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MOUNTUP MU0006A

MOUNTUP Triple Monitor Mount (Model MU0006A) User Manual

Comprehensive instructions for installation, operation, and maintenance.

Introduction

Thank you for choosing the MOUNTUP Triple Monitor Mount, Model MU0006A. This desk mount is designed to enhance your workspace by securely holding up to three computer monitors, providing flexibility and ergonomic benefits. Please read this manual carefully before installation and use to ensure proper setup and safe operation.

Safety Information

WARNING: Failure to read and follow all instructions may result in personal injury or property damage. Keep this manual for future reference.

- Do not exceed the maximum load capacity of 19.8 lbs (9 kg) per arm.
- Ensure your desk surface can support the combined weight of the mount and monitors.
- Verify that the VESA mounting patterns (75x75mm or 100x100mm) on your monitors are compatible.
- Always use two people for heavy lifting during installation.
- Tighten all screws firmly, but do not overtighten.
- Keep children away from moving parts during adjustment.

Product Specifications

Feature	Detail
Model Number	MU0006A
Screen Size Compatibility	17-27 inches (flat or curved)
Load Capacity (per arm)	4.4 - 19.8 lbs (2 - 9 kg)
VESA Compatibility	75x75mm, 100x100mm
Movement Type	Rotate, Swivel, Tilt, Articulating
Tilt Angle	±90°

Swivel Angle	±90°
Rotation	360°
Mounting Type	C-Clamp or Grommet
Desk Thickness (C-Clamp)	0.39" - 3.15" (10-80mm)
Desk Thickness (Grommet)	0.39" - 1.97" (10-50mm)
Grommet Hole Diameter	0.39" - 2.36" (10-60mm)
Material	Alloy Steel
Color	Black

Compatibility Check: Before installation, ensure your monitors and desk meet the specifications listed above. Refer to the images below for visual guides.



Image: Visual guide for checking monitor screen size, load capacity, and VESA patterns for the MOUNTUP Triple Monitor Mount.



Image: Visual guide for checking monitor and desk compatibility with the MOUNTUP Triple Monitor Mount.

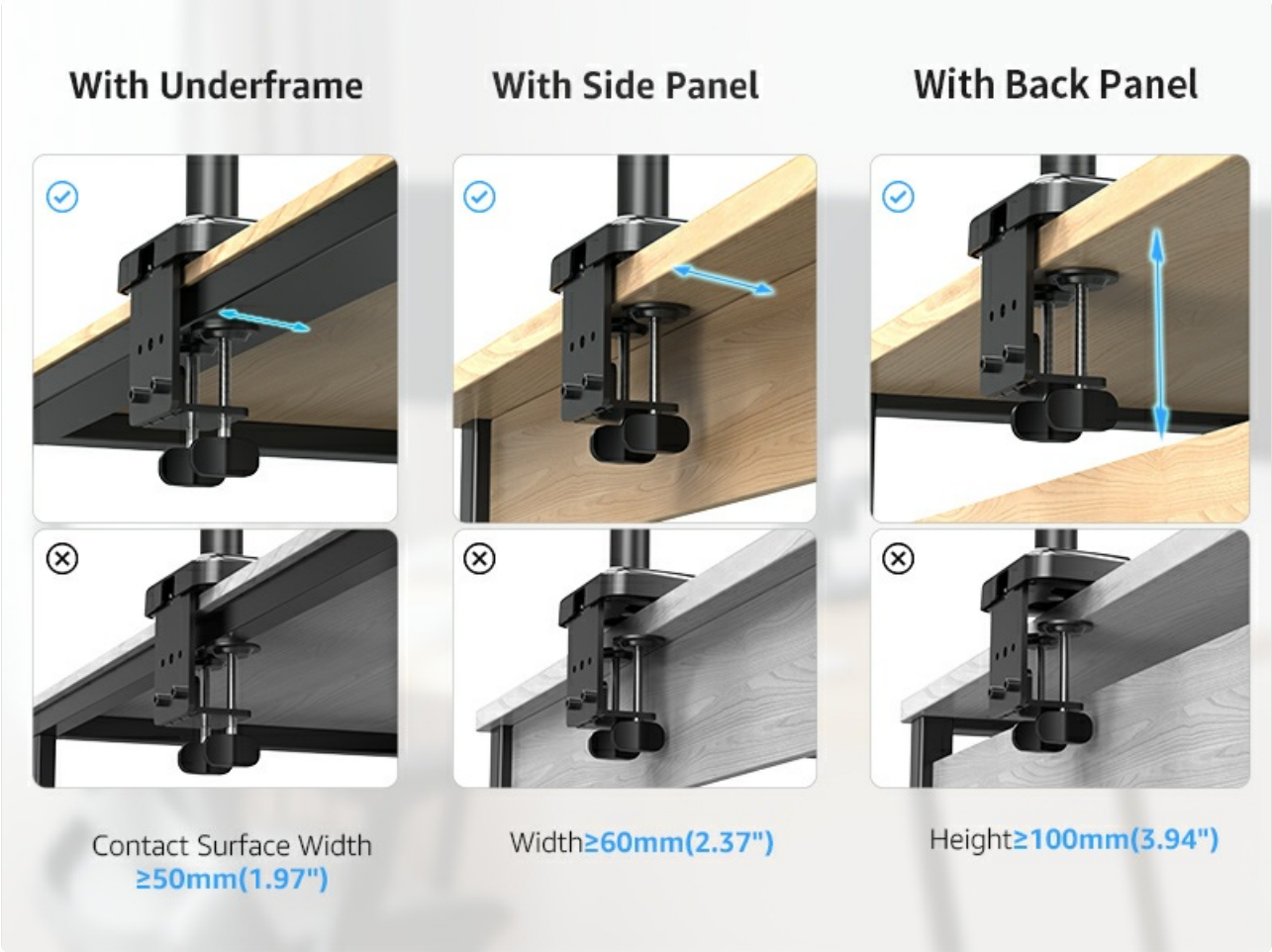


Image: Detailed desk compatibility requirements for the MOUNTUP Triple Monitor Mount, including underframe, side panel, and back panel considerations.

Setup and Installation

Follow these steps to install your MOUNTUP Triple Monitor Mount. Ensure all parts are present before beginning.

1. Choose Your Mounting Method

The mount supports two installation methods: C-Clamp and Grommet Mount. Select the method suitable for your desk.



Image: Illustration of C-Clamp and Grommet mounting options with desk thickness and hole diameter requirements.

1. **C-Clamp Mount:** Ideal for desks with edges. Ensure desk thickness is between 0.39" and 3.15".
2. **Grommet Mount:** Requires a pre-drilled hole in your desk. Ensure desk thickness is between 0.39" and 1.97" and hole diameter is between 0.39" and 2.36".

2. Assemble the Mount Base

Secure the main pole to your desktop using your chosen method. Attach the decorative cover once the base is firm.

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Video: MOUNTUP Triple Monitor Mount Installation Guide MU0006A. This video demonstrates the step-by-step process of assembling and installing the monitor mount, including securing the base to the desk.

3. Attach Monitor Arms and VESA Plates

Slide the wire clips, swivel arms, and the middle head onto the pole. Attach the VESA plates to the back of your monitors (75x75mm or 100x100mm pattern). Then, slide the monitors with attached VESA plates onto the arms.

4. Cable Management

Route your monitor cables through the integrated cable management channels on the arms and down the pole to maintain a tidy workspace.



Image: Example of cable management using the integrated channels on the monitor arms to keep cables organized.

Operating and Adjustments

The MOUNTUP Triple Monitor Mount offers full motion flexibility to achieve your desired viewing angles.

1. Gas Spring Tension Adjustment

The gas spring arms require tension adjustment to match the weight of your monitors. This ensures the monitors stay at the desired height without drifting up or down.



Image: Diagram illustrating how to adjust the gas spring tension using an Allen wrench. Turn clockwise to reduce tension for lighter monitors, counter-clockwise to increase tension for heavier monitors.

- **For Lighter Monitors (Arm raises up):** Turn the adjustment screw clockwise ("-") to reduce tension.
- **For Heavier Monitors (Arm drops down):** Turn the adjustment screw counter-clockwise ("+") to increase tension.
- **Note:** Keep the arm in a horizontal position during adjustment. Multiple turns may be required depending on monitor weight.

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Video: MOUNTUP Gas Spring Tension & Tilt Adjustment Guide MU0006A. This video provides a visual demonstration of how to properly adjust the gas spring tension and tilt for optimal monitor positioning.

2. Tilt Angle Adjustment

To adjust the tilt angle of your monitor:

1. Loosen the tilting bolt (turn towards "-").
2. Adjust the monitor to your desired angle.
3. Retighten the tilting bolt (turn towards "+").



Image: Instructions for adjusting the tilt angle of the monitor, showing the loosening and tightening of the tilt bolt.

3. Swivel and Rotation

The monitor arms allow for ±90° swivel and 360° rotation, enabling both landscape and portrait orientations. Simply grasp the monitor and adjust it to your preferred position.

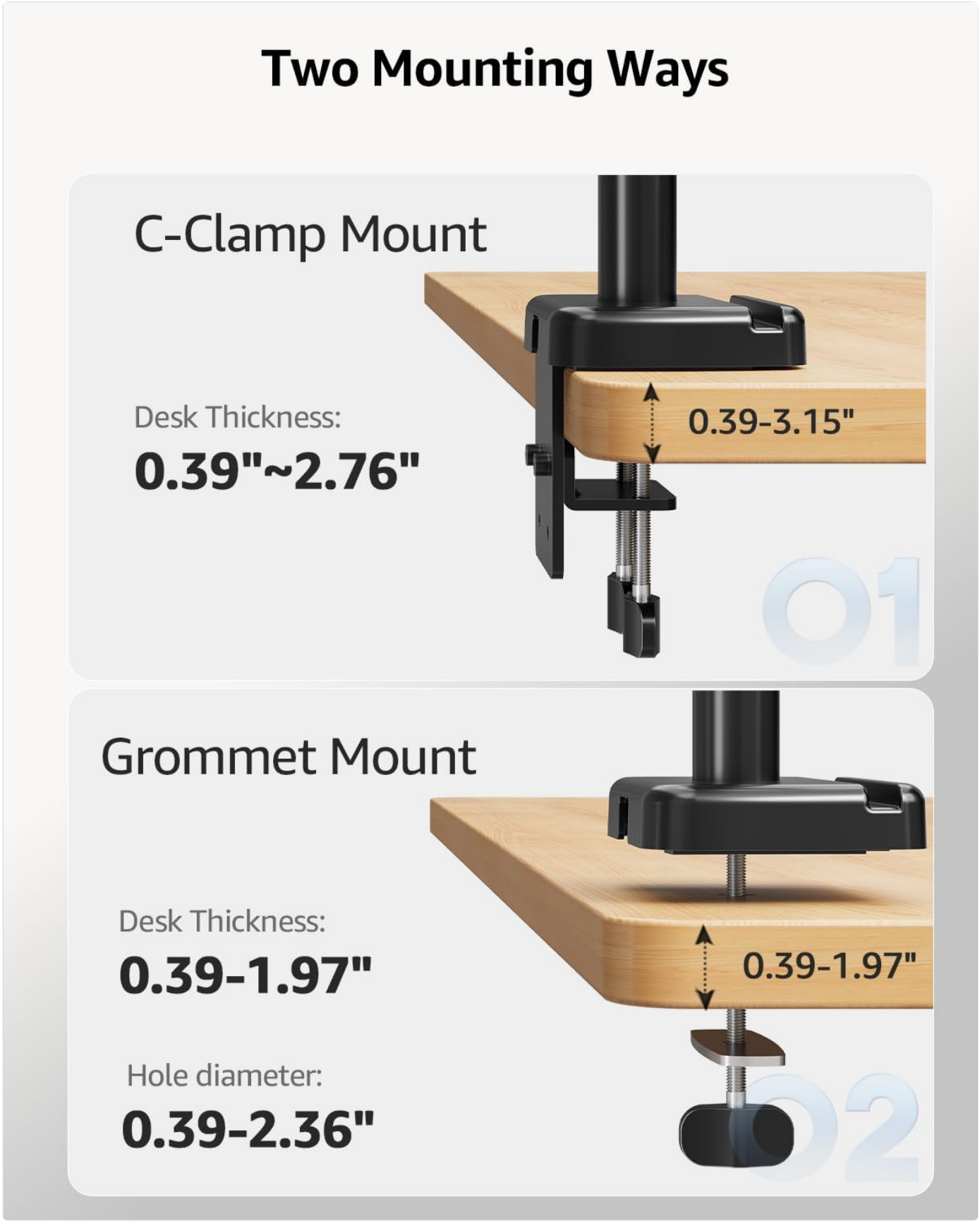


Image: Visual representation of the full motion flexibility, including swivel, tilt, and 360-degree rotation capabilities of the monitor mount.

Maintenance

Regular maintenance ensures the longevity and safe operation of your monitor mount.

- Periodically check all screws and bolts to ensure they are securely tightened.
- Clean the mount with a soft, damp cloth. Avoid abrasive cleaners or solvents.

- If the gas spring tension feels off, re-adjust it according to the "Gas Spring Tension Adjustment" section.

Troubleshooting

If you encounter issues, refer to the common problems and solutions below.

Problem	Possible Cause	Solution
Monitor arm falls down or won't stay up.	Gas spring tension is too low for the monitor's weight.	Increase gas spring tension by turning the adjustment screw counter-clockwise ("+"). Refer to "Gas Spring Tension Adjustment".
Monitor arm floats up or is difficult to push down.	Gas spring tension is too high for the monitor's weight.	Decrease gas spring tension by turning the adjustment screw clockwise ("-"). Refer to "Gas Spring Tension Adjustment".
Monitor tilts unexpectedly.	Tilt bolt is not tightened sufficiently.	Retighten the tilt bolt. Refer to "Tilt Angle Adjustment".
Mount feels unstable.	Base clamp/grommet not securely fastened or desk is too thin/weak.	Ensure the C-clamp or grommet mount is tightened firmly. Verify desk compatibility and consider reinforcement if necessary.

For further assistance, please contact MOUNTUP customer support.

Warranty and Support

The MOUNTUP Triple Monitor Mount (Model MU0006A) is backed by a**3-year support warranty**. For any pre-purchase questions, installation assistance, or warranty claims, please contact MOUNTUP customer support.
Additional resources:

- User Manual (PDF)
- Troubleshooting Guide (PDF)

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