Case-Mate CM042196

Case-Mate POWER PAD PRO 3-in-1 Wireless Charger User Manual

Model: CM042196 | Brand: Case-Mate

1. Introduction and Overview

The Case-Mate Power Pad Pro is a versatile 3-in-1 wireless charging solution designed to simultaneously charge your Qi-enabled smartphone, Apple AirPods, and Apple Watch. This device simplifies your charging experience by consolidating multiple chargers into one compact unit. It supports fast charging up to 10W for compatible devices and is Qi certified, ensuring safe and efficient power delivery.



Image 1.1: The Case-Mate Power Pad Pro 3-in-1 Wireless Charger, shown with an iPhone, Apple Watch, and AirPods actively charging on its surface.

2. Package Contents

Please verify that all items are present in your package:

- 1 x Case-Mate Power Pad Pro 3-in-1 Wireless Charging Stand
- 1 x USB-A to USB-C Charging Cable
- 1 x 24W Charging Block (Power Adapter)

3. Setup Instructions

1. **Connect to Power:** Insert the USB-C end of the provided charging cable into the USB-C port on the back of the Power Pad Pro. Connect the USB-A end of the cable to the included 24W charging block, then plug the charging block into a standard wall outlet.
2. **Power Indicator:** A small LED light on the front of the Power Pad Pro will illuminate briefly upon successful connection to power, indicating it is ready for use.



Image 3.1: A user carefully placing an iPhone onto the upright charging pad of the Power Pad Pro.

4. Operating Instructions

The Power Pad Pro allows for simultaneous charging of up to three devices:

- **Smartphone Charging:** Place your Qi-enabled smartphone vertically on the upright charging stand. Ensure the phone is centered on the charging area. The LED indicator will confirm charge initiation. The charger provides 10W fast charging for Samsung devices and 7.5W fast charging for Apple devices. The stand also functions as a phone stand for upright viewing while charging.
- **AirPods Charging:** Place your Apple AirPods (or AirPods Pro) charging case onto the designated charging pad on the left side of the unit. Ensure the case is properly aligned.
- **Apple Watch Charging:** Attach your Apple Watch (up to Series 7) to the magnetic charging module on the left side, above the AirPods charging area. The watch will magnetically snap into place.

A 10-second LED light indicator confirms charge initiation upon contact for each device.



Image 4.1: The Power Pad Pro charging an iPhone, Apple Watch, and AirPods, demonstrating its multi-device capability.

5. Maintenance

To ensure the longevity and optimal performance of your Power Pad Pro, follow these maintenance guidelines:

- **Cleaning:** Disconnect the charger from power before cleaning. Use a soft, dry, lint-free cloth to wipe the surface. Do not use abrasive cleaners, solvents, or aerosol sprays.
- **Avoid Liquids:** Keep the device away from water and other liquids.
- **Temperature:** Store and operate the charger in a moderate temperature environment. Avoid extreme heat or cold.
- **Handling:** Handle the device with care. Avoid dropping or subjecting it to strong impacts.

6. Troubleshooting

If you encounter issues with your Power Pad Pro, please refer to the following common solutions:

Problem	Possible Cause	Solution
Device not charging or charging slowly.	Improper device placement; non-Qi compatible device; insufficient power supply; thick phone case.	Ensure device is centered on the charging pad. Verify device is Qi-enabled. Use the included 24W charging block and cable. Remove thick phone cases.
LED indicator not lighting up.	No power connection; faulty cable/adapter.	Check if the charging block is securely plugged into the wall outlet and the cable is firmly connected to both the charger and the block. Try a different outlet.
Apple Watch or AirPods not charging.	Incorrect alignment; specific model incompatibility (e.g., older Apple Watch models); power issue.	Ensure the Apple Watch is correctly seated on the magnetic charger. For AirPods, ensure the case is flat and centered. Verify your Apple Watch model is supported (up to Series 7). Confirm the main power connection is stable.

7. Specifications

Feature	Detail
Product Dimensions	5 x 7 x 4 inches
Item Weight	1.5 pounds
Model Number	CM042196
Manufacturer	Case-Mate
Connectivity Technology	Wireless
Connector Type	USB
Compatible Devices	Cellular Phones, Apple AirPods, Apple Watch (up to Series 7)
Input Voltage	5 Volts
Color	Space Gray
Mounting Type	Tabletop Mount

8. Warranty and Support

The Case-Mate Power Pad Pro comes with a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use. For warranty claims or technical support, please contact Case-Mate customer service directly through their official website or the retailer where the product was purchased. Please retain your proof of purchase for warranty validation.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question