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› Philips Hue Play HDMI Sync Box - Requires Hue Bridge - Supports Dolby Vision HDR10+ and 4K - Control with Hue App - Compatible with Alexa, Google Assistant, and Apple HomeKit Sync Box Only

Philips Hue 929002275801

Philips Hue Play HDMI Sync Box User Manual

Model: 929002275801

1. INTRODUCTION

The Philips Hue Play HDMI Sync Box enhances your home entertainment experience by synchronizing your Philips Hue smart lights with the content displayed on your TV. This device processes video and audio signals from connected HDMI devices to create immersive light effects that match movies, music, and video games in real-time. It ensures superior color accuracy and responsiveness by receiving data directly from the source before it reaches your screen, providing a seamless ambient lighting experience without delays or color mismatches.



Figure 1: Philips Hue Play HDMI Sync Box and its retail packaging.

2. WHAT'S IN THE BOX

Upon opening the Philips Hue Play HDMI Sync Box package, you should find the following components:

- One (1) Philips Hue Play HDMI Sync Box unit.
- One (1) Power Adapter.
- One (1) HDMI Cable.



Figure 2: Included components: Sync Box, power adapter, and HDMI cable.

3. SETUP

Setting up your Philips Hue Play HDMI Sync Box involves a few simple steps to integrate it with your existing Philips Hue lighting system and entertainment devices. A Philips Hue Bridge is required for the sync box to function.

3.1. Philips Hue Bridge Requirement

The Hue Play HDMI Sync Box operates as part of the Philips Hue ecosystem and requires a Philips Hue Bridge (sold separately) to unlock its full functionality, including multi-room control, automations, and remote access. The Bridge provides a secure and stable connection for your smart lighting system.

Start smarter with the Hue Bridge

			
Full home and outdoor		Range	One room
		 Easy ambiance creation with app or voice	
		 Add smart switches and motion sensors	
		 Set routines, timers and automations	
		 Sync your lights with movies, games and music	
		 Away from home control	

Figure 3: The Philips Hue Bridge is essential for comprehensive smart home integration and control.



Figure 4: Instructions for connecting the Philips Hue Bridge.

3.2. Connecting HDMI Devices

The sync box features four HDMI inputs, allowing you to connect multiple media devices such as cable boxes, Blu-ray players, gaming consoles, and streaming dongles. Connect your HDMI devices to the input ports on the sync box, and then connect the sync box's HDMI output to your television's HDMI input.

Connect up to 4 HDMI devices to the sync box



Figure 5: Connect your entertainment devices to the HDMI input ports on the sync box.

3.3. App Download and Setup

To complete the setup and personalize your experience, download the free Philips Hue app on your smartphone or tablet. The app will guide you through the process of connecting your Hue lights and Bridge, and then setting up the sync box. This includes defining light zones and customizing synchronization settings.

1. Download the free Philips Hue app from your device's app store.
2. Connect your Philips Hue lights and Bridge as instructed by the app.
3. Follow the in-app instructions to set up the sync box and begin syncing your lights.



Figure 6: The Philips Hue app is used for setup and control.

4. OPERATING INSTRUCTIONS

Once set up, the Philips Hue Play HDMI Sync Box offers various ways to control your immersive lighting experience.

4.1. Syncing Lights with Content

The primary function of the sync box is to synchronize your Hue lights with the audio and video content from your HDMI devices. This creates dynamic lighting effects that respond to the colors and sounds on your screen.

**Easily install, set up, and use
with HDMI-connected devices**

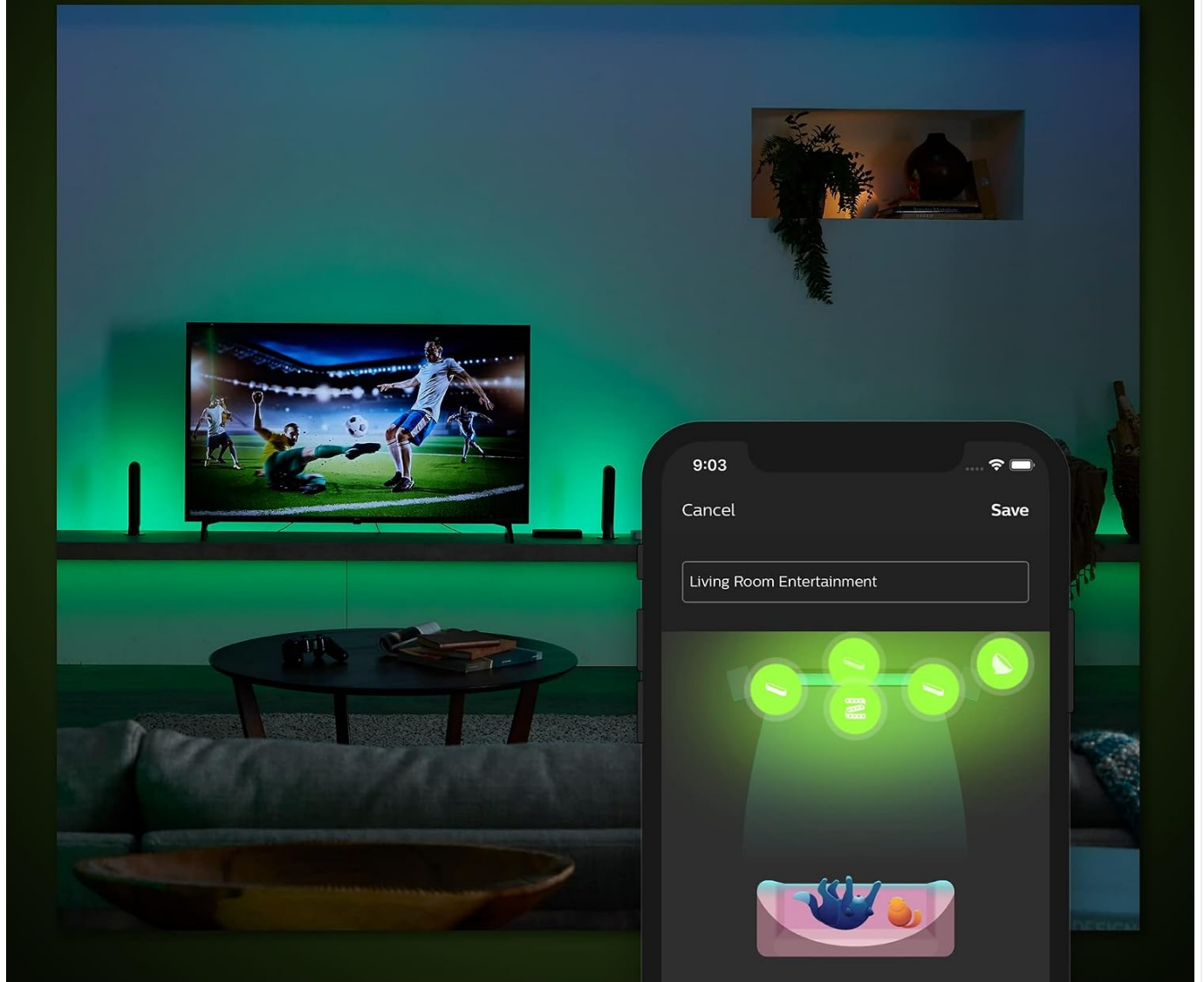


Figure 7: The sync box provides an immersive lighting experience for movies, games, and music.

4.2. Personalizing Settings via Hue App

The Philips Hue app provides extensive customization options for your sync experience. You can adjust the brightness, intensity, and speed of the light effects. You can also define default settings for different content types or create custom scenes.

- Control the speed and intensity of light effects.
- Adjust the brightness of the room.
- Set up custom scenes for various moods or activities.

Personalize light display settings in the dedicated mobile app



Figure 8: Personalize your light display settings using the dedicated mobile app.

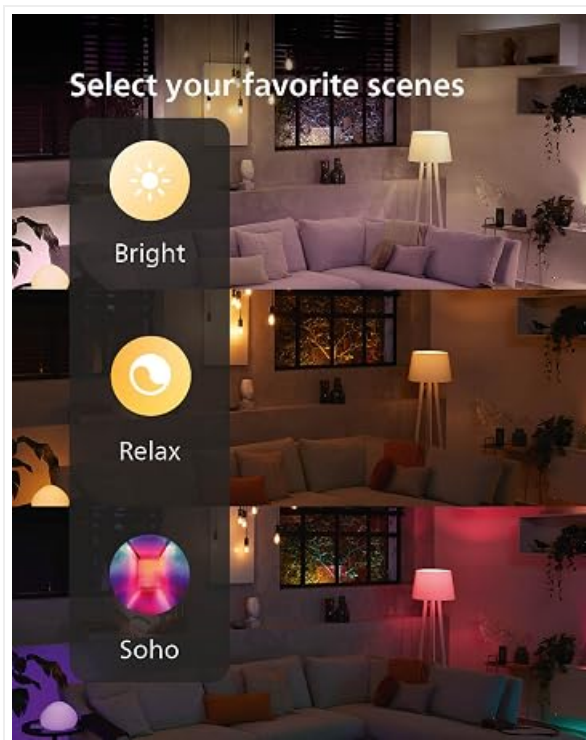


Figure 9: Select your favorite scenes for different ambiances.

4.3. Voice Control

For convenient smart control, you can set up voice commands through the Hue app. The Philips Hue Play HDMI Sync Box is compatible with popular voice assistants such as Amazon Alexa and Google Assistant, allowing you to control your lighting with simple spoken commands.

5. MAINTENANCE

To ensure the longevity and optimal performance of your Philips Hue Play HDMI Sync Box, follow these general maintenance guidelines:

- **Cleaning:** Gently wipe the exterior of the sync box with a soft, dry cloth. Avoid using abrasive cleaners, solvents, or strong chemicals, as these can damage the finish.
- **Ventilation:** Ensure the sync box is placed in a location with adequate ventilation to prevent overheating. Do not block any ventilation openings.
- **Cable Management:** Keep HDMI and power cables neatly organized to prevent strain on the ports and accidental disconnections.
- **Software Updates:** Regularly check for and install firmware updates via the Philips Hue app. Updates often include performance improvements and bug fixes.

6. TROUBLESHOOTING

If you encounter issues with your Philips Hue Play HDMI Sync Box, refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Lights not syncing or delayed response.	Loose HDMI connections, incorrect app settings, network interference.	◦ Check all HDMI cable connections to ensure they are secure. ◦ Verify that the correct HDMI input is selected in the Hue app. ◦ Restart the sync box and the Hue Bridge. ◦ Ensure your Wi-Fi network is stable and not experiencing interference. ◦ Check app settings for brightness and intensity, as very low settings might appear unresponsive.
Sync box not detected by Hue app.	Power issue, network connectivity, sync box not paired.	◦ Ensure the sync box is powered on and its indicator light is active. ◦ Confirm the Hue Bridge is online and connected to your network. ◦ Attempt to re-pair the sync box with the Hue Bridge through the app. ◦ Restart your router, Hue Bridge, and sync box.
No video or audio output from sync box.	Incorrect HDMI connection, incompatible device, power issue.	◦ Ensure the HDMI output from the sync box is connected to the correct HDMI input on your TV. ◦ Try a different HDMI cable. ◦ Bypass the sync box by connecting the source device directly to the TV to confirm the source device and TV are working correctly. ◦ Check if the sync box has power.

If the problem persists after trying these steps, please refer to the official Philips Hue support resources or contact customer service.

7. SPECIFICATIONS

Feature	Detail
Model Number	929002275801
Manufacturer	Signify North America Corporation
Item Weight	1 pounds
Product Dimensions (L x W x H)	24.06 x 45.68 x 5.46 inches
Color	Black
Style	Sync Box Only
Voltage	24 Volts
HDMI Inputs	4
Compatible Devices	Television, HDMI source devices
Required Accessory	Philips Hue Bridge

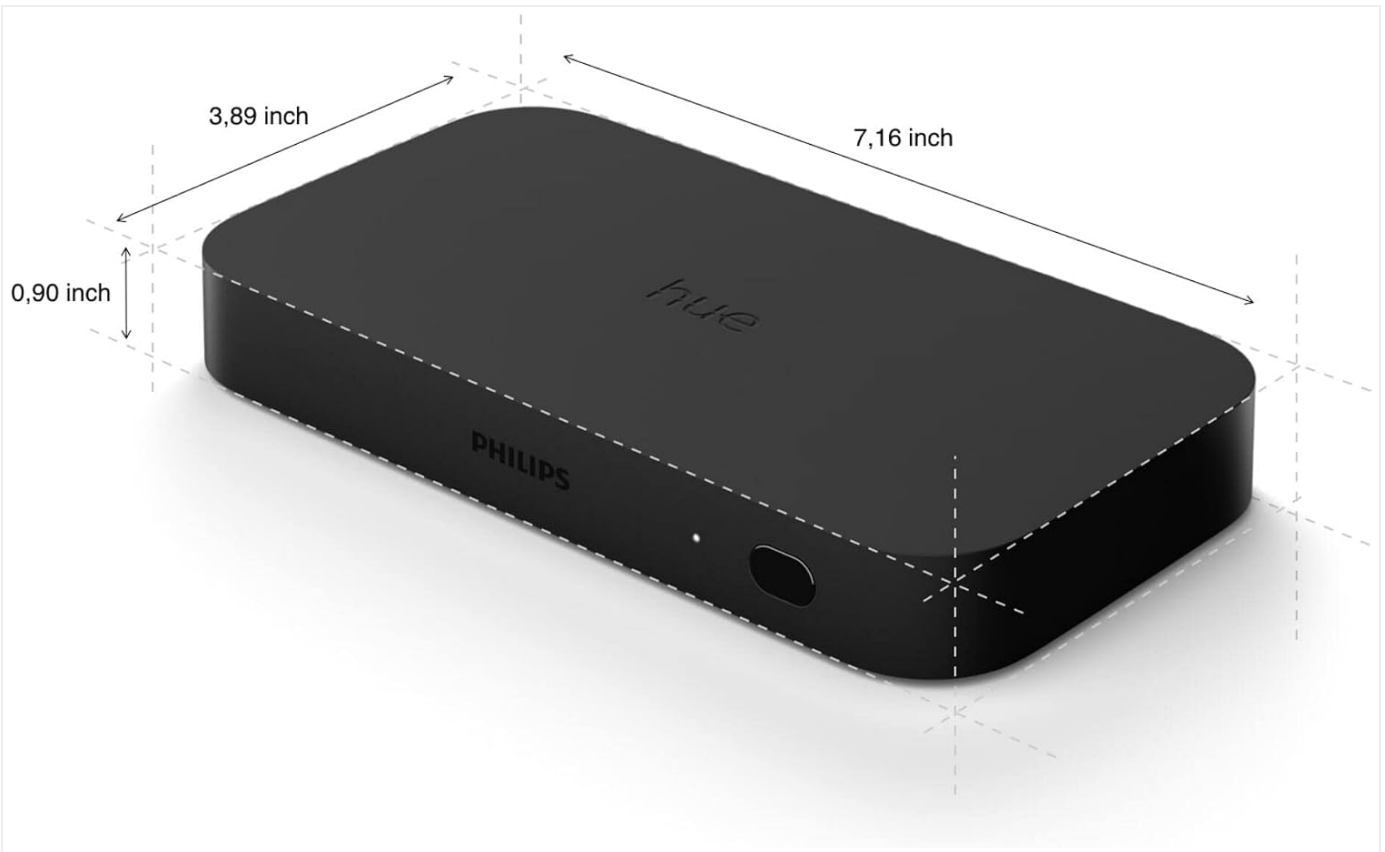


Figure 10: Physical dimensions of the Philips Hue Play HDMI Sync Box.

8. WARRANTY AND SUPPORT

The Philips Hue Play HDMI Sync Box comes with a manufacturer's warranty. Please refer to the official Philips Hue website or the included documentation for detailed warranty terms and conditions.

- **Warranty Period:** 2 years (as per product specifications).
- **User Manual (PDF):** A digital version of the user manual is available for download: [Download User Manual](#).
- **Customer Support:** For further assistance, technical support, or warranty claims, please visit the official Philips Hue support website or contact their customer service department.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for

conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question