Philips Hue 929002275802

Philips Hue Play HDMI Sync Box User Manual

Model: 929002275802

1. Introduction

The Philips Hue Play HDMI Sync Box allows you to synchronize your Philips Hue smart lights with the content on your TV screen. Experience immersive lighting effects that react to movies, music, and games, bringing your entertainment to life. This manual provides detailed instructions for setting up, operating, and maintaining your Sync Box.



Image 1: Philips Hue Play HDMI Sync Box and packaging.

2. What's in the Box

Upon unboxing your Philips Hue Play HDMI Sync Box, ensure all the following components are present:

- HDMI Sync Box
- Power Adapter
- Power Cable (1.20 m)
- HDMI Cable (1 m)



Image 2: All components included in the Philips Hue Play HDMI Sync Box package.

3. Setup

Follow these steps to set up your Philips Hue Play HDMI Sync Box:

1. **Connect to Power:** Plug the power adapter into the Sync Box and then into a wall outlet.
2. **Connect HDMI Devices:** Connect your HDMI devices (e.g., gaming console, streaming device, Blu-ray player) to the four HDMI input ports on the Sync Box.
3. **Connect to TV:** Use the provided HDMI cable to connect the HDMI OUT port on the Sync Box to an HDMI input port on your TV.
4. **Philips Hue Bridge:** Ensure you have a Philips Hue Bridge (sold separately) connected to your home network. The Sync Box requires the Bridge for full functionality.
5. **Download Hue Sync App:** Download the Philips Hue Sync mobile app from your device's app store (available for iOS and Android).
6. **Pair with App:** Open the Hue Sync app and follow the on-screen instructions to pair your Sync Box with your Philips Hue system. This involves connecting to your Hue Bridge and setting up your entertainment area.



Image 3: Connecting various HDMI devices to the Sync Box's input ports.



Image 4: Example setup with Philips Hue Play light bars enhancing the TV viewing experience.

4. Operating Instructions

Once set up, control your Philips Hue Play HDMI Sync Box primarily through the Philips Hue Sync mobile app.

4.1. Using the Hue Sync App

The app allows you to:

- **Select HDMI Input:** Switch between the connected HDMI devices.
- **Choose Sync Mode:** Select from Video, Music, or Game modes for optimized lighting effects.
- **Adjust Intensity:** Control the intensity and brightness of the synchronized lights.
- **Create Entertainment Area:** Define the layout of your lights in relation to your TV for precise synchronization.
- **Personalize Lighting:** Customize colors and effects within the app.



Image 5: The Philips Hue Sync app interface for managing entertainment areas and sync settings.



Image 6: Personalizing lighting modes through the dedicated mobile application.

4.2. Sync Modes

- **Video Mode:** Lights react to the colors and movements on your screen, ideal for movies and TV shows.
- **Music Mode:** Lights pulse and change with the rhythm and beat of your audio.
- **Game Mode:** Provides dynamic and fast-paced lighting effects for an immersive gaming experience.

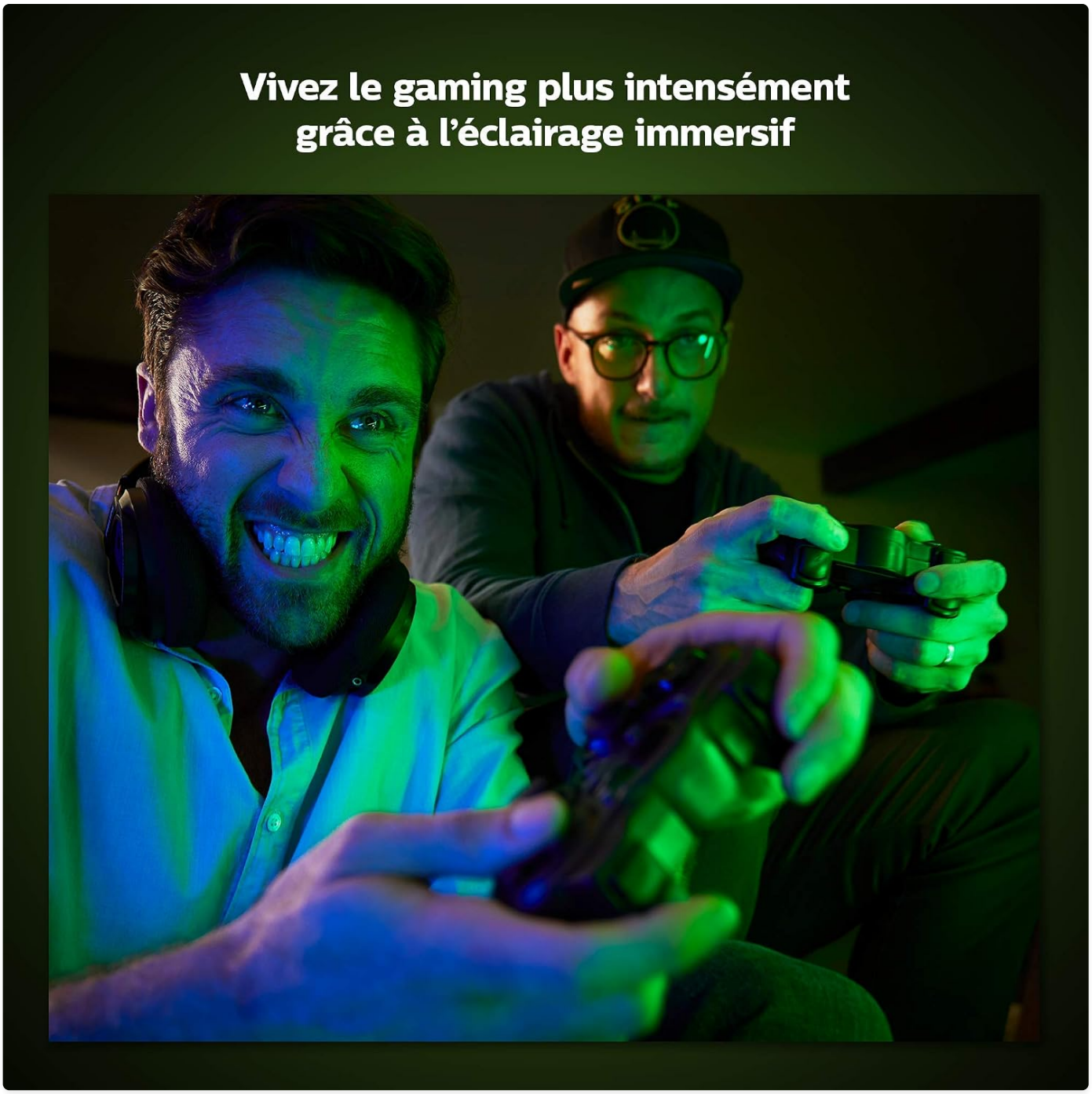


Image 7: Enjoying a unique, synchronized lighting experience with your TV screen.

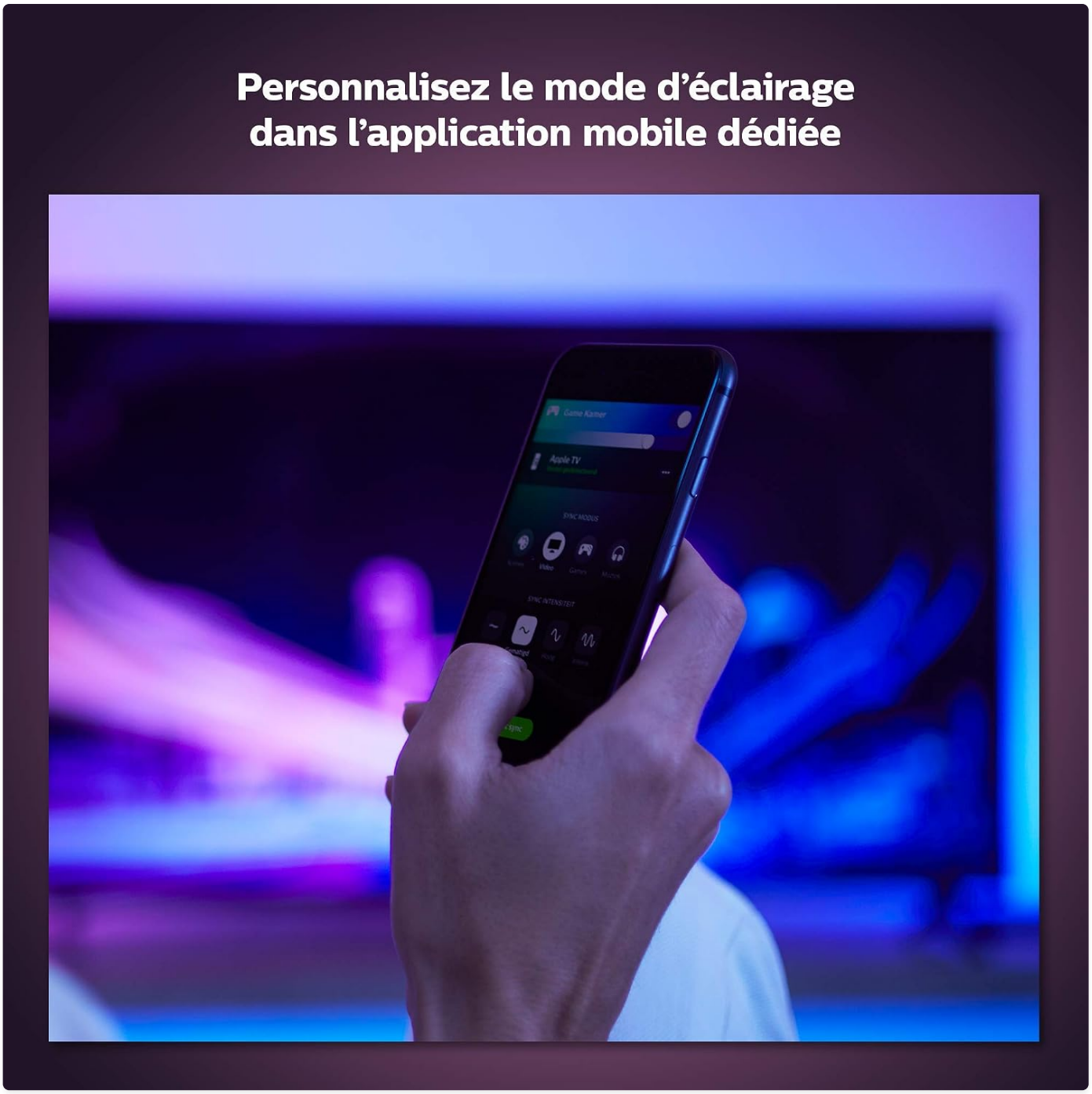


Image 8: Enhanced gaming experience through immersive lighting.

5. Maintenance

To ensure optimal performance and longevity of your Philips Hue Play HDMI Sync Box:

- **Cleaning:** Wipe the Sync Box with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.
- **Ventilation:** Ensure the Sync Box is placed in a well-ventilated area to prevent overheating. Do not cover ventilation openings.
- **Firmware Updates:** Regularly check for and install firmware updates via the Philips Hue Sync app to ensure the best performance and compatibility.
- **Environmental Conditions:** Avoid exposing the device to extreme temperatures, humidity, or direct sunlight.

6. Troubleshooting

If you encounter issues with your Philips Hue Play HDMI Sync Box, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Lights not synchronizing.	Incorrect app settings, loose HDMI connections, Sync Box not powered on, Hue Bridge not connected.	Check the Hue Sync app to ensure the correct HDMI input is selected and sync mode is active. Verify all HDMI cables are securely connected. Ensure the Sync Box is powered on and the Hue Bridge is connected to your network. Recreate your entertainment area in the Hue Sync app.
No signal or flickering screen.	Faulty HDMI cable, incompatible resolution/refresh rate, Sync Box issue.	Try a different high-quality HDMI cable. Ensure your TV and source device support the resolution and refresh rate being passed through the Sync Box. Restart the Sync Box by unplugging and replugging the power.
Sync Box disconnects from app.	Network interference, app glitch, Sync Box firmware outdated.	Ensure your Wi-Fi network is stable. Restart the Hue Sync app or your mobile device. Check for and install any available firmware updates for the Sync Box.

7. Specifications

Feature	Detail
Brand	Philips Hue
Manufacturer	Philips
Series	Hue Play
Color	Black
Product Dimensions	9.9 x 18.2 x 2.3 cm
Item Weight	455 grams
Model Number	929002275802
Connectivity Type	Wi-Fi, Bluetooth
Wattage	7 watts
Power Source	AC/DC
Hardware Platform	iOS, Android
Operating System	iOS, Android

Feature	Detail
Batteries Included	No
First Available Date	April 1, 2020

8. Warranty & Support

For warranty information, technical support, or further assistance, please visit the official Philips Hue support website or contact their customer service. Keep your proof of purchase for warranty claims.
Online Support: www.philips-hue.com/support

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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