Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

Seagate STEL14000400

Seagate Backup Plus Hub 14TB External Hard Drive User Manual

Model: STEL14000400

1. Introduction and Overview

The Seagate Backup Plus Hub is a high-capacity external desktop hard drive designed for reliable storage and easy access to your digital content. With up to 14TB of capacity, it provides ample space for years of data. This device features dual front-facing, high-speed USB 3.0 ports, allowing for convenient charging of mobile devices and direct file transfers from cameras, USB keys, and other peripherals. It is compatible with both Windows and Mac operating systems, offering seamless cross-platform functionality.



Figure 1.1: Seagate Backup Plus Hub 14TB External Hard Drive.

Key features include one-click backup options or scheduled automatic daily, weekly, or monthly backups via Seagate Toolkit software. The product also includes a complimentary four-month membership to the Adobe Creative Cloud Photography plan, enhancing its utility for creative professionals and enthusiasts.

2. What's in the Box

Upon opening the package, verify that all components are present:

- Seagate Backup Plus Hub Desktop Hard Drive
- Power Supply
- USB Connection Cable

- Quick Start Guide

3. Setup Instructions

1. **Connect Power:** Plug the power supply into the hard drive's power port and then into a wall outlet.
2. **Connect to Computer:** Connect the USB connection cable from the hard drive's USB 3.0 port to an available USB port on your computer (PC or Mac).
3. **Initial Recognition:** The operating system should automatically detect the new drive. For Mac users, it is recommended to install the provided NTFS driver for seamless use between Windows and Mac systems.
4. **Software Installation (Optional):** To utilize advanced features like scheduled backups, download and install the Seagate Toolkit software from the official Seagate website.



Figure 3.1: Connecting the Backup Plus Hub to a computer.

Ensure all connections are secure before powering on your computer or attempting data transfer.

4. Operating Instructions

4.1. Data Transfer

Once connected, the Seagate Backup Plus Hub will appear as an external drive on your computer. You can drag and drop files to and from the drive, or use your operating system's file management tools to copy, move, and delete data. The USB 3.0 interface ensures fast data transfer speeds.

4.2. Using Front USB 3.0 Ports

The two front-facing USB 3.0 ports on the hub can be used for:

- **Charging Devices:** Connect smartphones, tablets, or other USB-powered devices for charging.
- **Data Transfer:** Connect USB flash drives, cameras, or other external devices to transfer files directly to or from the Backup Plus Hub or your computer.



Figure 4.1: Front USB 3.0 ports for convenient connections.

4.3. Backup with Seagate Toolkit

The Seagate Toolkit software provides robust backup solutions:

- **One-Click Backup:** Configure a backup plan for immediate execution.

- **Scheduled Backup:** Set up automatic daily, weekly, or monthly backups to ensure your data is always protected.



Figure 4.2: Seagate Toolkit software for backup automation.

4.4. Adobe Creative Cloud Photography Plan

Your purchase includes a complimentary four-month membership to the Adobe Creative Cloud Photography plan. This includes access to photo and video editing applications. Redemption details are typically provided with the drive registration and must be redeemed within one year of drive registration. Availability may vary by country.

5. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the drive. Avoid liquid cleaners or abrasive materials.
- **Ventilation:** Ensure the drive is placed in a well-ventilated area to prevent overheating. Do not block the ventilation holes.
- **Safe Removal:** Always safely eject the drive from your computer's operating system before disconnecting the USB cable or power supply to prevent data corruption.
- **Firmware Updates:** Periodically check the Seagate support website for any available firmware updates for

your drive model to ensure optimal performance and compatibility.

6. Troubleshooting

Problem	Possible Solution
Drive not recognized by computer.	◦ Ensure power supply is securely connected and the drive is powered on. ◦ Verify the USB cable is firmly connected to both the drive and the computer. ◦ Try a different USB port on your computer. ◦ For Mac users, ensure the NTFS driver is installed. ◦ Restart your computer.
Slow data transfer speeds.	◦ Ensure you are connected to a USB 3.0 port on your computer (typically blue). ◦ Avoid transferring many small files simultaneously; compress them into a single archive if possible. ◦ Close other applications that might be using system resources.
Drive is making unusual noises.	◦ Ensure the drive is placed on a stable, flat surface. ◦ Verify there is adequate ventilation around the drive. ◦ If the noise persists and is excessive, contact Seagate support.
USB ports on the hub are not working.	◦ Ensure the main drive is properly powered and connected to the computer. ◦ Try connecting a different device to the USB ports to confirm functionality.

7. Specifications

Feature	Detail
Brand	Seagate
Model Series	Backup Plus Hub 14 TB
Item Model Number	STEL14000400
Digital Storage Capacity	14 TB
Hard Drive Type	Mechanical Hard Disk
Hard Drive Interface	USB 3.0
Connectivity Technology	USB
Compatible Devices	Desktop, Tablet
Hardware Platform	PC, Mac
Item Weight	2.34 pounds
Product Dimensions (LxWxH)	7.8 x 1.61 x 4.65 inches
Color	Black HUB

Feature	Detail
Manufacturer	SEAGATE

8. Warranty and Support

The Seagate Backup Plus Hub comes with a two-year limited warranty, providing peace of mind regarding product defects and malfunctions. Additionally, it includes two years of Rescue Data Recovery Services, which can help recover data in case of unexpected data loss due to accidental damage or mechanical failure.



Figure 8.1: Rescue Data Recovery Services included.

For technical support, warranty claims, or to learn more about the Rescue Data Recovery Services, please visit the official Seagate support website or contact their customer service. Ensure you have your product model number (STEL14000400) and serial number ready when contacting support.
Official Seagate Support: www.seagate.com/support/

© 2024 Seagate Technology LLC. All rights reserved.

This manual is for informational purposes only. Specifications are subject to change without notice.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B087R27HQV

More documents and user manuals: **https://manuals.plus/**