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SmileDirectClub 10493

SmileDirectClub Smile Spa Ultrasonic and UV Cleaning Machine

Model: 10493

INTRODUCTION

The SmileDirectClub Smile Spa is an advanced ultrasonic and UV cleaning machine designed to thoroughly clean and sanitize a variety of oral care appliances. Utilizing both ultrasonic vibrations and UV-C light, it effectively removes 99% of odor-causing bacteria, plaque, and residue, ensuring your appliances are fresh and hygienic.



Figure 1: SmileDirectClub Smile Spa packaging, highlighting its ultrasonic and UV cleaning capabilities.

This compact device is suitable for cleaning aligners, retainers, dentures, mouthguards, TMJ appliances, toothbrush heads, and water flosser tips. Its small footprint makes it ideal for any bathroom counter.



Figure 2: The Smile Spa machine demonstrating its versatility in cleaning various oral care items such as aligners, retainers, dentures, and toothbrush heads.

SAFETY INFORMATION

Please read all instructions carefully before using the Smile Spa. Keep the device away from water sources when not in use. Do not immerse the main unit in water. Ensure the power cord is not damaged and is properly connected to a suitable power outlet. Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition.

SETUP

Upon unboxing, ensure all components are present: the Smile Spa unit, the removable cleaning basket, and the power adapter. Place the unit on a stable, flat surface near a power outlet. Connect the power adapter to the device and then plug it into a wall outlet.



Figure 3: The Smile Spa unit, its packaging, and a toothbrush head, illustrating the product's contents.

OPERATING INSTRUCTIONS

1. **Prepare the Unit:** Open the lid of the Smile Spa. Remove the cleaning basket.
2. **Add Water:** Fill the stainless steel reservoir with water up to the 'MAX' line indicated inside the unit. You may use tap water.
3. **Place Items to Clean:** Place your oral care appliance(s) into the removable cleaning basket. Ensure items are fully submerged in water.
4. **Optional Cleaning Tablet:** For an enhanced clean, you may add a SmileDirectClub Universal Cleaning Tablet (sold separately) to the water.



Figure 4: The Smile Spa with a cleaning tablet dissolving in water, demonstrating the optional use of cleaning tablets.

5. **Start Cleaning Cycle:** Close the lid securely. Press the power button located on the front of the unit. The device will begin its ultrasonic and UV cleaning cycle, which typically lasts 5-10 minutes. The UV light will illuminate during operation.

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Video 1: Demonstration of filling the Smile Spa with water, adding a retainer, and starting the cleaning cycle. This video highlights the ease of use and the device's ability to clean oral appliances effectively.

6. **Cycle Completion:** The device will automatically shut off once the cleaning cycle is complete.
7. **Remove and Rinse:** Open the lid, carefully remove the cleaning basket with your cleaned items. Rinse your oral care appliances thoroughly under running water before use. Discard the used water from the reservoir.

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Video 2: A quick demonstration of how the Smile Spa cleans retainers, emphasizing its speed and simplicity.

MAINTENANCE

To maintain your Smile Spa, regularly wipe down the exterior with a soft, damp cloth. Ensure the stainless steel reservoir is clean and dry after each use to prevent mineral buildup. Do not use abrasive cleaners or harsh chemicals on any part of the device.

TROUBLESHOOTING

- **Device Not Turning On:** Ensure the power adapter is securely plugged into both the unit and a working electrical outlet.
- **UV Light Not Illuminating:** If the UV light does not turn on or appears dim, it may indicate a malfunction. Contact customer support if the issue persists.

- **Hinge or Casing Damage:** Some users have reported issues with the lid hinge or casing cracking over time. Handle the lid gently to minimize stress on the hinge. If significant damage occurs, discontinue use and consider replacement.
- **Ineffective Cleaning:** Ensure the water level is between the MIN and MAX lines. For heavily soiled items, consider using a cleaning tablet in addition to water.

SPECIFICATIONS

- **Model Number:** 10493
- **Product Dimensions:** 6 x 6 x 6 inches
- **Item Weight:** 1.59 Pounds
- **Special Feature:** Antibacterial (via UV-C light and ultrasonic cleaning)
- **Manufacturer:** Access Dental Lab, LLC

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your purchase or visit the official SmileDirectClub website. The manufacturer's warranty typically covers defects in materials and workmanship for a limited period.