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Alcatel 5033E

Alcatel 1 (Model 5033E) Smartphone User Manual

Your comprehensive guide to using your Alcatel 1 smartphone.

1. INTRODUCTION

This manual provides essential information and instructions for the Alcatel 1 smartphone, model 5033E. It covers device setup, basic operation, maintenance, and troubleshooting to ensure optimal use of your device. Please read this manual thoroughly before using your phone.

2. DEVICE OVERVIEW

The Alcatel 1 (5033E) features a 5.0-inch FullView 18:9 display, a 5MP rear camera, and a 2MP front camera. It operates on Android 8.1 Oreo (Go edition) and supports Dual SIM functionality.



Figure 2.1: Front and back view of the Alcatel 1 (5033E) smartphone. The front shows the display with the Alcatel logo and time, while the back features the camera, flash, and Alcatel branding.



Figure 2.2: Side view of the Alcatel 1 (5033E) smartphone, illustrating the placement of physical buttons such as volume controls and the power button.

3. SETUP

3.1. SIM Card and Memory Card Installation

The Alcatel 1 (5033E) supports Dual SIM cards and a microSD memory card for expanded storage. To install:

1. Carefully remove the back cover of the phone.
2. Insert your SIM card(s) into the designated SIM slots with the gold contacts facing down. Ensure they are correctly oriented.

3. If using a memory card, insert it into the microSD card slot.
4. Insert the removable 2000mAh battery into its compartment.
5. Replace the back cover, ensuring it clicks securely into place.

3.2. Initial Power On and Setup

After installing the SIM card(s) and battery:

1. Press and hold the **Power button** until the screen lights up.
2. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.

4. BASIC OPERATION

4.1. Navigation

The Alcatel 1 uses a capacitive touchscreen for navigation. Common gestures include tapping, swiping, pinching to zoom, and long-pressing.

4.2. Making and Receiving Calls

- To make a call: Open the **Phone** app, enter the number, and tap the call icon.
- To receive a call: Swipe up to answer or down to decline when the phone rings.

4.3. Sending and Receiving Messages

- Open the **Messages** app.
- Tap the new message icon, enter the recipient's number or select from contacts, type your message, and tap send.

4.4. Internet Browsing

Connect to the internet via Wi-Fi or mobile data. Open a web browser application to access websites.

5. CAMERA USAGE

The Alcatel 1 (5033E) is equipped with a 5MP rear camera and a 2MP front camera for capturing photos and videos.

- Open the **Camera** app.
- Tap the shutter button to take a photo.
- Switch between photo and video modes as needed.
- Use the front/rear camera toggle to switch between cameras.

6. CONNECTIVITY

6.1. Wi-Fi

To connect to a Wi-Fi network:

1. Go to **Settings > Network & internet > Wi-Fi**.
2. Toggle **Wi-Fi On**.
3. Select your desired network from the list and enter the password if prompted.

6.2. Bluetooth

To pair with a Bluetooth device:

1. Go to **Settings > Connected devices > Bluetooth**.
2. Toggle Bluetooth **On**.
3. Select the device you wish to pair with from the list of available devices.

6.3. Mobile Data (4G LTE)

Ensure your SIM card is active and has a data plan. To enable mobile data:

1. Go to **Settings > Network & internet > Mobile network**.
2. Toggle **Mobile data On**.

7. MAINTENANCE

7.1. Battery Care

The Alcatel 1 (5033E) uses a removable 2000mAh battery. To prolong battery life:

- Avoid extreme temperatures.
- Charge the battery regularly, but avoid overcharging.
- Use the provided power adapter for charging.
- Reduce screen brightness and disable unnecessary features (Wi-Fi, Bluetooth, GPS) when not in use.

7.2. Cleaning the Device

Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid using harsh chemicals or abrasive materials.

8. TROUBLESHOOTING

This section addresses common issues you might encounter with your Alcatel 1 (5033E).

- **Phone is unresponsive:** Press and hold the Power button for about 10 seconds to force a restart.
- **Battery drains quickly:** Check for background apps consuming power, reduce screen brightness, or consider replacing the battery if it's old.
- **Cannot connect to Wi-Fi/Bluetooth:** Ensure the feature is enabled in settings. Try restarting the phone and the router/Bluetooth device.
- **Slow performance:** Close unnecessary apps, clear cache, or consider a factory reset (back up data first).
- **Calls go to voicemail:** Verify network coverage and SIM card activation. Check call forwarding settings.

If problems persist, contact customer support for further assistance.

9. SPECIFICATIONS

Model	Alcatel 1 (5033E)
Display	5.0" FullView 18:9, FWVGA+ 960 x 480 pixels

Processor	Mediatek MT6739 (28 nm), Quad-Core (4 x A53 1.28GHz)
RAM	1 GB
Internal Storage	16 GB
Operating System	Android 8.1 Oreo (Go edition)
Rear Camera	5 MP
Front Camera	2 MP
Battery	Removable 2000mAh
Connectivity	Wi-Fi 802.11b/g/n, Bluetooth 4.2, 4G LTE, GSM, HSDPA
SIM	Dual SIM
Audio Jack	3.5 mm
Dimensions	5.42 x 0.39 x 2.59 inches
Weight	0.1 ounces
In the Box	Power Adapter

10. WARRANTY AND SUPPORT

10.1. Warranty Information

Please note that this is an International Version of the Alcatel 1 (5033E) and typically **does not include a warranty in the US**. For warranty details specific to your region of purchase, please refer to the documentation provided at the time of purchase or contact your retailer.

10.2. Customer Support

For further assistance, technical support, or service inquiries, please refer to the official Alcatel support website or contact your local service provider.