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› ZINUS 12 Inch Queen Euro Top Pocket Spring Hybrid Mattress User Manual

Zinus MSHEBT-12Q

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Model: MSHEBT-12Q | Brand: Zinus

INTRODUCTION

This manual provides essential information for the setup, use, care, and maintenance of your ZINUS 12 Inch Queen Euro Top Pocket Spring Hybrid Mattress. Designed for optimal comfort and support, this mattress combines individually wrapped iCoil innersprings with multiple layers of foam, topped with a soft microfiber Euro Top. Please read these instructions thoroughly to ensure proper handling and longevity of your product.



Image: The Zinus 12 Inch Queen Euro Top Pocket Spring Hybrid Mattress, showcasing its Euro Top design and placement on a bed frame.

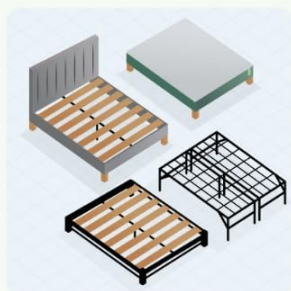
PRODUCT FEATURES

- **Euro Top Design:** Features a quilted microfiber Euro Top for enhanced softness and comfort.
- **Pocket Spring Support:** Individually wrapped iCoil innersprings provide tailored spinal alignment and minimize motion transfer.
- **Comfort Foam Layers:** Multiple layers of conforming comfort foam and supportive high-density foam for a balanced feel.
- **Motion Isolation:** Designed to reduce disturbance from partner movement.
- **OEKO-TEX Certified:** Meets European standards for textile safety, free from harmful substances.
- **Mattress-in-a-Box:** Efficiently compressed and rolled for convenient shipping and setup.



Image: Close-up of the mattress side panel displaying the OEKO-TEX STANDARD 100 certification, indicating safety and quality.

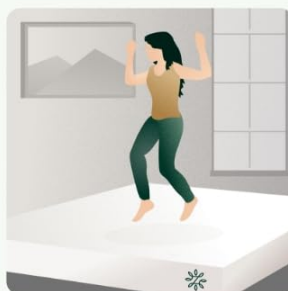
Unboxing your mattress



Use with platform beds, foundations, bed frames, and SmartBase®.



Open box within 72 hours and unroll mattress.



Crawl, walk, and jump on mattress to help decompress.



Sleep easy while the mattress takes up to 72 hours to fully decompress.

Image: Cross-section diagram illustrating the internal construction of the 12-inch mattress, detailing the breathable knitted cover, comfort foam layers, base foam, and the 7.5-inch pocket spring support system.

SETUP INSTRUCTIONS

Your Zinus mattress is compressed and rolled for convenient shipping. Follow these steps for proper setup:

1. **Preparation:** Place the boxed mattress in the room where it will be used. Ensure you have a suitable bed frame (platform beds, foundations, bed frames, or SmartBase are compatible).
2. **Unbox:** Carefully open the box and remove the rolled mattress. Avoid using sharp objects that could damage the mattress fabric.
3. **Unroll:** Place the rolled mattress onto your bed frame. Carefully cut and remove the outer plastic wrapping. The mattress will begin to decompress.
4. **Expand:** Allow up to 72 hours for the mattress to fully expand to its original shape and firmness. Walking or crawling gently on the mattress can help aid the decompression process.



Image: Visual guide for unboxing your Zinus mattress, from preparing the bed base to the mattress fully decompressing.

USAGE GUIDELINES

To maximize the performance and lifespan of your Zinus mattress, consider the following:

- **Bed Base Compatibility:** This mattress is suitable for use with platform beds, foundations, bed frames, and Zinus SmartBase products. Ensure your bed base provides adequate support.
- **Weight Limit:** The Queen size mattress can support up to 500 pounds. (Note: Twin size supports a maximum weight of 250 pounds).
- **Rotation:** Periodically rotating your mattress (head to foot) can help promote even wear and extend its life.

CARE AND MAINTENANCE

Proper care will help maintain the quality and appearance of your mattress. Please adhere to these guidelines:

- **Do Not Remove or Wash Cover:** The mattress cover is not designed to be removed or machine washed.
- **Spot Clean Only:** For spills or stains, spot clean immediately.
- **Spot Cleaning Procedure:**
 - a. Vacuum the affected area of your mattress.
 - b. Sprinkle a small amount of baking soda on the stain.
 - c. Use a soft scrub brush to gently rub the baking soda into the mattress.
 - d. Allow it to sit for approximately 10 minutes.
 - e. Vacuum the excess powder thoroughly.
- **Avoid Harsh Chemicals:** Do not use bleach, machine dry, iron, or dry clean the mattress. These methods can damage the materials and void your warranty.

SPECIFICATIONS

Feature	Detail
Product Dimensions (Queen)	80"L x 60"W x 12"Th
Item Weight	77 pounds
Manufacturer	Zinus
Item Model Number	MSHEBT-12Q
Thickness	12 Inches
Fabric Type	Elastic
Fill Material	Memory Foam
Maximum Recommended Load	500 Pounds (Queen)

Feature	Detail
Assembly Required	Yes (for expansion)
Included Components	Mattress
Age Range Description	Adult
Brand	Zinus
Size	Queen
Top Style	Euro Top
Cover Material	Treated fabric for cool-to-the-touch feature
Coil Type	Pocketed Coil



Image: Mattress Size Guide illustrating the dimensions for different mattress sizes, including Twin, Twin XL, Full, Queen, King, and California King.

WARRANTY INFORMATION

Your ZINUS 12 Inch Queen Euro Top Pocket Spring Hybrid Mattress is backed by a**10-year limited warranty**. This warranty covers manufacturing defects and faults in materials. For specific details regarding coverage and how to file a claim, please refer to the warranty documentation included with your purchase or visit the official Zinus website.

SUPPORT AND CONTACT

For further assistance, product inquiries, or warranty claims, please visit the official Zinus store or contact Zinus customer support.

Zinus Official Store: [Visit the Zinus Store on Amazon](#)

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question