Ring RHAH-1000

Ring Always Home Cam User Manual

Model: RHAH-1000

INTRODUCTION

Welcome to the user manual for your Ring Always Home Cam. This document provides essential information for the safe and effective use of your device, including setup instructions, operational guidelines, maintenance tips, and troubleshooting solutions. Please read this manual thoroughly before operating the device and retain it for future reference.

SAFETY INFORMATION

To ensure safe operation, always adhere to the following guidelines:

- Do not expose the device to extreme temperatures or humidity.
- Keep the device away from water and other liquids.
- Use only the power adapter supplied with the device.
- Do not attempt to disassemble or repair the device yourself. Contact qualified service personnel.
- Ensure the device is placed on a stable surface to prevent falling.

PACKAGE CONTENTS

Verify that all items are present in the package:

- Ring Always Home Cam Unit
- Power Adapter
- Mounting Kit (screws, anchors)
- Quick Start Guide
- Security Sticker

Image Description: An overhead view of the Ring Always Home Cam and its accessories laid out on a flat surface. The main camera unit is visible, along with its power cable and adapter, a small bag containing screws and wall anchors, and a folded quick start guide.

1. Charging the Device

Before initial use, fully charge your Ring Always Home Cam.

1. Connect the power adapter to the charging port on the back of the camera.
2. Plug the power adapter into a standard electrical outlet.
3. The LED indicator will show charging status (e.g., solid amber for charging, solid green for fully charged).

2. Downloading the Ring App

The Ring Always Home Cam requires the Ring app for setup and operation.

- Download the Ring app from the Google Play Store (for Android devices) or the Apple App Store (for iOS devices).
- Create a new Ring account or log in with your existing credentials.

3. In-App Setup

Follow the on-screen instructions within the Ring app to connect your camera to your Wi-Fi network.

1. Open the Ring app and tap "Set Up a Device".
2. Select "Security Cams" and scan the QR code on your device or its packaging.
3. Follow the prompts to connect to your Wi-Fi network. Ensure you are connecting to a 2.4 GHz Wi-Fi network.
4. Name your device and set up motion detection zones.

Image Description: A mobile phone screen displaying the Ring app. The screen shows options for setting up a new device, with icons for various Ring products like doorbells, cameras, and alarms. The "Security Cams" option is highlighted.

4. Mounting the Camera

Choose a suitable location for your camera, ensuring a clear field of view and proximity to a power outlet.

- Use the provided mounting template to mark drill holes.
- Drill holes and insert wall anchors if mounting on drywall or masonry.
- Secure the mounting bracket to the wall using the screws.
- Attach the Ring Always Home Cam to the mounting bracket.

Image Description: The Ring Always Home Cam is shown securely mounted on a light-colored wall, positioned to monitor a room. The camera's sleek, white casing blends with the wall, and its lens is clearly visible.

OPERATING THE DEVICE

Live View

Access real-time video and audio from your camera through the Ring app.

- Open the Ring app.

- Tap on your Ring Always Home Cam from the device list.
- The live view will begin streaming. You can use the two-way talk feature, activate the siren, or record manually.

Motion Detection

Your camera can detect motion and send alerts to your smartphone.

- Adjust motion sensitivity and create custom motion zones in the Ring app settings for your camera.
- Enable or disable motion alerts as needed.

Video Recording and Storage

Recorded events are stored in the cloud with a Ring Protect Plan subscription.

- Review recorded events in the "History" section of the Ring app.
- Download or share video clips from the app.

MAINTENANCE

Cleaning

Regular cleaning ensures optimal performance.

- Wipe the camera lens and body with a soft, damp cloth.
- Do not use harsh chemicals or abrasive cleaners.

Firmware Updates

Your Ring Always Home Cam receives automatic firmware updates to improve functionality and security.

- Ensure your device is connected to Wi-Fi and powered on for updates to occur.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Device not connecting to Wi-Fi	Incorrect Wi-Fi password; out of range; 5 GHz network	Verify password; move closer to router; ensure 2.4 GHz network is selected.
Poor video quality	Weak Wi-Fi signal; dirty lens	Improve Wi-Fi signal strength; clean camera lens.
No motion alerts	Motion detection disabled; incorrect motion zone settings	Enable motion detection in app; adjust motion zones and sensitivity.
Battery not charging	Faulty power adapter or cable; outlet issue	Check power connections; try a different outlet; contact support if issue persists.

For further assistance, refer to the Ring Support Website.

SPECIFICATIONS

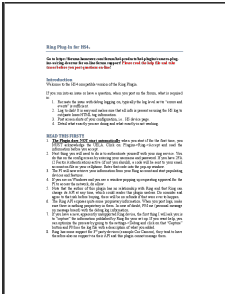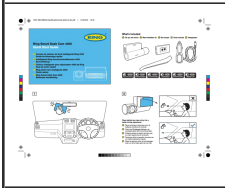| Feature	Detail
Model Number	RHAH-1000
Video Resolution	1080p HD
Field of View	150° horizontal, 80° vertical
Audio	Two-way audio with noise cancellation
Connectivity	802.11 b/g/n Wi-Fi @ 2.4 GHz
Power	Rechargeable battery pack or wired (with optional accessory)
Operating Temperature	-20°C to 45°C (-4°F to 113°F)

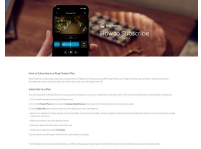## WARRANTY AND SUPPORT

Limited Warranty

Your Ring Always Home Cam is covered by a one-year limited warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by accident, misuse, unauthorized modification, or external causes. For full warranty terms and conditions, please visit the official Ring website.

Customer Support

If you require assistance with your Ring Always Home Cam, please contact Ring Customer Support:

- **Online Support:** Visit support.ring.com for FAQs, troubleshooting guides, and community forums.
- **Phone Support:** Refer to the Ring app or website for regional phone numbers and operating hours.

Related Documents - RHAH-1000

Ring Plug-In for HS4: User Guide and Integration
A comprehensive guide to installing, configuring, and using the Ring Plug-In for HomeSeer HS4. Learn how to integrate Ring cameras, doorbells, and alarm systems into your smart home automation setup.

Ring Smart Dash Cam 4000 Quick Start Guide
This quick start guide provides essential information for setting up and using the Ring Smart Dash Cam 4000, including package contents, installation, operation, and troubleshooting.

	[Ring Floodlight Battery Smart Lighting User Manual and Installation Guide](#) This document provides instructions for setting up and installing the Ring Floodlight Battery Smart Lighting. It covers app download, device setup, physical installation, technical specifications, and support information.
	[Ring Dash Cam 1000: User Manual and Guide](#) Comprehensive user manual for the Ring Dash Cam 1000, covering installation, operation, configuration, troubleshooting, and features of this HD 720p automotive dash camera. Includes details on models like Ring Smart Dash Cam 4000, 3000, and 2000.
	[Ring Motion Sensor Smart Lighting Setup and Installation Guide](#) Comprehensive guide for setting up and installing the Ring Motion Sensor for Smart Lighting. Includes app download, device configuration, battery installation, and mounting instructions, along with support contact information.
	[How to Subscribe to Ring Protect Plans: Features, Pricing, and Benefits](#) Learn how to subscribe to Ring Protect plans (Basic, Plus, Pro) for your Ring security devices. Discover features like video history, professional monitoring, and eero Secure, along with pricing details and subscription steps.