

Citizen CC5011

Citizen CC5011 Smart Echo Compatible Wall Clock User Manual

Model: CC5011

INTRODUCTION

The Citizen CC5011 Smart Echo Compatible Wall Clock is designed to provide accurate timekeeping and enhanced timer functionality when paired with a compatible Amazon Echo device. This analog clock features an easy-to-read display and a digital 60-LED display for visual timer countdowns. It automatically syncs time with a paired Echo device, including adjustments for daylight saving time.

This manual provides comprehensive instructions for setting up, operating, and maintaining your Citizen Smart Wall Clock.



Image: Front view of the Citizen CC5011 Smart Echo Compatible Wall Clock, featuring a brown wooden frame, white face, black numbers, and black hands.

SAFETY INFORMATION

- Do not expose the clock to extreme temperatures, direct sunlight, or high humidity.
- Use only the specified battery type and ensure correct polarity during installation.
- Keep batteries out of reach of children. If swallowed, seek immediate medical attention.
- Do not attempt to disassemble or repair the clock yourself. Refer to qualified service personnel.
- Clean the clock with a soft, dry cloth. Avoid using abrasive cleaners or solvents.

PACKAGE CONTENTS

Please check the package contents to ensure all items are present:

- Citizen CC5011 Smart Echo Compatible Wall Clock
- Instruction Manual (this document)

Note: 4 C batteries are required for operation and are not included.

SETUP

Follow these steps to set up your Citizen Smart Wall Clock and pair it with a compatible Amazon Echo device:



Image: A visual guide illustrating the five steps to set up the Citizen Smart Clock, including preparing the Echo device, installing batteries, initiating pairing via voice command, pressing the SET/PAIR button, and confirming successful connection.

1. **Prepare your Echo Device:** Before setting up your Citizen Smart Wall Clock, ensure your Amazon Echo device is within 30 feet of the clock, has the latest software updates, and is working properly. Compatible Echo devices include Echo, Echo Dot, Echo Plus, Echo Show, Echo Spot, and Echo Input. It is NOT compatible with Fire TV Cube, Fire TV, Fire Tablets, Echo Dot Kids Edition, or Tap.
2. **Install Batteries:** Open the battery compartment on the back of the clock. Push the switch inside the battery compartment up (position 12) to "AUTO". Insert 4 new C alkaline batteries (not included) into the compartment, observing correct polarity.
3. **Initiate Pairing:** Say, "Alexa, set up my gadget," and follow the voice prompts provided by your Echo device.
4. **Activate Pairing Mode on Clock:** Press and hold the SET/PAIR button located on the front of the clock. Continue holding until the LED status light begins pulsing orange. This indicates the clock is in

setup mode.

5. **Confirm Connection:** The clock hands will automatically set to the correct time. The LED status light will turn blue when successfully connected to the compatible Amazon Echo device, then turn off after the setup is complete.

OPERATING INSTRUCTIONS

Timekeeping

Once paired with an Echo device, your Citizen Smart Wall Clock will automatically display the correct time. It will also automatically adjust for daylight saving time.

Using Timers

The primary smart feature of this clock is its ability to display timers set via your Amazon Echo device. The 60 blue LED markers around the clock face provide a visual countdown.

- **Setting a Timer:** Simply say, for example, "Alexa, set a timer for 8 minutes." The clock's LEDs will illuminate to show the remaining time.
- **Multiple Timers:** You can set multiple timers through your Echo device. The clock's LED display will cycle through active timers, showing each countdown sequentially.
- **Checking Timer Status:** Ask your Echo device, "Alexa, how much time is left on the timer?"

MAINTENANCE

Battery Replacement

The clock requires 4 C batteries. Under normal usage, these batteries should last up to one year. When the batteries are low, the clock's performance may be affected, or it may stop functioning. Replace all 4 batteries simultaneously with new, high-quality alkaline C batteries.

1. Remove the clock from the wall.
2. Open the battery compartment cover on the back.
3. Remove the old batteries.
4. Insert 4 new C alkaline batteries, ensuring correct polarity (+/-).
5. Close the battery compartment cover securely.
6. Re-hang the clock. The clock should automatically re-sync with your paired Echo device.

Cleaning

To clean the clock, gently wipe the surface with a soft, dry, lint-free cloth. Do not use liquid cleaners, sprays, or abrasive materials, as these can damage the finish or internal components. The protective glass lens helps keep dust out.

TROUBLESHOOTING

Problem	Possible Cause / Solution
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Problem	Possible Cause / Solution
Clock not displaying correct time.	• Ensure the clock is paired with a compatible Echo device. • Check if the Echo device is online and functioning correctly. • Replace batteries if they are low. • Try re-pairing the clock with your Echo device.
Timers not working or LEDs not lighting up.	• Verify the clock is successfully paired with an Echo device and within 30 feet. • Check the battery level of the clock. • Ensure your Echo device is responding to timer commands.
Clock not pairing with Echo device.	• Confirm your Echo device is compatible (not Fire TV Cube, Fire TV, Fire Tablets, Echo Dot Kids Edition, or Tap). • Ensure your Echo device has the latest software updates. • Make sure the clock is within 30 feet of the Echo device. • Check that the switch inside the battery compartment is set to "AUTO". • Ensure new batteries are installed correctly. • Try restarting your Echo device and then attempting the pairing process again.
Battery drains quickly.	• Ensure you are using high-quality alkaline C batteries. • Frequent use of the timer function may consume more power. • If the issue persists with new batteries, contact customer support.

SPECIFICATIONS

- **Model:** CC5011
- **Brand:** Citizen
- **Display Type:** Analog with 60 LED digital timer display
- **Power Source:** Battery Powered (4 x C batteries, not included)
- **Item Weight:** Approximately 2.57 Pounds
- **Product Dimensions:** 30.5W x 30.5H centimetres (12 inches diameter)
- **Special Features:** Echo Compatible, Multiple Timers, Automatic Daylight Saving Time Adjustment
- **Indoor/Outdoor Use:** Indoor only

WARRANTY AND SUPPORT

This Citizen Smart Wall Clock comes with a one-year limited warranty. For warranty claims, technical support, or further assistance, please refer to the contact information provided with your purchase documentation or visit the official Citizen website.

