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Billboard BB2292

Billboard Gaming Headset User Manual

Model: BB2292

1. Introduction

Thank you for choosing the Billboard Gaming Headset. This manual provides essential information for setting up, operating, and maintaining your headset to ensure optimal performance and longevity. This headset is designed to enhance your gaming and multimedia experience with clear audio and comfortable wear.



Image: The Billboard Gaming Headset, featuring a black over-ear design with soft earcups and an adjustable headband. A flexible boom microphone extends from the left earcup.

Key Features:

- Ergonomic design and premium material for extended comfort.

- Standard 3.5 mm audio jack for broad compatibility.
- Soft leather padding to protect ears and head during long gaming sessions.
- Wired connectivity for reliable audio transmission.
- Integrated microphone for clear communication.

2. Setup Guide

Follow these steps to connect your Billboard Gaming Headset to your device.

1. **Unpack the Headset:** Carefully remove the headset from its packaging.
2. **Identify the Audio Jack:** Locate the 3.5 mm audio jack cable attached to the headset.
3. **Connect to Device:**
    - **PC:** Plug the 3.5 mm jack into the audio output/headset port on your computer. Some PCs may require a splitter (not included) if separate microphone and headphone jacks are present.
    - **PS4 Controller:** Plug the 3.5 mm jack into the headphone port on your PS4 controller.
    - **Xbox One Controller:** For newer Xbox One controllers, plug the 3.5 mm jack directly into the controller's headphone port. Older controllers may require an Xbox One Stereo Headset Adapter (sold separately).
    - **Nintendo Switch/New 3DS LL/3DS:** Plug the 3.5 mm jack into the audio port on your console. Audio output will be routed through the headset.
4. **Adjust Headset Fit:** Place the headset over your head and adjust the headband for a comfortable and secure fit. The earcups should fully cover your ears.
5. **Position the Microphone:** Adjust the flexible boom microphone to a position near your mouth for optimal voice pickup.

3. Operating Instructions

Once connected, your headset is ready for use. Here are some general operating tips:

- **Volume Control:** Adjust the volume using your connected device's system volume controls. The headset itself does not feature inline volume control.
- **Microphone Usage:** Ensure the microphone is enabled in your device's audio settings for voice chat or recording. Some applications may have their own microphone settings.
- **Comfort:** The soft leather padding is designed for comfort during long sessions. If you experience discomfort, readjust the headset's position.

4. Maintenance and Care

Proper care will extend the life of your headset.

- **Cleaning:** Use a soft, dry cloth to wipe down the headset. For earcups, a slightly damp cloth can be used, but ensure no moisture enters the speaker grilles. Do not use harsh chemicals or abrasive cleaners.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures. Avoid tangling the cable.
- **Cable Care:** Do not pull on the cable to disconnect the headset. Always grasp the plug firmly. Avoid sharp bends or kinks in the cable.
- **Handling:** Handle the headset gently. Avoid dropping it or subjecting it to strong impacts.

5. Troubleshooting

If you encounter issues with your headset, try the following solutions:

Problem	Possible Solution
No audio from headset.	Ensure the 3.5 mm jack is fully inserted into the device's audio port. Check your device's volume settings and ensure it is not muted. Test the headset with another device to rule out a device-specific issue. If using a PC, check audio output settings to ensure the headset is selected as the default device.
Microphone not working.	Ensure the microphone is positioned correctly near your mouth. Check your device's microphone input settings and ensure the headset microphone is selected and not muted. Some applications (e.g., Discord, Zoom) have their own microphone settings; check those as well. If using an Xbox One controller, ensure you have a newer model with a built-in jack or are using the Stereo Headset Adapter correctly.
Sound is distorted or crackling.	Lower the volume on your device. Ensure the audio jack is clean and free of debris. Test with another device to determine if the issue is with the headset or the source device.

6. Specifications

Feature	Detail
Model Name	BB2292
Connectivity Technology	Wired
Headphones Jack	3.5 mm Jack
Material	Plastic
Recommended Use	Gaming, Movies
Control Type	Control (via connected device)
Cable Feature	Retractable
Frequency Range	20 Hz - 20,000 Hz
Item Weight	10.2 ounces (289.16 grams)
Product Dimensions	9.5 x 9 x 3.6 inches (24.13 x 22.86 x 9.14 cm)
Color	Black
Ear Placement	Over Ear
Form Factor	Over Ear

Feature	Detail
Noise Control	Sound Isolation
Manufacturer	ESI CASES & ACCESSORIES

7. Warranty and Support

For information regarding warranty coverage and technical support, please refer to the official Billboard website or contact their customer service directly. Details are typically provided with your purchase documentation or on the manufacturer's product support pages.
Note: Specific warranty terms may vary by region and retailer. Please retain your proof of purchase.

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