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YING RAY 20200305-A2-03

YING RAY Replacement Remote Control User Manual

For Twin Star Fireplace Models: 18EF033FGL, 23EF033FGL, 25EF033FGL, 26EF033FGL, 28EF033FGL, 32EF033FGL, 33EF033FGL, 18EF033FSL, 23EF033FSL, 25EF033FSL, 26EF033FSL, 28EF033FSL, 32EF033FSL

Introduction

This manual provides comprehensive instructions for the proper setup, operation, and maintenance of your YING RAY replacement remote control for Twin Star electric fireplaces. Please read this manual thoroughly before using the remote control to ensure safe and efficient operation.

Product Overview

The YING RAY replacement remote control is designed to operate specific Twin Star electric fireplace models. It features an ergonomic design for comfortable handling and intuitive button layout for ease of use.



Image: Front view of the YING RAY replacement remote control, showing its buttons for power, flame, timer, and temperature adjustment.

This remote control is compatible with the following Twin Star fireplace models:

- 18EF033FGL
- 23EF033FGL
- 25EF033FGL

- 26EF033FGL
- 28EF033FGL
- 32EF033FGL
- 33EF033FGL
- 18EF033FSL
- 23EF033FSL
- 25EF033FSL
- 26EF033FSL
- 28EF033FSL
- 32EF033FSL

Important Note: This is not a universal remote control. Please verify your fireplace model number against the list above to ensure compatibility.

Setup

1. Battery Installation

1. Locate the battery compartment on the back of the remote control.
2. Slide open the battery compartment cover.
3. Insert two (2) AAA 1.5V batteries, ensuring correct polarity (+ and -) as indicated inside the compartment. **Batteries are not included.**
4. Close the battery compartment cover securely.

2. Initial Use

The remote control is designed to work without any programming. Once batteries are installed, it should function directly with your compatible Twin Star fireplace unit.

Operating Instructions

Point the remote control directly at the fireplace unit when operating. Ensure there are no obstructions between the remote and the fireplace's receiver.

Button Icon	Function	Description
(Power Symbol)	Power ON/OFF	Turns the fireplace unit on or off.
(Flame Symbol)	Flame Effect	Adjusts the flame brightness or turns the flame effect on/off. (Functionality may vary by fireplace model).
(Hourglass Symbol)	Timer	Activates or adjusts the fireplace's timer function. (Functionality may vary by fireplace model).
TEMP ▲	Temperature Up	Increases the desired temperature setting.
TEMP ▼	Temperature Down	Decreases the desired temperature setting.

Refer to your Twin Star fireplace's original instruction manual for detailed information on specific features and their operation.

Troubleshooting

- **Remote not responding:**
  - Ensure batteries are installed correctly with proper polarity.
  - Replace old batteries with new AAA 1.5V batteries.
  - Check if there are any obstructions between the remote and the fireplace's receiver.
  - Confirm that the remote control is compatible with your specific Twin Star fireplace model.
- **Intermittent operation:**
  - Weak batteries may cause inconsistent performance. Replace them.
  - Ensure you are within the effective range of the fireplace's receiver.

If issues persist after following these steps, please contact customer support.

Specifications

Brand	YING RAY
Model Number	20200305-A2-03
Compatible Devices	Twin Star Fireplace Models: 18EF033FGL, 18EF033FSL, 23EF033FGL, 23EF033FSL, 25EF033FGL, 25EF033FSL, 26EF033FGL, 28EF033FGL, 32EF033FGL, 33EF033FGL
Battery Type	2 x AAA 1.5V (not included)
Special Feature	Ergonomic Design

Maintenance

- Clean the remote control with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- Avoid exposing the remote to extreme temperatures, direct sunlight, or moisture.
- If the remote will not be used for an extended period, remove the batteries to prevent leakage.

Important Notes

This remote control is specifically designed as a replacement for the listed Twin Star fireplace models. It is not a universal remote and may not function with other brands or models. If you are uncertain about compatibility, please contact the seller before purchase or use.

Customer Support

For further assistance or inquiries regarding your YING RAY replacement remote control, please contact the seller or manufacturer directly. Refer to your purchase documentation for contact details.

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