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WYZE WLCKG1

WYZE Lock & Video Doorbell w/Chime Bundle Instruction Manual

Brand: WYZE | Model: WLCKG1

1. Product Overview

The Wyze Lock and Wyze Video Doorbell bundle provides a comprehensive smart home security solution. This system allows for remote monitoring and access control of your front door, combining the convenience of a smart lock with the visual security of a video doorbell. The Wyze Lock offers features such as remote lock/unlock, keyless entry, and scheduling, while the Wyze Video Doorbell provides 1080p HD video with a 3:4 aspect ratio for head-to-toe viewing, two-way audio, and night vision. Both devices are designed for ease of installation and integration into your smart home ecosystem.



Figure 1: Overview of the Wyze Lock and Video Doorbell Bundle components, including the smart lock, video doorbell, chime, and gateway.

2. Key Features

- **Remote Lock/Unlock:** Control your door remotely via the Wyze app, even from within the Video Doorbell livestream.
- **Keyless Entry:** Enjoy convenient access without physical keys.
- **Auto Lock/Unlock:** Configure the lock to automatically secure your door after a set time or when you approach/leave.
- **Open/Closed Door Detection:** Built-in gyroscope in the Wyze Lock reports if the door is open or closed.
- **1080p Full HD Video:** The Video Doorbell records and livestreams in high definition with a 3:4 aspect ratio for full-body views.
- **Two-Way Audio:** Communicate with visitors at your door through the doorbell.
- **Night Vision:** Enhanced visibility in low-light conditions.
- **IP65 Weather-Resistant:** The Video Doorbell is built to withstand outdoor elements.
- **Chime Included:** Hear doorbell alerts from any room with the included chime.
- **Existing Key Compatibility:** The Wyze Lock works with your existing deadbolt's exterior key cylinder.

3. Setup & Installation

Installation of the Wyze Lock and Video Doorbell is designed to be straightforward. The Wyze Lock replaces the interior portion of your existing deadbolt, allowing you to retain your original exterior key. The Video Doorbell is wired and replaces your current doorbell. Follow the step-by-step instructions provided in the Wyze app for a guided setup process.

3.1. Components Included

- Wyze Lock
- Lock Gateway
- 4x AA Batteries
- Wyze Video Doorbell
- Chime

3.2. General Installation Steps

1. **Prepare Your Door:** Ensure your existing deadbolt is compatible. The Wyze Lock is designed to work with most standard single-cylinder deadbolts.
2. **Install Wyze Lock:** Remove the interior thumb-turn portion of your existing deadbolt. Attach the Wyze Lock to the interior side of your door, aligning it with the existing deadbolt mechanism.
3. **Install Lock Gateway:** Plug the Lock Gateway into a power outlet near your door. This gateway connects the Wyze Lock to your Wi-Fi network.
4. **Install Wyze Video Doorbell:** Disconnect power to your existing doorbell. Remove your old doorbell and wire the Wyze Video Doorbell according to the instructions.
5. **Install Chime:** Plug the Chime into an indoor power outlet.
6. **App Setup:** Download the Wyze app from the App Store or Google Play. Follow the in-app instructions to pair your devices and complete the setup.



Figure 2: The Wyze Lock is controlled via the Wyze app, offering keyless entry, remote lock/unlock, access sharing, and access history.

3.3. Product Overview Video

Your browser does not support the video tag.

Video 1: An official product overview demonstrating the components and basic functionality of the Wyze Lock and Video Doorbell bundle.

4. Operating Instructions

The Wyze Lock and Video Doorbell are designed for intuitive operation through the Wyze app, providing seamless control and monitoring of your front door.

4.1. Using the Wyze App

- **Remote Control:** Open the Wyze app to view the status of your lock and doorbell. Tap the lock icon to remotely lock or unlock your door from anywhere.

- **Live View & Two-Way Audio:** Access the live feed from your Video Doorbell to see and speak with visitors. An 'unlock' button is integrated into the livestream for quick access.
- **Access History:** Review a log of all lock and unlock events, including manual, app-controlled, and automatic actions.
- **Guest Access:** Share temporary or permanent access with family and friends by granting them digital keys or unique codes.

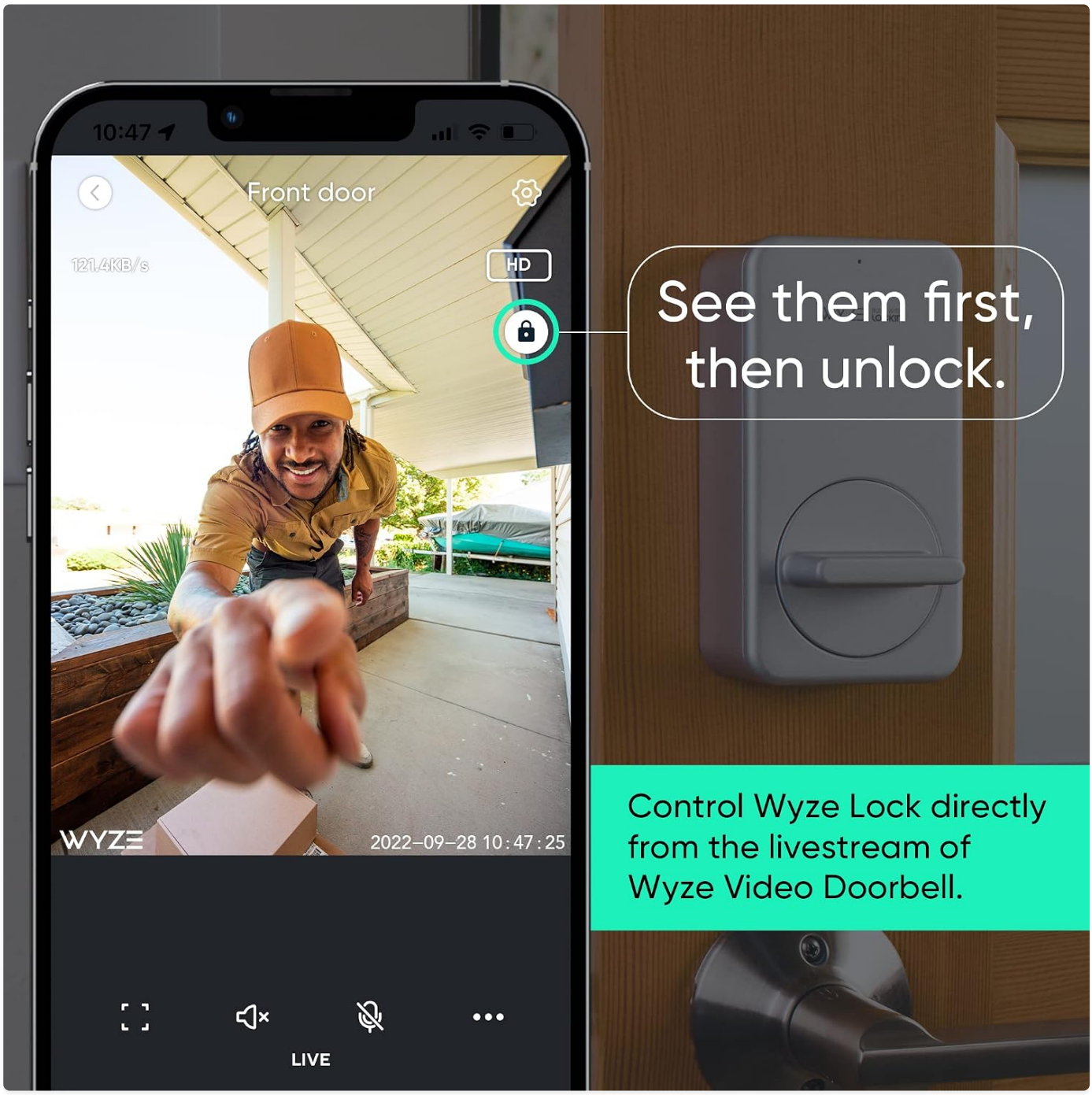


Figure 3: The Wyze app allows you to see visitors via the Video Doorbell livestream and remotely unlock the Wyze Lock directly from the same screen.

4.2. Automatic Functions

- **Auto-Unlock:** The lock can be configured to automatically unlock as you approach your door, using your phone's location services.
- **Auto-Lock:** Set a timer for the lock to automatically engage after the door has been closed for a specified duration.
- **Door Open/Closed Alerts:** Receive notifications if your door is left open for an extended period.



Figure 4: The Wyze Lock can be set to automatically unlock as you approach your home and lock behind you when you leave, providing hands-free convenience.

4.3. Video Doorbell Specifics

- **Head-to-Toe Viewing:** The 3:4 aspect ratio ensures you see visitors from head to toe and packages on the ground.
- **Chime Functionality:** The included chime can be paired with multiple units to ensure doorbell alerts are heard throughout your home.

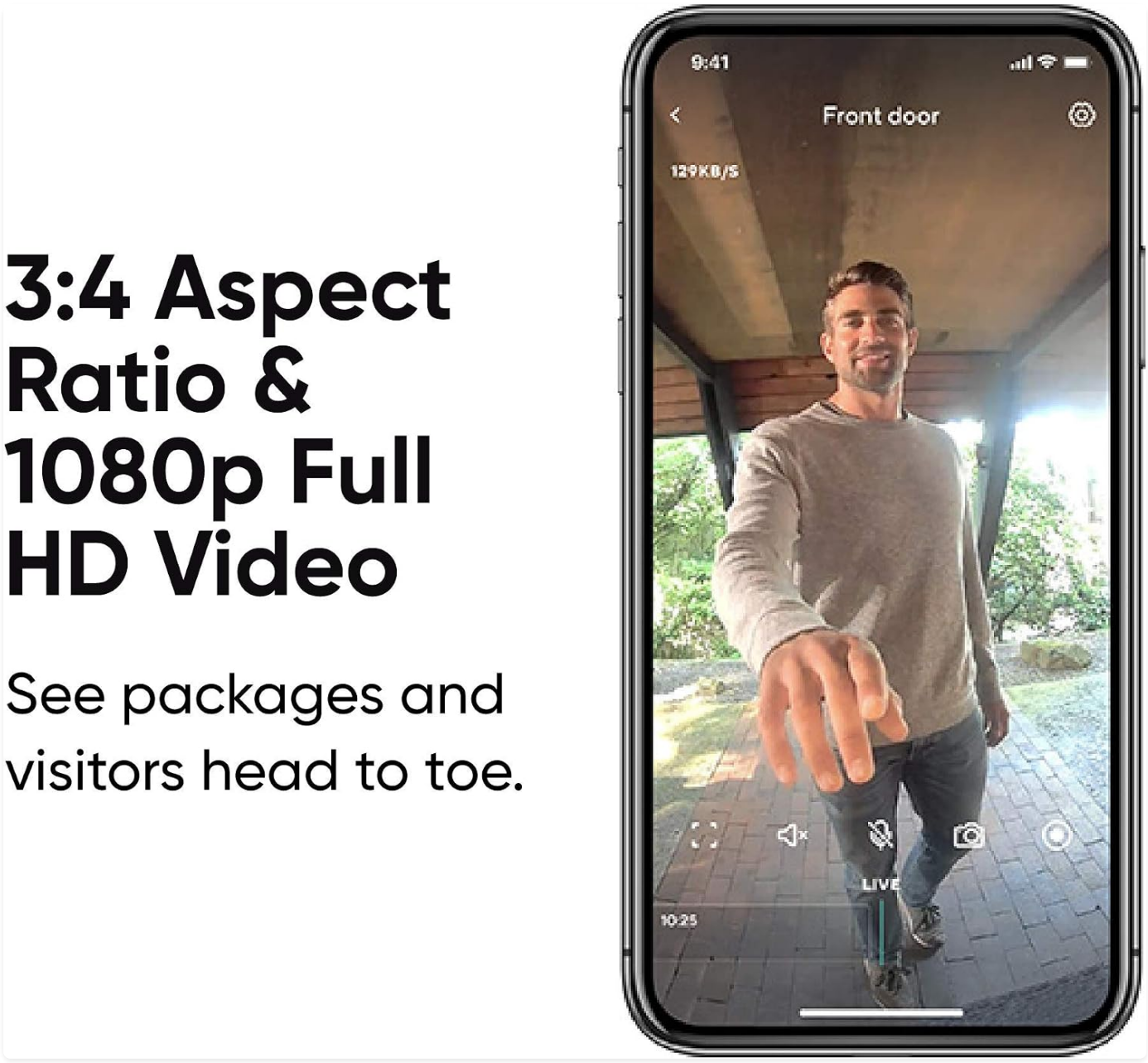


Figure 5: The Wyze Video Doorbell provides a 3:4 aspect ratio, 1080p Full HD video feed, allowing you to see visitors and packages clearly from top to bottom.

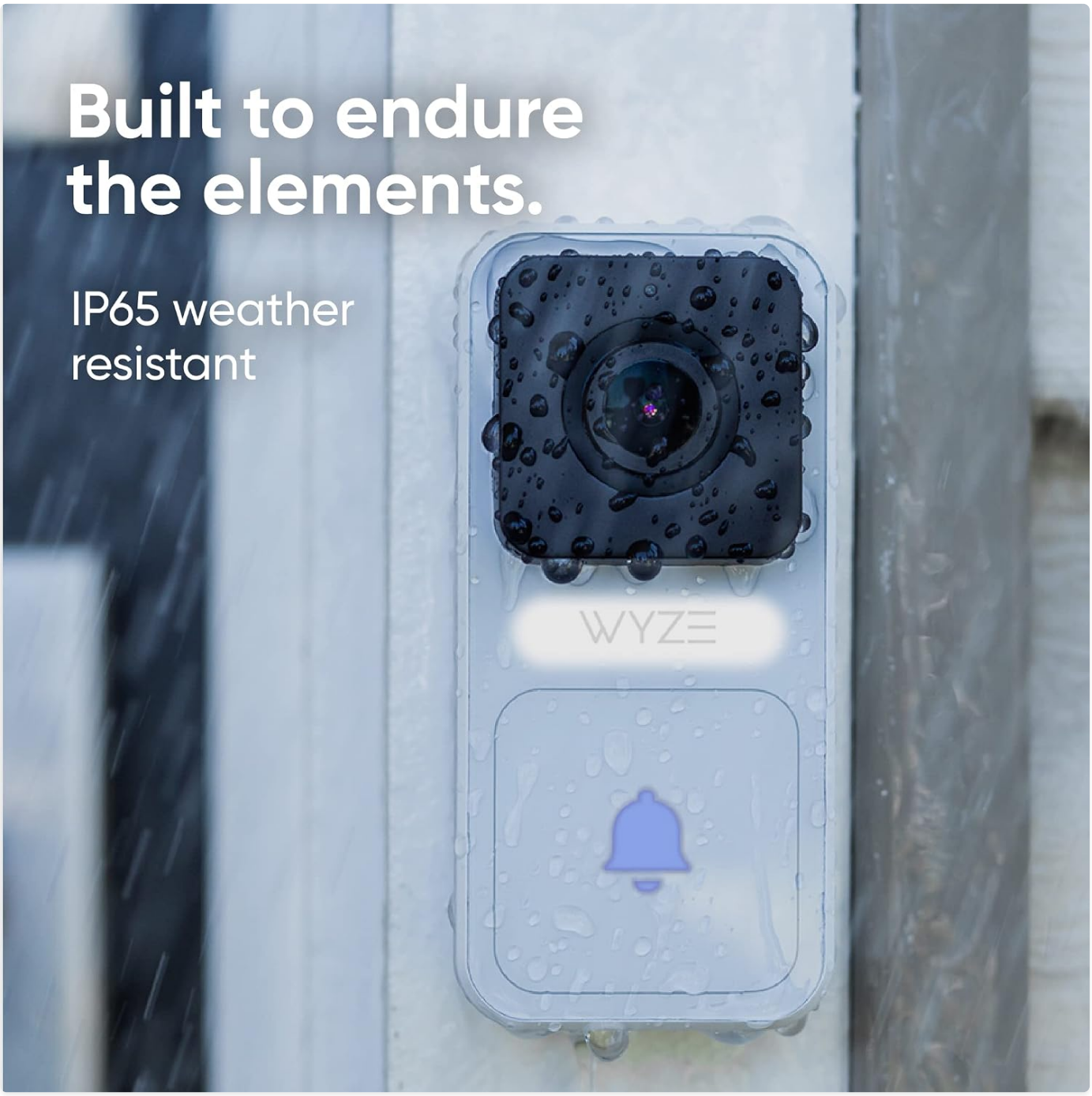


Figure 6: The Wyze Video Doorbell is designed with an IP65 weather-resistant rating, ensuring durability against various outdoor conditions.

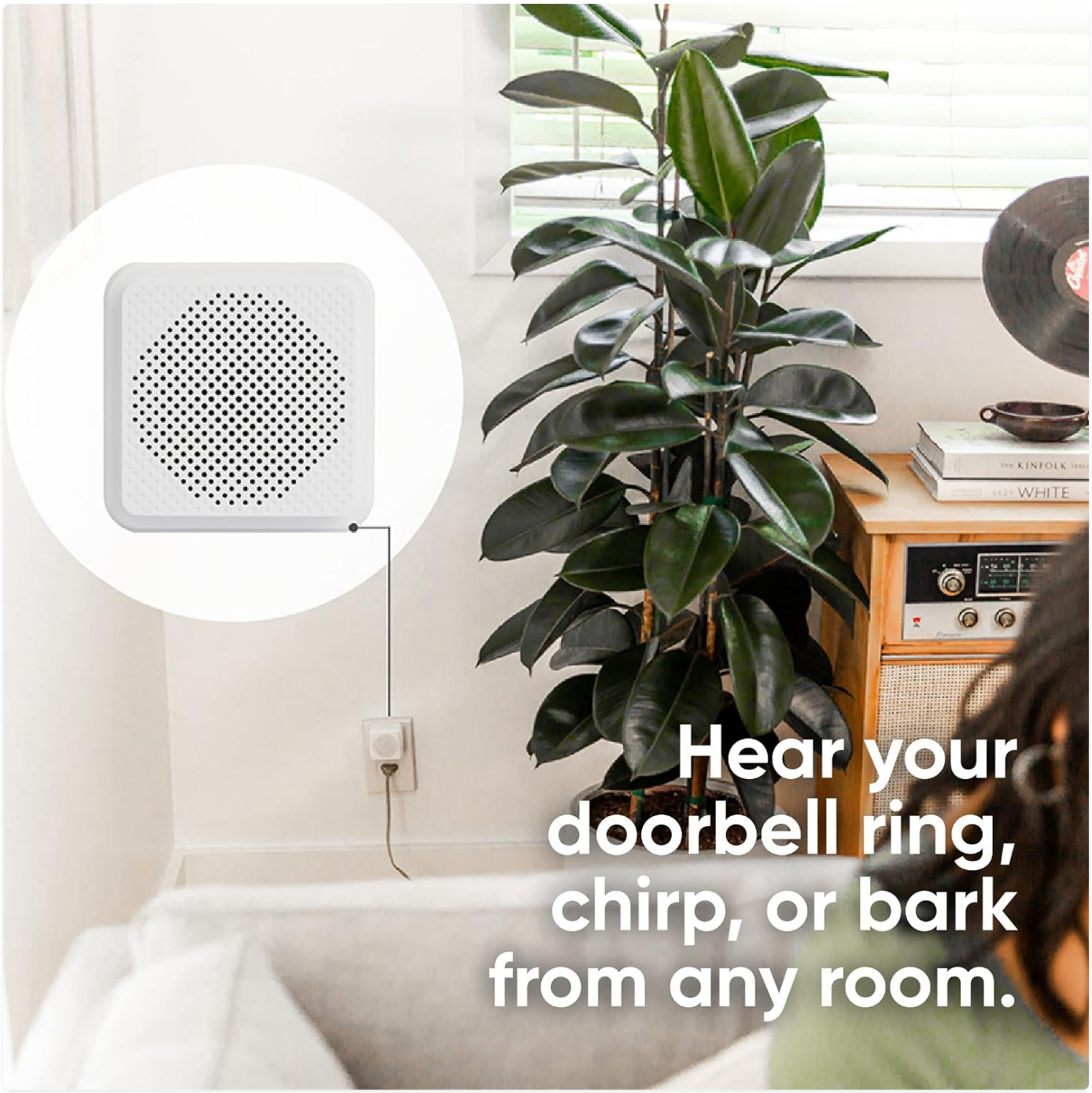


Figure 7: The included Wyze Chime ensures you hear doorbell notifications throughout your home, with customizable sounds.

5. Maintenance

5.1. Battery Replacement (Wyze Lock)

The Wyze Lock is powered by 4x AA Alkaline batteries. The app will notify you when battery levels are low. To replace the batteries:

1. Gently remove the magnetic cover from the Wyze Lock's interior unit.
2. Replace the four AA batteries, ensuring correct polarity.
3. Reattach the magnetic cover.

5.2. Cleaning

Wipe the exterior surfaces of the Wyze Lock and Video Doorbell with a soft, damp cloth. Avoid using harsh chemicals or abrasive cleaners.

6. Troubleshooting

- **Auto-Unlock Issues:** If auto-unlock is inconsistent on Android devices, ensure the Wyze app is not being put to sleep by your phone's battery management settings. Adjust these settings to allow the app to run in the background.
- **Door Jamming/Alarm:** If the lock reports a 'Door Jammed' alarm, ensure the door is fully closed and aligned with the strike plate. Sometimes applying slight pressure to the door as it locks can help.
- **Connectivity Problems:** Ensure the Lock Gateway is plugged in and within range of both your Wi-Fi router and the Wyze Lock. Check your Wi-Fi signal strength.
- **Doorbell Not Ringing:** Verify the chime is properly plugged in and paired with the Video Doorbell. Check wiring connections for the Video Doorbell.

7. Specifications

Brand	WYZE
Model Name	Wyze Lock
Item Model Number	WLCKG1
Lock Type	Deadbolt
Connectivity Protocol	Bluetooth, Wi-Fi
Control Method	App
Material	Metal
Item Dimensions (L x W x H)	2.5 x 2 x 4.9 inches
Item Weight	1.94 pounds
Batteries Required	Yes (4x AA Alkaline)
Special Features	Head-to-toe viewing, Door sensor, Keypad compatibility (keypad sold separately)

8. Warranty & Support

For warranty information, technical support, or further assistance, please refer to the official WYZE website or contact their customer service directly. Keep your purchase receipt for warranty claims.

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