

HP EliteOne 800 G5

HP EliteOne 800 G5 All-in-One Computer User Manual

MODEL: ELITEONE 800 G5 (7YD11UT#ABA)

1. Introduction

This manual provides essential information for setting up, operating, and maintaining your HP EliteOne 800 G5 All-in-One (AiO) computer. The HP EliteOne 800 G5 AiO is designed to offer a streamlined computing experience with its integrated display and powerful components. Please read this manual thoroughly before using your device to ensure proper functionality and longevity.

2. Package Contents

Verify that all items are present in the package:

- HP EliteOne 800 G5 All-in-One Computer
- Power Adapter and Cable
- Keyboard
- Mouse
- Documentation (Quick Start Guide, Warranty Information)

3. Product Overview

Familiarize yourself with the main components of your HP EliteOne 800 G5 AiO computer.



Figure 3.1: Front view of the HP EliteOne 800 G5 All-in-One computer, displaying the screen, integrated webcam, speakers, and accompanying keyboard and mouse.



Figure 3.2: Angled view of the HP EliteOne 800 G5 All-in-One computer, showcasing the slim display profile and the stand.

along with the keyboard and mouse.



Figure 3.3: Another angled view of the HP EliteOne 800 G5 All-in-One computer, highlighting the display and the included peripherals.

Key Components:

- **Display:** 23.8-inch Full HD (1920x1080) anti-glare screen.
- **Webcam:** Integrated camera for video conferencing.
- **Speakers:** Built-in audio output.
- **Ports:** Various USB ports, audio jacks, and video output ports (locations may vary).
- **Optical Drive:** DVD-Writer for disc media.

4. Setup Instructions

Follow these steps for initial setup:

1. **Unpack the Computer:** Carefully remove all components from the packaging.
2. **Position the AiO:** Place the HP EliteOne 800 G5 on a stable, flat surface. Ensure adequate ventilation around the device.
3. **Connect Peripherals:**
 - Connect the USB keyboard to an available USB port on the computer.
 - Connect the USB mouse to another available USB port.
4. **Connect Power:** Connect the power cable to the power adapter, then connect the adapter to the computer's power input. Plug the power cable into a grounded electrical outlet.
5. **Power On:** Press the power button, typically located on the side or bottom bezel of the display.
6. **Initial Windows Setup:** Follow the on-screen instructions to complete the Windows 10 Pro setup,

including language, region, network connection, and user account creation.

5. Operating Instructions

Basic Operation:

- **Power On/Off:** Press the power button to turn the computer on. To turn off, click the Start button, then Power > Shut down.
- **Restart:** Click the Start button, then Power > Restart.
- **Sleep Mode:** Click the Start button, then Power > Sleep.

Using the Operating System (Windows 10 Pro):

Navigate the Windows 10 Pro interface using the mouse and keyboard. The Start Menu provides access to applications, settings, and system functions. Use the taskbar for quick access to frequently used programs and system notifications.

Connecting to a Network:

Your AiO supports both wired (Ethernet) and wireless (Wi-Fi) network connections. To connect to Wi-Fi, click the network icon in the taskbar, select your desired network, and enter the password if prompted.

Using the DVD-Writer:

Insert a CD or DVD into the optical drive. The operating system will typically prompt you with options for playing media or accessing files on the disc.

6. Maintenance

Regular maintenance helps ensure optimal performance and extends the lifespan of your computer.

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and chassis. For stubborn marks, slightly dampen the cloth with water or a screen-safe cleaner. Avoid harsh chemicals.
- **Software Updates:** Regularly check for and install Windows updates and driver updates from the HP support website to ensure security and performance.
- **Data Backup:** Periodically back up important files to an external drive or cloud storage to prevent data loss.
- **Ventilation:** Ensure that the ventilation openings are not blocked to prevent overheating.

7. Troubleshooting

If you encounter issues, try these common troubleshooting steps:

- **No Power:** Check if the power cable is securely connected to the computer and the electrical outlet. Try a different outlet.
- **No Display:** Ensure the computer is powered on. If using an external monitor, check its connections.
- **Slow Performance:** Close unnecessary applications. Check for malware. Ensure sufficient free disk space.
- **Peripheral Not Working:** Ensure the peripheral is correctly connected to a functional USB port. Try restarting the computer.
- **Internet Connectivity Issues:** Check your network cable or Wi-Fi connection. Restart your router/modem.

For more complex issues, consult the HP support website or contact HP customer service.

8. Specifications

Feature	Specification
Model Number	7YD11UT#ABA
Processor	Intel Core i5-9500 (9th Gen), 3 GHz
RAM	8 GB DDR4 SDRAM
Storage	256 GB SSD (Serial ATA)
Display	23.8 Inches, 1920 x 1080 (Full HD)
Graphics	Intel UHD Graphics 630 (Integrated)
Operating System	Windows 10 Pro
Optical Drive	DVD-Writer
USB Ports	1x USB 2.0 (additional USB ports may be present)
Dimensions (LxWxH)	7.1 x 21.2 x 18.4 inches
Weight	19.2 pounds
Color	Black

9. Warranty and Support

Your HP EliteOne 800 G5 All-in-One computer comes with a standard limited warranty. For detailed warranty terms and conditions, please refer to the warranty documentation included with your product or visit the official HP support website. For technical assistance, driver downloads, and further support resources, please visit www.hp.com/support.