meross RGR910

meross RGR910 Garage Door Remote Accessory User Manual

Model: RGR910

1. Product Overview

The meross RGR910 is a compact and versatile garage door remote accessory designed to provide convenient control over compatible garage door openers. This accessory features multiple buttons for controlling different functions or multiple garage doors, depending on your setup.



Image 1.1: Front view of the meross RGR910 Garage Door Remote Accessory, showing its compact black design with two main control buttons and a wired connector.

2. Compatibility Checklist

It is crucial to verify the compatibility of the RGR910 accessory with your existing garage door opener before attempting setup. This accessory is not compatible with garage door openers manufactured by Allstar, Marantec, Hormann, or the newer Liftmaster MyQ type openers.

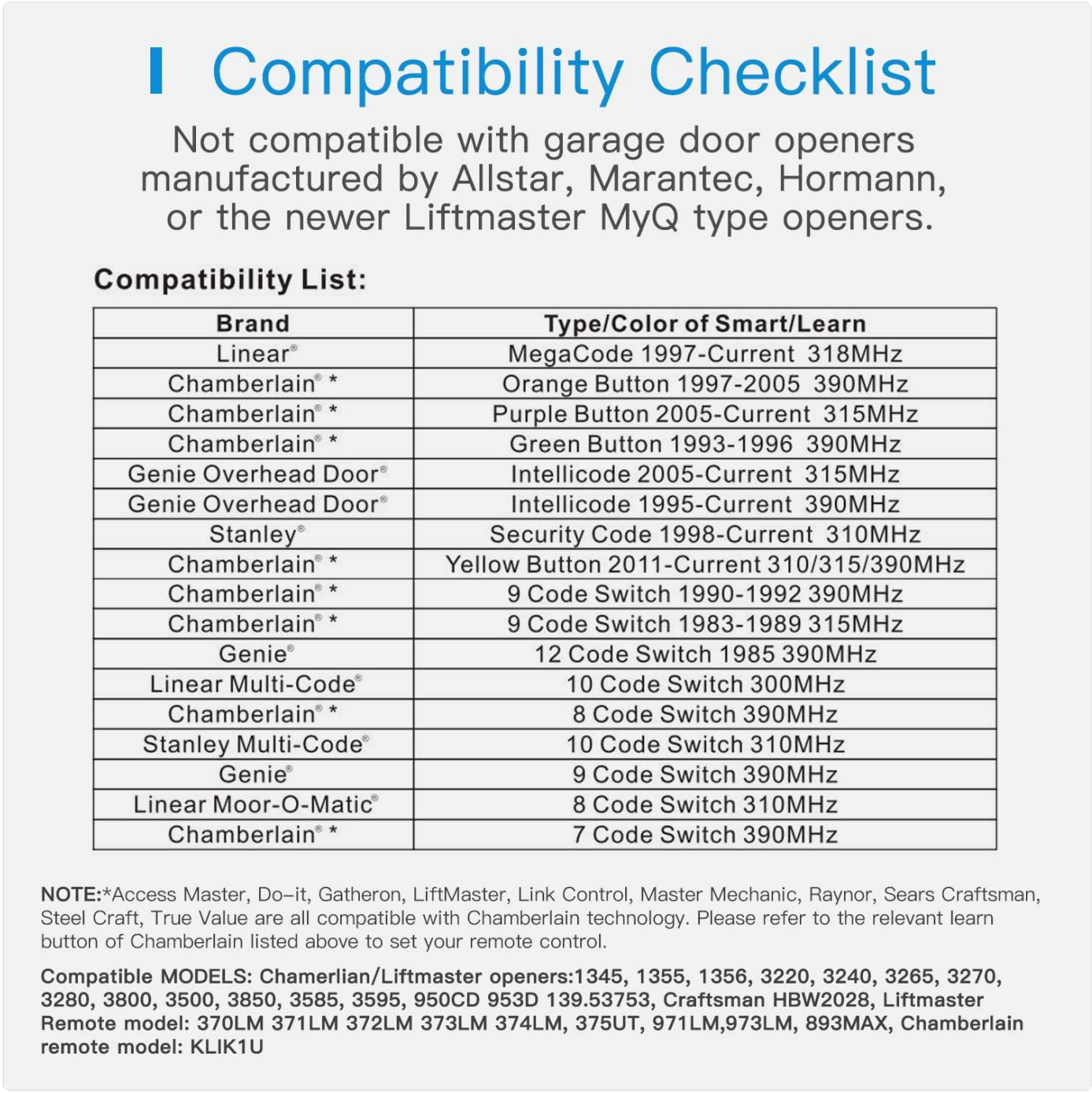


Image 2.1: A detailed compatibility chart for the meross RGR910, listing various garage door opener brands and their corresponding smart/learn button types or frequencies.

Compatibility List Details:

Brand	Type/Color of Smart/Learn
Linear	MegaCode 1997-Current 318MHz
Chamberlain *	Orange Button 1997-2005 390MHz
Chamberlain *	Purple Button 2005-Current 315MHz
Chamberlain *	Green Button 1993-1996 390MHz
Genie Overhead Door	Intellicode 2005-Current 315MHz
Genie Overhead Door	Intellicode 1995-Current 390MHz

Brand	Type/Color of Smart/Learn
Stanley	Security Code 1998-Current 310MHz
Chamberlain *	Yellow Button 2011-Current 310/315/390MHz
Chamberlain *	9 Code Switch 1990-1992 390MHz
Chamberlain *	9 Code Switch 1983-1989 315MHz
Genie	12 Code Switch 1985 390MHz
Linear Multi-Code	10 Code Switch 300MHz
Chamberlain *	8 Code Switch 300MHz
Stanley Multi-Code	10 Code Switch 310MHz
Genie	9 Code Switch 390MHz
Linear Moor-O-Matic	8 Code Switch 310MHz
Chamberlain *	7 Code Switch 390MHz

*NOTE: *Access Master, Do-it, Gatheron, Liftmaster, Link Control, Master Mechanic, Raynor, Sears Craftsman, Steel Craft, True Value are all compatible with Chamberlain technology. Please refer to the relevant learn button of Chamberlain listed above to set your remote control.*
COMPATIBLE MODELS: Chamerlian/Liftmaster openers: 1345, 1355, 1356, 3220, 3240, 3265, 3270, 3280, 3800, 3500, 3850, 3585, 3595, 950CD 953D 139.53753, Craftsman HBW2028, Liftmaster Remote model: 370LM 371LM 372LM 373LM 374LM, 375UT, 971LM, 973LM, 893MAX, Chamberlain remote model: KLIK1U

3. Setup Instructions

The setup process for the RGR910 accessory typically involves pairing it with your garage door opener. The exact steps may vary depending on your opener's brand and model. Always refer to your garage door opener's manual for specific programming instructions.

General Pairing Steps:

1. **Locate the Learn Button:** On your garage door opener motor unit, find the "Learn" or "Program" button. The color of this button often indicates the frequency or technology used by your opener (refer to the compatibility list).
2. **Activate Learn Mode:** Press and release the "Learn" button on your garage door opener. The indicator light on the opener will usually illuminate, signaling that it is in programming mode. You typically have about 30 seconds to complete the next step.
3. **Program the Accessory:** Within the programming timeframe, press and hold the desired button on your RGR910 accessory that you wish to use for this garage door.
4. **Confirm Pairing:** Continue holding the accessory button until the garage door opener's light flashes or you hear a click, indicating successful pairing. Release the button on the accessory.
5. **Test the Accessory:** Press the programmed button on your RGR910 accessory to ensure it operates the garage door correctly.

Note: If your garage door opener uses dip switches, you may need to match the switch settings on the RGR910 accessory to those on your existing opener or remote. Consult your opener's manual for details.

4. Operating Instructions

Once successfully programmed, operating the meross RGR910 accessory is straightforward.

- **Opening/Closing the Garage Door:** Press the programmed button on the RGR910 accessory once to activate the garage door opener. The door will begin to open or close.
- **Stopping the Garage Door:** Press the same programmed button again while the door is in motion to stop its movement.
- **Multiple Doors:** If you have programmed multiple garage doors to different buttons on the RGR910 (it has 3 buttons), simply press the corresponding button for the desired door.

Ensure there are no obstructions in the path of the garage door before operating it to prevent damage or injury.

5. Maintenance

The meross RGR910 accessory is designed for low maintenance. Regular care will ensure its longevity and reliable performance.

- **Cleaning:** Wipe the accessory with a soft, dry cloth. Do not use abrasive cleaners or solvents, as they may damage the surface or internal components.
- **Battery Replacement:** The RGR910 is a wired accessory and does not require battery replacement. It draws power from the garage door opener system it is connected to.
- **Storage:** Store the accessory in a dry place, away from extreme temperatures and direct sunlight.

6. Troubleshooting

If you encounter issues with your RGR910 accessory, try the following troubleshooting steps:

- **Accessory Not Working:**
  - Ensure the accessory is properly connected to the garage door opener system.
  - Re-attempt the pairing process as described in Section 3.
  - Verify that your garage door opener is powered on and functioning correctly with its original remote or wall button.
- **Limited Range:**
  - Ensure there are no large metal objects or structures between the accessory and the garage door opener that could interfere with the signal.
  - Check for other electronic devices that might be causing interference.
- **Door Opens/Closes Unexpectedly:**
  - This is unlikely with a wired accessory unless there's an issue with the opener itself or its wiring. Consult your garage door opener's manual or a professional technician.

If problems persist after following these steps, contact meross customer support for further assistance.

7. Specifications

Feature	Detail

Feature	Detail
Brand	meross
Model Number	RGR910
Connectivity Technology	Radio Frequency
Number of Buttons	3
Compatible Devices	Garage Door Openers (specific models listed in compatibility section)
Item Weight	1.76 ounces
Package Dimensions	3.74 x 2.4 x 0.94 inches
Manufacturer	meross

8. Warranty and Support

meross products typically come with a limited warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official meross website.

Customer Support:

If you require technical assistance, have questions about your RGR910 accessory, or need to claim warranty service, please contact meross customer support through their official channels:

- **Website:** Visit the official meross website for FAQs, support articles, and contact information.
- **Email:** Look for a support email address on the meross website or in your product packaging.
- **Online Store Support:** For purchases made on Amazon, you can also utilize Amazon's customer service or contact the seller directly through your order history.

When contacting support, please have your product model number (RGR910) and purchase details ready.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question