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> WixGear Bluetooth 5.0 Wireless Earbuds (Model: wireless earbuds 2) User Manual

WixGear wireless earbuds 2

WixGear Bluetooth 5.0 Wireless Earbuds User Manual

Model: wireless earbuds 2

1. INTRODUCTION

This manual provides instructions for the proper use and maintenance of your WixGear Bluetooth 5.0 Wireless Earbuds. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.





Image 1.1: WixGear Bluetooth 5.0 Wireless Earbuds and Charging Case. The earbuds are shown resting inside their white charging case, ready for use or charging.

Key Features:

- **Bluetooth 5.0 Technology:** Ensures stable and fast wireless connection.
- **HD Stereo Sound:** Delivers clear audio for music and calls.
- **Up to 30 Hours Playtime:** Extended battery life with the included charging case.
- **IPX5 Water-Resistant:** Protects against sweat and splashes.
- **Built-in Microphone:** For hands-free calling.
- **Lightweight and Ergonomic Design:** Each earbud weighs approximately 4.0g for comfortable wear.

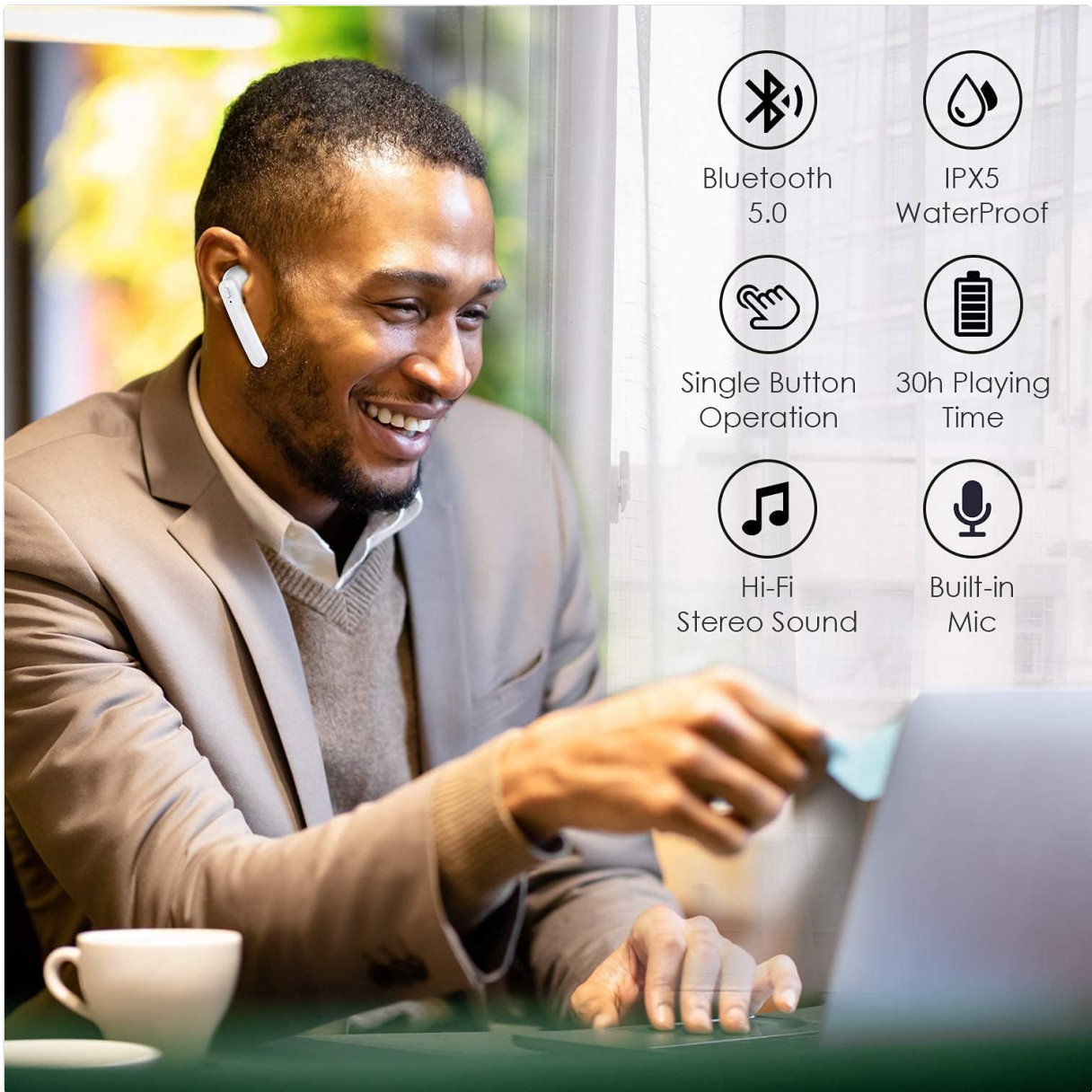


Image 1.2: Visual representation of key features including Bluetooth 5.0, IPX5 Waterproof, Single Button Operation, 30h Playing Time, Hi-Fi Stereo Sound, and Built-in Mic.

2. SETUP AND PAIRING

2.1 Initial Charging

Before first use, fully charge the earbuds and the charging case. Connect the charging case to a USB power source using the provided cable. The indicator lights on the case will show charging status.

2.2 Powering On/Off

- **Power On:** Open the charging case, and the earbuds will automatically power on. Alternatively, press and hold the touch control area on each earbud for 3 seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will automatically power off and begin charging. Alternatively, press and hold the touch control area on each earbud for 5 seconds.

2.3 Bluetooth Pairing

1. Ensure the earbuds are charged.

2. Open the charging case. The earbuds will enter pairing mode, indicated by a flashing light on one of the earbuds.
3. On your device (smartphone, tablet, etc.), enable Bluetooth.
4. Search for available Bluetooth devices and select "WixGear-W12" (or similar model name).
5. Once connected, the earbud indicator light will stop flashing.



Image 2.1: Instant Pairing Process. This image illustrates the simple pairing process: take the earbuds out of the case to pair, and place them back to charge. A smartphone screen shows 'WixGear-W12' as a connected Bluetooth device.

2.4 Single Earbud Mode

You can use either the left or right earbud independently. Simply take one earbud out of the case, and it will automatically connect. If you take out the second earbud, they will automatically switch to binaural (stereo) mode.

NO MASTER-SLAVE RESTRICTION

Under Single Ear Mode



L or R

Single Ear Mode

Whichever earphone you use, take out another earphone, they will automatically connect and convert to binaural mode.

In Binaural Mode



Binaural Mode

L and R

Put any earphone back into the charging box and the other earphone continues to work.



Image 2.2: Single Ear Mode vs. Binaural Mode. This diagram explains how to use one earbud (L or R) independently or both together for stereo sound, with an illustration of the Bluetooth settings on a phone.

3. OPERATING INSTRUCTIONS

3.1 Touch Controls

The earbuds feature touch-sensitive controls for various functions:

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold on either earbud for 2 seconds.
- **Activate Voice Assistant:** Triple tap on either earbud.

3.2 Wearing the Earbuds

Insert the earbuds gently into your ears and rotate them slightly to find a comfortable and secure fit. The ergonomic design is intended for extended wear.



Image 3.1: Earbuds in Use. This collage shows individuals wearing the WixGear earbuds during driving, running, working, and commuting, highlighting their versatility.

Super Light-weight Design



Image 3.2: Lightweight and Ergonomic Design. This image emphasizes the earbuds' super lightweight design (4.0g per earbud) and ergonomic shape for comfortable fit.

4. MAINTENANCE

4.1 Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure charging contacts on both earbuds and case are clean and free of debris to maintain proper charging.

4.2 Storage

When not in use, store the earbuds in their charging case to protect them and keep them charged. Store in a cool, dry place away from extreme temperatures.

4.3 Battery Care

- Avoid fully depleting the battery frequently.
- Charge the earbuds regularly, even if not used for extended periods, to maintain battery health.

5. TROUBLESHOOTING

If you encounter issues with your WixGear Wireless Earbuds, refer to the following common problems and solutions:

- **Earbuds not pairing with device:**
 - Ensure Bluetooth is enabled on your device.
 - Make sure the earbuds are charged.
 - Place earbuds back in the case, close the lid, then open again to re-enter pairing mode.
 - Forget/delete "WixGear-W12" from your device's Bluetooth list and try pairing again.
- **Only one earbud working:**
 - Ensure both earbuds are charged.
 - Place both earbuds back in the charging case, close the lid, then open it again. This should reset their connection.
 - If the issue persists, try resetting the earbuds (refer to manufacturer's website for specific reset instructions if not in manual).
- **No sound or low volume:**
 - Check the volume level on both your device and the earbuds.
 - Ensure the earbuds are properly connected to your device.
 - Clean any debris from the earbud speaker mesh.
- **Earbuds not charging:**
 - Ensure the charging cable is securely connected to both the case and the power source.
 - Check if the charging contacts on the earbuds and inside the case are clean.
 - Try a different charging cable or power adapter.

6. SPECIFICATIONS



Newest Bluetooth 5.0 Technology

Support HSP, HFP, A2DP, AVRCP

Provides in-call stereo sound and fast, stable transmission

Image 6.1: Bluetooth 5.0 Technology. This image highlights the advanced Bluetooth 5.0 chip, supporting HSP, HFP, A2DP, AVRCP for in-call stereo sound and stable transmission.

Feature	Detail
Model Name	wireless earbuds 2
Connectivity Technology	Wireless (Bluetooth 5.0)
Wireless Communication Technology	Bluetooth
Water Resistance Level	IPX5 (Water Resistant)
Battery Life (Earbuds)	4 Hours (per charge)
Total Playtime (with case)	Up to 30 Hours
Control Method	Touch
Built-in Microphone	Yes
Ear Placement	In Ear

Feature	Detail
Item Weight	0.11 Kilograms (approx. 3.98 ounces)
Material	Plastic
UPC	850012517146

7. WARRANTY AND SUPPORT

7.1 Warranty Information

WixGear products are designed for reliability and performance. For specific warranty details, please refer to the warranty card included with your product or visit the official WixGear website. Keep your purchase receipt as proof of purchase for warranty claims.

7.2 Customer Support

If you have any questions, require technical assistance, or experience issues not covered in this manual, please contact WixGear customer support through their official website or the retailer where the product was purchased. Please have your model number (wireless earbuds 2) and purchase information ready when contacting support.