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› Helix Juice Orange Wireless Charger Instruction Manual

Helix ETHQI2OR

Helix Juice Orange Wireless Charger Instruction Manual

Model: ETHQI2OR

1. PRODUCT OVERVIEW

The Helix Juice Orange Wireless Charger is a Qi-certified dual 10-watt wireless charging pad designed for convenient and efficient charging of compatible devices. Its compact, folding design makes it portable for travel and everyday use. This charger allows you to power up to two Qi-enabled devices simultaneously.

UNIVERSAL COMPATIBILITY

Works with Wireless Charging Enabled Devices Including:
AirPods 2, AirPods Pro, Galaxy Buds & Pixel Buds



Image: The Helix Juice Orange Wireless Charger is shown being placed into a purse, demonstrating its compact and portable nature for on-the-go use.

2. WHAT'S IN THE BOX

Please check the package contents. If any items are missing or damaged, contact customer support.

- Helix Juice Orange Dual Wireless Charging Pad
- USB-C to USB-A Cable

3. SETUP INSTRUCTIONS

1. **Connect Power:** Insert the USB-C end of the provided cable into the charging pad's USB-C input port. Connect the USB-A end to a compatible USB power adapter (not included) with a minimum output of 10W for optimal performance.

2. **Power On:** Once connected to a power source, the charger is ready for use. The LED indicator will briefly illuminate to confirm power connection.

4. OPERATING INSTRUCTIONS

The Helix Juice Orange Wireless Charger supports simultaneous charging for two Qi-enabled devices.

1. **Place Device:** Open the charging pad. Place your Qi-enabled smartphone, earbuds, or other compatible device directly onto one of the charging surfaces. Ensure the device is centered on the pad for efficient charging.
2. **Initiate Charging:** Charging will begin automatically upon proper placement. The LED indicator on the charger will illuminate to show that a device is actively charging.
3. **Dual Charging:** To charge a second device, place it on the other charging surface. Both devices will charge simultaneously at up to 10W each.
4. **Charging Status:** Refer to your device's screen or its own charging indicator for precise charging status. The charger's LED provides a general indication of active charging.

COMPACT. PORTABLE. CONVENIENT.

Perfect for Travel and On-the-Go Use



Image: Two smartphones are shown wirelessly charging simultaneously on the Helix Juice Orange Wireless Charger, demonstrating its dual charging capability.

SUBTLE LED LIGHT

Sleep-Friendly LED Indicates Charging Status



Image: A smartphone and a pair of wireless earbuds are shown charging on the Helix Juice Orange Wireless Charger, highlighting its universal compatibility with various Qi-enabled devices.

10
WATT

DUAL 10W CHARGING PADS

CHARGE UP TO TWO DEVICES AT
ONCE, INCLUDING AIRPODS



FOLDING DESIGN

FITS NEATLY INTO POCKET,
PURSE AND MORE



USB-C INPUT

INCLUDES USB-C TO USB-A CABLE

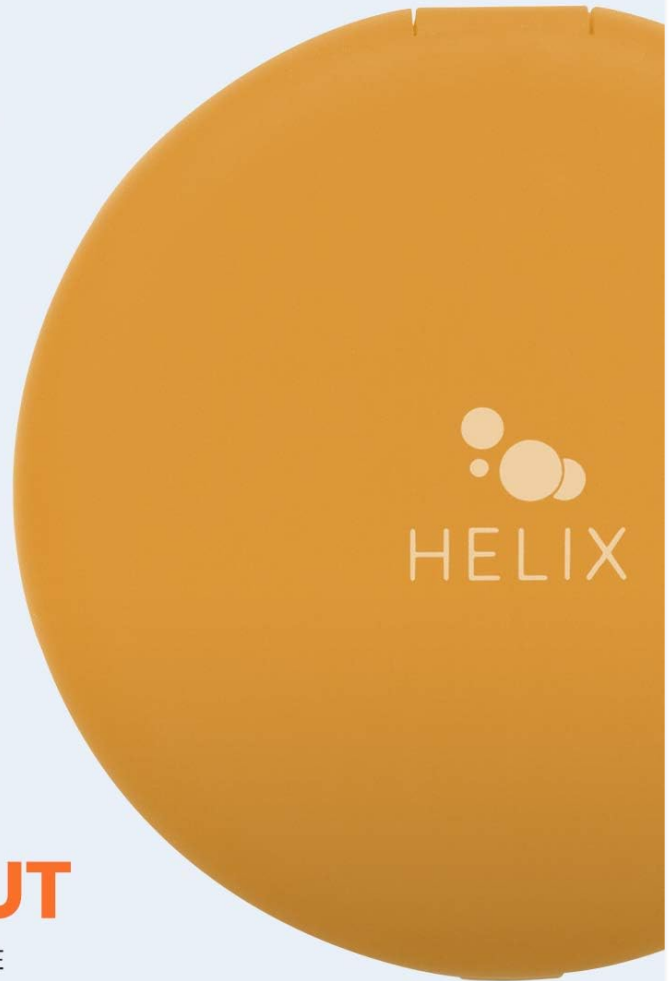


Image: A smartphone is shown charging on the Helix Juice Orange Wireless Charger, with the subtle LED light visible, indicating the charging status.

5. MAINTENANCE

- **Cleaning:** Disconnect the charger from the power source before cleaning. Use a soft, dry cloth to wipe the surface. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the charger in a cool, dry place, away from direct sunlight and extreme temperatures. The folding design helps protect the charging surfaces.
- **Handling:** Avoid dropping the charger or subjecting it to strong impacts, which could damage internal components.

6. TROUBLESHOOTING

- **Device Not Charging:**
 - Ensure your device is Qi-enabled.

- Verify the charger is properly connected to a working power source.
- Reposition the device on the charging pad to ensure it is centered.
- Remove any thick phone cases (over 3mm) or metallic objects between the device and the charger.

- **Slow Charging:**

- Ensure your power adapter provides sufficient output (at least 10W per pad).
- Check if the device is properly aligned on the charging pad.
- Avoid using the device while it is charging, as this can slow down the process.

- **LED Indicator Not On:**

- Check the power connection to the charger and the wall outlet.
- Try a different USB power adapter and cable.

7. SPECIFICATIONS

Model Number	ETHQI2OR
Brand	Helix
Connectivity Technology	Wireless
Connector Type	Wireless
Compatible Devices	Qi-enabled devices
Wattage	10 watts (per pad)
Total USB Ports	2 (internal charging pads)
Special Feature	Fast Charging, Dual Charging
Color	Orange
Material	Plastic
Power Source	Corded Electric
Mounting Type	Tabletop Mount
Portable	Yes
Specification Met	Qi

8. WARRANTY AND SUPPORT

This Helix Juice Orange Wireless Charger comes with a **3-year warranty** from the date of purchase. Please retain your proof of purchase for warranty claims.

For technical support, warranty inquiries, or further assistance, please refer to the contact information provided with your product packaging or visit the official Helix website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question