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> Veridian Digital Floor Scale User Manual

SmartHeart 19-103

Veridian Digital Floor Scale User Manual

Model: 19-103 | Brand: SmartHeart

INTRODUCTION

This manual provides detailed instructions for the proper use and maintenance of your SmartHeart Veridian Digital Floor Scale. This assistive device is designed to help individuals monitor their weight effectively, especially those with visual impairments, through its clear digital display and audible announcements. Please read this manual thoroughly before first use to ensure safe and optimal performance.



Image: The SmartHeart Veridian Digital Floor Scale, a gray square platform with a blue digital display showing a weight of 126.0 lbs.

IMPORTANT SAFETY INFORMATION

- Always read all instructions thoroughly before using the scale.
- Do not use the scale on carpeted surfaces. Ensure it is placed on a hard, flat surface for accurate readings.
- Avoid using the scale with wet feet or while wearing socks, as this may lead to slipping and injury.
- The tempered glass platform is easy to clean but can be slippery when wet. Exercise caution.
- Consult with your healthcare provider before making any significant changes to your diet or exercise regimen.
- Use common sense caution when using electronic devices near water or in potentially wet environments, such as bathrooms.
- This scale has a maximum weight capacity of 438 lbs (199 kg). Do not exceed this limit.

SETUP

1. Battery Installation

Your scale comes with 3 AAA batteries included. Locate the battery compartment on the underside of the scale.

Open the compartment cover, insert the batteries according to the polarity indicators (+/-), and close the cover securely.

2. Initial Placement

Place the scale on a hard, flat, and stable surface. Avoid soft surfaces like carpets or rugs, as they can affect accuracy. Ensure the scale is level and does not wobble.



Image: The SmartHeart Digital Weight Scale shown alongside its instruction manual and three AAA batteries, indicating an all-inclusive package.

OPERATING INSTRUCTIONS

1. Taking a Measurement

The scale features an auto-on sensor activation. Simply step onto the center of the scale with bare feet. The scale will automatically power on, stabilize, and display your weight. If the audible feature is enabled, it will announce your weight.

Step-By-Step

— Easy to follow
Illustrated Instructions



**CLICK
BELOW**
TO DOWNLOAD
INSTRUCTIONS

**ENGLISH
AND
SPANISH**

* Instructions also included in box

Image: A person's bare feet stepping onto the scale, demonstrating the automatic power-on feature.

2. Changing Measurement Units (Pounds/Kilograms)

To switch between pounds (lbs) and kilograms (kg), locate the mode change switch on the underside of the scale. Press this button to toggle between the available units. The illuminated digital display will show the selected unit.

Ready-to-Go — Automatically

AUTO-ON SENSOR ACTIVATION

Battery saving, Auto-On Sensor Activation is ready when you are— simply step on the scale to power on and the result will appear in moments.



Image: The scale with icons for different measurement modes: Pounds (LB), Kilograms (KG), and Stones (ST), indicating easy push-button adjustments.

3. Audible Features Control

The scale provides audible announcements of your weight in both English and Spanish. You can turn this talking function on or off for privacy or preference. Refer to the detailed instruction guide included in the box for specific steps on how to enable or disable this feature.

Mesasurement Modes



Easy push-button adjustments



**438 LBS / 199 KG
Weight Capacity**

Image: The scale with a speaker icon and text emphasizing the English or Spanish audible results feature, which can be easily turned on or off.

MAINTENANCE AND CARE

- Clean the tempered glass platform with a soft, damp cloth. Avoid abrasive cleaners or harsh chemicals.
- Do not immerse the scale in water or expose it to excessive moisture.
- Store the scale in a dry place at room temperature.
- If the scale will not be used for an extended period, it is recommended to remove the batteries to prevent leakage.

TROUBLESHOOTING

Problem	Possible Cause / Solution
No display / Scale does not turn on.	Check battery installation and ensure batteries are correctly inserted with proper polarity. Replace batteries if depleted.
Inaccurate readings.	Ensure the scale is on a hard, flat, and stable surface. Avoid carpets. Recalibrate by stepping off and then back on. Ensure feet are bare and dry.

Problem	Possible Cause / Solution
Audible feature not working.	Check if the audible function is turned off via the switch on the underside of the scale. Refer to the full instruction guide for details.
"Lo" or "Err" message on display.	"Lo" indicates low battery; replace batteries. "Err" indicates an overload or measurement error; step off and try again, ensuring weight is within capacity.

SPECIFICATIONS

Model Number: 19-103

Brand: SmartHeart

Manufacturer: Veridian Healthcare

Product Dimensions: 11.75" x 11.75" x 1" (2 x 13 x 2 inches; 5 Pounds)

Weight Capacity: 438 lbs / 199 kg

Display Type: LCD, Illuminated Digital Display

Power Source: 3 AAA batteries (included)

Special Features: Talking (English/Spanish, On/Off), Auto-on Sensor Activation, Tempered Glass Platform

Color: Gray

Country of Origin: China



Safe, Tempered Glass Platform Design

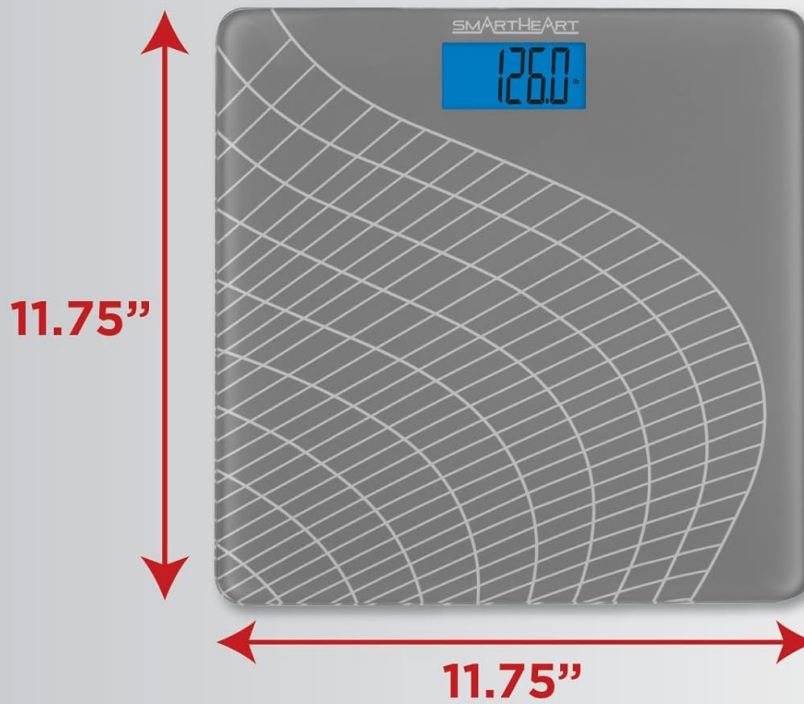


Image: A visual representation of the scale's dimensions, highlighting its 11.75" x 11.75" tempered glass platform design.

WARRANTY AND SUPPORT

For warranty information or customer support, please refer to the contact details provided in the full instruction manual included with your product. You may also contact Veridian Healthcare customer service for assistance. Customer Care representatives are ready to assist. Call toll-free: 1-866-326-1313 | Mon-Fri • 8:30 am-4:30 pm CST.

All-Inclusive Value

- ✓ Talking Digital Weight Scale
- ✓ English/Spanish Instruction Guide
- ✓ Three AAA Batteries



Customer Care



We're Here to Help:

Customer Care representatives are ready to assist.

Call toll-free: 1-866-326-1313 • Mon-Fri • 8:30 am-4:30 pm CST

SMARTHEART®

A Name You Can Trust.

Image: A graphic displaying SmartHeart Customer Care contact information, including a toll-free number and operating hours.