

GLOBE 50138

User Manual

GLOBE ELECTRIC 50138 Wi-Fi SMART VIDEO DOORBELL

Model: 50138 | Brand: GLOBE

1. Introduction

The Globe Electric 50138 Wi-Fi Smart Video Doorbell provides advanced home security and convenience. This battery-operated device allows you to monitor your front door from anywhere using the GLOBE SUITE™ App on your smartphone. It features 1080p video resolution, motion detection, two-way audio communication, and night vision capabilities, ensuring you are always aware of activity at your doorstep.



Figure 1: Globe Electric 50138 Wi-Fi Smart Video Doorbell and its retail packaging.

Key features include:

- **1080p Full HD Video:** Clear video feed for optimal monitoring.
- **Two-Way Audio:** Communicate with visitors from your smartphone.
- **Motion Detection:** Receive instant notifications when motion is detected up to 6 meters (19.69 feet).
- **Night Vision:** Automatic night vision for clear visibility in low-light conditions.
- **Battery Operated:** Convenient wireless installation with included 18650 batteries.
- **Wi-Fi Connectivity:** Connects directly to your home's 2.4 GHz Wi-Fi network, no hub required.
- **IP54 Rated:** Designed for outdoor use with protection against dust and splashing water.

2. Safety Information

Please read all safety instructions carefully before installing and operating the device. Failure to follow these instructions may result in electric shock, fire, or other hazards.

- **Power Source:** Use only the specified 18650 batteries. Do not attempt to use other battery types or power sources.
- **Installation:** Ensure the mounting surface is stable and can support the device. Follow all local electrical codes if connecting to existing doorbell wiring (though this model is primarily battery-operated, some installations might involve existing chime kits).
- **Water Exposure:** While IP54 rated for protection against splashing water, do not submerge the device in water or expose it to high-pressure water jets.
- **Temperature:** Operate the doorbell within its specified temperature range. Extreme temperatures can affect battery performance and device longevity.
- **Cleaning:** Disconnect power (remove batteries) before cleaning. Use a soft, dry cloth. Do not use liquid cleaners or aerosols.
- **Disassembly:** Do not attempt to disassemble or repair the device yourself. Refer all servicing to qualified personnel.

3. Package Contents

Verify that all items listed below are included in your package:

- Smart Video Doorbell (1)
- Door Chime Kit Receiver (1)
- 18650 Battery (2)
- Mounting Accessories (screws, anchors, mounting bracket)
- Quick Start Guide (1)

4. Setup and Installation

Follow these steps to set up your Globe Electric Smart Video Doorbell:

1. **Charge and Insert Batteries:** Fully charge the two included 18650 batteries using a compatible charger (not always included, but implied for rechargeable batteries). Once charged, insert them into the battery compartment of the doorbell, ensuring correct polarity.
2. **Download the GLOBE SUITE™ App:** Search for "GLOBE SUITE" in your smartphone's app store (iOS or Android) and download the application.
3. **Create an Account:** Open the GLOBE SUITE™ App and follow the on-screen instructions to create a new user account or log in if you already have one.
4. **Add Device:** In the app, select "Add Device" or the "+" icon. Choose "Video Doorbell" from the list of available devices.
5. **Connect to Wi-Fi:**
 - Ensure your smartphone is connected to a 2.4 GHz Wi-Fi network. The doorbell does not support 5 GHz networks for initial setup.
 - Follow the app's instructions to put the doorbell into pairing mode (usually indicated by a flashing light).
 - Enter your 2.4 GHz Wi-Fi network name (SSID) and password into the app.
 - The app will generate a QR code. Hold your doorbell's camera lens in front of your phone's screen to scan the QR code. You will hear a confirmation sound when successful.
 - Once connected, the doorbell's indicator light will change, and the app will confirm successful pairing. You can then switch your phone back to a 5 GHz network if preferred.
6. **Install the Doorbell:**
 - Choose a suitable location near your front door, ensuring a clear view and good Wi-Fi signal strength.
 - Use the included mounting bracket as a template to mark drill holes on the wall or door frame.

- Drill the holes and insert the wall anchors if necessary.
- Secure the mounting bracket to the surface using the provided screws.
- Attach the video doorbell to the mounting bracket, ensuring it clicks securely into place.

7. **Set up the Door Chime Kit Receiver:** Plug the chime receiver into a standard electrical outlet inside your home. It should automatically pair with your doorbell. Refer to the chime kit's quick start guide for specific pairing instructions if needed.

5. Operating Instructions

Once installed and connected, you can operate your smart video doorbell using the GLOBE SUITE™ App.

- **Live View:** Open the GLOBE SUITE™ App and tap on your doorbell device. This will initiate a live video feed from the doorbell's camera, allowing you to see and hear what's happening in real-time.
- **Two-Way Talk:** While in Live View, tap the microphone icon to enable two-way audio. You can then speak through the doorbell's speaker, and hear responses through your phone. Tap the icon again to end the conversation.
- **Motion Detection:** The doorbell is equipped with a motion sensor. When motion is detected within its range (up to 6 meters), you will receive an instant notification on your smartphone via the GLOBE SUITE™ App. You can adjust motion sensitivity settings within the app.
- **Night Vision:** The doorbell automatically switches to night vision mode in low-light conditions, providing clear black-and-white video. No manual adjustment is required.
- **Event History:** The app stores recordings of events such as doorbell rings and motion detections. You can review these recordings in the app's event history section. (Note: Cloud storage or local storage options may vary; refer to app for details).
- **Doorbell Ring:** When a visitor presses the doorbell button, your indoor chime kit will ring, and you will receive a notification on your smartphone.

6. Maintenance

Regular maintenance helps ensure the longevity and optimal performance of your video doorbell.

- **Battery Management:** The doorbell is battery-operated. Monitor the battery level in the GLOBE SUITE™ App. When the battery is low, remove the 18650 batteries and recharge them using a compatible charger. Battery life varies based on usage and environmental factors.
- **Cleaning:** Periodically wipe the doorbell's camera lens and body with a soft, dry, lint-free cloth to remove dust and smudges. Do not use abrasive cleaners, solvents, or chemical sprays.
- **Firmware Updates:** The GLOBE SUITE™ App may prompt you to update the doorbell's firmware. It is recommended to perform these updates to ensure the device has the latest features, security patches, and performance improvements. Ensure the doorbell has sufficient battery charge before starting an update.
- **Environmental Protection:** While IP54 rated, extreme weather conditions (e.g., heavy snow, prolonged direct sunlight, extreme cold) can impact performance. Consider additional protective measures if your installation location is exposed to harsh elements.

7. Troubleshooting

If you encounter issues with your Globe Electric Smart Video Doorbell, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Doorbell not connecting to Wi-Fi.	Incorrect Wi-Fi password; attempting to connect to 5 GHz network; weak Wi-Fi signal; doorbell too far from router.	<ul style="list-style-type: none"> • Ensure you are connecting to a 2.4 GHz Wi-Fi network. • Double-check the Wi-Fi password. • Move the doorbell closer to your Wi-Fi router or consider a Wi-Fi extender. • Restart your Wi-Fi router and the doorbell.
Poor video quality or lag.	Weak Wi-Fi signal; network congestion; dirty camera lens.	<ul style="list-style-type: none"> • Improve Wi-Fi signal strength at the doorbell's location. • Reduce other network activity. • Clean the camera lens with a soft, dry cloth.
Motion detection not working or too sensitive.	Incorrect sensitivity settings; obstructions in view; environmental factors (e.g., shadows, moving branches).	<ul style="list-style-type: none"> • Adjust motion detection sensitivity and detection zones in the GLOBE SUITE™ App. • Ensure there are no physical obstructions blocking the sensor.
Doorbell not ringing the indoor chime.	Chime receiver unplugged; chime not paired; low doorbell battery.	<ul style="list-style-type: none"> • Ensure the chime receiver is plugged into a working outlet. • Check if the chime receiver is properly paired with the doorbell (refer to chime kit instructions). • Recharge or replace the doorbell batteries.
Short battery life.	Frequent motion events; high usage of live view/two-way talk; cold weather.	<ul style="list-style-type: none"> • Reduce motion detection sensitivity or frequency of recordings. • Limit live view sessions. • Ensure batteries are fully charged. Battery performance can decrease in cold temperatures.

8. Specifications

Feature	Detail
Model Number	50138
Brand	GLOBE
Video Resolution	1080p Full HD
Field of View	140 degrees

Feature	Detail
Motion Detection Range	Up to 6 meters (19.69 feet)
Audio	2-Way Voice Communication
Night Vision	Automatic
Power Source	Battery Powered (2 x 18650 batteries included)
Wireless Technology	Wi-Fi (2.4 GHz only)
Material	Polypropylene
Color	Black
Dimensions (L x W x H)	4.09 x 6.2 x 13.31 cm (1.61 x 2.44 x 5.24 inches)
Weight	399 g (0.88 lbs)
IP Rating	IP54 (Dust protected, splash proof)
Recommended Use	Outdoor Security
Compatible Devices	Smartphone (via GLOBE SUITE™ App)

9. Warranty and Support


For detailed warranty information, please refer to the warranty card included with your product or visit the official Globe Electric website.

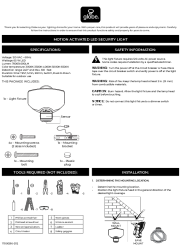
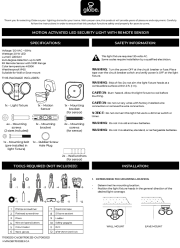

If you require technical support, have questions about product functionality, or need assistance with troubleshooting beyond what is covered in this manual, please contact Globe Electric customer service. Contact details can typically be found on the product packaging, the Quick Start Guide, or the official Globe Electric website.

Manufacturer: Globe Electric
Website: www.globe-electric.com

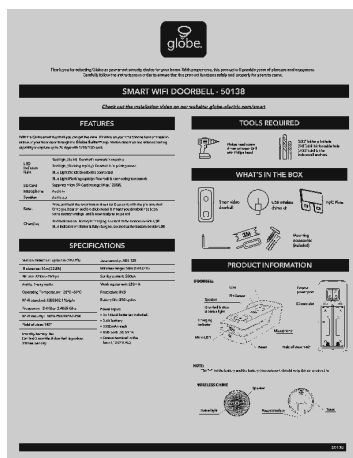


Related Documents

	<p>Globe SMART FLOOR LAMP User Manual and Setup Guide</p> <p>Comprehensive guide for the Globe SMART FLOOR LAMP, including safety instructions, features, specifications, assembly, and connecting to the Globe Suite app and voice assistants like Google Home and Amazon Alexa.</p>
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	<p>Globe Motion Activated LED Security Light: Installation and Operation Guide</p> <p>Comprehensive guide for installing, operating, and troubleshooting the Globe Motion Activated LED Security Light. Includes specifications, safety information, and step-by-step instructions.</p>
	<p>Globe Motion Activated LED Security Light with Remote Sensor - Installation and User Manual</p> <p>Comprehensive guide for installing and operating the Globe Motion Activated LED Security Light with Remote Sensor, including specifications, safety precautions, package contents, tools required, installation steps, care and cleaning, troubleshooting, and compliance information.</p>
	<p>Globe Slicer Instruction Manual: Models G10, G12, G12A, G14</p> <p>Comprehensive instruction manual for Globe food slicers, covering safety, installation, operation, cleaning, maintenance, and troubleshooting for models G10, G12, G12A, and G14. Provided by Globe Food Equipment Co.</p>

Documents - GLOBE – 50138

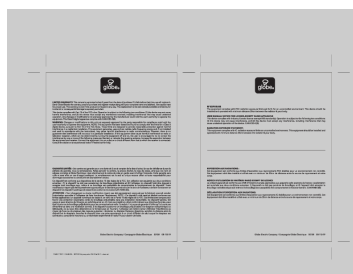


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50023 Installation User manual Globe Electric Company Inc GE50138 WiFi Doorbell 2AQUQGE50138 ge50138

9 globe- Thank you for selecting Globe as your smart security choice for your home. With proper car ... to ensure that this product functions safely and properly for years to come. SMART WIFI DOORBELL- **50138** Check out the installation video on our website: globe-electric.com/smart FEATURES With the ...

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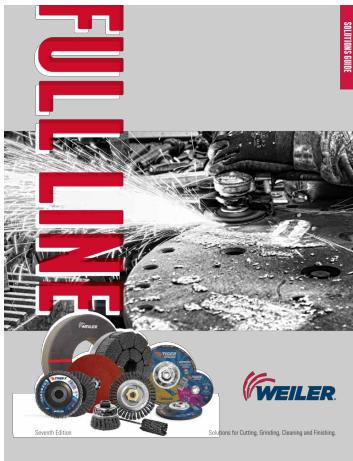


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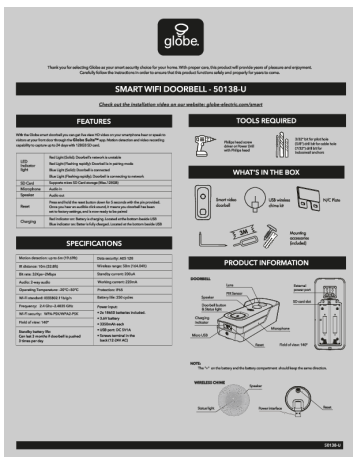


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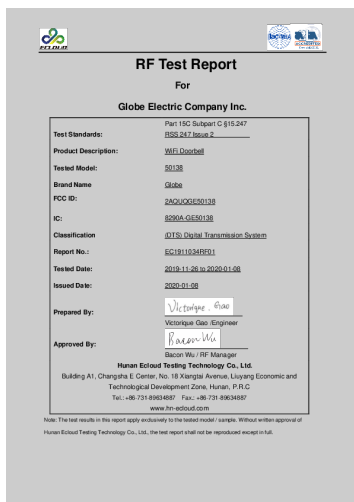
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[pdf] Test Report

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RF Test Report For Globe Electric Company Inc. Test Standards: Part 15C Subpart C 15.247 RSS 247 Issue 2 Product Description: WiFi Doorbell Tested Model: **50138** Brand Name FCC ID: Globe 2AQUQGE**50138** IC: 8290A-GE**50138** Classification DTS: Digital Transmission System Report No.: EC19110...

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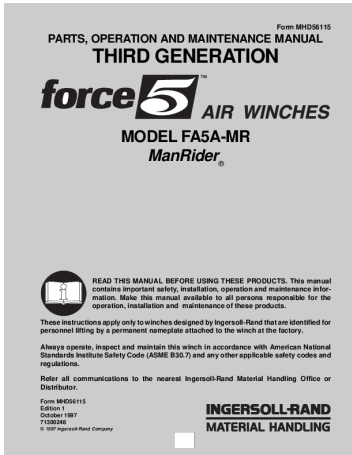
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http://opensource.gsfc.nasa.gov/projects/RETRO/index.php Open Source RiverObs NPO-50138-1 RiverObs is a set of Python modules designed to ingest raster or point data, project them t...

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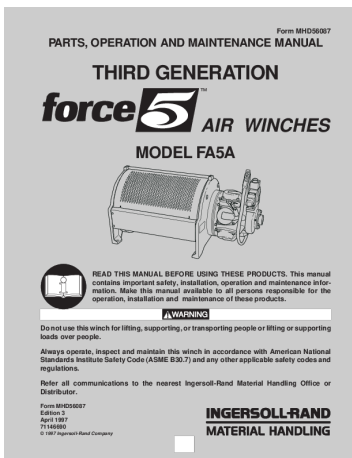


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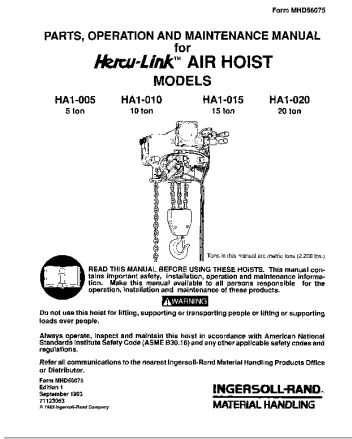


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