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#### **Helix ETHAUD35W**

# Helix ETHAUD35W 3.5mm Wired Earbuds User Manual

Model: ETHAUD35W

#### INTRODUCTION

Thank you for choosing Helix 3.5mm Wired Earbuds. This manual provides essential information for setting up, operating, and maintaining your earbuds to ensure optimal performance and longevity. Please read this manual thoroughly before use.

# WHAT'S IN THE BOX

Verify that all items are present in the package:

• Helix 3.5mm Wired Earbuds (Model: ETHAUD35W)



Image: The Helix 3.5mm Wired Earbuds, showing the white earbuds, the 3.5mm audio jack, and the in-line control module.

# **S**ETUP

# **Connecting Your Earbuds**

- 1. **Identify the 3.5mm Audio Jack:** Locate the 3.5mm audio port on your device (smartphone, tablet, laptop, etc.). This port is typically a small, circular opening.
- 2. **Insert the Connector:** Gently insert the 3.5mm audio jack of the Helix earbuds into your device's audio port until it is fully seated.
- 3. **Verify Connection:** Once connected, audio from your device should now play through the earbuds. Adjust the volume on your device as needed.



Image: A smartphone with the Helix 3.5mm Wired Earbuds connected, illustrating the "Plug and Play Design" and compatibility with devices featuring a 3.5mm Aux Port.

#### **OPERATING INSTRUCTIONS**

#### **In-line Remote Control**

Your Helix earbuds feature an in-line remote control with a built-in microphone for convenient audio management and hands-free communication.

- Play/Pause Music: Press the button once to play or pause audio playback.
- Answer/End Calls: Press the button once to answer an incoming call or end an active call.
- Reject Call: Press and hold the button for approximately 2 seconds to reject an incoming call.
- **Next Track:** Press the button twice quickly to skip to the next song.
- Previous Track: Press the button three times quickly to go back to the previous song.
- **Voice Assistant:** (Functionality may vary by device) Press and hold the button to activate your device's voice assistant (e.g., Siri, Google Assistant).



Image: Visual representation of key features including Superior HD Audio, Hands-Free Calling via the built-in microphone, and the Ultra-Slim Case Compatible Connector.

# Wearing the Earbuds

For optimal sound quality and comfort, ensure the earbuds are securely placed in your ears. The soft comfort gels are designed for a custom fit.



Image: A person wearing the Helix 3.5mm Wired Earbuds, demonstrating a secure and universal fit with soft comfort gels.

#### MAINTENANCE

- **Cleaning:** Gently wipe the earbuds and cable with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the earbuds in a clean, dry place, preferably in a protective pouch, to prevent tangling and damage.
- Avoid Moisture: Keep the earbuds away from water and excessive moisture.
- Cable Care: Avoid sharp bends or excessive pulling on the cable to prevent internal wire damage.

# **T**ROUBLESHOOTING

Problem	Solution

Problem	Solution
No sound from earbuds.	Ensure the 3.5mm jack is fully inserted into your device.  Check your device's volume settings.  Test the earbuds with another device to rule out a device issue.  Inspect the cable for any visible damage.
Microphone not working.	Ensure the 3.5mm jack is fully inserted.  Check your device's audio input settings to ensure the external microphone is selected.  Test with another device.
Controls (play/pause, skip) not responding.	Ensure the 3.5mm jack is fully inserted.  Some older devices or specific apps may not fully support all inline control functions.  Test with another device or music application.

### **S**PECIFICATIONS

Feature	Detail
Model Number	ETHAUD35W
Connectivity	Wired, 3.5mm Aux Connector
Audio Features	HD Sound, Deep Bass
Microphone	Built-in for Hands-Free Calling
Controls	Track Controls (Play/Pause, Next/Previous)
Weight	1.58 ounces (approx. 45 grams)
Color	White

# WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the documentation included with your purchase or visit the official Helix website. Keep your proof of purchase for warranty claims.

Manufacturer: Helix



#### Helix Combat Multi Harness II (HCMH II): Modular Tactical Gear System

Explore the Helix Combat Multi Harness II (HCMH II), a highly modular, lightweight, and durable tactical harness system designed for military and operational use. This document details its features, certifications (EN361, EN12277, EN358), manufacturing processes, and compatibility with accessories like the Ferro Concepts Bison Belt and DOM Systems Padded Belt.



### Helix True Wireless Earbuds EBP-B-042A User Manual

User guide for Helix True Wireless High Fidelity Earbuds with Portable Charging Case (Model: EBP-B-042A), covering setup, Bluetooth pairing, button functions, troubleshooting, warranty, and FCC compliance.



#### **HELIX COMPOSE i5 Tweeter User Manual**

User manual for the HELIX COMPOSE i5 Tweeter, providing installation instructions, technical data, and disposal information. Engineered in Germany.



#### HELIX COMPOSE Ci7 M100FM-S3 Midrange User Manual

This user manual provides detailed installation and technical information for the HELIX COMPOSE Ci7 M100FM-S3 midrange speaker. Learn about mounting options, wiring, technical specifications, and proper disposal.



### HELIX COMPOSE CB W165-S3 Midbass Speaker User Manual

User manual for the HELIX COMPOSE CB W165-S3 midbass speaker, providing installation instructions, technical specifications, and warranty information from AUDIOTEC FISCHER.



#### HELIX DSP MINI MK2 Digital High-Res 6-Channel Signal Processor User Manual

This document provides comprehensive instructions for the installation, setup, and features of the HELIX DSP MINI MK2, a digital high-resolution 6-channel signal processor with a 96 kHz / 24 Bit signal path.