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#### ecobee EBSCV01

# ecobee SmartCamera Instruction Manual

Model: EBSCV01 Brand: ecobee

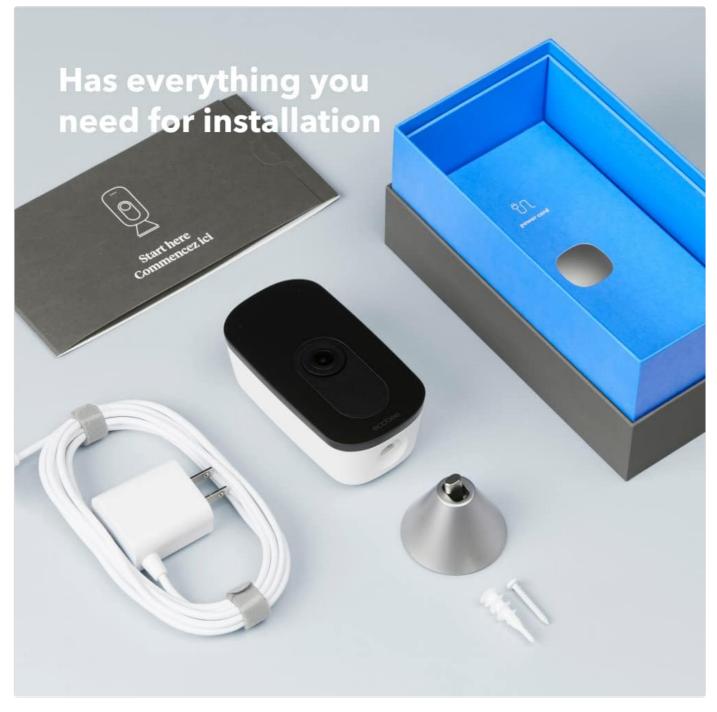
## INTRODUCTION

The ecobee SmartCamera is an indoor WiFi security camera designed to provide comprehensive home security monitoring. It offers high-definition video, a wide field of view, and intelligent features to keep your home safe and connected. Key features include:

- HD Video and Night Vision: Stream continuous, ultra-clear 1080p HD video day or night.
- Person Detection: SmartCamera detects when a person is present and pans across its 180º field of view to keep them centered.
- Smoke Alarm Detection: Receive alerts on your phone if the SmartCamera detects sound from your smoke alarm.
- Privacy Features: Automatic shut-off when family members arrive, on-device processing, and end-to-end encryption.
- Smart Security Integration: Works seamlessly with the ecobee smart security ecosystem.

## SETUP

What's in the Box



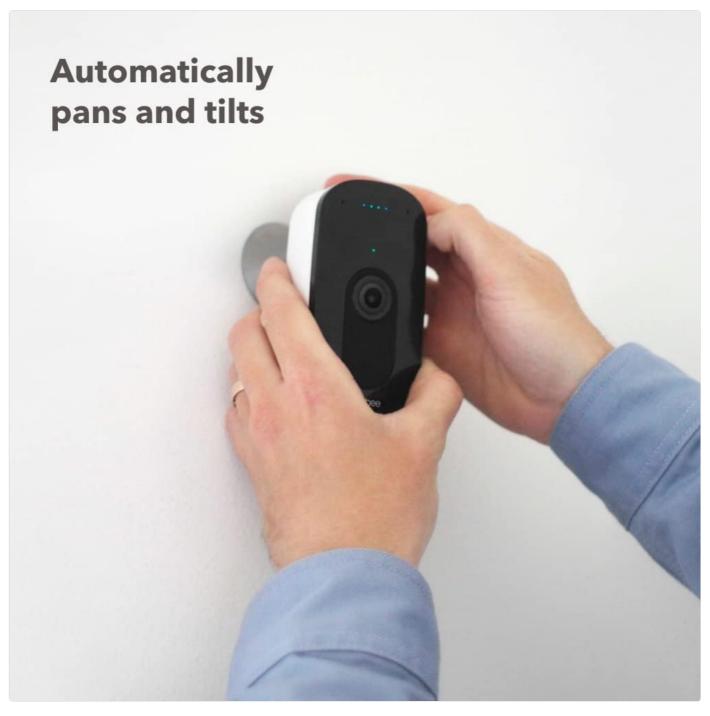
This image displays the contents of the ecobee SmartCamera packaging. It includes the SmartCamera unit, a power supply, a dual mount stand, wall mount screws and drywall plugs, and a quick start guide.

Your ecobee SmartCamera package should contain the following items:

- ecobee SmartCamera with voice control
- Dual Mount Stand
- Mounting Guide
- Wall Mount Screw and Drywall Plug
- Power Supply
- Quick Start Guide

## **Physical Installation**

The ecobee SmartCamera can be placed on a flat surface or mounted to a wall. Use the included dual mount stand for versatile placement. For wall mounting, follow the instructions in the mounting guide and use the provided screws and drywall plugs.



This image shows a user attaching the ecobee SmartCamera to a wall mount, demonstrating its flexible installation options.

## **Powering On**

Connect the power supply to the SmartCamera and plug it into a standard electrical outlet. The camera will begin its startup sequence, indicated by LED lights on the device.

## **App Setup and Connection**

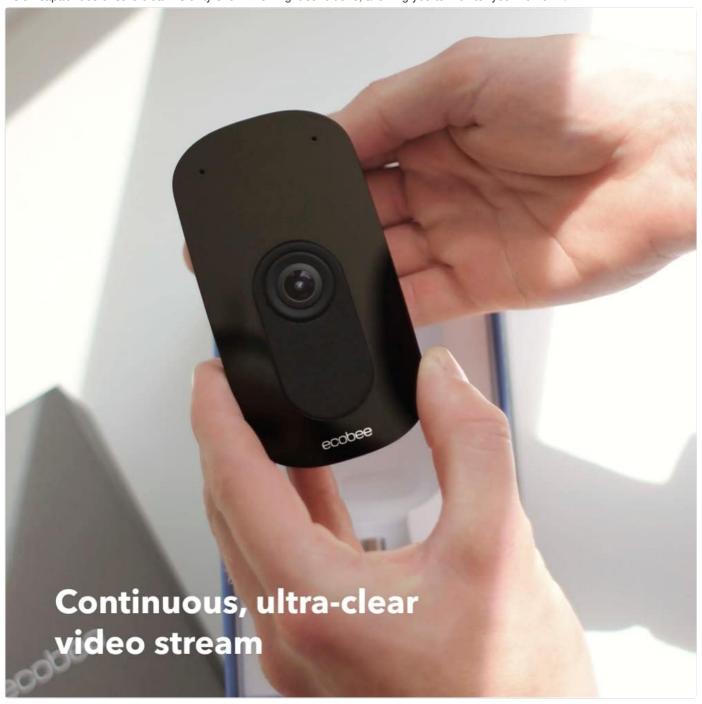
Download the ecobee app from your device's app store. Follow the in-app instructions to create an account or log in, and then add your new SmartCamera. The app will guide you through connecting the camera to your home WiFi network and configuring initial settings.

# **OPERATING THE SMARTCAMERA**

## **HD Video and Night Vision**

The SmartCamera provides continuous, ultra-clear 1080p HD video streaming directly to your mobile device. Its advanced night

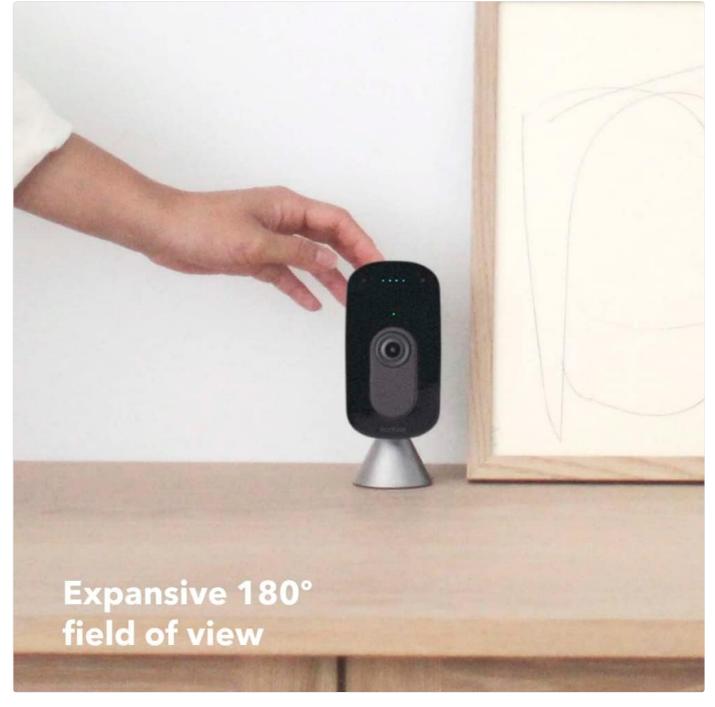
vision capabilities ensure clear visibility even in low-light conditions, allowing you to monitor your home 24/7.



This image highlights the camera's lens, representing its capability for continuous, ultra-clear video streaming.

# **Person Detection and Tracking**

The SmartCamera is equipped with intelligent person detection. When a person is identified within its field of view, the camera can automatically pan across its expansive 180º field of view to keep them centered in the frame, ensuring important events are captured.



This image illustrates the ecobee SmartCamera's wide 180-degree field of view, capturing a broad area of a room.

## **Audio Features**

The camera supports two-way audio, allowing you to communicate with individuals in your home through the ecobee app. Additionally, it can detect the sound of your smoke alarm and send an alert to your phone, enhancing your home's safety.

## **Privacy Features**

Your privacy is a priority. The SmartCamera can be configured to automatically shut off when family members are detected arriving home. It also utilizes on-device processing and end-to-end encryption to protect your video data.

## **Smart Home Integration**

The ecobee SmartCamera seamlessly integrates with popular smart home ecosystems, including Apple HomeKit and devices with Alexa Built-In, allowing for voice control and unified smart home management.

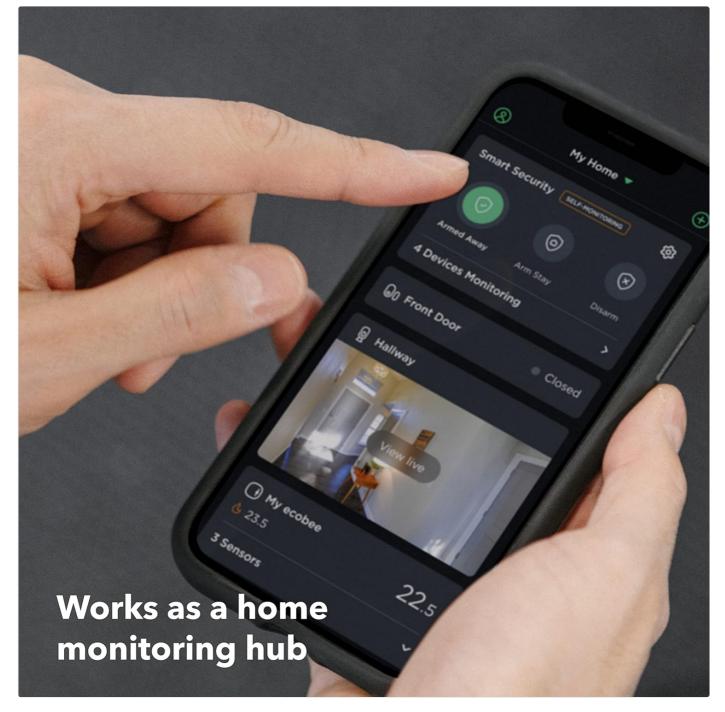




This image displays the "Works with Apple HomeKit" and "Alexa Built-In" logos, signifying the camera's compatibility with these smart home platforms.

## **Monitoring Hub Functionality**

The SmartCamera can function as a central monitoring hub within your ecobee smart security system, providing a comprehensive overview of your home's activity and security status through the ecobee app.



This image shows the ecobee app on a smartphone, illustrating how the SmartCamera acts as a home monitoring hub, displaying live feeds and security settings.

#### **Official Product Video**

Your browser does not support the video tag.

This video, titled "Smart Focus Camera" by Ecobee, demonstrates the intelligent focus and tracking capabilities of the ecobee SmartCamera. It shows how the camera automatically adjusts its view to keep subjects in frame.

## MAINTENANCE

To ensure optimal performance and longevity of your ecobee SmartCamera, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials that could damage the surface or lens.
- **Software Updates:** Keep your camera's firmware updated through the ecobee app. Software updates often include performance improvements, new features, and security enhancements.
- Placement: Ensure the camera is placed in a stable location, away from direct sunlight, extreme temperatures, and high

# **T**ROUBLESHOOTING

If you encounter issues with your ecobee SmartCamera, consider the following common troubleshooting steps:

Problem	Possible Solution
Camera not connecting to Wi-Fi	<ul> <li>Ensure your Wi-Fi network is 2.4 GHz.</li> <li>Check Wi-Fi signal strength at the camera's location.</li> <li>Restart your Wi-Fi router and the camera.</li> <li>Temporarily disable mobile data on your phone during setup to prevent it from switching networks.</li> </ul>
Poor video quality or buffering	<ul> <li>Verify your internet upload speed meets the camera's requirements.</li> <li>Reduce the distance between the camera and your Wi-Fi router.</li> <li>Minimize interference from other electronic devices.</li> </ul>
Camera gets warm during operation	This is normal for electronic devices that process video. Ensure adequate ventilation around the camera.
Clicking sound when night vision activates/deactivates	This is a normal operational sound as the infrared cut filter engages or disengages.
Difficulty with initial setup process	<ul> <li>Ensure the ecobee app is up to date.</li> <li>Perform a factory reset on the camera if previous attempts failed.</li> <li>Follow the in-app prompts carefully, allowing sufficient time for software updates.</li> </ul>

For further assistance, refer to the official ecobee support resources or the full user manual.

# **S**PECIFICATIONS

Feature	Detail
Brand	ecobee
Model Number	EBSCV01
Color	BLACK
Power Source	Corded
Compatible Devices	Alexa
Item Dimensions (L x W x H)	1.72 x 2.28 x 4.25 inches
Video Capture Resolution	1080p   180 degree field of view
Connectivity Technology	Wireless
Alert Type	Audio, Motion, and Person detection

Feature	Detail
Item Weight	6.24 ounces
Voltage	110-120 Volts
Control Method	Voice
Maximum Range	20 Feet
Recommended Uses	Indoor Security
Wattage	5 watts
Mounting Type	Surface and Wall
Special Features	Night Vision
Country of Origin	Malaysia

## WARRANTY AND SUPPORT

The ecobee SmartCamera comes with a **3-year warranty** for the device and a **90-day warranty** for included accessories. For detailed warranty terms and conditions, please refer to the official ecobee website or the full user manual.

For comprehensive support, including detailed setup guides, troubleshooting tips, and frequently asked questions, please visit the official ecobee support page or download the complete user manual:

Download Full User Manual (PDF)

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## **Related Documents**



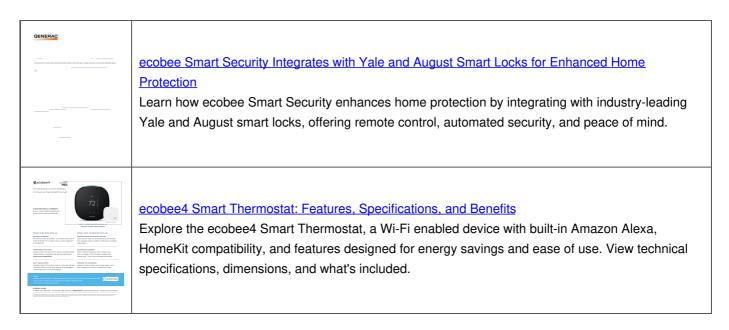
# ecobee SmartCamera with Voice Control: Features, Setup, and Mounting Guide

Discover the ecobee SmartCamera with voice control. This guide details its privacy features, real-time communication capabilities, full home viewing, and notification system. Learn how to get started, identify camera components, and follow step-by-step mounting instructions. Includes technical specifications and compliance information.



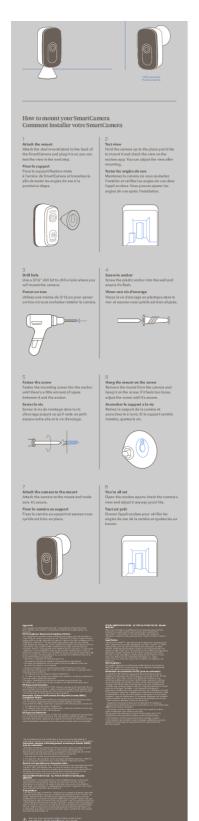
#### Ecobee Smart Doorbell Camera (Wired) - Features and Specifications

Detailed information on the Ecobee Smart Doorbell Camera (Wired), including its HD camera capabilities, weatherproof design, smart detection features, seamless integration with other ecobee products and smart home systems, and technical specifications.



#### Documents - ecobee - EBSCV01

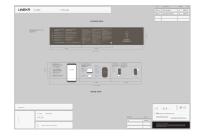




## [pdf] User Manual

Theia WebManual Feb20 MobileVertical v3 robert naylor Ecobee Smart Camera With Voice Control User Manuals Clip manualsclip 2023 07 |||

See what your SmartCamera Voici ce que votre SmartCamera can do for you peut faire pour vous Bala ... unction with any other antenna or transmitter. FCC ID: WR974100118120 IC: 7981A-74100118120 Model: **EBSCV01** Warning: Changes or modifications not expressly approved by ecobee Inc. could void the user ... lang:fr score:36 filesize: 126.17 K page\_count: 1 document date: 2023-07-11



#### [pdf] User Manual Quick Start Guide

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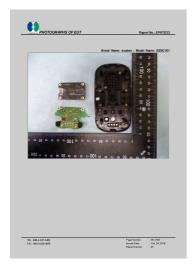
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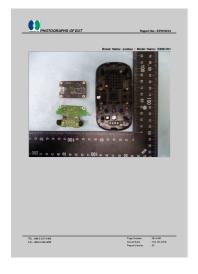
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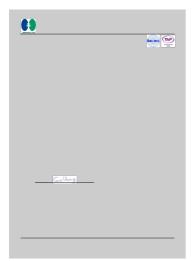
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#### [pdf] Test Report

julia wei Test Report ecobee Incorporated 74100118120 SmartCamera with voice control WR974100118120

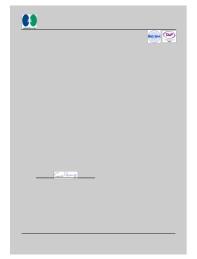
FCC ID: WR974100118120 Report No.: T190813W01-F Page: 1 / 29 Rev.: 00 FCC 47 CFR PART 15 SUBPART B ICES-003 Issue 6 TEST REPORT For Smart camera with voice control MODEL: **EBSCV01** Issued for Ecobee Incorporated 207 Queens Quay West, Suite 600, Toronto Ontario, Canada, M5J1A7 Issued By: Complian... lang:en score:26 filesize: 839.16 K page count: 26 document date: 2019-11-15



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#### User Manual of Product 1

cobee Smart Camera – Indoor WiFi Security Camera, Smart dome Security System, 1080p HD 180 Degree FCV, Night /ision, 2-Way Audio, Works with Apple HomeKit, Alexa Built in

#### User Manual of Product 2:

annhaa Smart Sanear for Doore and Windows 2-Pack White

## [pdf] User Manual

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User Manual of Product 1: ecobee Smart Camera Indoor WiFi Security Camera, Smart Home Security Syst ... junction with any other antenna or transmitter. FCC ID: WR974100118120 IC: 7981A-74100118120 Model: **EBSCV01** Warning: Changes or modifications not expressly approved by ecobee Inc. could void the user ... lang:fr score:23 filesize: 1.42 M page\_count: 12 document date: 2020-02-20

#### ser Manual of Product 1:

ecobee SmartCamera – Indoor WiFi Security Camera, Smart Home Security System, 1080p HD 180 Degree FOV, Night

#### User Manual of Product 2:

ecobee Smart Sensor for Doors & Windows 2 Pack - Wifi Contact Sensor for Home Security, Energy Savings -Compatible with ecobee Smart Thermostats - Motion sensor

## [pdf] User Manual

Theia WebManual Feb20 Letter v3 User Manual ecobee SmartCamera Smart Security Bundle Camera Indoor WiFi and 2 Pack SmartSensor for Doors Windows Contact Sensor Home Energy Savings A1uT1eTFxWL m media amazon images I |||

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#### [pdf] Documentation Decleration of Conformity

Microsoft Word EBSCV01 cvrltr FCC POA DOC mark w ecobee Incorporated 74100118120 SmartCamera with voice control WR974100118120

ecobee Incorporated 207 Queens Quay West, Suite 600, Toronto, Canada, M5J 1A7 Tel: 647-401-6523; Fax: 866-592-7344 Date: September 10, 2019 To whom it may concern, Please be notified that I, Mark Wright, have designated Jones Tsai at Sporton International Inc. as the person being responsible for th...

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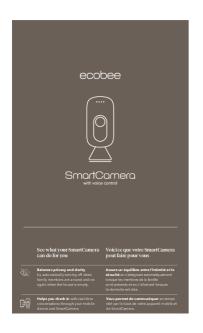


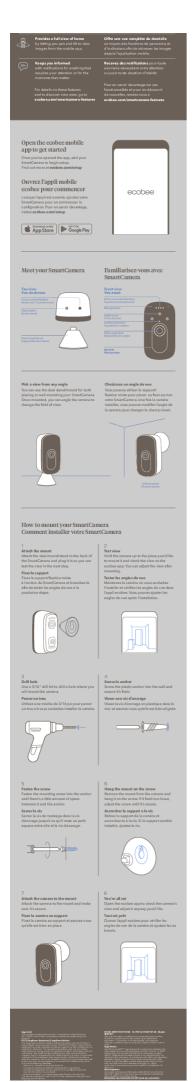
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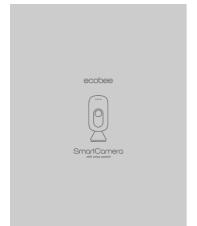


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## ecobee SmartCamera with Voice Control: Features, Setup, and Mounting Guide

Discover the ecobee SmartCamera with voice control. This guide details its privacy features, real-time communication capabilities, full home viewing, and notification system. Learn how to get started, identify camera components, and follow step-by-step mounting instructions. Includes technical specifications and compliance information.

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## [pdf] Confidentiality Request Letter

Microsoft Word EBSCV01 cvrltr FCC Confidentiality Request doc mark w Letter ecobee Incorporated 74100118120 SmartCamera with voice control WR974100118120

ecobee Incorporated 207 Queens Quay West, Suite 600, Toronto, Canada, M5J 1A7 Tel: 647-401-6523; Fax: 866-592-7344 Federal Communications Commission Office of Engineering and Technology Laboratory Division 7435 Oakland Mills Rd Columbia MD 21046-1609 Date: September 10, 2019 Subject: Request f...

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#### [pdf] Test Report

Test Report Co Location ecobee Incorporated 74100118120 SmartCamera with voice control WR974100118120

FCC CO-LOCATION RADIO TEST REPORT Report No.: FR972333G FCC CO-LOCATION RADIO TEST REPORT FCC ID Equipment Brand Name Model Name Applicant Manufacturer Standard: WR974100118120: SmartCamera with voice control: ecobee: **EBSCV01**: ecobee Incorporated 207 Queens Quay West, Suite 600, Toronto, O...

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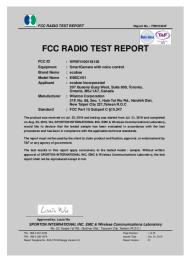


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FCC CO-LOCATION RADIO TEST REPORT Report No.: FR972333G FCC CO-LOCATION RADIO TEST REPORT FCC ID Equipment Brand Name Model Name Applicant Manufacturer Standard: WR974100118120: SmartCamera with voice control: ecobee: EBSCV01: ecobee Incorporated 207 Queens Quay West, Suite 600, Toronto, O...

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#### [pdf] Test Report

Test Report 920MHz ecobee Incorporated 74100118120 SmartCamera with voice control WR974100118120

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## [pdf] Datasheet Safety Datasheet Catalog

SmartCamera with voice control SDS ecobee EBSCV01 627988030005 0627988030005 1005475544 1d593468 290a 483f a570 584282adaeb4 images thdstatic catalog Images 1d ||| Product Information Sheet Panasonic Batteries Panasonic Industrial Company A Division Panasonic Corporation of North America 5201 Tollview Drive, 1F-3 Rolling Meadows, IL 60008 Toll Free: 877-726-2228 Fax: 847-637-4660 Internet: www.panasonic.com/industrial/batteries-oem e-mail: oembatter... lang:en score:13 filesize: 86.92 K page\_count: 2 document date: 2020-05-22



#### [pdf] Test Report

Test Report BT LE ecobee Incorporated 74100118120 SmartCamera with voice control WR974100118120

FCC RADIO TEST REPORT Report No.: FR972333B FCC RADIO TEST REPORT FCC ID Equipment Brand Name Model Name Applicant Manufacturer Standard: WR974100118120: SmartCamera with voice control: ecobee: EBSCV01: ecobee Incorporated 207 Queens Quay West, Suite 600, Toronto, Ontario, M5J 1A7, Canada...

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#### [pdf] Test Report

Test Report BT EDR ecobee Incorporated 74100118120 SmartCamera with voice control WR974100118120

FCC RADIO TEST REPORT Report No.: FR972333A FCC RADIO TEST REPORT FCC ID Equipment Brand Name Model Name Applicant Manufacturer Standard: WR974100118120: SmartCamera with voice control: ecobee: EBSCV01: ecobee Incorporated 207 Queens Quay West, Suite 600, Toronto, Ontario, M5J 1A7, Canada...

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## [pdf] Test Report

Test Report WLAN 5 8G ecobee Incorporated 74100118120 SmartCamera with voice control WR974100118120

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#### [pdf] Test Report

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FCC RADIO TEST REPORT Report No.: FR972333D FCC RADIO TEST REPORT FCC ID Equipment Brand Name Model Name Marketing Name Applicant Manufacturer Standard: WR974100118120: SmartCamera with voice control: ecobee: EBSCV01: Smart Camera with voice control: ecobee Incorporated 207 Queens Quay We...

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## [pdf] Test Report

Test Report WIFI 2 4G ecobee Incorporated 74100118120 SmartCamera with voice control WR974100118120

FCC RADIO TEST REPORT Report No.: FR972333C FCC RADIO TEST REPORT FCC ID Equipment Brand Name Model Name Applicant Manufacturer Standard: WR974100118120: SmartCamera with voice control: ecobee: EBSCV01: ecobee Incorporated 207 Queens Quay West, Suite 600, Toronto, Ontario, M5J 1A7, Canada...

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## [pdf] Decleration of Conformity

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