

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

> [GLOBE](#) /

> [Globe Electric Wi-Fi Smart Video Doorbell, Hardwired, No Hub Required, IP54 Rated, 1080p, Motion Detection, 2-Way Voice, Night Vision, Black](#)

**GLOBE 50137**

# Globe Electric Wi-Fi Smart Video Doorbell User Manual

Model: 50137

## PRODUCT OVERVIEW

---

The Globe Electric Wi-Fi Smart Video Doorbell is designed to enhance home security and convenience. It provides a 1080p display, motion detection, two-way voice communication, and night vision capabilities, allowing users to monitor their front door from anywhere via the GLOBE SUITE™ App.





*Image: Front view of the sleek black Globe Electric Wi-Fi Smart Video Doorbell, featuring the camera lens at the top and the doorbell button at the bottom with the 'globe' logo in the center.*

## KEY FEATURES

---

- **Control From Anywhere:** Manage your smart doorbell using the free GLOBE SUITE App on your smartphone.
- **Easy Setup - No Hub Required:** Download the GLOBE SUITE App, connect to your home Wi-Fi (2.4 GHz for initial connection, then supports 2.4 GHz or 5 GHz).
- **Live View:** Access on-demand video and audio to check your property at any time.
- **Enhanced Home Security:** Receive instant notifications for doorbell rings or motion detection. Features automatic night vision and two-way communication.
- **Motion Detection:** Detects motion up to 19.69 feet (6 meters), providing quick notifications and live viewing or later review.
- **Video Playback and Sharing:** Supports microSD card (up to 128GB) for local storage of up to 24 days of video, with playback and screenshot capabilities.
- **1080p Full HD:** High-definition video recording for clear visuals.

- **IP54 Rated:** Suitable for outdoor use.



Image: Product packaging highlighting key features such as Wi-Fi connectivity, hardwired installation, 1080p FHD, motion detection, night vision, and 2-way audio communication.

## SETUP GUIDE

### 1. Unboxing and Components

Before beginning installation, ensure all components are present:

- Smart Video Doorbell
- USB Wireless Chime Kit
- USB Adaptor and Cable
- Mounting Accessories
- Quick Start Guide

## 2. App Download and Connection

1. Download the free GLOBE SUITE™ App from your mobile device's app store.
2. Ensure your home Wi-Fi router is operating on a 2.4 GHz network for initial connection. The device can run on either 2.4 GHz or 5 GHz after the initial setup.
3. Follow the in-app instructions to sync your smart doorbell with your Wi-Fi network.

## 3. Installation

The doorbell is hardwired. Use the provided mounting accessories to securely install the doorbell at your desired location. Refer to the detailed instructions in the Quick Start Guide for specific wiring and mounting steps.

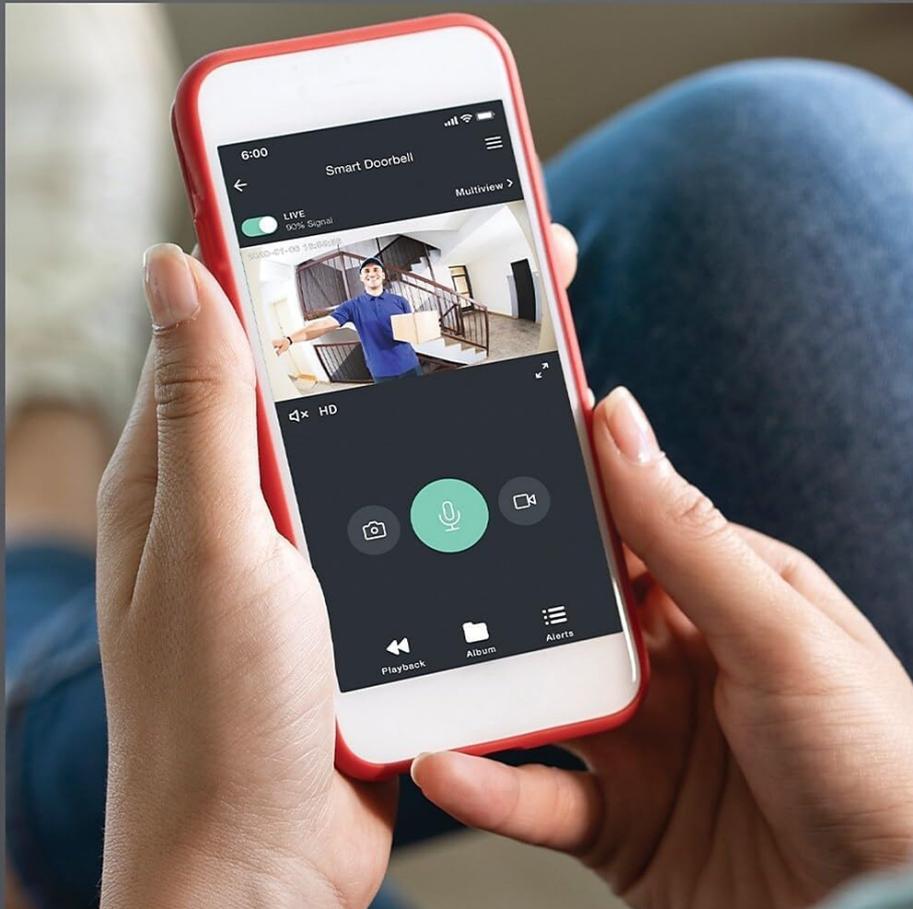
## OPERATING INSTRUCTIONS

---

### Live View and Two-Way Communication

Open the GLOBE SUITE™ App on your smartphone. Select your doorbell device to access the live view. From this screen, you can initiate two-way audio communication to speak with visitors at your door.

View your doorbell's camera  
from anywhere.



*Image: A person holding a smartphone showing the live feed from the doorbell camera, allowing remote monitoring.*

Answer the door with 2 way  
audio communication.



Come on in!



*Image: A person at the door with groceries, and a speech bubble indicating two-way audio communication with the doorbell.*

### **Motion Detection and Notifications**

The doorbell is equipped with motion detection up to 19.69 feet (6 meters). When motion is detected, you will receive instant notifications on your GLOBE SUITE™ App. You can then view the live feed or review recorded footage.

Receive notifications when  
motion is detected.



*Image: A smartphone displaying a notification from the GLOBE SUITE App indicating motion detection by the doorbell, with a delivery person at the door.*

## Night Vision

The doorbell features automatic night vision, ensuring clear visibility even in low-light conditions or complete darkness. The IR distance is up to 10 meters.



# Night vision mode for when it's dark.



*Image: A smartphone screen showing a black and white night vision view from the doorbell camera, with people in a dimly lit room.*

## Video Storage and Playback

To store video locally, insert a microSD card (up to 128GB max size) into the designated slot. This allows for up to 24 days of video storage. You can play back recorded video and capture screenshots directly from the GLOBE SUITE™ App.

## MAINTENANCE

---

To ensure optimal performance and longevity of your Globe Electric Wi-Fi Smart Video Doorbell, consider the following maintenance tips:

- **Cleaning:** Gently wipe the camera lens and the doorbell surface with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish or lens.
- **Firmware Updates:** Regularly check the GLOBE SUITE™ App for available firmware updates. Keeping the

device's firmware up-to-date ensures access to the latest features, security enhancements, and bug fixes.

- **Connectivity Check:** Periodically verify the Wi-Fi connection strength in the app to ensure stable operation. If connectivity issues arise, consider repositioning your Wi-Fi router or using a Wi-Fi extender.
- **MicroSD Card Management:** If using a microSD card for local storage, periodically review and manage stored footage to prevent the card from becoming full, which could prevent new recordings.
- **Environmental Protection:** While IP54 rated, extreme weather conditions can impact performance. Ensure the doorbell is installed in a location that offers some protection from direct, heavy rain or snow if possible.

## TROUBLESHOOTING

---

If you encounter issues with your Globe Electric Wi-Fi Smart Video Doorbell, refer to the following common troubleshooting steps:

Problem	Possible Cause / Solution
<b>Doorbell not connecting to Wi-Fi</b>	<ul style="list-style-type: none"><li>◦ Ensure you are connecting to a 2.4 GHz Wi-Fi network during initial setup.</li><li>◦ Check Wi-Fi password for accuracy.</li><li>◦ Move the doorbell closer to your Wi-Fi router or use a Wi-Fi extender.</li><li>◦ Restart your Wi-Fi router.</li></ul>
<b>No motion detection notifications</b>	<ul style="list-style-type: none"><li>◦ Verify motion detection settings are enabled in the GLOBE SUITE™ App.</li><li>◦ Adjust motion sensitivity settings.</li><li>◦ Ensure there are no obstructions blocking the camera's view.</li></ul>
<b>Poor video quality (blurry, pixelated)</b>	<ul style="list-style-type: none"><li>◦ Check your Wi-Fi signal strength; a weak signal can affect video quality.</li><li>◦ Clean the camera lens gently with a soft cloth.</li><li>◦ Ensure adequate lighting, especially during the day.</li></ul>
<b>Two-way audio not working</b>	<ul style="list-style-type: none"><li>◦ Ensure microphone and speaker permissions are granted to the GLOBE SUITE™ App on your phone.</li><li>◦ Check volume settings on your phone and within the app.</li><li>◦ Verify the doorbell's microphone and speaker are not obstructed.</li></ul>

For further assistance, consult the full user manual available as a PDF or contact Globe Electric customer support.

## SPECIFICATIONS

---

Attribute	Detail
Manufacturer	Globe Electric
Part Number	50137
Item Weight	7.4 ounces

Attribute	Detail
Product Dimensions	1.1 x 1.77 x 4.52 inches
Item Model Number	50137
Color	Black
Style	Industrial
Material	Plastic
Voltage	120 Volts
Item Package Quantity	1
Type of Bulb	LED
Included Components	Smart Video Doorbell; USB Wireless Chime Kit; USB Adaptor and Cable; Mounting Accessories; Quick Start Guide
Batteries Required?	No
Field of View	130 degrees
IR Distance	10M
Storage	Supports microSD Card (Max 128GB)
System Requirements	Connect with 2.4 GHz Wi-Fi; Mobile device running iOS 8.0+ / Android 4.1+

## WARRANTY AND SUPPORT

---

The Globe Electric Wi-Fi Smart Video Doorbell comes with a **2-year manufacturer's limited warranty**.

For detailed instructions, installation guides, and further troubleshooting, please refer to the official User Manual (PDF):

[Download User Manual](#).

For customer support, please visit the [GLOBE Store on Amazon](#) or contact Globe Electric directly.