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## Amazon Basics WPC15-1TJNB

# Amazon Basics 15W Qi Certified Wireless Charging Pad User Manual

Model: WPC15-1TJNB

## INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Amazon Basics 15W Qi Certified Wireless Charging Pad. Please read this manual thoroughly before use and retain it for future reference.

The Amazon Basics 15W Qi Certified Wireless Charging Pad is designed to provide efficient wireless charging for a wide range of Qi-compatible devices, including various iPhone, Samsung, and LG models. It features optimized charging speeds and integrated safety protections.

## WHAT'S IN THE BOX

- Wireless Charging Pad
- 4FT USB-A to C Cable



*Image: The wireless charging pad and its accompanying 4-foot USB-A to C cable.*

## SETUP

- 1. Connect the Charging Pad:** Insert the USB-C end of the provided 4FT USB-A to C cable into the charging port on the wireless charging pad.
- 2. Connect to Power Source:** Insert the USB-A end of the cable into a compatible USB power adapter *Note: AC adapter is not included*. For optimal performance and fast charging, use a QC 3.0 / PD 3.0 adapter (18W or above).
- 3. Placement:** Place the charging pad on a flat, stable surface, away from direct sunlight or heat sources.

# High-Speed Charging

Adapter not included



QC 3.0 / PD 3.0 adapter  
(18 W or above)



5 V / 1 A adapter



*Image: Illustration demonstrating the correct power adapter type (QC 3.0 / PD 3.0, 18W or above) for high-speed charging, contrasting it with an incompatible 5V/1A adapter.*

## OPERATING INSTRUCTIONS

- Initiate Charging:** Place your Qi-compatible device centrally on the charging pad. The device should be positioned directly over the center of the pad for effective charging.
- LED Indicator:** The charging pad features a sleep-friendly LED indicator. This light will quietly indicate the charging status without causing disruption, especially in low-light environments.
- Charging Confirmation:** Your device's screen should indicate that it is charging. If not, slightly adjust the position of your device on the pad until charging begins.

# Align Your Phone Centrally



*Image: A visual guide illustrating the importance of centrally aligning your phone on the charging pad for successful wireless charging.*

## CHARGING MODES AND COMPATIBILITY

The charging pad supports various charging speeds depending on the device and compatible power adapter used:

Charging Mode	Compatible Devices
<b>5W Standard Charging</b>	All Qi-enabled phones
<b>7.5W Fast Charging</b>	iPhone 16/15/14/13/12/11/X/SE series (charge without magnetic cases)
<b>10W Fast Charging</b>	Samsung Galaxy S23/S22/S21/S20/S10/S9/S8/S7/S6, Samsung Galaxy Note 20/10/9/8, Samsung Galaxy Z Fold & Z Flip series

Charging Mode	Compatible Devices
15W Fast Charging	LG V50/V40/V35/V30+/V30/G8/G7 & more

# 4 Charging Modes

**5 W**

Standard charging mode



**7.5 W**

Fast charging mode for iPhone



**10 W**

Fast charging mode for Samsung & LG



**15 W**

Fast charging mode for LG



All Qi-enabled phones

iPhone 16/15/14/13/12 series (charge without magnetic cases)

Samsung Galaxy S23/S22/S20/S10/S9/S8/S7/S6

LG V50/V40/V35/V30+/V30/G8/G7 & more

iPhone X/11/SE series

Samsung Galaxy Note 20/10/9/8

iPhone 8/8 plus

Samsung Galaxy Z Fold & Z Flip series

*Image: A detailed chart outlining the four different charging modes (5W, 7.5W, 10W, 15W) and the specific phone models compatible with each speed.*

## CASE COMPATIBILITY

The wireless charging pad is designed to charge through most non-metal protective cases up to 5mm thick. For faster charging with iPhones, it is recommended to remove all cases before charging.

**Important:** Avoid charging with magnetic and metal cases or credit cards on your device, as these will prevent proper operation and charging.

# Case Friendly

Charge through most cases ≤5MM



Magnets



Grips + Stands



Credit cards



Metal cases

*Image: Visual representation of the charging pad's ability to charge through cases up to 5mm thick, along with examples of incompatible items like magnets, grips, credit cards, and metal cases.*

## SAFETY INFORMATION

This Qi-certified charging pad incorporates intelligent protection technology to ensure a secure charging experience. Safeguards include:

- Over-temperature protection
- Over-voltage protection
- Over-current protection
- Foreign object detection

Always ensure the charging pad is placed on a stable surface and is not covered during use to allow for proper heat dissipation.

## MAINTENANCE

- Keep the charging pad clean and free from dust and debris. Use a soft, dry cloth for cleaning.
- Do not expose the device to liquids or extreme temperatures.
- Avoid dropping or subjecting the charging pad to strong impacts.

## TROUBLESHOOTING

Problem	Possible Solution
Device not charging or charging slowly.	<ul style="list-style-type: none"><li>Ensure the device is centered on the charging pad.</li><li>Check if the power adapter is a compatible QC 3.0 / PD 3.0 (18W or above) adapter.</li><li>Remove any thick, metal, or magnetic cases from the device.</li><li>Ensure no foreign objects are between the device and the charging pad.</li><li>Try restarting the charging process by removing and re-placing the device.</li></ul>
LED indicator blinking or showing an error.	<ul style="list-style-type: none"><li>This may indicate foreign object detection or an incompatible device/case. Remove the device and check for obstructions.</li><li>Ensure the power adapter is providing stable power.</li></ul>
Charging pad or device getting warm.	<ul style="list-style-type: none"><li>Slight warming during wireless charging is normal.</li><li>If it becomes excessively hot, remove the device immediately. Ensure proper ventilation and that the pad is not covered.</li><li>Verify the device is correctly aligned to minimize energy loss as heat.</li></ul>

## SPECIFICATIONS

Feature	Detail
Product Dimensions	4.01 x 4.01 x 0.39 inches
Item Weight	3.83 ounces
Model Number	WPC15-1TJNB
Connectivity Technology	USB (Wireless Charging)
Connector Type	USB-C (input), USB-A (cable end)
Input Voltage	9 Volts (for optimal fast charging)
Cable Length	4 Feet
Color	Black
Manufacturer	Amazon

Feature	Detail
Country of Origin	Vietnam
Compatible Devices	iPhone 15/14/13/12/11/X/XR/XS/8/SE3/SE2, iPhone Pro 15/14/13/12/11, iPhone Pro Max 15/14/13/12/11/XS, iPhone Plus 15/14/8, iPhone Mini 13/12, Apple Watch 9/SE/8-1, Apple Watch Ultra 2/Ultra, AirPods Pro 2/1, AirPods 3/2; Samsung Galaxy S23 Ultra/S23/S22/S21, and other Qi compatible devices.

## WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official Amazon Basics website or contact Amazon customer service directly. You may also find additional resources in the User Manual (PDF) and User Guide (PDF) linked on the product's Amazon page.

- [User Manual \(PDF\)](#)
- [User Guide \(PDF\)](#)

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## Related Documents - WPC15-1TJNB

	<p><a href="#">Amazon Basics 15W Qi Wireless Charging Pad: User Guide &amp; Compatibility</a></p> <p>Welcome guide for the Amazon Basics 15W Qi-certified wireless charging pad. Learn about setup, charging indicators, compatibility with iPhone, Samsung, LG, and important warnings.</p>
	<p><a href="#">Amazon Basics Premium Glass Screen Protector Installation Guide for iPhone</a></p> <p>Step-by-step installation guide and safety precautions for the Amazon Basics Premium Glass Phone Screen Protector, compatible with various iPhone models. Includes multilingual instructions.</p>
	<p><a href="#">Amazon Basics Qi Certified Wireless Charging Pad - User Manual</a></p> <p>User manual and safety information for the Amazon Basics Qi Certified Wireless Charging Pad (10W/15W). Covers important safety instructions, operation, indicator light status, technical specifications, RF exposure, FCC compliance, EU declaration, disposal guidelines, and customer feedback channels.</p>

	<p><a href="#">Amazon Basics Cat6 Ethernet Cable (1000 Ft / 305m) - Product Information and Safety Guide</a></p> <p>Comprehensive product information for the Amazon Basics Cat6 Ethernet Cable (1000 Ft / 305m). Covers intended use, critical safety precautions, environmental disposal guidelines, and feedback channels, presented in English with references to multilingual content.</p>
	<p><a href="#">Amazon Basics Ultralight Sleeping Pad User Manual</a></p> <p>This user manual provides instructions for setting up, using, deflating, cleaning, storing, and maintaining the Amazon Basics Ultralight Sleeping Pad. It includes safety precautions and product specifications.</p>
	<p><a href="#">Amazon Basics Electronic Keypad Entry Lever Door Lock: Safety and Use Manual</a></p> <p>Comprehensive safety and use manual for the Amazon Basics Electronic Keypad Entry Lever Door Lock, covering installation, operation, programming, troubleshooting, and specifications.</p>