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› Promethean AP-PEN-2 Wireless Digital Pen User Manual for ActivBoard and ActivPanel

Promethean AP-PEN-2

Promethean AP-PEN-2 Wireless Digital Pen User Manual

Model: AP-PEN-2

1. INTRODUCTION

The Promethean AP-PEN-2 is a high-precision wireless digital pen designed for interactive use with Promethean ActivBoard 10 Touch and compatible ActivPanel displays (v4.5 onwards). This stylus provides a natural and fluid writing experience, enabling precise interaction for educational and collaborative environments. Its ergonomic design ensures comfortable use during extended sessions.

2. PRODUCT OVERVIEW

Familiarize yourself with the components of your Promethean AP-PEN-2 digital pen.



An image of the Promethean AP-PEN-2 digital pen, highlighting its key features: high-quality durable materials, battery compartment, interactive button, and high-precision tip.

- **High Precision Tip:** For accurate writing and drawing.
- **Durable Materials:** Constructed from high-quality, wear-resistant plastic for longevity.
- **Interactive Button:** Provides additional functionality for interactive tasks.
- **Battery Compartment:** Houses the power source for wireless operation.

3. SETUP

The Promethean AP-PEN-2 is designed for straightforward setup and immediate use.

1. **Compatibility Check:** Ensure your interactive display is a Promethean ActivBoard 10 Touch or a compatible ActivPanel model (version 4.5 or later). The AP-PEN-2 is exclusively compatible with certified Promethean hardware.
2. **Battery Installation:** The AP-PEN-2 comes with pre-installed batteries. No additional battery purchase is required. If replacement is ever needed, refer to the Maintenance section.
3. **Pairing:** The pen typically pairs automatically with compatible Promethean interactive displays when brought within range. If automatic pairing does not occur, consult your ActivBoard or ActivPanel user manual for specific pairing instructions.
4. **Ready to Use:** No complex configuration or additional software installation is needed. Once paired, you can begin interacting with your display immediately.

4. OPERATING INSTRUCTIONS

The AP-PEN-2 offers intuitive control for various interactive tasks.

- **Writing and Drawing:** Hold the pen as you would a traditional marker. The high-precision tip allows for fluid and natural writing, ideal for notes, diagrams, and annotations directly on the interactive screen.
- **Navigation:** Use the pen to tap, select, and drag elements on the display, similar to a mouse.
- **Interactive Button:** The button on the pen provides additional functionality, which may vary depending on the software or application in use. Refer to your interactive display's software documentation for specific button functions (e.g., right-click, erase, or tool selection).
- **Wireless Connectivity:** The pen maintains reliable wireless connectivity, ensuring precise control and immediate real-time response without cables or interference.

5. MAINTENANCE

Proper care will ensure the longevity and optimal performance of your AP-PEN-2 digital pen.

- **Cleaning:** Wipe the pen with a soft, dry, lint-free cloth. Avoid using harsh chemicals, abrasive cleaners, or excessive moisture, as these can damage the pen's surface or internal components.
- **Storage:** Store the pen in a safe place when not in use to prevent accidental damage. Avoid extreme temperatures or direct sunlight.
- **Battery Replacement:** While the pen comes with pre-installed batteries, if performance degrades over time, the batteries may need replacement. Consult the Promethean support website or your ActivBoard/ActivPanel manual for specific instructions on accessing and replacing the battery for your AP-PEN-2 model.

6. TROUBLESHOOTING

If you encounter issues with your AP-PEN-2, try the following steps:

1. Pen Not Responding:

- Ensure the pen is within range of the interactive display.
- Check the battery. If the pen uses replaceable batteries, try replacing them.
- Attempt to re-pair the pen with the interactive display. Refer to your display's manual for pairing instructions.

2. Inaccurate Tracking:

- Ensure the interactive display surface is clean and free of obstructions.
- Calibrate your interactive display if it supports calibration.

3. Intermittent Connectivity:

- Minimize potential sources of wireless interference in the vicinity.
- Ensure the pen's battery is adequately charged or replaced.

If these steps do not resolve the issue, please contact Promethean customer support for further assistance.

7. SPECIFICATIONS

Feature	Detail
Model Number	AP-PEN-2
Brand	Promethean

Material	Plastic
Color	Grey
Compatible Devices	Promethean ActivBoard 10 Touch, ActivPanel (v4.5 onwards)
Batteries Included	Yes

8. WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the documentation provided with your purchase or visit the official Promethean website. For technical support, troubleshooting assistance beyond this manual, or to inquire about replacement parts, please contact Promethean customer support through their official channels.

Promethean Official Website: www.prometheanworld.com