Hisense 65H9G

Hisense 65-Inch Class H9 Quantum Series Android 4K ULED Smart TV

MODEL: 65H9G USER MANUAL

Product Overview

The Hisense H9G Quantum Series 4K ULED Smart TV delivers stunning visuals and smart features for an immersive entertainment experience. Utilizing Quantum Dot technology, it produces rich colors, detailed images, and smooth motion. This TV integrates Android TV for easy access to streaming services and applications.

- **Quantum Dot Technology:** Experience over a billion perfectly expressed colors for incredible, ultra-bright 4K detail.
- **Dolby Vision HDR & Dolby Atmos:** Transform your home into an entertainment powerhouse with cinematic picture and immersive audio.
- **Full Array Local Dimming:** Up to 90 local dimming zones deliver superior HDR with up to 1,000-nits peak brightness.
- **Game Mode:** Significantly improves input lag for optimized gaming.
- **Hand-Free Voice Control:** Control the TV via the voice-enabled remote or an Alexa-enabled device (sold separately).

Setup Instructions

1. Unboxing and Initial Preparation

Carefully remove the TV from its packaging. It is recommended that two people handle the TV due to its size and weight. Ensure you have a flat, stable surface for assembly.

Figure 1: Hisense 65-inch H9G Quantum Series 4K ULED Smart TV.

Video: Official Hisense guide on unboxing your TV. This video demonstrates the safe removal of the TV from its packaging and initial setup steps.

2. Attaching the TV Stand

Locate the two stand legs and the provided screws. Align each stand leg with the corresponding slots on the bottom of the TV. Secure them firmly with the screws. Ensure the stand is stable before proceeding.

Figure 2: Hisense TV securely placed on its stand on a media console.

3. Connecting Power and External Devices

Connect the power cable to the TV and a power outlet. Use HDMI cables to connect external devices such as cable boxes, gaming consoles, or Blu-ray players to the HDMI ports on the TV. The TV features multiple HDMI 2.0 ports, with one supporting eARC for enhanced audio return.
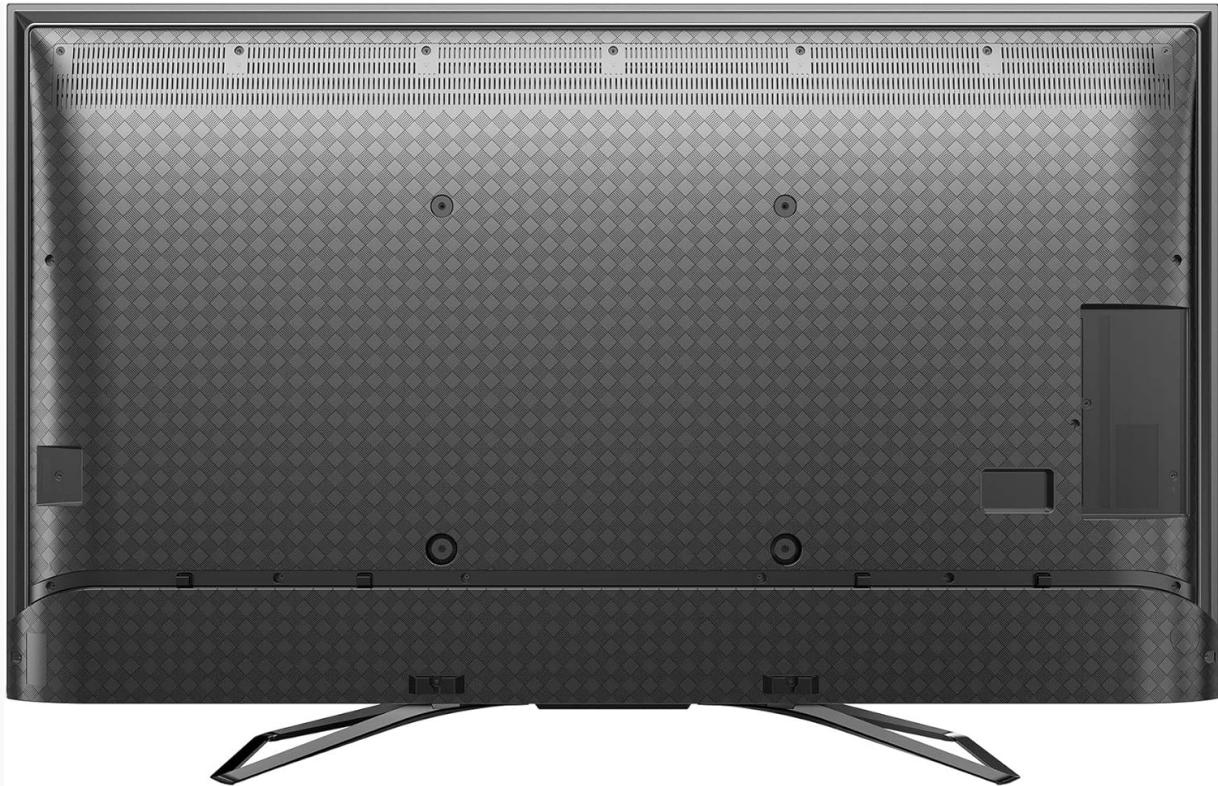
Figure 3: Rear view of the Hisense TV, highlighting the various input ports for connectivity.

4. Initial Setup (Android TV)

Upon first power-on, the TV will guide you through the Android TV setup process. This typically involves connecting to your Wi-Fi network, signing into your Google account, and installing preferred streaming applications. The setup is designed to be user-friendly.

Operating Instructions

1. Remote Control Usage

The included voice-enabled remote allows for easy navigation and control. It features quick access buttons for popular streaming services like Netflix and YouTube, along with standard navigation and volume controls. Voice commands can be used to open apps, control volume, switch inputs, and search for content.

Figure 4: The Hisense voice-enabled remote control, showing its layout and quick access buttons.

2. Navigating the Android TV Interface

The Android TV interface provides a personalized home screen with recommendations, quick access to installed apps, and live TV options. You can customize the app layout and access settings directly from the home screen. The interface is responsive and integrates well with Apple's ecosystem, supporting HomeKit and AirPlay 2.

Video: Official Hisense video showcasing the features of ULED Android TVs, including interface navigation.

3. Picture and Sound Settings

The TV offers various picture modes to optimize viewing for different content types (e.g., Standard, Movie, Game). Adjust brightness, contrast, and color settings to your preference. The built-in 4.2.1 speaker system provides enhanced audio, but external soundbars can be connected for a more immersive experience.

Figure 5: Side profile of the Hisense TV, illustrating its design and speaker placement.

Maintenance

To ensure the longevity and optimal performance of your Hisense TV, regularly clean the screen with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials. Keep the ventilation openings clear to prevent overheating. Periodically check for software updates to ensure your TV has the latest features and performance improvements.

Troubleshooting

If you encounter issues with your TV, try the following basic troubleshooting steps:

- **No Power:** Ensure the power cable is securely connected to both the TV and the power outlet. Try a different outlet.
- **No Picture/Sound:** Check all HDMI connections. Ensure the correct input source is selected on the TV.
- **Remote Not Responding:** Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the TV.

- **Internet Connectivity Issues:** Check your Wi-Fi router and ensure it is working correctly. Restart the TV and the router.
- **Slow Performance:** Restart the TV. Close any unused applications running in the background.

For more complex issues, refer to the detailed troubleshooting section in the full user manual or contact Hisense customer support.
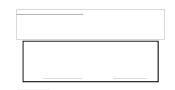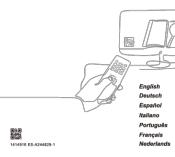
Specifications

Feature	Detail
Brand	Hisense
Model Number	65H9G
Screen Size	64.5 Inches (65-inch class)
Display Technology	4K ULED (Quantum Dot)
Resolution	4K (3840 x 2160)
Refresh Rate	120 Hz
Peak Brightness	Up to 1,000-nits
Local Dimming Zones	Up to 90
Operating System	Android TV
Voice Control	Alexa Built-in, Google Assistant
Connectivity	Bluetooth, Ethernet, HDMI, USB, Wi-Fi
HDMI Ports	3 (with 1 eARC)
Speaker Type	Built-In
Dimensions (without stand)	57.1 x 33.1 x 4.1 inches
Weight (without stand)	52.7 pounds
Included Components	TV, Power Cable, Stand, Remote Control (with batteries), Quick Start Guide

Warranty and Support

The Hisense 65H9G TV is backed by a 1-year manufacturer's warranty. For technical assistance, troubleshooting, or warranty claims, please refer to the Quick Start Guide included with your TV or visit the official Hisense support website.

You can also visit the Hisense Store on Amazon for additional product information and support resources.

Related Documents - 65H9G

	[Hisense 65H9G Quantum Series: 4K ULED Android TV with Dolby Vision & Atmos](#) Explore the Hisense 65H9G Quantum Series, a 65-inch 4K ULED Android TV featuring Quantum Dot technology, Dolby Vision HDR, Dolby Atmos sound, Google Assistant, and advanced picture quality for an immersive home entertainment experience. Includes detailed technical specifications.
	[Hisense 75U7G 75-Inch 4K ULED Android TV with Quantum Dot, Dolby Vision/Atmos, and Game Mode Pro](#) Explore the Hisense 75U7G, a 75-inch 4K ULED Android TV featuring Quantum Dot technology for vibrant colors, Dolby Vision HDR and Dolby Atmos sound for immersive experiences, and Game Mode Pro for enhanced gaming. Discover its advanced features, specifications, and smart capabilities.
	[Hisense TV Limited Warranty Information and Terms](#) Official limited warranty details for Hisense televisions, covering terms, conditions, how to obtain service, and warranty periods for products sold in the United States and Puerto Rico.
	[Hisense ULED Mini-LED U7Q (2025) Series: Features and Safety Guide](#) Explore the advanced features of the Hisense ULED Mini-LED U7Q (2025) television series, including ULED technology, Mini-LED backlighting, 4K resolution, and HDR support. Includes essential safety guidelines for placement and use.
	[Hisense 50-inch U6H Series Quantum ULED 4K Smart Google TV Quick Setup Guide](#) Get your Hisense 50-inch U6H Series Quantum ULED 4K Smart Google TV set up quickly with this easy-to-follow Quick Setup Guide. Covers unboxing, connections, and initial configuration for models 50H8G, 50H8G1, 50H8G2, 50U6G, 50U6G1, 50U6H, 50U68H.
	[Hisense 85U7K ULED 4K Google TV: Mini-LED TV Features and Specifications](#) Explore the Hisense 85U7K ULED 4K Google TV, featuring Mini-LED technology, Quantum Dot Color, Dolby Vision/Atmos, 144Hz gaming, and Google TV smart features. Includes detailed technical specifications.