it enters pairing mode.
4. Ensure your Wi-Fi network is 2.4GHz for successful connection.



CONNEXION WIFI ET TÉLÉCOMMANDE
Compatible Alexa et Google Assistant
Programmable à distance



This composite image illustrates the versatile control options for the NEATSVOR X500, including a dedicated remote control, a smartphone app for scheduling, and compatibility with voice assistants like Amazon Alexa and Google Assistant.

OPERATING INSTRUCTIONS

Starting a Cleaning Cycle:

- **Manual Start:** Press the Power/Clean button on the robot or the 'Clean' button on the remote control.
- **App Start:** Use the NEATSVOR app to initiate cleaning from anywhere.

Cleaning Modes:

The NEATSVOR X500 offers various cleaning modes to suit your needs:

- **Auto Clean:** The robot intelligently navigates and cleans the entire floor area.
- **Spot Clean:** Focuses on a specific dirty area, cleaning in a spiral pattern.
- **Edge Clean:** Cleans along walls and furniture edges.
- **Mop Mode:** Attach the water tank and mop pad for wet cleaning. Ensure the dustbin is empty before mopping.



The NEATSVOR X500 robot vacuum cleaner is depicted cleaning a living room, with a visual overlay demonstrating its real-time mapping

and intelligent navigation system that helps it avoid obstacles and adapt its cleaning path.

Scheduling:

Use the mobile app to set daily or weekly cleaning schedules. The robot will automatically start cleaning at the programmed times.

Returning to Charging Dock:

The robot will automatically return to the charging dock when its battery is low or when a cleaning cycle is complete. You can also manually send it back using the remote control or app.



This image showcases the NEATSVOR X500's ultra-slim 7.5 cm design, allowing it to easily clean under low-lying furniture like sofas, ensuring thorough cleaning in hard-to-reach areas.

MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your NEATSVOR X500.

1. Cleaning the Dustbin and Filters:

- Press the dustbin release button and pull out the dustbin.
- Open the dustbin lid and empty its contents.
- Remove the HEPA filter and foam filter. Tap them gently to remove dust. Do not wash the HEPA filter with water.
- Rinse the dustbin with water (ensure it's completely dry before reinserting).
- Reassemble the filters and dustbin, then reinsert into the robot.
- *Recommended frequency:* After each use or every 1-3 days, depending on usage. Replace HEPA filter every 3-6 months.

2. Cleaning the Brushes:

- **Main Brush:** Remove the main brush cover and lift out the brush. Use the cleaning tool to remove hair and debris tangled around the brush.
- **Side Brushes:** Gently pull off the side brushes. Remove any hair or debris. If brushes are bent, soak them in warm water for a few minutes to reshape.
- *Recommended frequency:* Weekly for main brush, bi-weekly for side brushes. Replace side brushes every 3-6 months.

3. Cleaning Sensors and Charging Contacts:

- Wipe the anti-collision sensors (on the bumper), drop sensors (on the bottom), and charging contacts (on the robot and dock) with a clean, dry cloth.
- *Recommended frequency:* Monthly.

4. Water Tank Maintenance:

- After mopping, empty any remaining water from the tank.
- Remove and wash the mop pad. Allow it to air dry completely.
- *Recommended frequency:* After each mopping session.

TROUBLESHOOTING

If your NEATSVOR X500 encounters an issue, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Robot does not turn on	Low battery; Power switch off	Charge the robot; Ensure power switch is ON
Robot cannot charge	Charging contacts dirty; Dock not powered	Clean contacts; Check power adapter connection
Robot gets stuck frequently	Obstacles (cables, rugs); Drop sensors dirty	Clear obstacles; Clean drop sensors
Poor cleaning performance	Dustbin full; Brushes tangled; Filter clogged	Empty dustbin; Clean brushes; Clean/replace filter

Problem	Possible Cause	Solution
Robot is noisy	Brushes tangled; Fan obstructed	Clean brushes; Check for obstructions in fan area
App connection fails	Incorrect Wi-Fi password; 5GHz Wi-Fi; Robot not in pairing mode	Verify password; Use 2.4GHz Wi-Fi; Re-enter pairing mode

SPECIFICATIONS

Feature	Detail
Model	X500
Brand	NEATSVOR
Functions	Vacuum, Mop, Sanitize (3-in-1)
Suction Power	3000 Pa
Noise Level	55 dB
Product Dimensions	33 x 33 x 7.5 cm
Dustbin Capacity	600 ml
Water Tank Capacity	350 ml
Battery Life	Up to 120 minutes
Filter Type	HEPA (Cartridge)
Compatible Devices	Mobile App, Remote Control, Amazon Alexa, Google Assistant
Color	Grey

WARRANTY AND SUPPORT

The NEATSVOR X500 Robot Vacuum Cleaner comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions.

For technical support, troubleshooting assistance, or warranty claims, please contact the retailer where you purchased the product or visit the official NEATSVOR website for customer service contact information.

No official product videos were found for this model from the seller.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question