

## Back Bay Audio Back Bay Duet 50 Pro

# Back Bay Audio Duet 50 Pro Wireless Earbuds User Manual

Model: Back Bay Duet 50 Pro | Brand: Back Bay Audio

## INTRODUCTION

Welcome to the user manual for your Back Bay Audio Duet 50 Pro Wireless Earbuds. These earbuds are designed to provide a high-quality audio experience with extended battery life and robust features for active lifestyles. This manual will guide you through setup, operation, maintenance, and troubleshooting to ensure optimal performance.



Image: Back Bay Audio Duet 50 Pro Earbuds and Charging Case, showcasing their sweatproof design.

## WHAT'S IN THE BOX

Your Back Bay Audio Duet 50 Pro package includes the following items:

- Back Bay Audio Duet 50 Pro Earbuds
- Charging Station (Case)
- USB-C Charging Cable

- Multiple Sizes of Eartips (XS, S, M, L, XL)
- User Manual (this document)

## SETUP

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### 1. Initial Charging

Before first use, fully charge your Duet 50 Pro earbuds and charging case. The case provides up to 130 hours of total playtime. Use the included USB-C cable to charge the case.



Image: The Duet 50 Pro earbuds and charging case, emphasizing their impressive 130-hour battery life.

The charging case can also be used as a power source to charge your cell phone on the go using the included charging converter cable.

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# CONTROL MUSIC AND CALLS

Pause, Play, Skip Songs, Answer Calls, Trigger Siri/Google



Image: The Duet 50 Pro charging case being used to charge a smartphone, illustrating its power bank feature.

## 2. Pairing with Your Device

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, computer), go to Bluetooth settings.
3. Select "Back Bay Duet 50 Pro" from the list of available devices.
4. Once connected, you will hear an audio prompt confirming successful pairing.

The earbuds utilize Bluetooth 5.0 for a stable and efficient connection.

## 3. Achieving the Best Fit

For optimal sound quality and comfort, select the eartips that best fit your ears. Your Duet 50 Pro comes with 5 different sizes (XS, S, M, L, XL).

# FITS EVERY EAR

5 SIZES INCLUDED

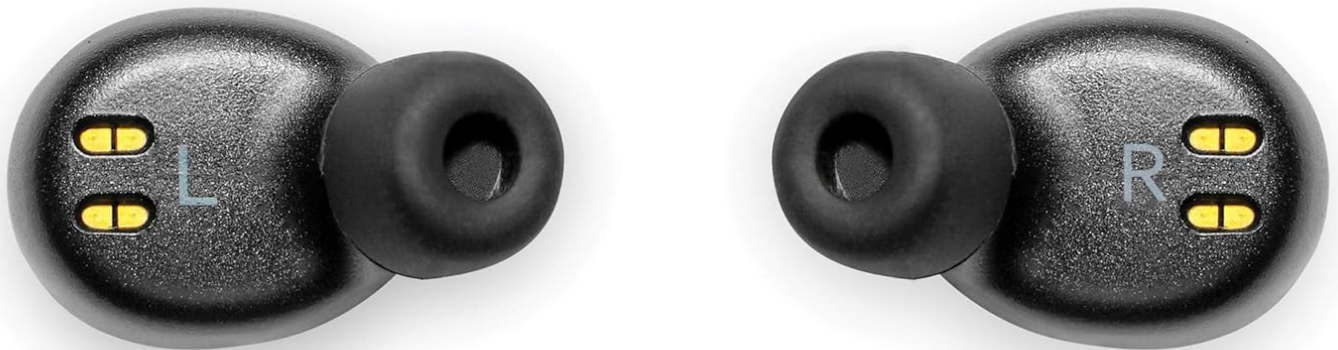
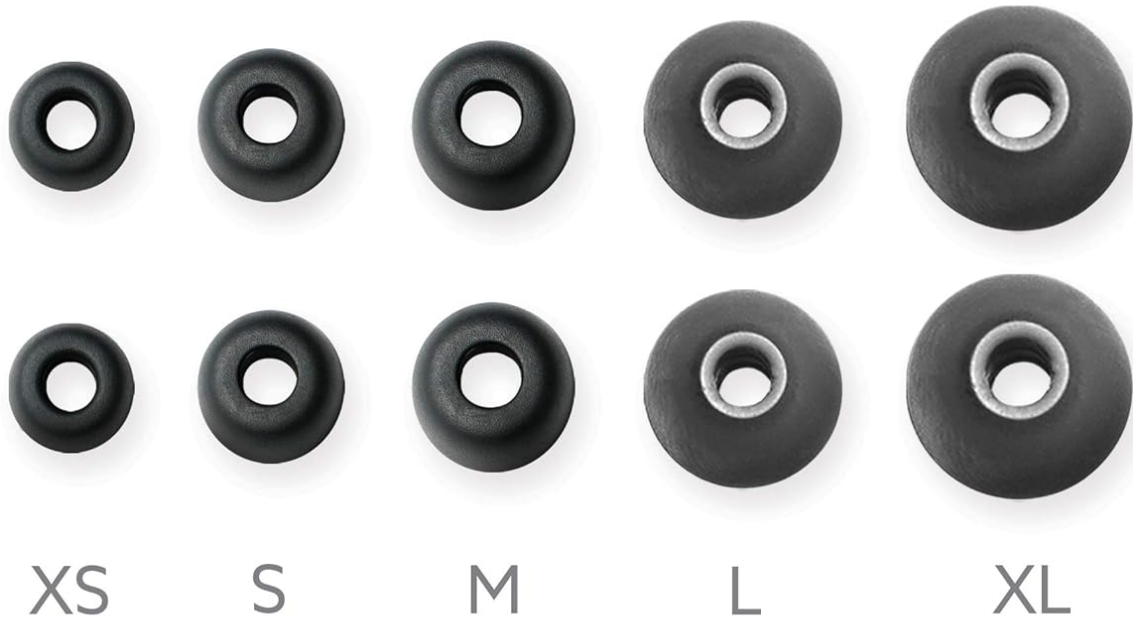


Image: A selection of eartips in different sizes, illustrating the customizable fit options for the earbuds.

## OPERATING YOUR EARBUDS

### Music and Call Control

The Duet 50 Pro earbuds feature intuitive button controls for managing your audio and calls:

- **Play/Pause:** Single press on either earbud.
- **Next Track:** Double press on the right earbud.
- **Previous Track:** Double press on the left earbud.
- **Answer/End Call:** Single press on either earbud.
- **Reject Call:** Press and hold on either earbud.
- **Activate Voice Assistant (Siri/Google Assistant):** Triple press on either earbud.

# 130 HOUR BATTERY LIFE



Image: A user demonstrating the control features of the Duet 50 Pro, highlighting dual microphones and cVc Noise Cancellation for clear calls.

## Sound Quality

Experience the Back Bay Signature Sound, tuned in Boston to deliver a rich audio profile with strong bass, natural midrange, and crisp highs. This tuning provides a full, vibrant sound for all your music genres.





Image: The Duet 50 Pro charging case, emphasizing its "Tuned in Boston" sound signature and Apt-X Audio support.

## MAINTENANCE

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To ensure the longevity and performance of your Duet 50 Pro earbuds, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the earbuds and charging case with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
  - **Sweatproof Design:** The earbuds feature an IPX-5 rated sweatproof nano-coating, making them suitable for workouts and light rain.
  - **Important Note:** These earbuds are not designed for swimming or submersion in water.
  - **Charging Case Care:** Always ensure earbuds are dry before placing them back into the charging case to prevent damage.
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# CHARGE YOUR PHONE

Power on the go!



Image: A runner using Duet 50 Pro earbuds in rainy conditions, demonstrating their IPX-5 sweatproof rating.

## TROUBLESHOOTING

If you encounter any issues with your Duet 50 Pro earbuds, please refer to the following common solutions:

Problem	Solution
Earbuds not pairing	Ensure earbuds are fully charged. Turn off and on Bluetooth on your device. Place earbuds back in the case, close, then reopen to re-enter pairing mode.
No sound from one earbud	Ensure both earbuds are charged. Try resetting the earbuds by placing them in the case and closing it for a few seconds. Re-pair with your device.
Charging case not charging	Verify the USB-C cable is securely connected to both the case and a power source. Try a different cable or power adapter.



Problem	Solution
Earbuds falling out of ear	Experiment with different sizes of eartips provided to find the most secure and comfortable fit for your ear canal.

## SPECIFICATIONS

Feature	Detail
Model Name	Back Bay Duet 50 Pro
Connectivity Technology	Bluetooth 5.0
Battery Life (Earbuds)	8 hours (single charge)
Battery Life (with Charging Case)	Up to 130 hours
Charging Case Battery Capacity	2600 Milliamp Hours
Charging Case Charging Time	2 Hours
Noise Control	Sound Isolation
Microphones	Dual Microphones with cVc Noise Cancellation
Water Resistance Level	IPX-5 (Sweatproof)
Control Type	Button Control
Audio Driver Size	10 Millimeters
Frequency Response	20-20000 Hz
Item Weight	4 Grams (earbud)
Product Dimensions	2.9 x 1.8 x 1.1 inches (case)
Material	Premium ABS Plastic

## SAFETY INFORMATION

Please observe the following safety precautions:

- Ensure earbuds are dry before being inserted into the charging case to prevent damage.
- Do not expose the earbuds or charging case to extreme temperatures or direct sunlight for prolonged periods.
- Avoid dropping or subjecting the device to strong impacts.
- Do not attempt to disassemble or modify the earbuds or charging case. This will void the warranty.
- Keep out of reach of children and pets.

## WARRANTY AND SUPPORT

Back Bay Audio provides a 1-year warranty for the Duet 50 Pro against manufacturing defects. For warranty claims or technical support, please visit the official Back Bay Audio website or contact their customer service. You can also refer to the official User Manual (PDF) available at:  
<https://manuals.plus/m/b2378108752a7a760ef6b7198132bbf6b942cfeee9d191e0c922262ec21bafea>

